

Document 1

Aggregate Metrics for Q1 to Q4 2023

Civil Litigation / Labour and Employment

In keeping with the format used as part of the Q1-Q4 Comprehensive Legal Services Reports, the aggregate of litigation outcomes for 2023 is reproduced below. These figures include all forms of litigation, namely labour, civil, Ontario Land Tribunal and other miscellaneous tribunals.

Figure 1 Labour Arbitration Outcomes (Q1 to Q4 2023)

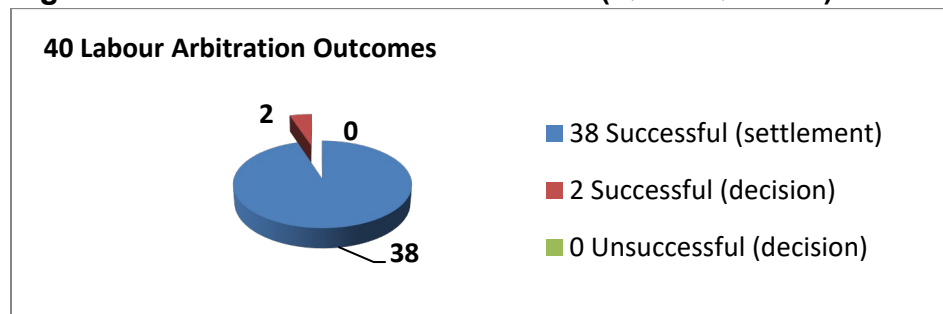


Figure 2 Civil Litigation Outcomes (Q1 to Q4 2023)

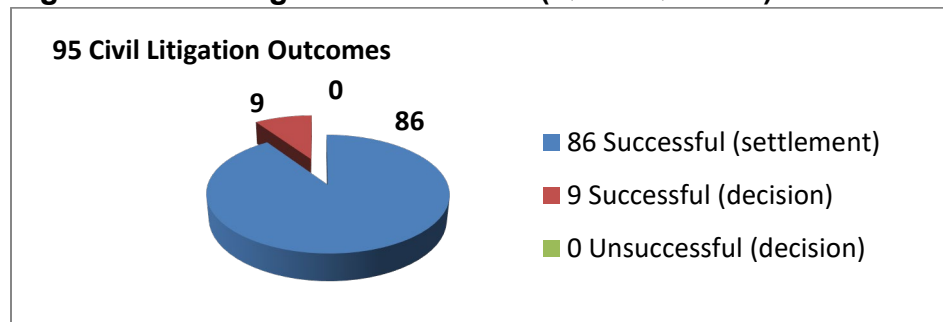


Figure 3 OLT Outcomes (Q1 to Q4 2023)

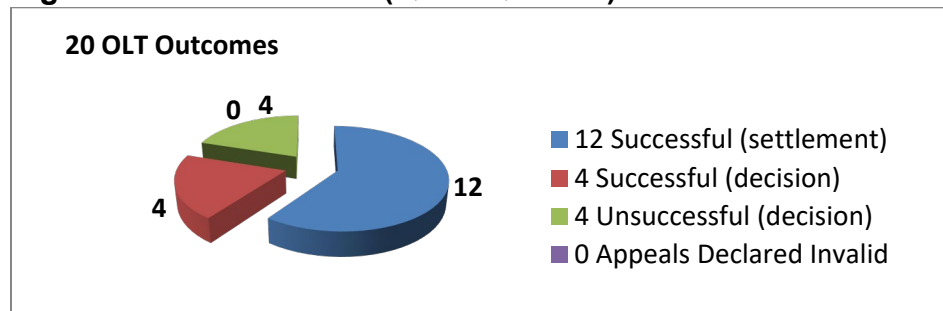
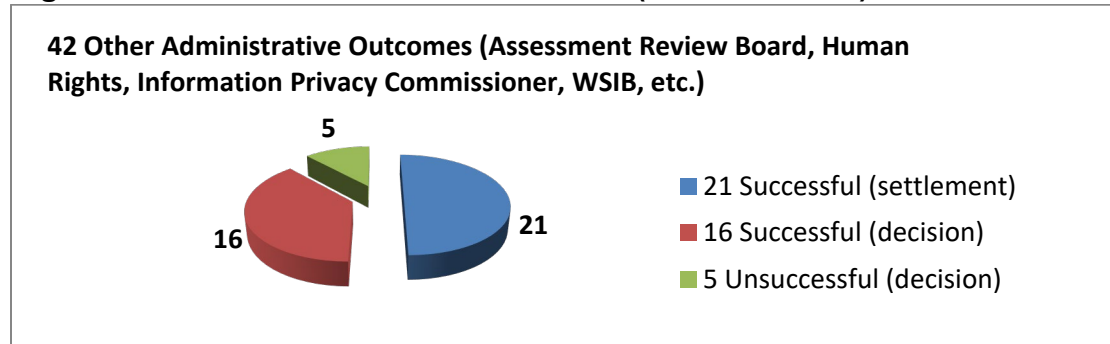


