



Ottawa City Council

Minutes

Meeting #: 43

Date: October 2, 2024

Time: 10 am

Location: Andrew S. Haydon Hall, 110 Laurier Avenue West, and by electronic participation

Present: Mayor Mark Sutcliffe, Councillor Matt Luloff, Councillor Laura Dudas, Councillor David Hill, Councillor Clarke Kelly, Councillor Glen Gower, Councillor Theresa Kavanagh, Councillor Laine Johnson, Councillor Sean Devine, Councillor Jessica Bradley, Councillor Tim Tierney, Councillor Stéphanie Plante, Councillor Rawlson King, Councillor Ariel Troster, Councillor Jeff Leiper, Councillor Shawn Menard, Councillor Marty Carr, Councillor Catherine Kitts, Councillor George Darouze, Councillor David Brown, Councillor Steve Desroches, Councillor Allan Hubley, Councillor Wilson Lo

Absent: Councillor Cathy Curry, Councillor Riley Brockington

1. Call to order and moment of reflection

The Council of the City of Ottawa met at Andrew S. Haydon Hall, 110 Laurier Avenue West, Ottawa, on Wednesday, 2 October 2024 beginning at 10:00 a.m. The Mayor, Mark Sutcliffe, presided over the meeting from Council Chambers with some Members attending in person and the remaining Members participating remotely by Zoom.

Mayor Sutcliffe led Council in a moment of reflection.

2. Public notices and meeting information

Notices and meeting information are attached to the agenda and minutes, including: availability of simultaneous interpretation and accessibility

accommodations; *in camera* meeting procedures; information items not subject to discussion; personal information disclaimer for correspondents; notices regarding minutes; and remote participation details.

Accessible formats and communication supports are available, upon request.

This draft Minutes document contains a summary of the disposition of items and actions taken at the meeting. This document does not include all of the text that will be included in the final Minutes, such as the record of written submissions. Recorded votes and dissents contained in this draft Minutes document are draft until the Minutes of the meeting are confirmed by the Committee. The final draft Minutes will be published with the agenda for the next regular Council meeting and, once confirmed, will replace this document.

3. National Anthem

The National Anthem was from a recording that was performed by the Canterbury Highschool Choir.

4. Announcements / Ceremonial Activities

Announcement – City of Ottawa 2024 United Way Campaign Launch

Mayor Sutcliffe announced the launch of the City of Ottawa 2024 United Way Employee Campaign. He was accompanied by Mark Taylor of United Way/Centraide Ottawa; Honourary City Campaign Co-Chair Councillor Laura Dudas, City Campaign Co-Chair Dan Chenier and City Campaign Manager, Lauren Bussieres, along with Stephanie Smith, Senior Manager, United Way East Ontario and Norm Robillard, Loaned Representative from City of Ottawa, United Way East Ontario

5. Roll Call

All Members of Council were present, except Councillors R. Brockington and C. Curry.

6. Confirmation of Minutes

6.1 Minutes of the Council meeting of 18 September 2024

Carried

7. Declarations of Interest Including Those Originally Arising from Prior Meetings

No Declarations of Interest were filed.

8. Communications

8.1 Association of Municipalities of Ontario (AMO) Communications

A communication from AMO was received.

8.2 Other communications received

8.2.1 Petitions

- Petition received containing the signatures of 28 people requesting that Ottawa City Council determines the re-installation of gates and that Garfield Park is fully designated under the Dogs-in-Park Designation Policy as a “Fenced Off Leash Dog Area”.

8.3 Responses to Inquiries

8.3.1 OCC-2024-05 - Vicious Dogs

8.3.2 OCC-2024-09 - Waitlist for Swimming Lessons

9. Regrets

Councillor C. Curry advised that she would be absent from the City Council meeting of 2 October 2024.

10. Motion to Introduce Reports

Motion No. **2024 - 43-01**

Moved by R. King

Seconded by L. Johnson

That the Audit Committee Report 8, Community Services Committee Report 11, Emergency Preparedness and Protective Services Committee Report 13, Joint Report 1 Environment and Climate Change Committee and Emergency Preparedness and Protective Services Committee; Finance and Corporate Services Report 17A, Planning and Housing Committee Report 34, Transportation Committee Report 14 and the reports from the City Clerk entitled “Policy Framework for Voluntary Donations for Community Benefits – Working Group Report” and “Summary of Oral and Written Public Submissions for Items Subject to the *Planning Act* ‘Explanation Requirements’ at the City Council Meeting of September 18, 2024” be received and considered.

