



French Language Services Advisory Committee

MINUTES 12

Thursday, May 12 2022

6:30 pm

Electronic Participation

This Meeting was held through electronic participation in accordance with Section 238 of the *Municipal Act, 2001* as amended by the *COVID-19 Economic Recovery Act, 2020*.

- Notes:**
1. *Please note that these Minutes are to be considered DRAFT until confirmed by Committee.*
 2. *Underlining indicates a new or amended recommendation approved by Committee.*

Present: **Members: Mireille Brownhill, Nicole Charlebois, Stéphanie Drisdelle, Julie Rodier**
Councillor Jean Cloutier (non-voting member)

Absent: **Members: Fatouma Ali-Ismaïl, Patrick Ladouceur, Stephen MacDonald, Emmanuel Morin**

GOOD FRANCO NEWS

Councillor Jean Cloutier, and Isabelle Courel, Program Manager, French Language Services, shared their “Good Franco News” with the Committee.

DECLARATIONS OF INTEREST

No declarations of interest were filed.

CONFIRMATION OF MINUTES

Minutes 10 – November 15, 2021

CONFIRMED

COMMITTEE ITEMS

1. APPOINTMENT OF PRESIDING OFFICER

Recommendation

That the French Language Services Advisory Committee appoint Julie Rodier as Presiding Officer to chair this meeting.

CARRIED

WORKING GROUP ITEMS

2. FLSAC RECOMMENDATIONS TO THE INNOVATIVE CLIENT SERVICES —
CONSULTING AND ENGAGING THE CITY'S FRANCOPHONE POPULATION

Recommendation

That the French Language Services Advisory Committee approve the working group's report.

The report and recommendations were prepared by a working group comprised of Members Brownhill, Rodier and Ladouceur. There being no questions, the Committee ADOPTED the report as presented.

The report will be forwarded to Innovative Client Services Department staff.

PLANNING, REAL ESTATE AND ECONOMIC DEVELOPMENT DEPARTMENT

3. UPDATE ON THE IMPLEMENTATION OF RECOMMENDATIONS –
BILINGUALISM IN THE CITY'S ECONOMIC DEVELOPMENT STRATEGY
-

Recommendation

That the French Language Services Advisory Committee receive the update for information.

Sheilagh Doherty, Program Manager, High Economic Impact Projects, and Dan Oliver, Officer, Economic Development (Economic Development and Long Range Planning Services) provided a presentation to Committee and answered questions. A copy of their slides is on file with the Office of the City Clerk.

Following discussions, the Committee RECEIVED the presentation for information.

INNOVATIVE CLIENT SERVICES DEPARTMENT

4. UPDATE ON THE IMPLEMENTATION OF RECOMMENDATIONS – HUMAN
RESOURCES PROGRAMS AND LEARNING AND PROFESSIONAL
DEVELOPMENT OPTIONS OFFERED IN FRENCH
-

Recommendation

That the French Language Services Advisory Committee receive the update for information.

Lynn Branchaud, Program Manager, Human Resources Programs, provided a presentation to Committee and answered questions. A copy of her slides is on file with the Office of the City Clerk. Joanne Daykin, Program Manager, Talent Development, was also in attendance.

Following discussions, the Committee RECEIVED the presentation for information.

OFFICE OF THE CITY CLERK

5. MUNICIPAL ELECTIONS AND FRENCH LANGUAGE SERVICES UPDATE

Recommendation

That the French Language Services Advisory Committee receive the update for information.

Milan Stevanovic, Program Manager, Elections Office Operational Readiness, Lionel Minkutu, Stakeholder Relations and Legislative Officer, and Isabelle Courel, Program Manager, French Language Services, provided a presentation to Committee and answered questions. A copy of her slides is on file with the Office of the City Clerk.

As part of the presentation from the Elections Office, Members provided oral feedback to staff on the following four questions:

1. Does the FLSAC have any advice on how the Elections Office can improve its delivery of French language services?
2. Can the FLSAC share any strategies for teaching temporary elections staff the importance of actively offering French language services?
3. Can the FLSAC suggest any strategies the Elections Office could use to better recruit bilingual employees?
4. Can the FLSAC suggest ways of improving the training that the Elections Office gives to elections staff?

Members not in attendance may provide additional comments to staff if desired.

Following discussions, the Committee RECEIVED the presentation for information.

ADJOURNMENT

The meeting was adjourned at 7:59 pm.

Committee Coordinator

Chair