Ottawa Police Service

Ottawa Ward Analysis





Project Overview



Objective: A ward analysis of the 24 wards that encompass the city of Ottawa, with a view through the lens of safety, security, and trust and confidence in police and public sector institutions.

Deliverables: An aggregated view of each ward across the city of Ottawa with an emphasis on demographics, psychographics and perceptions of trust, confidence and safety.

The report is in the form of 24 individual ward reports, along with summary key insights.

Key Questions addressed:

- What is the perception of safety at each ward level?
- What insecurities are most acute for each ward population?
- What are each ward populations' attitudes towards police and their trust in police?
- What are the demographic and socio-economic characteristics of each ward population?
- What are the top 3 visible minority populations for each ward?
- To what extent does each ward population feel safe and secure in their respective communities?
- What are the strongest and weakest social values for each ward population?





Methodology and Approach



Our Approach



Methodology

Integration of key variables from across multiple Environics Analytics datasets, including demographic, psychographic, perception, safety, trust, confidence and other attributes that aim to answer the key questions posed in the project outline.

Product Name	Geography Level
DemoStats	FSALDU
SocialValues (CAN)	FSALDU
Opticks Vividata	FSALDU
CommunityLife	FSALDU

Approach

In this exercise, EA's approach was to synthesize and collate substantial intelligence about each ward into a single output that can be easily read and ingested. To do this:

- Where possible, we combined perception variables that came from 5-point scales to assign "high" and "low" confidence with respect to trust in institutions
- We identified the top 3 racialized (visible minority) populations within each ward. An important note here is that while only the top 3 were identified, there may be a presence of other racialized communities within each ward that were not captured in the context of the ward reports. This information remains available to the Ottawa Police Service through its licence access and through ENVISION.
- When looking at relative levels of trust, confidence and other perceptions, we measured each ward's output against the Ottawa CSD (census subdivision) average. This gives us a clear idea of how a variable ranks in each ward compared the city's average and gives us a sense for where the areas of investigation may lie.



Confidence in Police Summary and Key Insights



Confidence in Police Summary



Ottawa CSD High Confidence in Police: 55%

Ward No	Ward Name	% with High Confidence in Police
1	Orleans East-Cumberland	56%
2	Orleans West-Innes	62%
3	Barrhaven West	57%
4	Kanata North	67%
5	West Carleton-March	13%
6	Stittsville	50%
7	Вау	62%
8	College	59%
9	Knoxdale-Merivale	65%
10	Gloucester-Southgate	60%
11	Beacon Hill-Cyrville	64%
12	Rideau-Vanier	45%

Ward No	Ward Name	% with High Confidence in Police
13	Rideau-Rockcliffe	58%
14	Somerset	41%
15	Kitchissippi	52%
16	River	62%
17	Capital	58%
18	Alta Vista	63%
19	Orleans South-Navan	58%
20	Osgoode	29%
21	Rideau-Jock	18%
22	Riverside South-Findlay Creek	60%
23	Kanata South	64%
24	Barrhaven East	63%