Carried

11. Postponement and Deferrals

11.1 Policy Framework for Voluntary Donations for Community Benefits – Working Group Report

ACS2024-OCC-GEN-0014 - Citywide

Report Recommendation(s)

That the Voluntary Donations Working Group recommend City Council:

1. **Approve a pilot project that permits Members of Council to solicit and/or facilitate donations to the City of Ottawa for community benefit in accordance with the Donation Procedures for Members of Council provided in Document 1 and related amendments to the Donations to the City for Community Benefit Policy set out in Document 2, with outcomes of the pilot project to be reviewed as part of the 2026-2030 Governance Review process, as described in this report; and**
2. **Direct staff to undertake the following as described in Finance and Corporate Services Committee Motion No. FCSC 2024 16-02 (attached as Document 5):**
 - a. **Review the potential effects of adopting a community benefits framework for the City of Ottawa, as described in the Committee motion, as well as any measures that would be required for the City to implement such a framework;**
 - b. **Include in this review the experiences to date of relevant municipalities that have a community benefits framework in place, and a consideration of which city department(s) would lead implementation of a community benefit framework in Ottawa should one be pursued; and**
 - c. **Report back to the Finance and Corporate Services Committee and City Council no later than the end of Q4 2025.**

Carried

12. Audit Committee Report 8

12.1 Office of the Auditor General (OAG) – Road Renewal Program Value for Money Audit

File No. ACS2024-OAG-BVG-008 - City-wide

Committee recommendation(s)

That Council consider and approve the recommendations.

Carried

12.2 Office of the Auditor General (OAG) – Investigation of OC Transpo Bus Maintenance

File No. ACS2024-OAG-BVG-009 - City-wide

Committee recommendation(s)

That Council consider and approve the recommendations.

Carried

12.3 Office of the Auditor General (OAG) - Semi-annual Report on Follow-Up Procedures

File No. ACS2024-OAG-BVG-010 - City-wide

Committee recommendation(s)

That Council receive the Semi-Annual Report on Follow-up Procedures.

Received

12.4 Office of the Auditor General (OAG) – 2024-2027 Audit Work Plan for the Ottawa Police Service

File No. ACS2024-OAG-BVG-011 - City-wide

Committee recommendation(s)

That Council receive the 2024-2027 Audit Work Plan for the Ottawa Police Service.

Received

13. Community Services Committee Report 11

13.1 Long-Term Care Person-Centred Care Update

File No. ACS ACS2024-CSS-GEN-009 – Citywide

Committee Recommendation(s)

That Council receive the Long-Term Care Person-Centred Care approach update for information.

Received

13.2 Update to the Community Safety and Well-Being Plan: Incorporation of the former Crime Prevention Ottawa

File No. ACS2024-CSS-GEN-012 – Citywide

Committee Recommendation(s) as amended

That Council:

1. Amend the Community Safety and Well-Being Plan to include the goals and mandate of the former Crime Prevention Ottawa as follows:

1.1 Add a Youth Social Development priority

1.2 Update the Integrated and Simpler Systems priority with two new goals, as follows:

A) on priority neighbourhoods as amended and

B) collaborative strategies for risk intervention initiatives.

2. Approve the Community Safety and Well-Being Fund Policy that is document 4 to this report, as mandated by the corporate Grants and Contribution Policy, and amend the Community Funding Framework to include the Community Safety and Well-Being Funding Stream.

3. Approve the Community Safety and Well-Being Advisory Committee Terms of Reference that is document 5 to this report.

4. Approve the members and the recruitment process for two new resident members to the Community Safety and Well-Being Advisory Committee to increase diversity and representation of members who are independent of an organization and bring a resident perspective.

Carried

13.3 Community Partnership Capital Programs Annual Report

File No. ACS2024-RCF-GEN-0009 – Citywide

The Carr/Dudas Motion (2024-43-02) Carried with Councillor C. Kitts dissenting. The item as amended, was put to Council and Carried.

