



District Revitalization Project

OPSB Update 22 April 2024

A/Superintendent Kevin Maloney

The Ottawa Police logo, featuring the word "OTTAWA" in a smaller font above the word "POLICE" in a larger, bold font. The "O" in "POLICE" is stylized with a globe-like pattern.

OTTAWA
POLICE

District Revitalization Project (DRP)

The District Revitalization Project (DRP) is conducting a full review of OPS's current Frontline service delivery model which was implemented in 2017.

It encompasses:

- A review and assessment of OPS' current state delivery;
- Providing objective recommendations and proposed changes based on findings; and
- Developing and implementing a new service delivery model that best aligns resources with community expectations

Community Voice

Through extensive consultations since 2017, the community has voiced its desire for:

- Greater access – build partnerships and bridges
- Meaningful engagement – be visible and actively engaged
- Transparent communication – foster mutual trust
- Proactive police measures – acknowledge underlying challenges

Our Approach



OTTAWA POLICE COMMUNITY POLICING STRATEGY



Strategic Direction 2027: "A Trusted Partner in Building an Inclusive, Equitable and Safe Ottawa"

ENHANCE COMMUNITY SAFETY + BUILD TRUST THROUGH STRONG PARTNERSHIPS + EQUITY DIVERSITY AND INCLUSION- STRENGTHEN OUR COMMITMENT TO HUMAN RIGHTS + ADVANCE AND SUPPORT A RESILIENT THRIVING MEMBERSHIP

Supports Bill 68, Community Safety and Policing Act

Rooted in the principles of Ontario's Mobilization & Engagement Model of Community Policing

Community Engagement & Liaison

Community Safety & Consultation

Community Mobilization & Crime Prevention

Enforcement & Crime Supression

OUR OTTAWA



Geographic Communities



Functional Communities



Community Stakeholders

"Rural-Suburban-Urban Communities"



Strong, Productive Relationships with Community Partners



Healthy, Resilient, and Safe Communities



Crime Prevention and Reduction

OUTCOMES

ACCESS

Consistent channels and access to OPS Officers

ACCOUNT

Improved accountability and transparency

Access

Affect

Account

Act

Trusted Partners

AFFECT

Communities partnering with the OPS

ACT

Holistically address public safety concerns

OUTCOMES

Efficient, Effective OPS Service Delivery that Addresses Community Priorities



Trust and Confidence in the OPS



OTTAWA POLICE SERVICE



Office of the Chief



Community Policing Command



Intelligence, Information & Investigations Command



Corporate Command

"Whole of service approach"