Key Insights



- At an overall level, City of **Ottawa residents lean towards showing high confidence in police** as 19 wards from the total of 24 wards showcase high confidence. Kanata North, Knoxdale-Merivale, and Beaconhill-Cyrville have residents with high confidence in the police. Residents from West Carleton-March, Rideau-Jock, and Osgoode exhibit lower confidence in police. Wards with **high confidence in police generally also showed high confidence levels in other public sector institutions** (Justice System, Federal Parliament, School System, and Canadian Media).
- Riverside South-Findlay Creek, Osgoode, and Rideau Jock are the wealthiest wards with high household incomes, while Rideau-Vanier, Somerset, and Bay had the lowest household incomes. The average household income and high confidence in the police are generally not directly correlated. Gloucester-Southgate, Barrhaven East, and Riverside South-Findlay Creek had the highest proportion of those who identify with a racialized group. Rideau-Jock, West Carleton-March, and Osgoode had the lowest proportion. Wards with a high presence of racialized groups tend to show higher confidence levels in police.
- The analysis reveals mixed perceptions of safety across the wards. Residents in wards like Beacon Hill-Cyrville and Bay report feeling relatively safe, with lower perceived levels of aggression. Conversely, in Rideau-Vanier and Somerset, there are higher concerns about violence and crime, which likely contribute to the lower trust in policing services in these areas. Wards like Kanata North and Barrhaven West, which exhibit high confidence in policing, also hold strong values related to social status and confidence in larger institutions, such as big business and the justice system. In contrast, wards like Rideau-Jock and Osgoode lean toward more conservative values, such as cultural assimilation and financial conservatism, and demonstrate lower levels of trust in the OPS and other public institutions.
- Among the wards with high confidence in police, the tendency to purchase security system is shown to be low and vice versa. There may be a correlative relationship between the tendency to purchase security systems and the level of trust and safety perceived by residents. When considering the strategic implications of the analyses, it is EA's finding that a combined approach that includes outreach, media-based messaging, and collaboration of OPS resources with other municipal assets (libraries, community centres) may be the most effective way to manage trust and confidence among the diversity of the wards in this analysis. Orleans South-Navan has a high rate of security system purchases, reflecting underlying concerns about safety despite reasonable trust in the police. This insight suggests that in certain wards, residents may feel the need to supplement policing efforts with their own security measures, pointing to a potential area where police visibility and response could be improved.









The following strategies are examples of how Ottawa Police can use the findings of the Ward Analysis to make actionable changes to policing actions, strategies, and services:

1. Enhanced Community Policing in Low-Trust Wards

• In areas such as Rideau-Jock, West Carleton-March, and Osgoode, where confidence in the OPS is low, targeted community policing initiatives should be introduced. Increasing police visibility, hosting public forums, and collaborating with local organizations to address specific concerns will help rebuild trust. Regular outreach programs can also improve relationships with community leaders and residents.

2. Focus on Cultural Competency and Anti-Discrimination Initiatives

• In wards with significant racial diversity, such as Gloucester-Southgate and Barrhaven East, OPS should increase training on cultural competence and antidiscrimination practices. Regular dialogues with community leaders from diverse racial backgrounds and the establishment of advisory boards could ensure that residents feel heard and supported by the police.

3. Youth Engagement and Educational Outreach in Progressive Wards

• Wards like Kitchissippi and Capital, with younger and more progressive populations, would benefit from tailored youth engagement programs. Partnering with local schools, universities, and youth organizations to co-create public safety programs could foster positive relationships between the police and younger residents. This would help reduce skepticism and build long-term trust with the younger generation.

4. Tailored Communication Strategies

• As trust in public institutions varies widely between wards, OPS should develop customized communication strategies that align with the social values and concerns of each community. For example, wards that prioritize traditional family values may respond better to messages emphasizing community safety, while progressive wards may appreciate transparency and inclusivity in OPS outreach efforts.





Ward Reviews



WARD 1 **Orleans East-Cumberland**

56% Have High Confidence in Police

Orleans East – Cumberland households are primarily older family homeowners with incomes nearing \$165K annually. Nearly a quarter of the residents identify as part of a racialized group, which is below the City of Ottawa's average. These residents tend to believe that aggression in society has increased, but they are satisfied with their standard of living. Additionally, they are unlikely to have faced discrimination since the beginning of the pandemic and generally have lower confidence in the justice system and federal parliament. However, on par with the City, 56% of the residents express high confidence in the police

Behavioural (Vividata)



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age **Household Size**

29% Strongly Agree

I worry about violence and crime

There is more aggression in society than there used to be

45% Strongly Agree

Ward: 19,785

53.943 Ward:

56

2 Persons

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031 I trust the government to protect my privacy **13%** Strongly Agree

My faith is really important to me

19% Strongly Agree

Education

% of household population 15+



% ▼	Education Level
36%	University Degree
26%	High School Certificate
22%	College Diploma

Average Household Income

% of Households with **Children at Home**



47%

I am an optimist **19%** Strongly Agree I am perfectly happy with my standard of living