Committee Recommendation(s)

That Council:

1. **Receive for information the list of projects funded under delegated authority through the Community Partnership Minor Capital program in 2023 as detailed in Document 1;**
2. **Approve in principle the list of 2024 Community Partnership Major Capital projects as detailed in Document 2 and within the Council approved program budget envelope;**
3. **Receive for information the status of Community Partnership Major Capital projects previously approved in principle as detailed in Document 3; and**
4. **Approve an increase to the Minor Capital Partnership Program maximum grant funding threshold as detailed in the discussion portion of this report.**

Motion No. **2024 - 43-02**

Moved by M. Carr

Seconded by L. Dudas

WHEREAS the Minor and Major Capital Project programs have been in place since amalgamation without a comprehensive review

WHEREAS the programs have allowed city investment not only in city facilities and on city property but also on other public lands including school boards and sports and cultural organizations,

WHEREAS financing for park renewals for city facilities and on city properties is currently limited and the Province is requiring that municipalities provide an update by July 2025 on how they intend to manage their assets going forward including those related to parks and facilities,

THEREFORE BE IT RESOLVED that a review of the Minor and Major Capital Project programs be undertaken after this asset management update is completed to align with the goals of improving City assets and that this review be presented to Council no later than Q2 2026.

Carried

14. Emergency Preparedness and Protective Services Committee Report 13

14.1 Snow Plow Contractor Licensing Review

File No. ACS2024-EPS-PPD-0002 - Citywide

Committee Recommendation(s)

That Council approve amendments to the City's Licensing By-law (By-law No. 2002-189, as amended) pertaining to snow plow contractors, including new definitions and the replacement of Schedule 4, as described in this report and in the general form set out in Document 1.

Carried

15. Joint Environment and Climate Change Committee and Emergency Preparedness and Protective Services Committee Report 1

15.1 Idling Control By-law Review

File No. ACS2024-EPS-PPD-0003 – City-wide

The Desroches/Johnson Motion (2024-43-03) Carried on a vote of 22 Yeas to 1 Nay, with Councillors R. King, A. Troster, S. Menard, S. Devine, T. Kavanagh and M. Carr dissenting on the portion of the motion that reads "amend Subsection 4(2) to replace (5 consecutive minutes) with (10 consecutive minutes)". The item as amended, was put to Council and Carried on a vote of 15 Yeas to 8 Nays.

Committees' Recommendation(s)

That Council:

1. **Approve the proposed Idling Control By-law as described in this report and in the general form set out in Document 1 and repeal the Idling Control Bylaw (By-law 2007-266); and,**
2. **Repeal Section 16 of the Noise By-law (By-law 2017-255, as amended) pertaining to the regulation of noise for idling vehicles as described in this report.**

For (15): M. Sutcliffe, G. Gower, T. Kavanagh, L. Johnson, S. Devine, J. Bradley, S. Plante, R. King, A. Troster, J. Leiper, S. Menard, M. Carr, C. Kitts, S. Desroches, and W. Lo

Against (8): M. Luloff, L. Dudas, D. Hill, C. Kelly, T. Tierney, G. Darouze, D. Brown, and A. Hubley

Carried (15 to 8)

Motion No. **2024 - 43-03**

Moved by S. Desroches
Seconded by L. Johnson

WHEREAS idling negatively affects air quality which can lead to health issues; and

WHEREAS reducing idling offers benefits to the local environment and leads to cleaner air; and

WHEREAS the current idling by-law has led to some positive behavior changes since enacted; and

WHEREAS the changes as proposed might put further pressures on By-law and Regulatory Services, diverting resources from other critical enforcement areas; and

WHEREAS most Ottawa residents are conscientious citizens who make genuine efforts to be responsible stewards of the environment and do not require excessive enforcement; and

WHEREAS the current Idling Control By-law already provides mechanisms to address aggressive and unnecessary idling;

THEREFORE BE IT RESOLVED that Council amend Subsection 4(1) of the proposed by-law by replacing (1 minute in a sixty minute

period) with (3 minutes in a sixty minute period) and amend Subsection 4(2) to replace (5 consecutive minutes) with (10 consecutive minutes);

BE IT FURTHER RESOLVED that staff be directed to focus on high-incidence idling zones, such as schools, construction sites, or other locations identified by staff and councillors where excessive idling is a known issue, when implementing the public education and awareness campaign and any related directions given at Committee.

