



Ottawa Police Services Board

Minutes

Meeting #: 100
Date: April 22, 2024
Time: 4:00 pm
Location: Electronic Participation

Present: Chair: Salim Fakirani, Councillor Cathy Curry, Vice Chair: Marty Carr, Michael Doucet, Peter Henschel, Dave Donaldson, M. Sutcliffe

Absent: N/A

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1. Notices and meeting information for participants and members of the public

The Chair reported out on the Board's in-camera meeting, held prior to the public meeting.

2. Confirmation of Agenda

The agenda was amended to remove Item 8.5 Migration from the E911 Network to the NG9-1-1 Network. The Service noted that Board approval was not required as the contract was approved under the special circumstances clause of the

Financial Accountability Procedures manual. The Service had already proceeded with the recommendations.

That the Ottawa Police Service Board confirm the amended agenda of the 22 April 2024 meeting.

Carried as amended

3. Confirmation of Minutes

3.1 Minutes #98 of 25 March 2024

That the Ottawa Police Service Board confirm Minutes #98 of the 25 March 2024 meeting.

Carried

4. Committee Meetings: Reports from Committee Chairs & Minutes

4.1 Finance and Audit Committee - Draft Minutes #25 of 9 April, 2024

That the Ottawa Police Service Board receive this item for information.

Received

4.2 Human Resources Committee - Draft Minutes #20 of 10 April 2024

That the Ottawa Police Service Board receive this item for information.

Received

5. Declarations of Interest

No declarations of interest were filed.

6. Public Delegations

1. Robin Browne

2. Liz Venczel

3. Jeff Bradley

The delegates spoke to various interactions between the OPS and members of the public, as well as ongoing investigations the Service is leading. Comments were made regarding shifting budget away from OPS as well as a lack of support for the Neighbourhood Operations Centre and related core strategy. Delegates also spoke to the risks of 'hot spot policing', advocating instead for community interventions rather than carceral solutions.

In response to comments made regarding an ongoing investigation into a 2023 shooting at a wedding reception in the 2900 block of Gibford Drive, the Service confirmed they did not have any new leads or new information that could be shared publicly at this time. The Service continues to ask the public for help and noted anyone with information has the option to go through Crime Stoppers to provide anonymous tips.

7. Inquiries

Member Carr

OPS Fraud Unit

One of the key duties of a Police Service Board is the provision of adequate and effective policing in the area for which it has policing responsibility. Currently, in the OPS Fraud Unit, there is an approximate 24-month delay in assigning files. In light of this, can the Ottawa Police Service answer the following:

- What are the main causes of the 24-month delay?
- Is a 24-month delay normal, when compared to other police services in the province of a similar size?
- Does the Service have adequate staffing levels within the Fraud Unit and if not, what are the plans to address any potential shortages?
- Are there any other strategies beyond staffing that could assist in addressing the existing delay?

8. Items of Business

8.1 Chair's verbal report

Chair's report

That the Ottawa Police Service Board receive this report for information.

Received

8.2 Chief's verbal report

Chief's report

That the Ottawa Police Service Board receive this report for information.

Received

8.3 Semi-Annual Update on Crime Stoppers

Presentation

That the Ottawa Police Service Board receive this report for information.

Received

8.4 "Igniting the Spirit" Gala - Fundraising Event for the Wabano Centre

Executive Director's report

That the Ottawa Police Service Board approve funding for a table at the Wabano Centre's "Igniting the Spirit" Gala being held on June 20, 2024, at a cost of \$3,500 (before taxes).

Carried

8.5 Migration from the E911 Network to the NG9-1-1 Network

Chief's report

That the Ottawa Police Service Board delegate authority to the Chief of Police for the purchase of equipment and professional services from Netagen for the future migration of the 9-1-1 connections for both the Ottawa Police Service (OPS) and Ottawa Fire Services (OFS) from the legacy Enhanced 9-1-1 (E911) network to the new Next

Generation 9-1-1 (NG9-1-1) network, as mandated by the Canadian Radio-television and Telecommunications Commission (CRTC), for the amount of \$912,734.56 before applicable taxes.

Withdrawn

8.6 Delegation of Special Constable Status Exercise Report

Chief's report

That the Ottawa Police Service Board:

- 1. Receive this report for information as per the requirement for bi-annual reporting on the exercise of delegated authority.**
- 2. Conclude the delegated authority to the Chair and Vice-Chair to approve Special Constable Appointments and Re-Appointments and the reporting requirement approved at the November 2023 Board meeting as of March 31, 2024.**

Received and carried

8.7 District Policing Presentation

Presentation

Presentation by Acting Superintendent Kevin Maloney

In response to a question regarding the differences between the District Policing model and previous policing models used by the Service, it was noted that the pre-2017 Neighbourhood Policing model was structured differently and was found to not be meeting needs due to a lack of a well developed strategy. The new District Model will move the Service from three divisions to four districts. The Service is looking to stabilize its staffing over the new few years and part of the staffing will be used to support the new model.

