

2. **Motion – Councillor S. Plante – Problematic Properties Webpage**
- Motion – S. Plante, Conseillère – Page Web sur les propriétés problématiques**

### Committee Recommendations

That Council approve that staff explore the feasibility of creating a Problematic Property page on the City of Ottawa website which includes the definition of what is and what isn't a problematic property, a link to 311 and other resources, a flowchart to assist communities, and a list of departments involved in a problematic property.

### Recommandations du Comité

Que le Conseil approuve que le personnel explore la possibilité de créer une page consacrée aux propriétés problématiques sur le site Web de la Ville d'Ottawa, qui comprendrait une définition de ce qui constitue ou non une propriété problématique, un lien au 3-1-1 et à d'autres ressources, un organigramme afin d'aider les résidents et une liste des services concernés par les propriétés problématiques.

### Documentation/Documentation

1. Councillor Stephanie Plante's report dated 21 March 2024 (ACS2024-OCC-CCS-0024).  
  
Rapport de la Conseillère Stéphanie Plante daté le 21 mars 2024 (ACS2024-OCC-CCS-0024).
2. Extract of Draft Minute, Emergency Preparedness and Protective Services Committee, 21 March 2024.  
  
Extrait de l'ébauche du procès-verbal, Comité des services de protection et de préparation aux situations d'urgence, le 21 mars 2024.

**Emergency Preparedness and  
Protective Services Committee  
Report 10  
3 April 2024**

**2 Comité des services de protection et  
de préparation aux situations  
d'urgence - Rapport 10  
Le 3 avril 2024**

**Extract of Draft Minutes 10  
Emergency Preparedness and  
Protective Services Committee  
21 March 2024**

**Extrait de l'ébauche du procès-verbal 10  
Comité des services de protection  
et de préparation aux situations  
d'urgence - le 21 mars 2024**

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Motion - Councillor Stephanie Plante - Problematic Properties Webpage

File No. ACS2024-OCC-CCS-0024 – City-Wide

**That Council approve that staff explore the feasibility of creating a Problematic Property page on the City of Ottawa website which includes the definition of what is and what isn't a problematic property, a link to 311 and other resources, a flowchart to assist communities, and a list of departments involved in a problematic property.**

**Carried**

At the outset, Councillor Stephanie Plante spoke to provide context for the Motion she had introduced as a Notice of Motion at the Emergency Preparedness and Protective Services Committee meeting of Tuesday, 15 February 2024:

**Motion N<sup>o</sup> EPPSC 2024 10-03**

**WHEREAS there has been an increase in the number of problematic occupied and unoccupied properties in Ottawa; and**

**WHEREAS these properties generate frequent complaints and safety concerns which negatively impact the surrounding communities such as vacant properties, property standards and property maintenance violations, waste and debris, pests, and other nuisances; and**

**WHEREAS the City of Edmonton developed a Problematic Properties webpage to help residents navigate these types of complaints or concerns and Ottawa residents could also benefit from access to similar information;**

**THEREFORE BE IT RESOLVED THAT staff explore the feasibility of creating a Problematic Property page on the City of Ottawa website which includes the definition of what is and what isn't a problematic property, a**

**link to 311 and other resources, a flowchart to assist communities, and a list of departments involved in a problematic property.**

The Committee then heard from the following public delegations:

1. Mr. Jerald Sabin<sup>+</sup>, Secretary, Action Sandy Hill
2. Mr. Chris Greenshields\*, President, Vanier Community Association
3. Ms Cheryl Parrott<sup>+</sup>, Hintonburg Community Association
4. Mr. Bruce McConville
5. Mr. John Dickie, Eastern Ontario Landlord Organization
6. Ms Calla Barnett, Vice-Chair, Action Sandy Hill

Written correspondence was also received from Ms Kathy Black\*.

*[ + Slide presentations are held on file with the Office of the City Clerk. ]*

*[ \* Individuals / groups marked with an asterisk above either provided comments in writing or by e-mail; all submissions and presentations are held on file with the Office of the City Clerk. ]*

Mr. Kim Ayotte, General Manager, Emergency and Protective Services (EPS) Department, Mr. Roger Chapman, Director, By-Law and Regulatory Services, EPS, and Ms Jennifer Therkelsen, Program Manager, By-Law Enforcement Services, EPS, were present to respond to questions.

Following questions to the delegations and to staff, and with Committee discussions having concluded, Motion N<sup>o</sup> EPPSC 2024 10-03 was put before the Committee and was 'CARRIED', as presented.