21% Strongly Agree

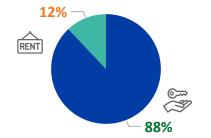
Population by Racialized Identity

24% identify with a racialized group



Racialized Pop. Group	% ▼
Black	9%
Arab	4%
South Asian	3%

Dwelling Status



I worry that fake news is stopping me from seeing what's really going on

39% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news

51% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

Security Systems Bought Last Year



\$1Mill to \$2Mill

Under \$15,000

14% Bought Security Systems

Ward Ottawa CSD

5% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Confidence in Advertising **Cultural Assimilation Need for Status Recognition** Obedience to Authority **Propriety**

Weak Values

Equal Relationship with Youth Flexible Families Global Consciousness Rejection of Authority Rejection of Inequality

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

Behavioural (CommunityLife)

School

System

Police

% of Ward - High Confidence in Institutions

Justice

System

Have faced discrimination since the beginning of the pandemic 56% 48% 44% Race/colour 35% 35% Ethnicity/culture Sex

Canadian

Media

Federal

Parliament

Dealing with Police

WARD 2 **Orleans West-Innes**

62% Have High Confidence in Police

Orleans West – Innes households are predominantly older families with average household incomes. Less than a quarter of the residents identify as part of a racialized group. These residents are more likely to have high confidence in the police (62%), while their confidence in other major institutions generally remains on par with the City's perception. Additionally, they are less likely to have faced race/colour discrimination since the beginning of the pandemic, but these households have purchased security systems in the past year as they strongly worry about violence and crime.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



Ward: 18,439 Ottawa CSD: 446,499

48.580 Ward:

Ottawa CSD: 1,121,031



56

2 Persons

% of Households with **Children at Home**

Household Size

45%

Average Household Income

\$151.491

Behavioural (Vividata)

I worry about violence and crime

28% Strongly Agree

There is more aggression in society than there used to be 39% Strongly Agree

I trust the government to protect my privacy **12%** Strongly Agree

My faith is really important to me **19%** Strongly Agree

I am an optimist

18% Strongly Agree

I am perfectly happy with my standard of living

22% Strongly Agree

% of household population 15+ **Education Level**

> 40% University Degree 24% High School Certificate 20% College Diploma

I worry that fake news is stopping me from seeing what's really going on

43% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 47% Strongly Agree

Population by Racialized Identity

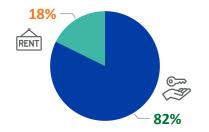
24% identify with a racialized group



Education

Racialized Pop. Group	% ▼
Black	8%
Arab	5%
South Asian	4%

Dwelling Status



Estimated Value of Home

Most Recent Vehicle Spend

Security Systems Bought Last Year



\$1Mill to \$2Mill

Under \$15,000

14% Bought Security Systems

4% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values **Brand Apathy**

Fulfilment Through Work Primacy of Environmental Protection

Social Learning Time Stress

Weak Values

Flexible Families Intuition & Impulse Social Intimacy Spiritual Quest

Status via Home

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

Behavioural (CommunityLife)

System

% of Ward - High Confidence in Institutions

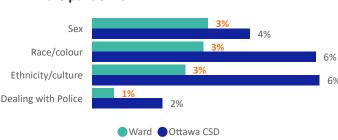
62% 52% 50% 42% 40% Police School Canadian Justice Federal

System

Parliament

Media

Have faced discrimination since the beginning of the pandemic



WARD 3 **Barrhaven West**

57% Have High Confidence in Police

Barrhaven West households are predominantly families from racialized communities with annual incomes above the City of Ottawa's average. Compared to other residents, they exhibit high confidence in the school system, justice system, and federal parliament; their trust in the police and Canadian media tends to be on par with the average Ottawan. Since the pandemic began, they have experienced fewer instances of discrimination related to their sex or dealing with police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



59.431 Ward:

Behavioural (Vividata)