In terms of looking at best practices in other jurisdictions, the Service confirmed they are looking across and even outside Canada at different service delivery models. The Chief did note having spoken briefly to the Chief of the Montreal Police Service about the policing model he employed while he was in Longueuil, and while that policing jurisdiction is

different, there are some principles from that model that could apply in Ottawa.

With respect to the need for 50 additional resources for the model, these resources are captured under the staffing stabilization strategy. The deployment team is also looking at the knowledge, skills and abilities that will be needed for the various districts.

In terms of keeping the Board apprised of the pilot and any developments/learnings, the Service will be doing assessments every three-four months on progress and these updates could be brought to the Board.

It was suggested that it might be helpful to bring in diverse and broad perspectives for assessing and evaluating the pilot as well as to be mindful of the need for appropriate change management throughout implementation.

The Service will provide a further update to the Board when reaching any significant milestones.

That the Ottawa Police Service Board receive this report for information.

Received

8.8 Core Strategy and Neighbourhood Operations Centre Implementation Plan

Chief's report

It was noted that the references in the report to “improving *perceptions* of public safety” rather than simply improving safety are meant to recognize that some people may feel safe and be at risk, while others may be safe but feel unsafe.

In terms of consultation and collaboration, the Service is actively working with 30 partners as well as the city. While the focus is on the core of the city, some partners service the whole city therefore it is possible that some referrals may fall outside the core.

The Service is trying to take a more holistic approach as part of their strategy, as well as targeting high-risk offenders. The Service noted that different stakeholders will contribute in different ways.

The importance of good data was noted in order to guide the Service's strategies.

A comment was made to make it clearer that the intent of the strategy is not to police the most vulnerable. The Service spoke to outreach they had done with vulnerable individuals to understand their safety concerns.

The Service offered to make a more detailed presentation to the Board on the strategy.

That the Ottawa Police Service Board receive this report for information

Received

8.9 Community Safety and Policing Act, 2019 (CSPA)

Chief's report

That the Ottawa Police Service Board receive this report for information.

Received

8.10 Workplace Injuries, Illnesses & Incidents: 2023 Annual Report

Chief's report

The Service advised they were not aware of any changes regarding the presumptive legislation applicable to first responders and post-traumatic stress disorders (PTSD).

It was noted that for the indirect costs mentioned in report, it would be helpful to have these quantified, if possible, in future reports.

In terms of the 83% of cases where "no contributing factors" were identified, the Service noted this category speaks to the nature/essence of police work, for example, attending a car crash. A suggestion was made

to include a list of incidents/situations where you see no contributing factors.

A question was raised as to whether the pressure the Service has been feeling due to staffing levels has contributed to the 83%. The Service noted the intent of the staffing stabilization plan was to help support members by having sufficient resources available and it would likely assist.

That the Ottawa Police Service Board receive this report for information.

Received

8.11 Internal Audit and Quality Assurance Annual Report, 2023 (Compliance With Ministry Standards)

Chief's report

The Board noted that in future reports, it would be helpful to include the rationale for the recommendations and more explanation.

The Service confirmed that management was in agreement with the recommendations coming out of the property and evidence control audit.

That the Ottawa Police Service Board receive this report for information.

Received

8.12 Complaints Report – Part V, Police Services Act – First Quarter 2024

Chief's report

That the Ottawa Police Service Board receive this report for information.

Received

8.13 Board Monitoring Requirements Status Report: First Quarter 2024

Executive Director's report

That the Ottawa Police Service Board receive this report for information.

Received

8.14 Outstanding Board Inquiries, Motions & Directions: April 2024 Report

Executive Director's report

That the Ottawa Police Service Board receive this report for information.

Received

8.15 Letters of Commendation: April 2024

Chief's report

That the Ottawa Police Service Board receive this report for information.

Received

9. Other Business

The Chair noted the Board was looking to meet April 23, 2024, in a closed session in order to receive an educational briefing on the management of civil claims by legal counsel.

In keeping with the requirements of the *Community Safety and Policing Act*, 2019, the Board is required to pass a resolution in public before holding a closed session.

The following resolution was considered by the Board:

That the Ottawa Police Service Board approve the holding of a closed meeting on April 23, 2024, at 2pm, over Zoom, for the purposes of receiving an educational briefing on the management of civil claims, pursuant to 44(6) of the Community Safety and Policing Act, 2019.

Carried

10. In Camera Items

In accordance with Section 44 of the *Community Safety and Policing Act, 2019*, the Ottawa Police Service Board met in a closed session prior to the public meeting to discuss items pertaining to the following subject matter:

1. Operational Update re: Major Events and Demonstrations
 2. Legal Matter
 3. Security Matter
 4. Litigation Matter
 5. Legal Matter
 6. Delay Application
 7. Labour Relations Matter
 8. Labour Relations Matter
11. Adjournment
The meeting adjourned at 6:21 pm.
12. Next Meeting
Regular Meeting – Monday, May 27, 2024 - 4:00 PM