

Workplan Item (plan, project, etc)	Responsibility
Older Adult Plan	AAC to receive update and provide input.
Community Garden Action Plan Review	AAC to receive update and provide input.
Eligibility Criteria and Benefits - Essential Health and Social Supports Program and Home Support Service program	AAC to receive update and provide input
10 Year Housing and Homelessness Plan Refresh	AAC representative to participate in consultations, receive updates, and provide input.
Snow Plow Contractor Licensing Review	AAC to receive briefing on by-law review and provide input
Idling Control By-law Review	AAC to receive a briefing on by-law review and provide input
Review of Special Events on Public and Private Property By-law	AAC to receive briefing on by-law review and provide input
Licensing By-law Review	AAC to receive briefing on by-law review and provide input
City-run dispatch for on-demand accessible taxicab service	AAC to receive update and provide input

Emergency Management Program Strategic Plan	TBD
Next Generation 9-1-1	AAC to receive update and provide input
Duty to Consult - staff present capital projects in design for city facilities, recreational paths of travel, outdoor play spaces and on-street parking.	AAC to receive information, review and provide input.
2026 Municipal Elections	AAC to receive update and provide input.
Consultation on voting methods	AAC to receive update and provide input.
Annual budget review and feedback to relevant Standing Committees	AAC to review budget with the Accessibility Office and provide feedback on annual draft budget
City of Ottawa Municipal Accessibility Plan	AAC to receive updates and provide feedback
Accessibility updates	AAC to receive updates and provide feedback
Updates to Site Plan Control By-law to align with Bill 23	AAC to provide input as required.

EV Charging Stations	AAC to receive update and provide input.
Better Homes Portal and Loan program	AAC to receive update and provide input.
Greenspace Master Plan Update	AAC to receive update and provide input.
New Zoning By-law	AAC to provide input as required.
Centrepointe Drive Area Traffic Management Study	AAC to provide input as required.
St Laurent Transit Priority Study	AAC to provide input as required.
Tremblay Light Rail Station Multi-Use Pathway Crossing	AAC to provide input as required.
Gladstone Feasibility Study	AAC to provide input as required.
Active Transportation Projects	AAC to provide input as required.

Neighbourhood Traffic Calming Program	AAC to provide input as required.
E-Scooter Program	AAC to provide input as required.
The Ottawa Hospital Connection to Dow's Lake Station Environmental Assessment (EA) Study	AAC to provide input as required.
Bank Street Active Transportation Improvements and Transit Priority Measures Feasibility Study	AAC to provide input as required.
Transportation Master Plan (TMP)	AAC to receive update and provide input.
Transportation Planning Environmental Assessments	AAC to receive update and provide input.
Transportation Planning Engineering Services	AAC to receive update and provide input.
Visual Identity Standards Manual being updated for accessibility	AAC to receive update and provide input
Review engagement strategy from an accessibility lens	AAC to receive update and provide input
Excess Soil Management	TBD

Landfill Gas Optimization	TBD
Stage 2 O-Train Expansion	Accessibility Advisory Committee representatives to participate in familiarization sessions held in conjunction with the openings of O-Train Line 1, 2, 3 and 4 extensions.
Para Transpo Customer Service Working Group	Accessibility Advisory Committee representative to participate in working group meetings and provide updates to the committee.
New Park Development	AAC to provide input as required.
Ray Firel Change Room Renovation	TBD
2025 Navan Arena Renovation	TBD
Parks and Facility By-Law Review	AAC to provide input as required.