Figure 4 Other Administrative Outcomes (Q1 to Q4 2023)

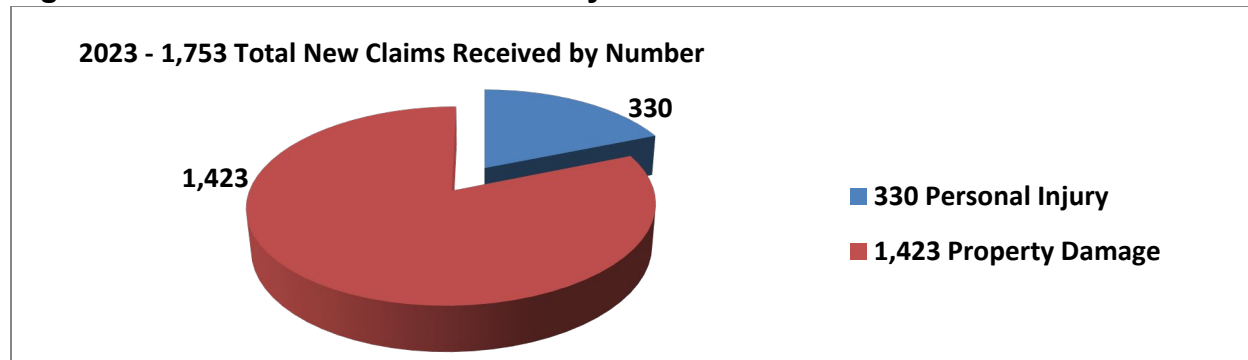


Claims Unit

The Claims Unit received a total of 1,753 new claims in 2023. This figure represents the 1,423 property damage claims and 330 personal injury claims that were filed with the Unit. Of the total number of new claims received for 2023, 655 (37 per cent) represent pothole claims, which is annually the most common type of claim received by the Unit.

A summary of the 1,753 claims received during 2023 is set out below in Figure E by number.

Figure 5 Total New Claims Received by Number



The Claims Unit concluded a total of 1,732 claims in 2023. This figure represents the 1,402 property damage claims and 330 bodily injury claims that were either closed-settled or closed-denied during the year. A summary of the 500 claims that were closed-settled (i.e. paid in whole or in part) in 2023 is set out below in Figures 6 (by number) and 7 (by value).

Figure 6 Claims Paid Under \$100,000 by Number (Q1 to Q4 2023)

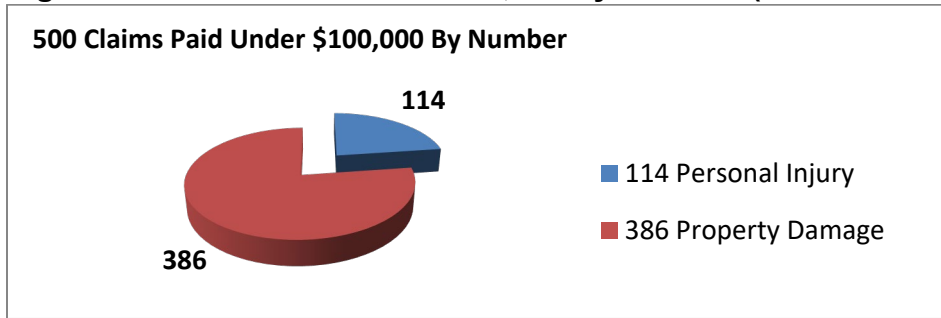


Figure 7 Claims Paid Under \$100,000 by Value (Q1 to Q4 2023)