For (22): M. Sutcliffe, M. Luloff, L. Dudas, D. Hill, C. Kelly, G. Gower, T. Kavanagh, L. Johnson, S. Devine, J. Bradley, T. Tierney, S. Plante, R. King, A. Troster, S. Menard, M. Carr, C. Kitts, G. Darouze, D. Brown, S. Desroches, A. Hubley, and W. Lo

Against (1): J. Leiper

Carried (22 to 1)

16. Finance and Corporate Services Committee Report 17A

16.1 2024 Tax and Rate Operating and Capital Budget Q2 Status

File No. ACS2024-FCS-FSP-0014 - Citywide

Committee Recommendation(s)

That Council receive the 2024 Q2 Operating and Capital Status and 2024 Year-end Forecast for information as detailed in Documents 1 to 4.

Received

16.2 Draft Statement of Investment Policies and Procedures for Prudent Investor Standard

File No. ACS2024-FCS-FIN-0009 - Citywide

Committee Recommendation(s)

That Council receive, for information purposes, the Draft Statement of Investment Policies and Procedures (SIPP) for the City of Ottawa's prudent investor standard that will be used as a framework for a request for proposal for an Outsourced Chief Investment Officer service provider working with staff and input from the Ottawa

Investment Board to develop a final SIPP for approval by Council in 2025.

Received

17. Transportation Committee Report 14

17.1 Motions – Transportation Committee recommendations regarding Public Services and Procurement Canada Presentation – South Block Project

File No. ACS2024-OCC-CCS-0088 – Somerset (14)

Carried with Councillors J. Bradley, S. Menard and S. Planted dissenting on the item and Councillor S. Desroches dissenting on Recommendation 4 (a) and (b).

Committee recommendation(s)

That Council approve the following:

1. **Direct staff that any temporary construction encroachment permit issued related to the South Block project require that Wellington Street be open at all times to one vehicular lane in each direction and one segregated cycling lane in each direction; and**
2. **That, if PSPC indicates that this is not possible, that staff bring forward a report to Transportation Committee prior to the issuance of any temporary construction encroachment permit for the vehicle or cycling lanes on Wellington Street;**
3. **That, prior to any subterranean ROW License of Occupation for Wellington Street being granted to PSPC, that staff report out on this matter to Transportation Committee and City Council.**
4. **Delegate the authority to the General Manager, Planning, Development and Building Services to negotiate and enter into a Memorandum of Understanding with PSPC such that they commit to the following before any Temporary Construction Encroachment permits are issued by the City of Ottawa after February 1, 2025 for the South Block Project:**
 - a. **Funding for the federal portion of the Sparks Street Public Realm Plan design;**

- b. **Annual financial support to the Sparks Street Business Improvement Area for tourism destination development and programming;**
- c. **More favourable customized leasing terms for the vacant Sparks Street federal properties such that real progress can be made in finding short- and long-term small business retail tenants for the street.**

Carried

17.2 Motion – Councillor M. Luloff – Trim Road Community Safety Zone

File No. ACS2024-OCC-CCS-0089 – Orléans East-Cumberland (1)

Committee recommendation(s)

That Council approve:

- 1. **Designating a Community Safety Zone at Trim Road between Watters Road and Portobello Boulevard;**
- 2. **Installing corresponding signage as soon as practicable, and prior to the end of 2024 if feasible.**

Carried

18. Bulk Consent Agenda

18.1 Planning and Housing Committee Report 34

18.1.1 Zoning By-law Amendment – 2050 Provence Ave

File No. ACS2024-PDB-PSX-0022 - Orléans South-Navan (19)

Committee recommendation(s)

That Council approve an amendment to Zoning By-law 2008-250 for 2050 Provence Avenue, as shown in Document 1, to permit for low-rise residential development, as detailed in Document 2.

