

**Report to / Rapport au:**

**OTTAWA POLICE SERVICES BOARD  
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

**28 November 2022 / 28 novembre 2022**

**Submitted by / Soumis par:**

**Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa**

**Contact Person / Personne ressource:**

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**SUBJECT: LETTERS OF COMMENDATION**

**OBJET: LETTRES DE MENTION ÉLOGIEUSE**

**REPORT RECOMMENDATIONS**

**That the Ottawa Police Services Board receive this report for information.**

**RECOMMANDATIONS DU RAPPORT**

**Que la Commission de services policiers d'Ottawa prenne connaissance du  
présent rapport à titre d'information.**

**BACKGROUND**

Attached for the information of the Board are excerpts from letters of appreciation /  
thanks received from the public since the last regular meeting for services rendered by  
members of the Ottawa Police Service (OPS).

Date Received: 18 October 2022

From: Member of the public

OPS member: Constable Ahmedkhador Ali

Excerpt from Letter: I called the Ottawa Police for a wellness check for my sister and  
Constable Ahmedkhador Ali responded to the call. I want to commend Cst. Ali and the  
paramedics who came to her aid, you all did a fantastic job. I arrived in Ottawa from  
Victoria B.C. and went immediately to the hospital. She, unfortunately, was not able to  
be saved. Thank you again for all that you do.

Date Received: 20 October 2022

From: Member of the public

Excerpt from Letter: Thanks for catching the speeders. They create havoc and fear among other drivers. Good job. Don't stop!

Date Received: 20 October 2022

From: Member of the public

OPS member: Constable Cheryl Carter-Bertrand

Excerpt from Letter: I wanted to thank Constable Cheryl Carter-Bertrand; she was a wonderful officer and a pleasure to deal with after my car was stolen. After locating it, she stayed until I could get to the location and she ensured that everything was wrapped up. Please pass along my sincere thanks to her. She made the experience a lot easier. Thank you OPS; you did a great job of responding so quickly, along with all the effort of finding my vehicle.

Date Received: 1 November 2022

From: Member of the public

OPS member: Constable Nadine Branchaud

Excerpt from Letter: My wife and I would like share our appreciation to the officer that was on the scene in, and control of a collision we were involved in. She was neutral, clear, and understanding throughout the process while also providing us insight on going through our first accident. Although it was just her doing her job, how she did it made it easier for us as it was understandably a tough time.

Date Received: 2 November 2022

From: Member of the public

OPS member: Sergeant Michelle Lacroix

Excerpt from Letter: I want to express thanks to sergeant Michelle Lacroix for helping me fill out paperwork to register the vehicle I just purchased back in my home state of Oregon. Sgt. Lacroix was professional, prompt, and completed the paperwork with proper diligence. I am in an unusual situation, in that I am a dual U.S. and Canadian citizen, I live in oregon, I am looking at moving to Vermont or New Hampshire, and I am in Canada in Ottawa visiting my mom for a couple of months. I picked up my winter vehicle in northern Michigan, and I need to register it in Oregon. As you can imagine, this is an out-of-the-ordinary situation, which requires lots of paperwork. Thank you again, Sgt.Lacroix!

Date Received: 2 November 2022

From: Member of the public

OPS member: Danielle Stimpson

Excerpt from Letter: I would like to extend sincere thanks for above and beyond exceptional warmth, empathy, and follow-up from Danielle in the Communications Centre. She is the example of what makes the Ottawa Police Service as great as they are.

Date Received: 10 November 2022

From: Member of the public

OPS member: Constable Chris Powers

Excerpt from Letter: A good citizen called the police this morning for a wellness check on my daughter. My daughter was outside and heavily intoxicated, trying to catch the dog that she had let out. Constable Chris Powers arrived and was extremely polite, patient, and sympathetic. I wish to express my appreciation for his conduct and concern for my daughter's well-being. Thank you very much.