

**Report to  
Rapport au:**

**Ottawa Board of Health  
Conseil de santé d'Ottawa  
17 April 2023 / 17 avril 2023**

**Submitted on April 4, 2023  
Soumis le 4 avril 2023**

**Submitted by  
Soumis par:**

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**Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE      File Number: ACS2023-OPH-KPQ-0002**

**SUBJECT:** Ottawa Public Health's Strategic Plan for 2019-2022 – Update from  
Quarter Four of 2022

**OBJET:** Plan stratégique de Santé publique Ottawa pour 2019-2022 – Mise à jour  
du quatrième trimestre 2022

## **REPORT RECOMMENDATION**

**That the Board of Health for the City of Ottawa Health Unit receive this report for information.**

## **RECOMMANDATION DU RAPPORT**

**Que le Conseil de santé de la circonscription sanitaire de la ville d'Ottawa prenne connaissance de ce rapport à titre d'information.**

## BACKGROUND

[Protecting Our Community's Health: Ottawa Public Health's 2019-2022 Strategy](#) was approved by the Board of Health in June of 2019 and updated in September 2020 and November 2021, with progress reports provided quarterly. This report provides an update on progress made in quarter four of 2022, the final quarter of the 2019-2022 Strategic Plan.

## DISCUSSION

Ottawa Public Health (OPH) has completed the final full year of the 2019-2022 Strategic Plan. Each year, the strategy was refreshed through an annual plan to align with the key objectives and priorities of the year. During 2022, OPH made positive progress towards that year's action plan.

OPH continued its messaging to help families assess their risk and choose the best layers of protection against COVID-19 and other respiratory illnesses, including encouraging residents to receive all eligible doses of COVID-19 vaccinations and their annual influenza vaccine. One example of this messaging was through the release of a weekly Respiratory Virus Snapshot, which provided timely data trends and key messages for residents on COVID-19, influenza, and RSV.

In Q4, OPH successfully launched a digital clinical practice solution for its Sexual Health and Harm Reduction Services with approximately 80 employees receiving comprehensive training on the system and its new processes.






Pursuant to OPH's and the Board of Health's commitment to ensure that the health unit's leadership is reflective of the community it serves, OPH amplified the call out for diverse public members to serve on the Ottawa Board of Health.

With the 2019-2022 Strategic Plan coming to a close, OPH worked on the development of the new Strategic Plan by consulting and receiving feedback from both internal and external stakeholders.

At the end of the quarter, using the key performance measures set out for each of the six strategic goals, OPH met its target for goals 1, 2, and 5 and was slightly under target for goals 3, 4 and 6.

<b>Goal 1</b> - Drive innovative approaches to mental health & substance use	
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<b>Goal 2</b> - Healthy communities by design	
<b>Goal 3</b> - Advance and monitor population health through a health equity lens	
<b>Goal 4</b> - A healthy and agile workplace and workforce	
<b>Goal 5</b> - Continuously improve and evolve our core work to maximize impact	
<b>Goal 6</b> - Collaborate and engage strategically with OHTs, partners, stakeholders, communities, and clients to help strengthen the health system	

Document 1 provides an overview of progress made, as well as some key highlights and challenges for each of the six goals and one transformational initiative from quarter four of 2022.

### **Next steps**

Throughout the 2019-2022 term, OPH has reported on plans for implementing these strategic priorities and on progress made. This report will be the last quarterly report for the 2019-2022 Strategic Plan. The planning process for the Board of Health's 2023-2027 Strategic Plan is already underway and will continue into the spring, with the goal of having a new strategic plan presented for approval by the Board of Health at its June 2023 meeting.

### **RURAL IMPLICATIONS**

There are no rural implications associated with this report.

### **CONSULTATION**

This report is administrative in nature and therefore no public consultation is required.

### **LEGAL IMPLICATIONS**

There are no legal impediments to receiving this report for information.

**RISK MANAGEMENT IMPLICATIONS**

There are no risk management implications associated with this report.

**FINANCIAL IMPLICATIONS**

There are no financial implications associated with this report.

**ACCESSIBILITY IMPACTS**

Accessibility was considered in the writing of this report.

**ALIGNMENT WITH OTTAWA PUBLIC HEALTH STRATEGIC PRIORITIES**

This report provides an update on the Strategic Plan for quarter four of 2022.

**SUPPORTING DOCUMENTATION**

Document 1: Protecting our Community's Health – Ottawa Public Health's 2019-2022 Strategy– 2022 Quarter 4 Progress Update

**DISPOSITION**

This report is presented to the Board of Health for information.