

**Report to / Rapport au:**

**OTTAWA POLICE SERVICES BOARD  
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

**29 May 2023 / 29 mai 2023**

**Submitted by / Soumis par:**

**Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa**

**Contact Person / Personne ressource:**

**John Steinbachs, Executive Director of Strategy & Communications / directeur  
exécutif stratégie & communication**

***SteinbachsJ@ottawapolice.ca***

**SUBJECT: LETTERS OF COMMENDATION**

**OBJET: LETTRES DE MENTION ÉLOGIEUSE**

**REPORT RECOMMENDATIONS**

**That the Ottawa Police Services Board receive this report for information.**

**RECOMMANDATIONS DU RAPPORT**

**Que la Commission de services policiers d'Ottawa prenne connaissance du  
présent rapport à titre d'information.**

**BACKGROUND**

Attached for the information of the Board are excerpts from letters of appreciation /  
thanks received from the public since the last regular meeting for services rendered by  
members of the Ottawa Police Service (OPS).

**DISCUSSION**

Date Received: 14 April 2023

From: Member of the public

OPS member: Constable Rebecca Lim

Excerpt from Letter: I would like to extend my gratitude and appreciation to all the  
officers that respond to our calls for service with patience and professionalism. I would  
also like to apologize for my frustration that I demonstrated in front of the officers that

attended our early morning call regarding a homeless individual, the frustration was in no way directed at the officers.

Date Received: 19 April 2023

From: Member of the public

OPS member: Constable Luc Plante

Excerpt from Letter: I wanted to thank Constable Luc Plante for how absolutely kind and wonderful he was during an unfortunate situation involving both myself and my child over the weekend. My son is autistic and the police needed to be called while I was out of town. I am so appreciative of his kindness. I really wanted to commend him and have his supervisor know about it. I also needed support in the situation and he was so great and he also followed up with me after.

Date Received: 22 April 2023

From: Member of the public

OPS member: Constable Michael Briggs

Excerpt from Letter: I was pulled over today for an expired licence by Constable Michael Briggs. He was very kind and professional. He explained things well and I was able to renew my licence online and have him check to make sure it went through. It was my first time being pulled over in 15 years of driving, so I was pretty nervous, but it was as positive an experience as it could be under the circumstances.

Date Received: 25 April 2023

From: Member of the public

OPS member: Constable Jonathan Gardiner

Excerpt from Letter: I just want to say that Constable Jonathan Gardiner is an outstanding and well performing member of your team. He handled complaints and disputes successfully and without bias, and he settled an ongoing issue in a timely and respectful manner. My daily and private life feels more secure because of him, and I can't express that enough. He's a straight shooter, and his communication skills are clear and concise. He's very friendly, easy to deal with, respectful, and understanding. Thanks for all the help!

Date Received: 28 April 2023

From: Member of the public

OPS member: Constable Kevin Williams

Excerpt from Letter: I wanted to thank Constable Kevin Williams for his incredible service to our family. Our son was working in Ottawa (we live outside of Ottawa) and was killed in a car accident. Cst. Williams has been so compassionate to our family and always answered our constant ongoing calls and questions. I was not able to get to

Ottawa to pick up his belongings so Cst. Williams had them couriered to me. What an incredible man and asset to Ottawa police. Thank you so much Kevin!

Date Received: 8 May 2023

From: Member of the public

OPS member: Constables Paul France and Nigel Emaman

Excerpt from Letter: On behalf of my elderly parents, I am writing to express our sincere appreciation for the excellent service provided by Constables Paul France and Nigel Emaman to help settle an issue with one of their tenants who had to be evicted. They had been dealing with these difficult tenants for the past several years and had to pursue very stressful and financially burdensome eviction proceedings, which has taken a tremendous toll on my parents and family. Given the hostile behaviour of the tenants, we felt very unsafe dealing with them directly. Through the kind assistance of the OPS dispatchers and attending officers who responded to both of our calls, they helped to ensure our safety and facilitate the peaceful departure of the tenants.

Date Received: 8 May 2023

From: Member of the public

Excerpt from Letter: I'd like to say thank you to two officers who woke me up. I fell asleep inside my car. They were very professional. A sense of community was felt there. Anyways keep safe out there, it's a very dangerous job and I admire that you guys risking your life for people in our community. Thank you!

Date Received: 11 May 2023

From: Member of the public

OPS member: Sergeant Dan Bergeron

Excerpt from Letter: On May 9 I attended an all-day protest at the Russian embassy. I am writing to say what a great job the Ottawa police did to keep the peace. One Ottawa police officer, in particular, was in charge on-site most of the day. He was excellent at handling all the issues that came up during the day. He was firm but fair. He had an air of authority and he helped to keep the peace and keep it organized. I do hope he reads this and I hope that this letter is forwarded to the police chief. I am always impressed by the Ottawa police. Thank you all for your dedication and hard work.