Carried

18.2 City Clerk – Summary of Oral and Written Public Submissions

18.2.1 Summary of Oral and Written Public Submissions for Items Subject to the Planning Act ‘Explanation Requirements’ at the City Council Meeting of September 18, 2024

File No. ACS2024-OCC-CCS-0087 - City-wide

Report recommendation(s)

That Council approve the Summaries of Oral and Written Public Submissions for items considered at the City Council Meeting of September 18, 2024, that are subject to the ‘Explanation Requirements’ being the *Planning Act*, subsections 17(23.1), 22(6.7), 34(10.10) and 34(18.1), as applicable, as described in this report and attached as Documents 1-4.

Carried

19. In Camera Items

There were no *in camera* items.

20. Disposition of Items Approved by Committees under Delegated Authority

That Council receive the list of items approved by its Committees under Delegated Authority, attached as Document 1.

Received

21. Motion to Adopt Reports

Motion No. **2024 - 43-04**

Moved by R. King

Seconded by L. Johnson

That the Audit Committee Report 8, Community Services Committee Report 11, Emergency Preparedness and Protective Services Committee Report 13, Joint Report 1 Environment and Climate Change Committee and Emergency Preparedness and Protective Services Committee; Finance and Corporate Services Report 17A, Planning and Housing Committee Report 34, Transportation Committee Report 14 and the reports from the City Clerk entitled “Policy Framework for Voluntary Donations for Community

Benefits – Working Group Report” and “Summary of Oral and Written Public Submissions for Items Subject to the *Planning Act* ‘Explanation Requirements’ at the City Council Meeting of September 18, 2024” be received and adopted as amended.

Carried

22. Motions of Which Notice Has Been Previously Given

22.1 FloraFest Seven

Motion No. **2024 - 43-05**

Moved by A. Troster

Seconded by J. Leiper

WHEREAS the Flora Hall Brewing Company hosts an annual street festival to provide expanded programming and seating for patrons titled FloraFest;

AND WHEREAS FloraFest takes place on a section of Flora Street between Kent Street and Bank Street;

AND WHEREAS the organizer has requested to close a section of Flora Street between Kent Street and Bank Street on Friday, 11 October 2024 to facilitate setup of the event while maintaining local access to residents via two-way traffic entering at Kent Street;

AND WHEREAS the road closure would be in effect from 12 p.m. Friday, 11 October 2024 to 6 p.m. on Sunday 13 October 2024;

AND WHEREAS the City of Ottawa’s Special Events on City Streets (2001-260) By-Law prohibits road closures before 6:00 p.m. Monday to Friday;

THEREFORE BE IT RESOLVED that Council approve the closure of Flora Street between Kent Street and Bank Street from 12 p.m. on Friday, 11 October 2024 to 6 p.m. on Sunday, 11 October 2024 to facilitate FloraFest Seven; providing it meets the requirements, conditions, and approval of Traffic Services.

Carried

22.2 Ottawa Community Ice Partners (OCIP) Covid Recovery Action Plan extension

Motion No. **2024 43-06**

Moved by T. Tierney

Seconded by A. Hubley

WHEREAS, the City's Agreements with the OCIP for the Bell Sensplex and Richcraft Sensplex require an Operating Reserve that is funded through an \$850,000 OCIP contribution and annual contributions of \$250,000 from the City until the reserve reaches the value of a one-year debt servicing repayment; and

WHEREAS on June 14, 2023 Council approved a temporary waiver to July 31, 2024, of the requirement for OCIP to fund the Operating Reserve from the current period of Net Operating Income and fund the annual debt service for the next succeeding year, and directed staff to revisit the waiver requests in conjunction with the 2024 budget presented by OCIP; and

WHEREAS the OCIP has requested an extension of such waivers and upon Council approval, the CFO/ City Treasurer will implement such extension on the same terms, that OCIP continue to support daily operations and make all required contributions to the Lifecycle Fund to maintain the facilities in the state of good repair;

THEREFORE BE IT RESOLVED that Chief Financial Officer/City Treasurer be given delegated the authority to extend the temporary waiver previously granted to the OCIP to fund the succeeding year's debt servicing and contributions to the Operating Reserve, until December 31, 2025.

Carried

23. Motions Requiring Suspension of the Rules of Procedure

There were no Motions requiring suspension of the Rules of Procedure.

