

2. 9-1-1 Annual Report 2021 and 2022

Rapport annuel 2021 et 2022 sur les services d'appel au 9-1-1

Committee recommendation

That Council receive this report for information.

Recommandation du Comité

Que le Conseil prenne connaissance de ce rapport.

Documentation/Documentation

1. Director's report, Public Safety Service, Emergency and Protective Services Department, dated 9 May 2023 (ACS2023-EPS-PSS-0003).
Rapport de la Directrice, Service de sécurité publique, Services de protection et d'urgence, daté le 9 mai 2023 (ACS2023-EPS-PSS-0003).
2. Extract of Draft Minute, Emergency Preparedness and Protective Services Committee, 18 May 2023.
Extrait de l'ébauche du procès-verbal, Comité des services de protection et de préparation aux situations d'urgence, le 18 mai 2023.

**Emergency Preparedness and
Protective Services Committee
Report 4
24 May 2023**

**2 Comité des services de protection et
de préparation aux situations
d'urgence - Rapport 4
Le 24 mai 2023**

**Extract of Draft Minutes 4
Emergency Preparedness and
Protective Services Committee
18 May 2023**

**Extrait de l'ébauche du procès-verbal 3
Comité des services de protection
et de préparation aux situations
d'urgence - le 18 mai 2023**

9-1-1 Annual Report 2021 and 2022

File No. ACS2023-EPS-PSS-0003 – City-Wide

Report recommendation

**That the Emergency Preparedness and Protective Services Committee
recommend Council receive this report for information.**

With the will of the Committee, this item was considered as the first item of business.

Mr. Kim Ayotte, General Manager, Emergency and Protective Services (EPS) Department, introduced Ms Beth Gooding, Director, Public Safety Service, EPS, and Inspector Russell Lucas, Ottawa Police Service. Ms Gooding then spoke to a detailed slide presentation which served as an overview of the report. A copy of this presentation is held on file with the Office of the City Clerk.

The Committee then heard from Mr. Michael Wood, speaking to issues with inter-jurisdictional transferability of 9-1-1 calls between municipalities, which is very limited with currently available technologies. Mr. Wood also responded to the Committee's questions.

Mr. Ayotte, Ms Gooding and Inspector Lucas responded to questions from the Committee. In response to a request to be provided with additional data pertaining to Table 2 of the report, staff offered to follow this up with a memorandum to Committee. At the conclusion of questions and Committee discussions, the report recommendation was put before the Committee and the report was 'RECEIVED' and 'CARRIED', as presented.

Received and Carried