Strategic Priority	Action
A city that has affordable housing and is more liveable for all and a city that is more connected with reliable, safe and accessible mobility options	Engagement on the development of the new City Older Adult Plan.
City that is green and resilient	Engagement on the review of the City Community Garden Action Plan.
A City that has affordable housing and is more liveable for all	Engage stakeholders on any changes to the Eligibility Criteria/Benefits related to the Essential Health and Social Supports or Home Support Services Program.
A City that has affordable housing and is more liveable for all	Engage community partners in responding to the complex and diverse needs of vulnerable members of the community through the refresh of the 10 Year Housing and Homelessness Plan Refresh and supporting projects.
Reliable safe and accessible mobility options	Staff to review and update current snow plow contractor regulations and address specific issues of broadband back-up alarms and metal driveway markers. Potential impact of regulations on persons with disabilities will be part of the review.
City that is green and resilient	Staff to review and update idling regulations including specific exemptions related to mobile workshops, temperature thresholds, and to persons with medical certificates.
Diverse and prosperous economy	Staff to review and update special event regulations and permit regime including new regulations or amendments to make events more accessible, and consideration of any required supports for event organizers and patrons.
Diverse and prosperous economy	Staff to review and update Licensing By-law, including consideration of reducing regulations and red tape and leveraging technology. License application/administrative processes also under review.
Reliable safe and accessible mobility options	Staff to evaluate pilot and provide an update on actions taken and effectiveness

	Update emergency response services to benefit from technological advancements. AAC to provide input on communications and implementation plan.
Reliable safe and accessible mobility options	Invest in infrastructure, including but not limited to pedestrian and parking facilities, and improve selected parks and facilities across all City Wards.
	Review and provide feedback on a number of items for the 2026 Municipal Elections, such as voting offerings and communications (including those offered and developed in accordance with the Anti-Racism Strategy (multilingual communication materials and voting tools to assist electors)).
	Review of current and available voting methods and assessment of their viability.
Diverse and prosperous economy	The Accessibility Office works with the Accessibility Working Group reps and/or budget reps from each department to pull together accessibility-related themes from the budget and works with the AAC members to prepare any written feedback to the relevant Standing Committees.
Diverse and prosperous economy	The Accessibility Office will share information related to the progress of the City of Ottawa Municipal Accessibility Plan through its annual update report. The AAC will also be consulted on the development of the new 2025-2029 COMAP.
Diverse and prosperous economy	The Accessibility Office will update the AAC on accessibility initiatives and projects being undertaken across the organization.
Affordable housing	Modifications are needed to reflect changes to the Planning Act made through Bill 23. Site Plan Control may no longer be applied to developemnts involving ten or fewer dwelling units.

City that is green and resilient	The Personal EV Strategy and Corporate EV Policy are aimed to support the transition to electric vehicles in the City of Ottawa. These documents provide the strategic direction, context and, corporate requirements for EV charging in the City. Update the Corporate EV policy, and develop Personal EV Strategy to reflect the changing context and integrate accessibility considerations.
City that is green and resilient	The Better Homes Ottawa Portal provides all homes with a free energy score, recommendations for efficiency improvements, and links to financial programs. It also has a section for advice to
City that is green and resilient	An update to the 2005 Greenspace Master Plan to reflect the growth of the City, progress since 2005, the policies of the new Official Plan, and the need for greater consideration of accessibility and equity.
Affordable housing	The new Zoning By-law implements policies in the Official Plan. The new By-law must provide zoning to implement the growth management strategy in the Official Plan, and address the housing affordability and climate change crises to the extent possible using land use regulations.
Reliable safe and accessible mobility options	Transportation Planning to present the recommended plan for the Centrepointe Drive Area Traffic Management Study.
Reliable safe and accessible mobility options	Transportation Planning to present the recommended plan from the St Laurent Transit Priority Study.
Reliable safe and accessible mobility options	Transportation Planning to present plans for the proposed MUP/Pathway.
Reliable safe and accessible mobility options	Transportation Planning to present plans for the recommendations from the Feasibility Study.
Reliable safe and accessible mobility options	Transportation Planning to present various projects from the Active Transportation group (ex. sidewalk, cycling projects).

