

**Report to / Rapport au:**

**OTTAWA POLICE SERVICES BOARD  
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

**26 June 2023 / 26 juin 2023**

**Submitted by / Soumis par:**

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**SUBJECT: 2022 OTTAWA POLICE SERVICE ANNUAL REPORT**

**OBJET: RAPPORT ANNUEL DU SERVICE DE POLICE D'OTTAWA : 2022**

**REPORT RECOMMENDATIONS**

**That the Ottawa Police Services Board receive this report for information.**

**RECOMMANDATIONS DU RAPPORT**

**Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.**

**BACKGROUND**

Ontario Regulation 3/99, section 31 requires that every Chief of Police prepare an annual report for the Police Services Board relating the activities of the Service during the previous fiscal year, including information on:

- Its performance objectives, indicators, and results;
- Public complaints; and
- The actual cost of police services. O. Reg. 3/99, s. 31.

Adequacy Standard AI-011, as well as the Ottawa Police Services Board (Board) Policy AI-011 Framework for Annual Reporting, reflects these requirements and provides additional detail regarding the provision of results achieved during the previous fiscal year relating to specific topics.

The Board's Protocol for Sharing Information with Council (GA-6) requires that copies of this Annual Report be provided to the City Clerk and made available to the public no later than June 30 of each year. Section 2 c) of the Board's policy number BC-2 Monitoring Requirements confirms this obligation.

## DISCUSSION

The 2022 Annual Report highlights the work our members are doing to serve and protect the residents of Ottawa and provides a snapshot of areas where we are making important investments.

Demands often exceed our resources and capacity. We are working to identify gaps and develop models that maximize our efficiency to respond to calls for service effectively. We are also working on hiring qualified recruits and experienced officers that bring a wealth of experiences and backgrounds to our Service to help us better connect with residents in their communities and build trust.

It is important, as a police service, that we are maximizing the effectiveness of our resources in order to support the City's Community Safety and Well-Being (CSWB) plan and enhance public safety. To do so, the OPS has established the following foundation for the work it does in the community:

- **Our Vision**, to be a trusted partner in community safety, is forward-looking and challenges the organization to reach a desired future state.
- **Our Mission** is to protect the safety and security of our communities; and
- **Our Values** incorporate Honour, Courage and Service to guide the actions, behaviours and professionalism of OPS members in achieving our vision and mission.

Ottawa remains one of the largest geographical areas of coverage for any police service, nearly six times the size of the City of Toronto and about twice that of comparable populations in Edmonton and Calgary.

We also witnessed a significant illegal protest that occupied our city's downtown core in February. Since then, we have developed a strategic and structured approach to all public events and demonstrations. We have worked hard to address issues raised during the Public Order Emergency Commission's hearing, recommendations from the City's Auditor-General, and recommendations from public groups.

We continue to modernize our Service to keep pace with technology. Investments in our Digital Information Management System (DIMS) will help to enhance how we do our investigative work and support the modernization of how information is shared Service-

wide. This, in turn, can help to identify efficiencies, create greater transparency and accountability, and provide us with the tools to effectively do our jobs.

Our members are extremely invested and passionate about the work they do, including public safety initiatives by our Neighbourhood Resource Teams and frontline patrol. Our Guns and Gangs Unit seized a record 107 illegal firearms last year, and our nine-person Homicide Unit had 100 percent solvency rates on all investigations in 2022.

Continued development of Equity, Diversity and Inclusion (EDI) as an integral part of everything we do as a Service was approved by the Board with the new Drive<sup>2</sup> Strategy, which will carry our Service forward into 2025.

We are also making important investments in member wellness to include support through our Early Intervention Program that identifies critical and traumatic thresholds for our members to get them the help they need. Member wellness will continue to be a priority to ensure we can effectively respond to any calls for service.

As we transition from the pandemic to the post-pandemic, it is important to highlight the comparability between these two periods. As a result, several public safety metrics have risen compared to the previous year. Here are some of the highlights from 2022:

- Demand for service increased nearly 4 percent in 2022 to 370,000 requests for service, translating into 8,600 more calls received through the dispatch system and 4,700 more reports received online.
- With approximately 43,000 reported Criminal Code of Canada offences (excluding traffic) in the city of Ottawa, the level of reported crime increased by 19 percent last year.
- The clearance rate for total Criminal Code offences (excluding traffic) declined by 3 percent with 29 percent of all cases cleared by charge or cleared otherwise.
- Ottawa's Crime Severity Index (CSI) increased by over 12 percent last year to 54 points (Violent CSI 3%; Non-Violent CSI 17%).
- The volume of reported violent crimes increased by 6 percent in 2022, driven by assaults, threats, and robberies.
- Property-related offences increased by 26 percent in 2022 primarily due to increases in the number of thefts (including shoplifting), thefts from motor vehicles, and commercial break and enters.

- There were 13 homicide incidents in 2022 with 15 victims, and a 107 percent clearance rate, which includes historical cases resolved.
- The number of shootings has declined from 82 in 2021 to 60 in 2022 (-27%).
- OPS officers seized 72 crime guns through proactive work to address street violence in the community.
- Naloxone was administered 104 times by officers to help save lives last year.
- The number of collisions on our roadways increased by 40 percent 15,100 collisions while fatalities increased by 15 percent to 23 on Ottawa roadways.

### **Distribution / Release**

Following Board approval, the OPS will be promoting and distributing the 2022 Annual Report through a variety of means:

- A news release will be issued, and links to the report will be frequently shared on OPS social media channels;
- The report itself will be posted to the OPS website, under Reports and Publications; residents can download a copy of the PDF in either official language; and
- Community partners such as the CEC, City Councillors, our Partnership in Action (PIA), and YAC will be advised of its release and provided a copy of the report.

The report will be additionally promoted and distributed through other external networks by our Community Police Officers, our Diversity Relations and Resource Unit, and our Victim Crisis Unit.

### **SUPPORTING DOCUMENTATION**

- Document 1: 2022 Annual Report PDF (English)
- Document 2: 2022 Annual Report PDF (French)

### **CONCLUSION**

The members of the OPS are committed to the safety, security and well-being of all residents and visitors of the Nation's Capital.

The 2022 Annual Report highlights the excellent work our members do, in partnership with our communities and frontline agencies, to prevent and investigate crime and to

develop programs and services that support the safety and well-being of our communities.