24. Notices of Motion (for Consideration at Subsequent Meeting)

24.1 Solve the Crisis Campaign

Moved by S. Plante

Seconded by A. Troster

WHEREAS the Ontario Big City Mayor's Caucus has initiated the Solve the Crisis campaign to address the crisis unfolding on streets in our cities, large and small, urban and rural, across Ontario, and seeking action from the Provincial and Federal Governments to address the growing mental health, addictions and homelessness crisis; and

WHEREAS the homelessness, mental health and addictions crisis continues to grow with 3432 drug related deaths in Ontario in 2023 as well as with an estimated 234,000 Ontarians experiencing homelessness and over 1400 homeless encampments across Ontario communities in 2023 ; and

WHEREAS, while the Province of Ontario has provided additional funding for mental health, addictions and homelessness programs, it does not adequately address the growing crisis and the financial and social impact on municipalities and regions across the province; and

WHEREAS municipalities and regions are stepping up and working with community partners to put in place community-specific solutions to address this crisis, but municipalities and regions lack the capacity, or resources to address these increasingly complex health care and housing issues alone; and

WHEREAS this is primarily a health issue that falls under provincial jurisdiction and municipalities and regions should not be using the property tax base to fund these programs; and

WHEREAS there is a strong need for more coordinated resources, including those focused on addressing the opioid crisis and an increasingly toxic drug supply yielding increased risk of overdoses; and

WHEREAS there is ongoing need for increased access to low-barrier housing options with adequate funding and support; and

WHEREAS there is no provincial lead focused on this crisis leading to unanswered questions that span over a dozen ministries, and a

lack of support to manage the increasing needs of those who are unhoused;

THEREFORE, BE IT RESOLVED that the City of Ottawa supports the Ontario Big City Mayors Solve the Crisis Campaign; as follows:

- 1. Call on provincial and federal governments to commit to immediate action to solve the crisis that Ontario is facing as the numbers of unhoused individuals and those suffering with mental health challenges and addictions grows significantly; and**
- 2. Requests that the Province officially makes homelessness a Health Priority; and**
- 3. Request that the Province appoint a responsible Minister and Ministry with the appropriate funding and powers as a single point of contact to address the full spectrum of housing needs as well as mental health, addictions and wrap around supports; and**
- 4. Request that the provincial government strike a task force with broad sector representatives including municipalities, regions, healthcare, first responders, community services, the business community and the tourism industry to develop a Made in Ontario Action Plan, and that this task force reviews current programs developed by municipalities, regions and community partners that have proven successful in our communities, to ensure that solutions can be implemented quickly and effectively to tackle this crisis; and**
- 5. Request the Province provide adequate, sufficient and sustainable funding to ensure that municipalities have the tools and resources to support individuals suffering with mental health challenges and addictions, including unhoused people and those from vulnerable populations that may be disproportionately impacted; and**

BE IT FURTHER RESOLVED that Council calls on residents to join the City of Ottawa in appealing to the provincial and federal governments for support by visiting SolveTheCrisis.ca and showing their support; and

BE IT FURTHER RESOLVED that a copy of this motion be sent to:

- **The Right Honourable Justin Trudeau, Prime Minister of Canada**
- **The Honourable Sean Fraser, Minister of Housing, Infrastructure and Communities of Canada**
- **The Honourable Doug Ford, Premier of Ontario**
- **The Honourable Sylvia Jones, Deputy Premier and Minister of Health**
- **The Honourable Paul Calandra, Minister of Municipal Affairs and Housing**
- **The Honourable Michael Parsa, Minister of Children, Community and Social Services**
- **The Honourable Michael Tibollo, Associate Minister of Mental Health and Addictions**
- **Local MPs**
- **Local MPPs and**
- **Ontario's Big City Mayors**

25. Notice of Intent

Notice of Intent from the Build Ottawa Board to submit the 2023 Annual Report at the City Council meeting scheduled for October 16, 2024.

26. Motion to Introduce By-laws

26.1 Three Readings

Motion No. **2024 - 43-07**

Moved by R. King

Seconded by L. Johnson

That the by-laws listed on the Agenda under Motion to Introduce By-laws, Three Readings, be read and passed.