Reliable safe and accessible mobility options	Transportation Planning to present various projects from the Neighbourhood Traffic Calming program.
Reliable safe and accessible mobility options	Transportation Planning to seek input and provide updates to the the AAC on the e-scooter program (note: 2024 is the final year of the Provincial pilot).
Reliable safe and accessible mobility options	Transportation Planning to present recommendations and updates on the Ottawa Hospital EA study.
Reliable safe and accessible mobility options	Transportation Planning to present recommendations and updates on the Feasibility study. Study limits are Rideau Canal to Highway 417).
Reliable safe and accessible mobility options	Transportation Planning to seek input into the Transportation Master Plan during TMP consultation periods.
Reliable safe and accessible mobility options	Transportation Planning Environmental Assessments to seek input during consultation periods for various environmental assessments.
Reliable safe and accessible mobility options	Transportation Planning Engineering Services to seek input during consultation periods for various projects within the Intersection Control Measures and Network Modification Program.
Reliable safe and accessible mobility options	The Visual Identity Standards Manual will be updated to reflect current accessibility requirements. Updating fonts, font size, color contrast, color gradients etc.
Reliable safe and accessible mobility options	PIMR is looking at reviewing the engagement strategy across the organization.
City that is green and resilient	Excess Soil Management and Recovery Review, to explore cost-saving potential of recovering and managing excess soil from municipal construction and analyze options of where and how to manage and recover excess soils.

City that is green and resilient	Landfill Gas Optimization to determine if the Trail Road Landfill can feasibly produce RNG from landfill gas and establish a new agreement for landfill gas utilization for when the current contract expires that maximizes economic and environmental opportunities.
Reliable safe and accessible mobility options	Engage customers, accessibility stakeholders and persons with disabilities in familiarization sessions, which will introduce them to new O-Train stations, vehicles and accessibility features, and give an opportunity to provide feedback and identify any concerns.
Reliable safe and accessible mobility options	Engage customers, accessibility stakeholders and persons with disabilities in improving and enhancing services and programs to Para Transpo customers.
City that is green and resilient	Parks and Facilities Planning to present various projects that are above standard or require exception.
Reliable safe and accessible mobility options	Ray Friel Recreation Complex to have change rooms renovated to include more accessible features (including larger private rooms with adult changing tables). Plans are complete, and construction to begin in September 2024. Accessibility was reviewed as part of the design/plans. Part of the project also includes an enhancement to accessibility and code compliance for the ramp entering the pool.
Reliable safe and accessible mobility options	Accessibility project to be completed on second floor viewing area at the Navan Arena.
City that is green and resilient	RCFS to include accessibility as part of the review.

Department	Additional Department(s)
Community and Social Services	
Community and Social Services	RCFS
Community and Social Services	
Community and Social Services	
Emergency and Protective Services	
Emergency and Protective Services	
Emergency and Protective Services	
Emergency and Protective Services	
Emergency and Protective Services	

Emergency and Protective Services	
Emergency and Protective Services	
Infrastructure & Water Services, Planning, Real Estate and Economic Development, Recreation, Culture and Facility Services, Public Works	
Office of the City Clerk	
Office of the City Clerk	
Office of the City Clerk	
Office of the City Clerk	
Office of the City Clerk	
Office of the City Clerk	
Planning, Real Estate and Economic Development	

Planning, Real Estate and Economic Development	
Planning, Real Estate and Economic Development	
Planning, Real Estate and Economic Development	
Planning, Real Estate and Economic Development	
Planning, Real Estate and Economic Development	
Planning, Real Estate and Economic Development	
Planning, Real Estate and Economic Development	
Public Information and Media Relations	
Public Information and Media Relations	
Public Works	

Public Works	
Transit Services	
Transit Services	
Recreation, Culture and Facility Services	
Infrastructure & Water Services	RCFS
Infrastructure & Water Services	RCFS
Recreation, Culture and Facility Services	

Department List

City Manager's Office

Committee of Adjustment

Community and Social Services

Emergency and Protective Services

Finance and Corporate Services

Infrastructure & Water Services

Office of the Auditor General

Office of the City Clerk

Ottawa Public Health

Ottawa Public Library

Planning, Real Estate and Economic Development

Public Works

Recreation, Culture and Facility Services

Transit Services

Public Information and Media Relations

Infrastructure & Water Services, Planning, Real Estate and Economic Development, Recreation, Culture and Facility