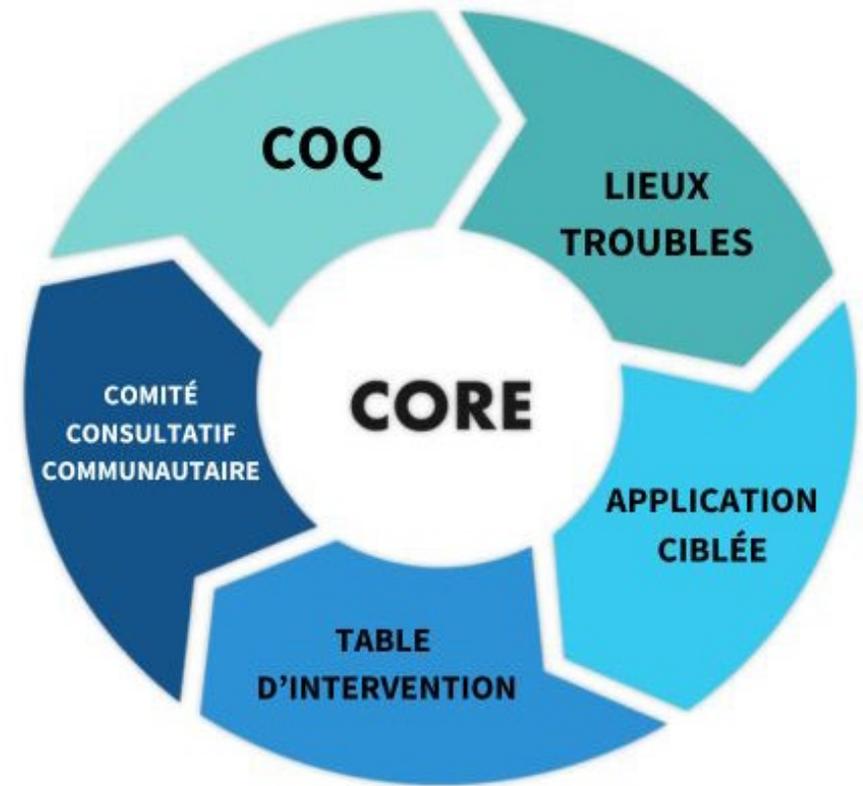


**Community Outreach
Response and Engagement
Strategy**



**Stratégie d'approche,
d'intervention et de
mobilisation communautaires**

THE CORE APPROACH / LA DÉMARCHE CORE

Evidence & Analysis

- Data
- Consultation and feedback

Goals

- Safer Communities
- Less Crime
- Support for vulnerable community members
- Community led solutions

