## DISCUSSION ON STRATEGIC PLANNING PROCESS

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#### **PURPOSE**



- To begin the discussion with the Board on the method, framework and consultation plan to support:
  - Development of the next Strategic Plan
  - Development of the next OPS Budget
- Strategic Plan must align with relevant legislation and requirements for public transparency
  - The Police Services Act, Ontario Regulation 3/99 Adequacy and Effectiveness of Police Services, s.30(1) requires that every board prepare a business plan for its police service at least once every three years to guide the delivery of policing services to the community

## **OPS VISION, MISSION & VALUES**



Our **Vision**, to be a trusted partner in community safety, is forward-looking and challenges the organization to reach a desired future state.

Our **Mission** is to protect the safety and security of our communities.

Our **Values** of Honour, Courage and Service guide the actions, behaviours and professionalism of OPS members in achieving our vision and mission.



#### **OPS STRATEGIC PLANS**



- Since Amalgamation in 1995, OPSB and OPS jointly created Strategic Plans every 3 years outlining Strategic Priorities for OPS up until the 2016-2018 Strategic Plan.
- In 2019, an 18-month Strategic Direction for 2019-2020 was produced and approved by OPSB given the dynamic planning environment at the time.
- Throughout the planning cycle, the Board monitors progress on the strategic plan through bi-annual reports.
- The OPSB has not had an updated Strategic Plan since 2020

\*Note: In recent years, the Board has adopted the language of referring to its 'business plan' as a 'strategic plan' in anticipation of the new Police Services Act being proclaimed into force. The new Act refers to a strategic plan rather than a business plan. The new legislation is not yet in force.



# **STRATEGIC DIRECTION 2019-2020**



- The areas of focus in the 2019 Strategic Direction approved by OPSB included:
  - Support our Members
  - Modernize the Work Environment
  - Advance Community Policing
  - Make Meaningful Progress on Equity, Diversity & Inclusion (EDI)





- Optimize the frontline staffing allocation model
- Develop tools and processes that ensure equitable access to training and development opportunities
- Foster positive relationships with
- Associations (OPA, SOA)

  Continue to promote the Wellness Strategy to expand awareness (e.g., early intervention, peer support, fatigue management), and evaluate the Real You Program





- Continue planning and development activities related to South Campus
- Implement the Technology Modernization Roadmap
- Prepare for Next Generation 9-1-1
- Explore opportunities to improve service delivery through back-office re-alignment and enhancements
  - to online reporting
    Complete implementation of the radio project
- Establish neighbourhood based problem solving teams to address local public safety concerns and enhance relationships with the community; and evaluate effectiveness of the approach
- Focus resources on addressing street violence, violence against women, and road safety
- Actively participate in Ottawa's Community Safety Well-Being Plan



MAKE MEANINGFUL PROGRESS ON EQUITY, DIVERSITY & INCLUSION (EDI)

- · Build a governance model and action plan
- · Evaluate the effectiveness of external advisory committees (e.g., CEC, GLBT)
- · Establish internal employee resource groups

### **CONSULTATION PROCESSES**



- Consultations are key to informing the development of Strategic Plan and the 2024 OPS Budget
- Variety of inputs/consultation methods to consider
  - Methods vary in cost, effort, and time requirements
  - Possible to leverage the work of the City



#### **CONSULTATION OPTIONS**



- Environmental scan (Crime trends, PESTLE, etc).
- Member Engagement Survey
- Member Census (Demographics) Survey
- Advanis Public Opinion Survey
- Environics Community Profile
- Public Opinion Pole on OPS website (non-representative sample)
- Social Media Data Analysis
- Interviews / Focus Groups with Diverse Communities
- Community Forums
- Public Delegations / Correspondence Analysis
- Consultant Input (PACE)
- Interviews with City Officials (Councillors, City Partners, CSWB)
- Interviews with Partners/Stakeholders (CEC, Associations, Schools, etc.)
- Survey of City Officials

# **TIMELINE**



May
Visioning
Areas of
focus
Plan
Direction
Strategies
Approval

<u>June</u>

Data Collection and Analysis <u>August</u>

Stakeholder Consultation

#### **DISCUSSION**



- What inputs will the Board require to develop this plan?
- How should we engage the public?
- Who should lead the process?
- Are there any best practices the Board would like researched?