

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

23 January 2023 / 23 janvier 2023

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

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SUBJECT: LETTERS OF COMMENDATION – JANUARY 2023

OBJET: LETTRES DE MENTION ÉLOGIEUSE - JANVIER 2023

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 18 October 2022

From: Member of the public

OPS member: Constable Ahmedkhador Ali

Excerpt from Letter: I called the Ottawa Police for a wellness check for my sister and Constable Ahmedkhador Ali responded to the call. I want to commend Cst. Ali and the paramedics who came to her aid, you all did a fantastic job. I arrived in Ottawa from Victoria B.C. and went immediately to the hospital. She, unfortunately, was not able to be saved. Thank you again for all that you do.

Date Received: 20 October 2022

From: Member of the public

Excerpt from Letter: Thanks for catching the speeders. They create havoc and fear among other drivers. Good job. Don't stop!

Date Received: 20 October 2022

From: Member of the public

OPS member: Constable Cheryl Carter-Bertrand

Excerpt from Letter: I wanted to thank Constable Cheryl Carter-Bertrand; she was a wonderful officer and a pleasure to deal with after my car was stolen. After locating it, she stayed until I could get to the location and she ensured that everything was wrapped up. Please pass along my sincere thanks to her. She made the experience a lot easier. Thank you OPS; you did a great job of responding so quickly, along with all the effort of finding my vehicle.

Date Received: 1 November 2022

From: Member of the public

OPS member: Constable Nadine Branchaud

Excerpt from Letter: My wife and I would like share our appreciation to the officer that was on the scene in, and control of a collision we were involved in. She was neutral, clear, and understanding throughout the process while also providing us insight on going through our first accident. Although it was just her doing her job, how she did it made it easier for us as it was understandably a tough time.

Date Received: 2 November 2022

From: Member of the public

OPS member: Sergeant Michelle Lacroix

Excerpt from Letter: I want to express thanks to sergeant Michelle Lacroix for helping me fill out paperwork to register the vehicle I just purchased back in my home state of Oregon. Sgt. Lacroix was professional, prompt, and completed the paperwork with proper diligence. I am in an unusual situation, in that I am a dual U.S. and Canadian citizen, I live in oregon, I am looking at moving to Vermont or New Hampshire, and I am in Canada in Ottawa visiting my mom for a couple of months. I picked up my winter vehicle in northern Michigan, and I need to register it in Oregon. As you can imagine, this is an out-of-the-ordinary situation, which requires lots of paperwork. Thank you again, Sgt.Lacroix!

Date Received: 2 November 2022

From: Member of the public

OPS member: Danielle Stimpson

Excerpt from Letter: I would like to extend sincere thanks for above and beyond exceptional warmth, empathy, and follow-up from Danielle in the Communications Centre. She is the example of what makes the Ottawa Police Service as great as they are.

Date Received: 10 November 2022

From: Member of the public

OPS member: Constable Chris Powers

Excerpt from Letter: A good citizen called the police this morning for a wellness check on my daughter. My daughter was outside and heavily intoxicated, trying to catch the dog that she had let out. Constable Chris Powers arrived and was extremely polite, patient, and sympathetic. I wish to express my appreciation for his conduct and concern for my daughter's well-being. Thank you very much.

Date Received: 21 November 2022

From: Member of the public

OPS members: Constables William Ridley, Tom De La Fosse, Sean McKenna and Yousseff Monsour

Excerpt from Letter: We encountered a confused elderly man out in a snowstorm and when we tried to help him, he became increasingly agitated to the point where we called the Ottawa Police for help and four officers arrived shortly thereafter. The officers joined our efforts to calmly convince this gentleman to go to the hospital, and they deserve recognition for their efforts. They were the perfect mix of calm, clear, and firm without a hint of aggression or escalation. They were patient and ultimately helped us succeed in getting the man to hospital. All four officers were friendly with us, professional with the patient, and were extremely effective as teammates.

Date Received: 27 November 2022

From: Member of the public

OPS member: Constable Brayden Moore

Excerpt from Letter: I wanted to say thank you so very much for the way Constable Brayden Moore helped me on Saturday evening when you responded to a call for help in dealing with my son. You were so calm, kind, and respectful and that went a long way toward making my son not feel intimidated or under attack. He was able to leave with his dignity intact. I'm so grateful to you for helping me and my son move on to the next stage of our lives.

Date Received: 27 November 2022

From: Member of the public

OPS member: Constables Bettina Schmidt and Jeff Shields

Excerpt from Letter: I want to take this opportunity to thank you for attending the Greater Ottawa Truckers Association Industry Day. Our intent in hosting the event was to educate the dump truck and aggregate operators who work the roadway and job sites while interacting with the general public. You shared a great deal of common-sense knowledge that those in attendance appreciated. I heard many positive comments about the speaker's presentations, so I thank you both for a job well done. We look forward to continuing to work with you and your organization for the betterment of our safety.

Date Received: 1 December 2022

From: Member of the public

OPS member: Constables David Ross and Cole Downer

Excerpt from Letter: I met with Constables David Ross and Cole Downer and updated them on the situation relating to a client's mental health. The officers arrived on site and managed the situation with such dignity, respect, and understanding of the client. We wanted to take this opportunity to thank the officers. Their professionalism was on point and how they supported the client was very much appreciated.

Date Received: 6 December 2022

From: Member of the public

OPS member: ByWard Market Neighbourhood Resource Team

Excerpt from Letter: As a resident of ByWard Market, I just want to thank you all for the awesome job of cleaning up around Rideau Mall. Before it looked like a war zone, now it's much better. Keep up the good work.

Date Received: 21 December 2022

From: Member of the public

OPS member: Constables Eric Douglas and Wayne Clayton

Excerpt from Letter: We at Pleasant Park would like to express our gratitude to Neighbourhood Resource Team Constables Eric Douglas and Wayne Clayton. For months we have had parcels stolen and property damaged by one individual, and your officers managed to resolve it. We have begun to rely on them heavily to combat theft, drugs, and answer any questions (and there were a lot) we had with respect to video surveillance, and what we could do as a team to stop these events from occurring. With their patience and their advice, we were able to identify the people involved and have them either arrested or trespassed from our property. It's created a more tranquil environment for the families and people of Pleasant Park to live here without concern. Constables Eric Douglas and Wayne Clayton are greatly in need in our community and deserve our thanks and appreciation. We are very grateful for their continued work and support.