STRATEGY ENABLERS



Commitment



Advance Culture



Stabalized Workfoce



Geographic Deployment



Capacity Building



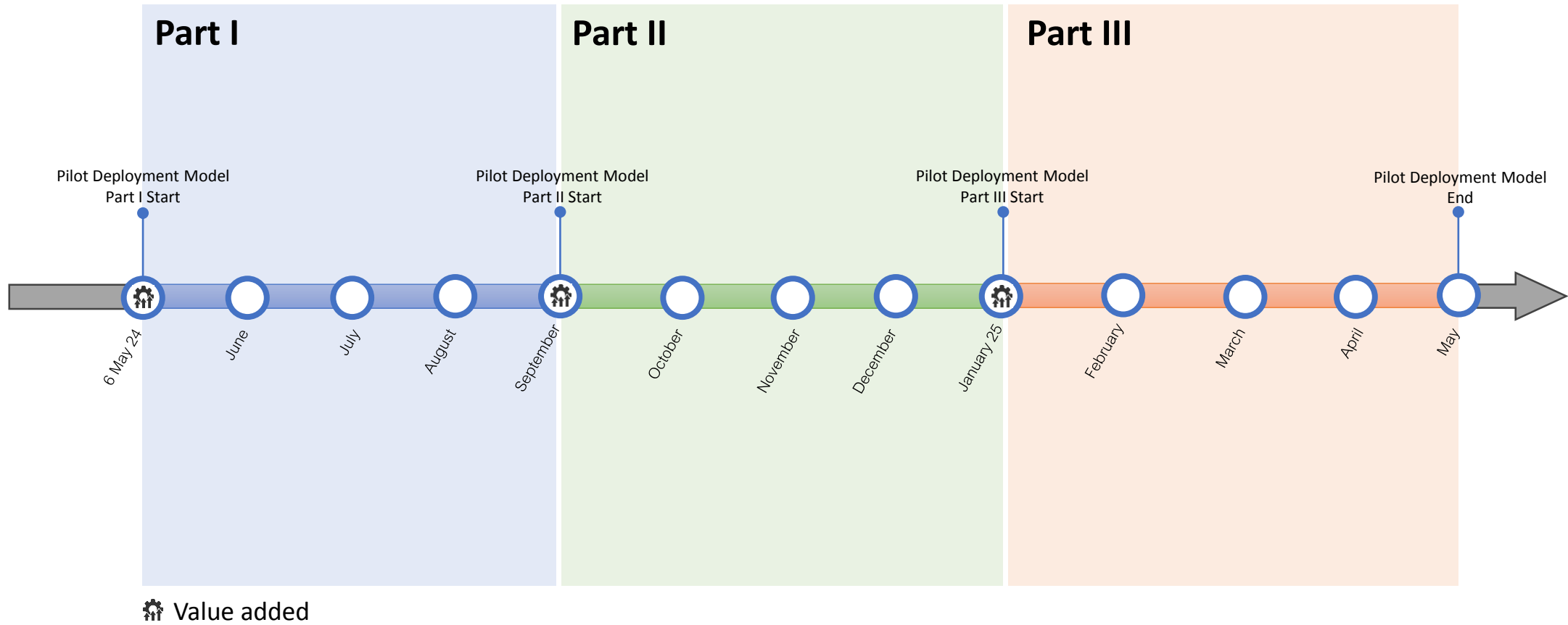
Reliable & Accessible Data

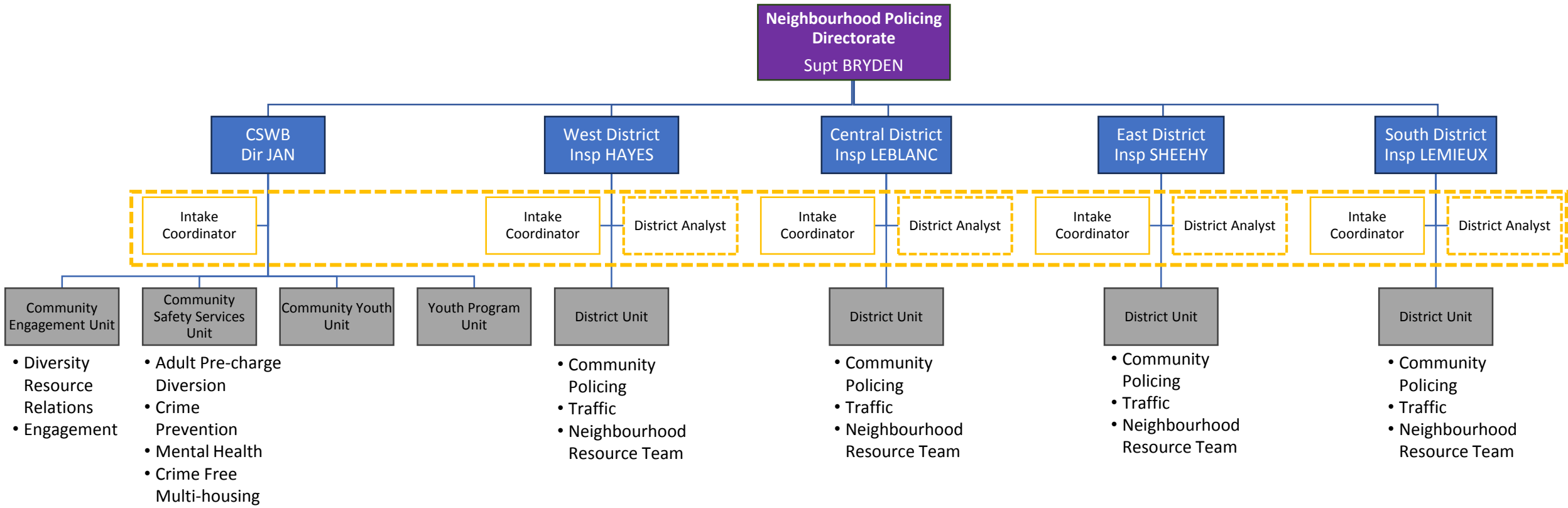
Why a Pilot Deployment Model (PDM)?



- **Creates an environment for geographic ownership**
 - Tailored police response that is risk-focused
 - Local deployment to support unique geographical and community priorities
 - Culturally responsive
- **Supports strong community partnerships**
 - Shared responsibility for enhanced community safety
 - Holistic approach to alternate response
 - More accessible and transparent
- **Permits efficient resource allocation**
 - Coordination of effort
 - Creates a learning environment to build the Target Operating Model (TOM)
 - Reduces internal back-office stress until the future model can be deployed
- **Gives members (wellness) and the public (trust) time to adjust**

Creation of a PDM - *High-Level Timelines:*





PDM Value-added Highlights – Parts I, II, and III



Pilot – Part I

May-Aug 24 inclusive

- Introduce Framework: *OPS Community Policing Strategy*
- Re-align NPD: 4 District model
- Improve Access: Sr Officers to fill gap
- Introduce the ability to *Affect*: Insp working with Councillors and Community
- Improve capacity to *Act*: realignment of Traffic Unit priorities
- Begin to *Account*: Improve communication of results
- Introduce issues intake coordination
- Highlight partnership engagement and EBP initiatives through CORE results
- Offers increased accountability (*Account*) with Councillors and Community

Pilot – Part II

Sep-Dec 24 Inclusive

- Continued improvement on communications
- Develop a more formal input and intake system
- Improve Access: increase CPO coverage
- Improve *Act*: adopt CORE (Community Outreach Response & Engagement) successes in another area of the city
- Improve accountability (*Account*) with Councillors and Community
- Begin filling 50+ positions (vacant or no holder)

Pilot – Part III

Jan-Apr 25 Inclusive

- Tool development (DFSS, Dashboards, Relationship Management) to aid in *Affect, Act, and Account*
- New Ward Profiles to support work in EBP and aid in all aspects of the *Community Policing Strategy*
- Gather Pilot information to make informed decisions on the fully implemented District Deployment Model
- Increase accountability (*Account*) with Councillors and Community
- Continue filling 50+ positions (vacant or no holder)

What's Next?



- Develop Assessment Criteria for PDM
- Define District boundaries and Ward alignment
- Start PDM – Part I: 6 May 24
- Focus on development of a Target Operating Model (TOM)
- Incorporate “Lessons Learned” from PDM
- Provide a road map for the TOM

Target Operating Model

- Incorporates all aspects of the OPS Community Policing Strategy – *Access, Affect, Act, and Account*
- Builds on the iterative process of the PDM
- Reinforces geographic ownership through District Deployment
- Unifies crime prevention and emergency response under one command
- Aligns a wider variety of skills and capabilities to address unique community needs, providing adequate and effective policing
- Uses a cross-functional approach, providing a better understanding of the problems and increased response options
- Ensures analysis and response are grounded in evidence-based policing principles
- Prepares OPS' operations to transition to the Prince of Wales (South) station

Questions and Feedback



Thank you!