Timeline

- Fully Operational - Summer 2024
- Preliminary evaluations - September 30, 2024

Preuve et analyse

- Données
- Consultation et rétroaction

Objectifs

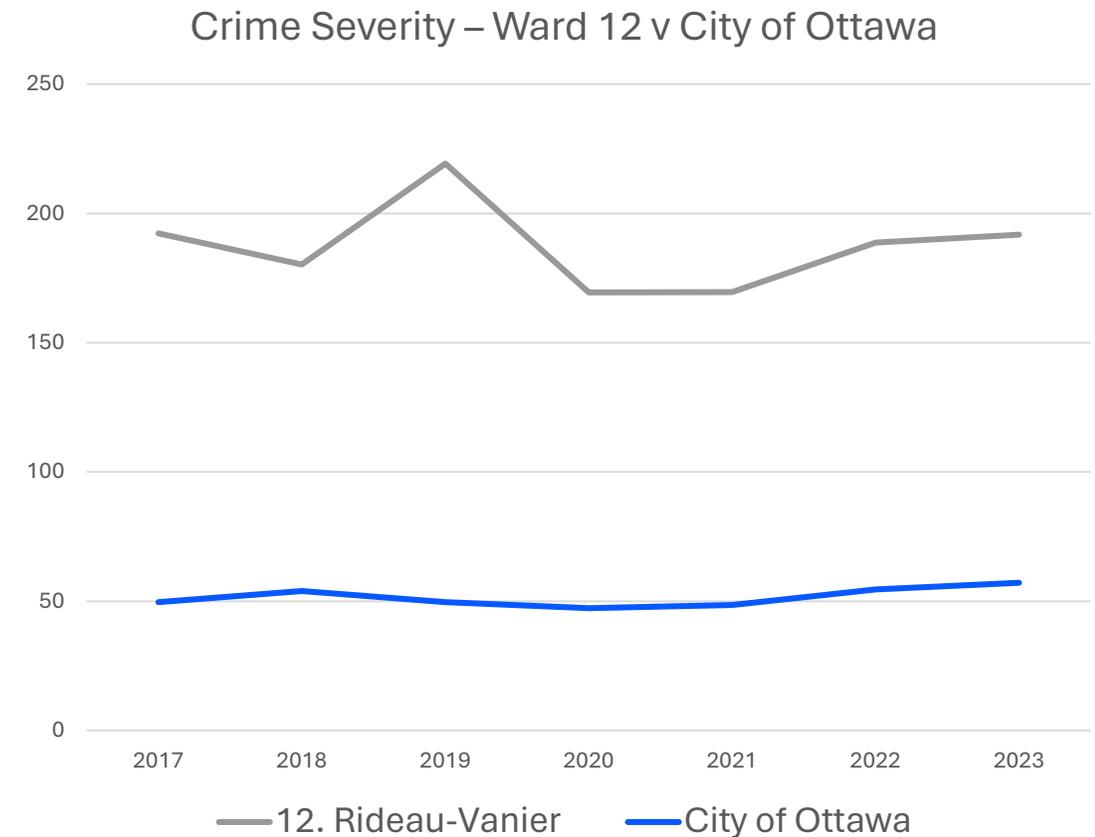
- Collectivités plus sûres
- Moins de crime
- Soutien envers les membres vulnérables de la collectivité
- Solutions guidées par la collectivité

Calendrier

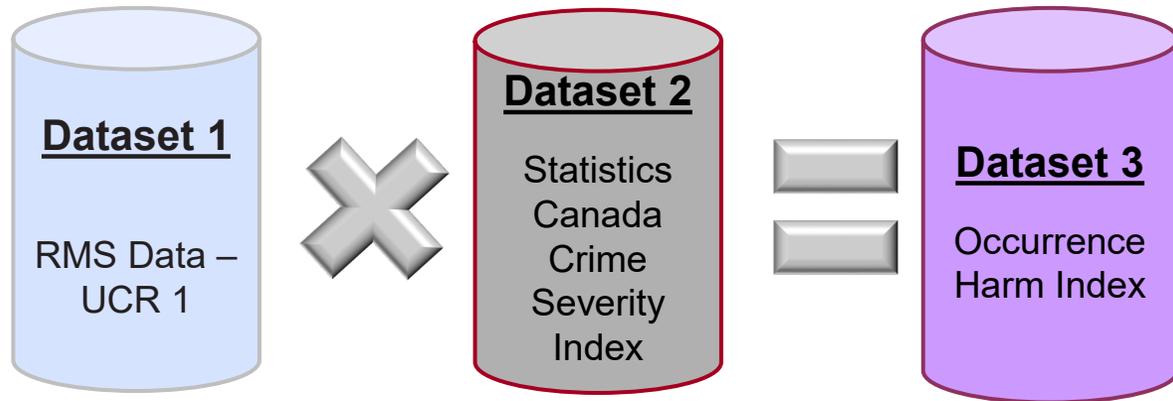
- Entièrement opérationnel - Été 2024
- Évaluations préliminaires - le 30 septembre 2024

BYWARD MARKET & RIDEAU CORRIDOR

- Over the past 7 years, the average crime severity in Rideau-Vanier Ward has been 3.5 times higher than the City average
- Residents, business owners and workers feel unsafe
- Intersecting crises of housing, mental health, addiction, cost of living