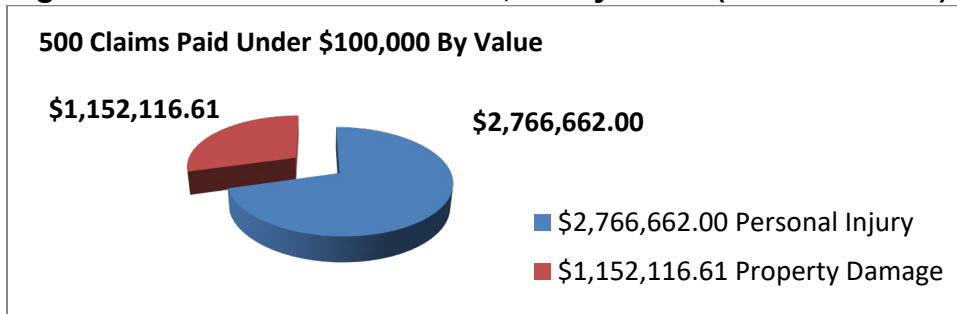


Table 1 - Claims Paid over \$100,000 - Q1 to Q4 2023

Department	Category	Claim Type	Net City Cost
Emergency and Protective Services	Property Damage or Loss	Losses from Fire Fighting Activities	\$183,519.29
Infrastructure And Water Services	Property Damage or Loss	Third Party Property Damage/Loss	\$246,107.00
Infrastructure and Water Services	Bodily/Personal Injury	Third Party Bodily Injury	\$724,668.86
Public Works	Bodily/Personal Injury	Injury/Damage on Pathways	\$127,932.35
Public Works	Bodily/Personal Injury	Third Party MVA-Ice/Snow Accumulation	\$488,780.61
Public Works	Bodily/Personal Injury	Third Party MVA-Road Design/Engineering	\$324,182.61
Public Works	Bodily/Personal Injury	Slip and Fall	\$117,163.60
Public Works	Bodily/Personal Injury	Trip and Fall	\$152,382.18
Public Works	Bodily/Personal Injury	Trip and Fall	\$111,405.36
Public Works	Bodily/Personal Injury	MVA, City and Third Party Vehicle	\$1,182,339.55
Public Works	Bodily/Personal Injury	MVA, City and Third Party Vehicle	\$230,733.88

Public Works	Bodily/Personal Injury	Third Party MVA-Ice/Snow Accumulation	\$136,350.95
Public Works	Bodily/Personal Injury	Third Party MVA-Road Design/Engineering	\$360,309.46
Public Works	Bodily/Personal Injury	Slip and Fall	\$186,204.75
Public Works	Bodily/Personal Injury	Third Party MVA-Signage/Markings/Signals	\$266,557.24
Public Works	Bodily/Personal Injury	Slip and Fall	\$350,739.59
Public Works	Bodily/Personal Injury	Slip and Fall	\$131,082.67
Public Works	Bodily/Personal Injury	Third Party MVA-Road Design/Engineering	\$116,080.97
Public Works	Property Damage or Loss	Damage from Tree Roots	\$252,815.90
Public Works	Property Damage or Loss	Third Party Property Damage	\$329,951.50
Public Works	Property Damage or Loss	Damage from Tree Roots	\$103,089.96
Recreation, Cultural and Facility Services	Bodily/Personal Injury	Slip and Fall	\$205,760.57
Recreation, Cultural and Facility Services	Bodily/Personal Injury	Sports/Recreational Injuries	\$2,078,854.79
Recreation, Cultural and Facility Services	Bodily/Personal Injury	Trip and Fall	\$114,177.55
Recreation, Cultural and Facility Services	Bodily/Personal Injury	Sports/Recreational Injuries	\$350,000.00
Transit Services	Bodily/Personal Injury	MVA-Accident Benefits	\$100,266.01
Transit Services	Bodily/Personal Injury	MVA-City and Third Party Vehicle	\$260,896.67
Transit Services	Bodily/Personal Injury	City Vehicle Hitting Pedestrian/Cyclist	\$250,000.00
Transit Services	Bodily/Personal Injury	MVA, City and Third Party Vehicle	\$100,536.22
Transit Services	Bodily/Personal Injury	Losses While Boarding/Exiting City Vehicle	\$177,282.60
Transit Services	Bodily/Personal Injury	MVA, City and Third Party Vehicle	\$103,121.00
Transit Services	Bodily/Personal Injury	MVA, City and Third Party Vehicle	\$353,593.35
		TOTAL:	\$10,216,887.04

Corporate Commercial / Planning, Development and Real Estate / Municipal and Regulatory