I worry about violence and crime

I trust the government to protect my privacy

I worry that fake news is stopping me from

32% Strongly Agree

13% Strongly Agree

21% Strongly Agree

I am an optimist

My faith is really important to me

43% Strongly Agree

used to be

Ottawa CSD: 446,499

Ward: 19,596

Ottawa CSD: 1,121,031

4 Persons

% of Households with

Household Size

Education

% of household population 15+



Education Level
University Degree
High School Certificate

19% College Diploma

Population by Racialized Identity

46% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	11%
Chinese	10%
Arab	8%

Average Household Income

Dwelling Status

Children at Home

18%

RENT



\$165.324

50

57%

82%

51% Strongly Agree

Most Recent Vehicle Spend

\$400K to \$500K

12% Strongly Agree

There is more aggression in society than there

I am perfectly happy with my standard of living 18% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 45% Strongly Agree

Estimated Value of Home

seeing what's really going on

\$30,000 to \$49,999

Security Systems Bought Last Year



10% Bought Security Systems

4% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

North American Dream

Patriarchy Religiosity

Social Darwinism

Traditional Family

Weak Values

Apocalyptic Anxiety

Key Social Values

Acceptance of Violence

Behavioural (CommunityLife)

Justice

System

School

System

% of Ward - High Confidence in Institutions

57% 57% **50%** 40%

Police

Federal

Parliament

Canadian

Media

Have faced discrimination since the beginning of the pandemic

Ethnicity/culture 6% Race/colour Sex Dealing with Police Ward Ottawa CSD

Attraction to Nature Duty Moderate Financial Concern Regarding the **National Pride** Future Rejection of Inequality Moderate

WARD 4 Kanata North

67% Have High Confidence in Police

Kanata North households are characterized as being financially well-established families led by university-graduated individuals. Nearly half of the residents identify as part of a racialized group, with higher representations of Chinese (16%) and South Asian (12%) communities. They generally exhibit high confidence in major institutions, with 67% expressing strong confidence in the police. While residents in this ward are more likely to have faced discrimination based on race/colour, they are less likely to have experienced discrimination due to their ethnicity/culture, sex, or interactions with the police, when compared to Ottawa's average.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age Household Size

55

Ward: 16,613 Ottawa CSD: 446,499 **Ward:** 46,880

Ottawa CSD: 1,121,031

4 Persons

Education

% of household population 15+



% ▼	Education Level
51%	University Degree
21%	High School Certificate
14%	College Diploma

Population by Racialized Identity

48% identify with a racialized group



Racialized Pop. Group	% ▼
Chinese	16%
South Asian	12%
Arab	6%

Average Household Income

% of Households with Children at Home

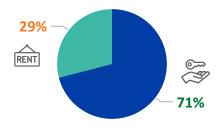


\$169,858



51%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime33% Strongly Agree

I trust the government to protect my privacy

11% Strongly Agree

I am an optimist20% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on 50% Strongly Agree There is more aggression in society than there used to be

39% Strongly Agree

My faith is really important to me
15% Strongly Agree

I am perfectly happy with my standard of living

14% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
45% Strongly Agree

Estimated Value of Home Most Recent Vehicle Spend



\$300K to \$400K

\$50,000 to \$74,999

Security Systems Bought Last Year



10% Bought Security Systems

3% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Legacy

Need for Status Recognition
Ostentatious Consumption
Social Darwinism

Status via Home

Weak Values Attraction to Nature Brand Apathy Financial Concern Regarding the

Financial Concern Regarding the Future
Fulfilment Through Work
Rejection of Inequality

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

Behavioural (CommunityLife)

School

System

Police

% of Ward - High Confidence in Institutions

67% 65% 64% 54% 48%

Justice

System

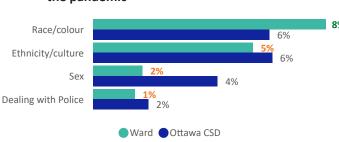
Federal

Parliament

Canadian

Media

Have faced discrimination since the beginning of the pandemic



WARD 5 West Carleton-March

13% Have High Confidence in Police

West Carleton – March households are middle-income homeowners. Most residents have a high school certificate or college diploma, and less than 10% identify as part of a racialized group. They are proud Canadians, satisfied with their standard of living, and reject the notion of violence in their community. Confidence in major institutions is notably low, with only 13% expressing high confidence in the police. Even though, they are less likely to have faced discrimination since the beginning of the pandemic.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

