

**1. Update on the Ottawa Light Rail Transit Public Inquiry and Recommended Next Steps**

**Mise à jour – Enquête publique sur le réseau de transport en commun par train léger sur rail d'Ottawa**

**Report Recommendations**

**That City Council:**

- 1. Receive the information related to the City of Ottawa's work on the Ottawa Light Rail Transit (OLRT) Public Inquiry, including as follows:**
  - a. The City's opening statement (Document 1);**
  - b. The City's closing submission and recommendations (Document 2); and**
  - c. Direct staff to bring the OLRT Public Inquiry's final report and recommendations, together with a companion report outlining staff's response to the Public Inquiry report, to the appropriate Standing Committee and Council, as soon as practicable, as outlined in this report;**
- 2. Direct the City Clerk to undertake the following with respect to amending the Records Management Policy and associated policies, procedures and practices, and provide updates in the 2022-2026 Governance Review report on the approach the Clerk will take to:**
  - a. Establish a process to develop measures to ensure that Information Management and routine and active disclosure are considered at the start of, during and at the close of all major City projects through measures such as project-specific document management architecture, staff training, clear obligations and accountabilities for recordkeeping and public disclosure**

- when external contractors are used, and having access to a dedicated Information Management resource, as described in this report; and
- b. Consult with the Information and Privacy Commissioner of Ontario and work with Information Technology Services as part of a process to establish clear guidelines and processes with respect to temporary records, including transitory records created on instant messaging and social media platforms related to City business, for both staff and elected officials and on both personal and corporate devices and accounts, as described in this report;
  3. Direct the Chief Financial Officer, in consultation with other City departments, to consider the lessons learned and any final recommendations from the OLRT Public Inquiry related to internal project governance and communications for major projects as part of the ongoing review of the City's Business Case and Project Management Policy and Project Management Framework, as described in this report; and
  4. Receive the lessons learned information from Transit Services and direct staff to include the preliminary recommendations described in this report, in staff's companion report to the OLRT Public Inquiry's final report, refined as necessary, and considered for potential implementation along with any recommendations from the Public Inquiry's final report.

### **Recommandations du rapport**

#### **Que le Conseil municipal :**

1. prenne acte des renseignements au sujet des travaux de la Ville d'Ottawa relativement à l'Enquête publique sur le train léger sur rail d'Ottawa (TLRO), comprenant ce qui suit :
  - a. la déclaration d'ouverture de la Ville (document 1);
  - b. les conclusions et les recommandations de la Ville (document 2);



**représentants élus, pour les appareils et comptes personnels et organisationnels, comme le propose le présent rapport; et**

- 3. enjoint la cheffe des finances à examiner, en consultation avec les autres directions générales de la Ville, les leçons apprises et les recommandations finales de l'Enquête publique sur le TLRO liées à la gouvernance et aux communications internes pour les grands projets dans le cadre de l'examen en cours de la Politique sur les analyses de rentabilité et la gestion des projets et du cadre de gestion des projets de la Ville, comme le propose le présent rapport; et**
- 4. prenne acte des leçons apprises présentées par les Services de transport en commun, et de demander au personnel d'inclure les recommandations préliminaires du présent rapport dans le rapport complémentaire du personnel qui accompagnera le rapport final de l'Enquête publique sur le TLRO, après les avoir peaufinées au besoin, pour que puisse être envisagée leur application parallèlement à celle des recommandations qui figureront dans le rapport final de l'Enquête publique sur le TLRO.**

Documentation/Documentation

1. City Manager's report, City Manager's Office, dated October 25, 2022 (ACS2022-CMR-OCM-0001)  
  
Rapport du Directeur général, Bureau du Directeur général, daté le 25 octobre 2022 (ACS2022-CMR-OCM-0001)
2. Extract of draft Minutes, Finance and Economic Development Committee, November 1, 2022  
  
Extrait de l'ébauche du procès-verbal, Comité des finances et du développement économique, le 1 novembre 2022