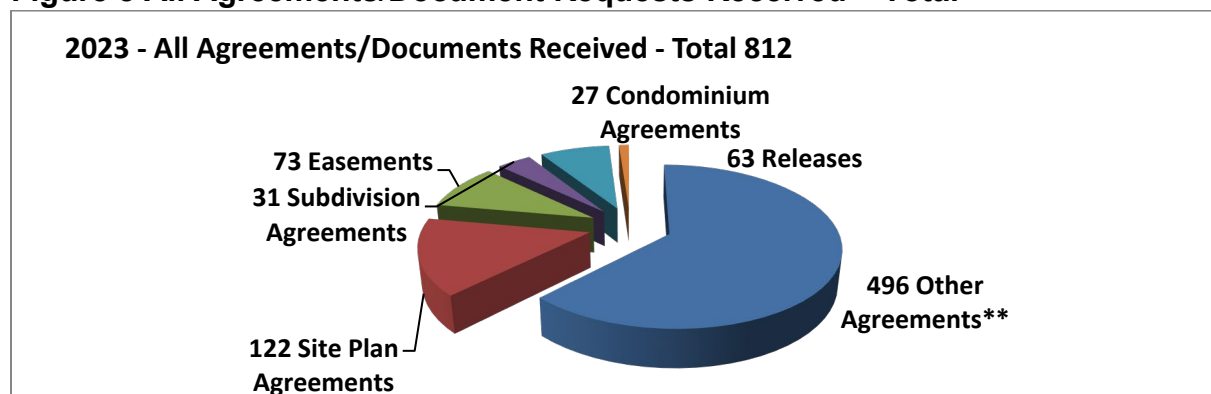
Table 2 General Agreements and Contracts – Metrics

General Agreement/Contract Type	Routine	Moderately Complex	Complex	Total
Agreements and Contracts Reviewed/Drafted	499	446	65	1,010
Reports Reviewed/Drafted	121	69	24	214
Real Estate Purchases and Sales	16	21	3	40
Tax Sale Registrations, Property Standards Orders	25	18	1	44
By-laws Reviewed/Drafted	258	63	10	331
Construction Lien Payments Reviewed / Processed	442	n/a	n/a	442

Planning and Development

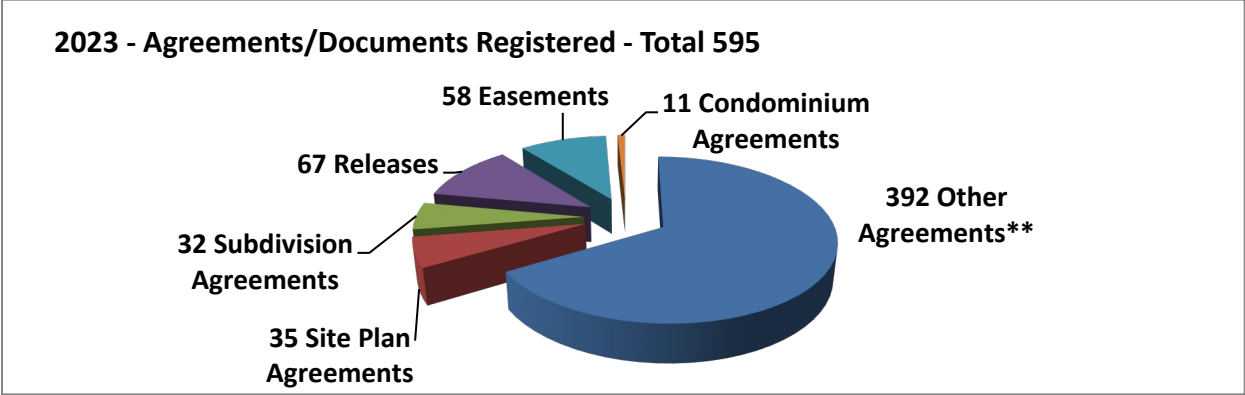
In 2023, 812 individual agreements and document requests were received by the Development Law Unit for drafting and registration. A summary is set out below in Figure 8 (by type).

Figure 8 All Agreements/Document Requests Received – Total



The Development Law Unit also completed registration on 595 individual agreements and documents in 2023. A summary is set out below in Figure 9 (by type).

Figure 9 Agreements/Documents Registered - Total



*Stats shown in Figures 8 and 9 do not include work related to by-laws.

**There are 17 different agreement types that fall under 'Other'.