

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

27 February 2023 / 27 février 2023

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

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SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 16 January 2023

From: Member of the public

Excerpt from Letter: My father, who is a senior at 88-years-old, had a traffic incident where three containers fell off his truck covering the entire road, right during evening rush hour, no less. A female officer stopped to help. When she realized the scope of the situation, she went and got two or three other officers to assist. Those officers kindly blocked off any incoming traffic, and first made sure my dad was ok. They then helped him to get his items back on his truck, very heavy stuff; he would not have been able to

reload on his own. Now, I know my dad; he is a very capable and independent man - always has been. However, he is getting up there in age, and I know that he must have been very upset and unsure of how to handle the situation. I, his son, live in Toronto, so there was no way for me to help, which was distressing. I wanted to express my sincerest thanks to the officers who helped my dad that evening. I am so grateful that they took charge of the situation, and reassured him that everything would be alright.

Date Received: 24 January 2023

From: Member of the public

OPS member: Constable Holly Raymond

Excerpt from Letter: I was driving my father in-law's car this weekend and got pulled over for not having a front license plate. Constable Holly Raymond was friendly (while firm) letting me know I was responsible as the driver for making sure it is legal to drive. In the end, I received a warning which I felt was very generous, showing a great use of discretion on her part. It was a really great experience (regardless of if it was a warning or a ticket) which is not something I imagine you hear often relating to someone getting pulled over. I appreciate Cst. Raymond, and all of the Ottawa Police Service.

Date Received: 26 January 2023

From: Member of the public

OPS member: Constables Ahmed Ali, Abdi Younis, Shayne Doiron, Alexandra Slobodian, Chris Hart, Quan McHenry and A/Sergeant Yanick Charron

Excerpt from Letter: Last night Constable Doiron and his colleagues came to check on me after my sister requested a wellness check. I wound up going to the hospital. I wanted to thank all of the officers involved and applaud the professional, courteous, and dignified response that they gave me. They were genuinely concerned about my well-being and helped me with the doctors. They stayed and made sure I had something to eat, and they talked to me and calmed me down. They were overall just great people. Tell them they are amazing at what they do, and I could not be more thankful.

Date Received: 6 February 2023

From: Member of the public

OPS member: Constable James Fawaz and Sergeant Evan Hung

Excerpt from Letter: I'm writing on behalf of my friend and his family, as well as myself, to express sincere thanks and appreciation for the officers who attended after his sister's sudden death. Constable James Fawaz and Sergeant Evan Hung stayed with us at the apartment for several hours until her body could be transported to the funeral home. We would like to thank them all for their kindness and compassion on a terrible day. They truly helped us deal with the shock and helplessness we were all feeling. I would like those officers to know how grateful we all are.