DATA ANALYSIS - PLACES



Area: ByWard Market, Lowertown & Sandy Hill
Dates: Jan 1, 2023 – Mar 31, 2024

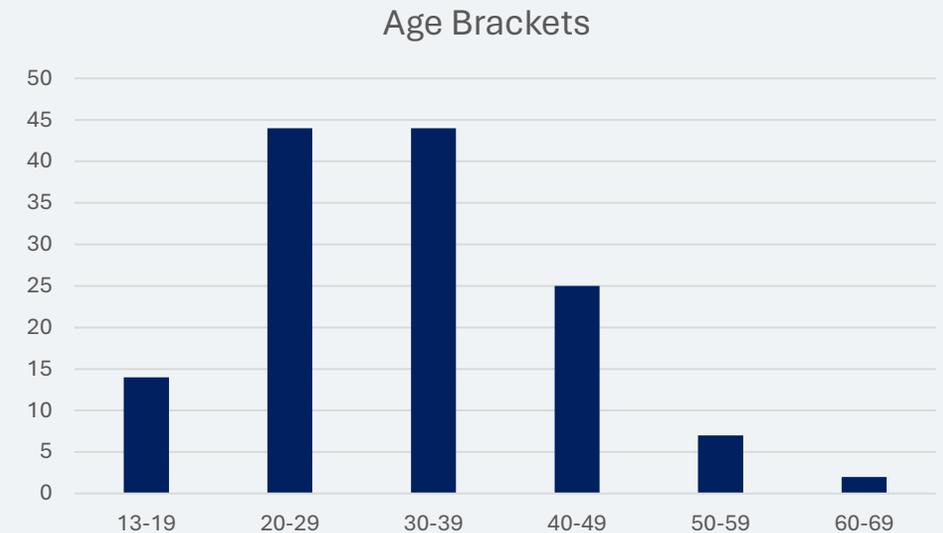
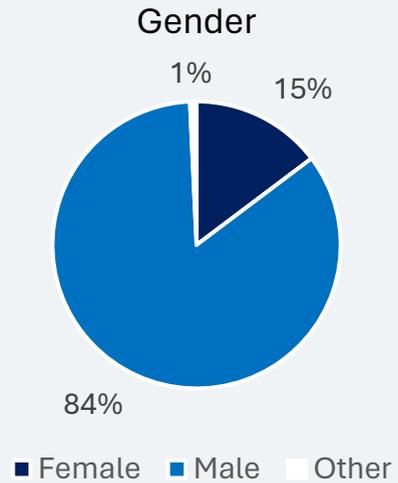
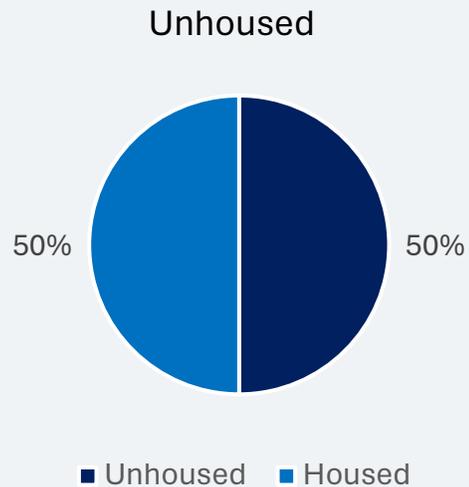
Hot Spots



DATA ANALYSIS - PEOPLE



Individuals with highest harm scores (Top 10%)



PLACES –HOT SPOT POLICING

Crime Concentration

- Areas of high crime volume and severity
- 1.8% of Hexagons
 - 45% of crime events
 - 35% of crime severity

Enhanced Police Presence

- Neighbourhood Resource Teams
- Frontline Patrol Officers
- Deterrence, Prevention, Enforcement

Community-led problem solving

- Situational Crime Prevention
- CPTED
- NGOs, BIAs, LCA, ASH, City Depts.

Social Services Outreach

- Community Engagement Teams



PLACES – HOT SPOT POLICING

Is Hot Spot Policing Effective?

- ...studies that focus police resources on crime hot spots, provide the strongest collective evidence of police effectiveness that is now available.
 - US National Research Council’s Committee to Review Research on Police Policy and Practices
- Proactive policing strategies such as hot spot policing show consistent evidence of crime reduction effectiveness without evidence of negative community outcomes.
 - U.S. National Academies Committee on Proactive Policing
- Hot spots policing rarely causes crime displacement and is far more likely to produce a diffusion of crime control benefits across the wider community.
 - Braga et al. 2019, systematic review of 78 hot spot policing studies.