2024-408 A by-law of the City of Ottawa to amend By-law No. 2017-180 respecting the appointment of Municipal Law Enforcement Officers in accordance with private property parking enforcement.

2024-409 A by-law of the City of Ottawa to amend By-law No. 2008-250 to change the zoning of lands known municipally as 2050 Provence

Avenue.

2024-410 A by-law of the City of Ottawa to designate 149 Rideau Street to be of cultural heritage value or interest.

2024-411 A by-law of the City of Ottawa to designate 156 Rideau Street (including street addresses 152, 156-158 Rideau Street) to be of cultural heritage value or interest.

2024-412 A by-law of the City of Ottawa to designate 198 Rideau Street to be of cultural heritage value or interest.

2024-413 A by-law of the City of Ottawa to designate 217 Rideau Street to be of cultural heritage value or interest.

2024-414 A by-law of the City of Ottawa regarding pre-consultation on development applications and to repeal By-law 2023-296.

2024-415 A by-law of the City of Ottawa to impose fees for planning applications and to repeal By-law No. 2024-33.

2024-416 A by-law of the City of Ottawa to establish certain lands as common and public highway and assume them for public use (promenade Jerome Jodoin Drive).

27. Confirmation By-law

Motion No. **2024 - 43-08**

Moved by R. King

Seconded by L. Johnson

That the following by-law be read and passed:

To confirm the proceedings of the Council meeting of 2 October 2024.

Carried

28. Inquiries

28.1 J. Bradley - 3-1-1 Call Center Protocols

Councillor J. Bradley - Inquiry OCC 2024-17

Ensuring that potential victims of domestic violence receive appropriate and effective support is crucial, if not a life-saving measure. Given the sensitive nature of this topic, at the time of a call to 3-1-1, it may not always be obvious to the agent that the caller is a victim of domestic violence. It has been reported that there is currently a systemic gap between a victim reaching out for assistance, and being able to connect with a service provider or shelter organization that can assist. Accurate

assessment, triaging, support and referrals are of utmost importance. Could staff please provide information relating to the current procedures and protocols for the following areas:

- **Training:** What type of training does 3-1-1 staff receive to effectively handle and respond to domestic violence calls? Is there training that includes a guideline to connect a caller to services, including shelter services? In addition to 3-1-1 staff, what training does City shelter and offsite services staff receive in terms of providing services to survivors of violence.
- **Initial Assessment:** What initial steps are taken to identify and assess the severity of domestic violence situations reported to the call center?
- **Triage Process:** How are calls involving potential victims of domestic violence triaged? Are there specific criteria or protocols in place to ensure that these get flagged? To ensure that responses are timely and appropriate.
- **Support and Referrals:** What immediate support and resources are provided to individuals who disclose domestic violence during their call? How are referrals to specialized services and support systems managed?
- **Follow-up:** Is there currently a follow up process to ensure that individuals who have reached out for help are indeed receiving the necessary support and intervention. How are these tracked?

28.2 S. Menard - Flat-Sidewalk-and-Mountable-Curb Sidewalk Design Update

Councillor S. Menard - Inquiry OCC 2024-18

At the April 2023 meeting of the Transportation Committee, we brought a motion directing staff to consider, as part of the review of the sidewalk design guidelines, a sidewalk design in which the full width of the sidewalk remains flat and level, with a mountable curb serving to provide driveway access. The motion was carried at committee and at council.

With many street renewal projects underway and many more coming soon, residents are very interested in the development of an improved sidewalk design standard that prioritizes accessibility and the needs of pedestrians.

Would city staff please provide an update on the progress of their review of the sidewalk design guidelines, including an estimated timeline for

reporting back to council?

In the interim, and considering that flat sidewalks with mountable curbs are already in use in multiple locations in the city, would staff consider providing tentative approval for a flat sidewalk design with mountable curb, based on existing successful implementations, with the understanding that such designs would not be implemented until the final review is complete?

29. Adjournment

Motion No. **2024 - 43-09**

Moved by R. King

Seconded by L. Johnson

That the proceedings of the City Council meeting of 2 October 2024 be adjourned.

Carried

The meeting adjourned at 10:51am.

City Clerk

Mayor