

3. 9-1-1 Annual Report 2023

Rapport annuel 2023 sur les services d'appel au 9-1-1

**Committee Recommendation(s)**

**That Council receive this report for information.**

**Recommandation(s) du Comité**

**Que le Conseil prenne connaissance du présent rapport.**

**Documentation/Documentation**

1. Extract of Draft Minute, Emergency Preparedness and Protective Services Committee, 17 October 2024.

Extrait de l'ébauche du procès-verbal, Comité des services de protection et de préparation aux situations d'urgence, le 17 octobre 2024.

2. Director's report, Director Public Safety Service, Emergency and Protective Services Department, dated 1 October 2024 (ACS2024-EPS-PSS-0003).

Rapport de la Directrice du Service de sécurité publique, Services de protection et d'urgence, daté le 1 octobre 2024 (ACS2024-EPS-PSS-0003).

**Emergency Preparedness and  
Protective Services Committee  
Report 14  
30 October 2024**

**2 Comité des services de protection et  
de préparation aux situations  
d'urgence - Rapport 14  
Le 30 octobre 2024**

**Extract of Draft Minutes 14  
Emergency Preparedness and  
Protective Services Committee  
17 October 2024**

**Extrait de l'ébauche du procès-verbal 14  
Comité des services de protection  
et de préparation aux situations  
d'urgence - le 17 octobre 2024**

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9-1-1 Annual Report 2023

File No. ACS2024-EPS-PSS-0003 – City-wide

**Report Recommendation(s)**

**That the Emergency Preparedness and Protective Services Committee  
recommend Council receive this report for information.**

Ms Beth Gooding, Director, Public Safety Service, Emergency and Protective Services Department, introduced Mr. Eric Janus, Director, Communications Branch, Ottawa Police Service, who was present to respond to questions. Ms Gooding then spoke to a slide presentation overview of the report. A copy of this presentation is held on file with the Office of the City Clerk.

The Committee then heard from Mr. Michael Wood.

Following the receipt of the delegation, and following questions to staff and Committee discussion, the report recommendation was put before Committee and was 'CARRIED', as presented.