PEOPLE – FOCUSED ENFORCEMENT

- Crime is concentrated amongst a small number of highly-active offenders.
 - **In downtown Ottawa, 10% of offenders are contributing to about 50% of Crime Harm**
- Focused deterrence strategies combine law enforcement, community mobilization, and social services to reduce criminal offending.
- Research demonstrates a statistically significant crime reduction effect, supporting the use of focused deterrence as a proactive crime reduction strategy

Enforcement

- High Harm Offenders → Highest CSI scores
- Violent and Serious Crime
- Enforcement, Deterrence, Prevention, Diversion
- Arrest / Warrants/ Compliance Checks
- Crown Attorneys Office

Diversion and Support

John Howard Society

- Transitional Housing Programs
- Community Re-integration Program
- Case Managers for Day Reporting Center

PEOPLE – COMMUNITY SUPPORT

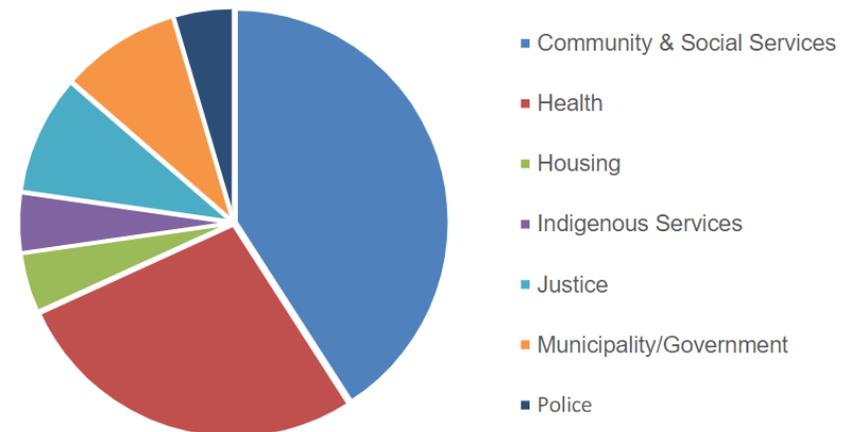


The ICST was created to better support at-risk individuals who frequently interact with the criminal justice system

What is a Situation Table?

- 30+ Diverse Partners
- Community led
- SOLGEN
- Ontario CoP

ICST - Sectors Represented



Neighbourhood Operations Center (NOC)

The NOC supports downtown revitalization and community safety by enhancing police presence, visibility, and accessibility in the Byward Market and Rideau Street corridor.

Community Partnerships

- Coordination and interaction with local frontline partners; Community Engagement Teams, Ottawa Paramedic Service, OC Special Constables.

Phase 1 of Expansion

- The first step in a multi-phase expansion, with the vision of creating centralized access to an array of community support services.
- Potential for public access in future phases of development.

Timeline

- Fully Operational **June 3, 2024.**

Location

- Rideau Shopping Centre, facing Rideau Street with direct external access.

COMMUNITY ADVISORY BOARD (CAB)

Purpose:

- A cross-sectoral task force to collaboratively address systemic barriers to community safety and wellbeing in the downtown core.
- A governance body that provides oversight, accountability, and strategic coordination.
- Ensures alignment with strategic goals and community expectations.

Goals:

- Avoid duplication of efforts across initiatives.
- Build on the strengths of various community stakeholders.

Functions:

- Facilitate the continuous exchange of information and feedback to all stakeholders and decision-makers.
- Apply community feedback and guidance to improve and adjust the strategy.

Timeline:

- Development is ongoing, a formalized structure with staff appointed to administer and coordinate the CAB is expected to be in place for the COREs strategic launch on June 30.

Strategic Tracking

Implementation

- Police presence in Hot Spot areas
- Police referrals to the ICST

Outcomes

- Crime Counts
- Crime Severity
- Calls for Service

Community Safety

- Perceptions of Safety, Security, and Fear

Community / Police Relations

- Perceptions of Police – Effective, Neutral, Respectful, Fair.