

**Report to  
Rapport au:**

**Ottawa Board of Health  
Conseil de santé d'Ottawa  
19 September 2022 / 19 septembre 2022**

**Submitted on September 8, 2022  
Soumis le 8 septembre 2022**

**Submitted by  
Soumis par:**  
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**Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE      File Number: ACS2022-OPH-KPQ-0003**

**SUBJECT:** Ottawa Public Health's Strategic Plan for 2019-2022 – Update from  
Quarter Two of 2022

**OBJET:** Plan stratégique de Santé publique Ottawa pour 2019-2022 – Mise à jour  
du deuxième trimestre 2022

## **REPORT RECOMMENDATION**

**That the Board of Health for the City of Ottawa Health Unit receive this report for information.**

## **RECOMMANDATION DU RAPPORT**

**Que le Conseil de santé de la circonscription sanitaire de la ville d'Ottawa prenne connaissance de ce rapport à titre d'information.**

## BACKGROUND

[Protecting Our Community's Health: Ottawa Public Health's 2019-2022 Strategy](#) was approved by the Board of Health in June of 2019 and updated in September 2020 and November 2021, with progress reports provided quarterly. This report provides an update on progress made in quarter two of 2022.

## DISCUSSION

Ottawa Public Health (OPH) is in the final full year of the 2019-2022 Strategic Plan. Each year, the strategy is refreshed through an annual plan to align with the key objectives and priorities of the year. The [2022 refresh](#) involved a comprehensive review of the action plan and resulted in significant changes, including a greater emphasis on health equity, diversity, and inclusion within the strategy. The previous Goal 3 – “Streamlining through digitizing” has been incorporated into Goal 5 and the new Goal 3 now focuses on advancing and monitoring population health through a health equity lens. The refresh also included the addition of Goal 6, which focuses on collaborating and engaging strategically with Ontario Health Teams, partners, stakeholders, communities, and clients to help strengthen the health system. Furthermore, the refresh resulted in a new transformational initiative focused on reimagining and planning for our post-pandemic future. To date, OPH has made positive progress towards this year's action plan.

To respond to the relaxation and removal of provincial public health measures, OPH shifted its messaging to help families assess their risk and choose the best layers of protection. OPH released weekly animated presentations on data trends and key messages to provide timely guidance to residents. OPH has also created a [webpage](#) that provides information on who is at greater risk of severe outcomes from COVID-19 and how to use the different layers of protection to reduce their personal risk and the risk to their families.




OPH continues to encourage residents to be vaccinated with all eligible doses of the COVID-19 vaccine to ensure optimal protection against severe COVID-19 outcomes. Throughout the quarter, focus was on the administration of third and fourth doses to eligible populations, with over 17,725 third doses and 105,110 fourth doses being administered. Quarter two also saw the continued administration of first and second doses. By the end of Q2, 93% of Ottawa's eligible population had received at least one dose (5+ years), 89% had received at least two doses (5+ years), and 64% had received at least three doses (12+ years).




While OPH continues the response to the COVID-19 pandemic, recovery planning is in full force with the advancement of several non-pandemic related programs and services. OPH is now in Step 3 of its Recovery Roadmap, with the key action in this step being the identification of future priorities as an organization. OPH's employee engagement strategy resulted in over 3,000 ideas being generated, with our community partners and community engagement initiative yielding a significant number of additional suggestions on how we can further work with communities in the future.

In addition to its core work and recovery planning, OPH supported the City of Ottawa's Emergency Operations Centre, particularly within the Human Needs and Public Safety Branch, to reach residents who were most affected by the May 21 windstorm that caused prolonged power outages. OPH worked closely with the City's Wellness Visit Task Force and, in collaboration with Ottawa Fire Services and the Canadian Red Cross, teams of nurses were deployed to do door-to-door wellness visits in priority areas. Ottawa residents in need were connected to resources such as meal delivery, referrals to OPH's healthy growth and development program, and mental health services. OPH employees were also deployed to community support centres to answer questions from residents.

On June 9, 2022, OPH entered enhanced operations in response to the rise of people testing positive for Monkeypox. Operational activities included supporting clinical assessment (including testing) and administration of vaccines through outreach clinics. Additionally, communications were shared with community physicians, the general public, relevant stakeholders and media. Health system partners were engaged to increase capacity and access for the highest risk populations.

At the end of the quarter, using the key performance measures set out for each of the six strategic goals, OPH met its target for goals 1, 2, and 5 and was slightly under target for goals 3, 4 and 6.

<b>Goal 1</b> - Drive innovative approaches to mental health & substance use	
<b>Goal 2</b> - Healthy communities by design	
<b>Goal 3</b> - Advance and monitor population health through a health equity lens	

<b>Goal 4</b> - A healthy and agile workplace and workforce	
<b>Goal 5</b> - Continuously improve and evolve our core work to maximize impact	
<b>Goal 6</b> - Collaborate and engage strategically with OHTs, partners, stakeholders, communities, and clients to help strengthen the health system	

Document 1 provides an overview of progress made, as well as some key highlights and challenges for each of the five goals and for the three transformational initiatives approved as part of the 2019-2022 Strategic Plan.

### **Next steps**

Staff will continue to provide regular updates to the Board of Health on progress made in implementing the 2019-2022 Strategic Plan. The next report will be submitted to the Board of Health in November 2022 and will include progress from Q3 of 2022 as well as an end of term strategy wrap up.

### **RURAL IMPLICATIONS**

There are no rural implications associated with this report.

### **CONSULTATION**

This report is administrative in nature and therefore no public consultation is required.

### **LEGAL IMPLICATIONS**

There are no legal impediments to receiving this report for information.

### **RISK MANAGEMENT IMPLICATIONS**

There are no risk management implications associated with this report.

### **FINANCIAL IMPLICATIONS**

There are no financial implications associated with this report.

**ACCESSIBILITY IMPACTS**

Accessibility was considered in the writing of this report.

**ALIGNMENT WITH OTTAWA PUBLIC HEALTH STRATEGIC PRIORITIES**

This report provides an update on the Strategic Plan for quarter two of 2022.

**SUPPORTING DOCUMENTATION**

Document 1: Protecting our Community's Health – Ottawa Public Health's 2019-2022 Strategy– 2022 Quarter 1 Progress Update

**DISPOSITION**

This report is presented to the Board of Health for information.

Staff will continue to provide regular updates to the Board on the implementation of the 2019-2022 Strategic Plan. The next report will be submitted to the Board in November 2022 and will include progress from Q3 of 2022 as well as an end of term wrap up report.