56

Household Size

9,961

27.791 Ward:

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

2 Persons

Education

Ward:

% of household population 15+



% ▼	Education Level
34%	University Degree
26%	High School Certificate
23%	College Diploma

Population by Racialized Identity

9% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	2%
Latin American	1%
Black	1%

Average Household Income

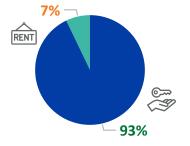


% of Households with **Children at Home**



46%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime

23% Strongly Agree

14% Strongly Agree

I trust the government to protect my privacy

I am an optimist

25% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on

28% Strongly Agree

There is more aggression in society than there used to be

40% Strongly Agree

My faith is really important to me

15% Strongly Agree

I am perfectly happy with my standard of living

28% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news

49% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

Under \$15,000

Parliament

Security Systems Bought Last Year



21% Bought Security Systems

1% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Attraction to Nature **Cultural Assimilation Discriminating Consumerism**

Duty

Financial Concern Regarding the Future

Weak Values

Attraction For Crowds Importance of Aesthetics **Ostentatious Consumption** Penchant for Risk

Pursuit of Originality

Key Social Values

Acceptance of Violence

Weak

National Pride

Strong

Behavioural (CommunityLife)

System

\$2Mill+

% of Ward - High Confidence in Institutions

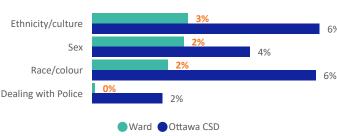
System

12%

6% Police Justice School Canadian Federal

Media

Have faced discrimination since the beginning of the pandemic



WARD 6 Stittsville

50% Have High Confidence in Police

Stittsville households have a higher presence of affluent, university-educated families. Only 29% of residents identify as part of a racialized group, which is below the City of Ottawa's average. These residents tend to be optimistic and trust the government to protect their privacy. Confidence in major institutions tends to be on par or below the city's average, with 50% expressing high confidence in the police. Additionally, residents of this ward are more likely to have faced discrimination based on ethnicity/culture when compared to the average Ottawan.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

Household Size

00

4 Persons

Ward: 17,947

Ward: 52,105

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

•

Education

% of household population 15+



% ▼	Education Level
46%	University Degree
21%	High School Certificate

19% College Diploma

Population by Racialized Identity

29% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	9%
Black	4%
Arab	4%

Average Household Income

sehold Income % of Households with Children at Home



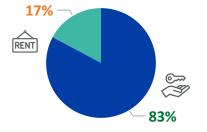
\$178,519

52



53%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime 34% Strongly Agree

I trust the government to protect my privacy 16% Strongly Agree

I am an optimist22% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on 47% Strongly Agree There is more aggression in society than there used to be

43% Strongly Agree

My faith is really important to me
18% Strongly Agree

I am perfectly happy with my standard of living

15% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
48% Strongly Agree

Estimated Value of Home Most Recent Vehicle Spend

Federal

Parliament



\$400K to \$500K

\$50,000 to \$74,999

Security Systems Bought Last Year



13% Bought Security Systems

Ward Ottawa CSD

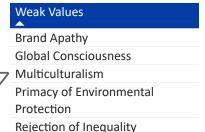
3% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Authoritarian Impulse North American Dream Obedience to Authority Personal Control

Technology Anxiety



Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

Behavioural (CommunityLife)

School

System

Justice

System

Police

Canadian

Media

Dealing with Police

WARD 7 Bay

62% Have High Confidence in Police

Bay households typically comprise older singles and couples without children, earning modest incomes. Approximately one-third of these residents identify as part of a racialized group, which aligns with the City of Ottawa levels. They generally exhibit high confidence in institutions, with 62% expressing strong trust in the police. Furthermore, since the onset of the pandemic, they have been less likely to face discrimination based on their ethnicity/culture, sex, or when dealing with the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

Household Size

Ward: 23,674

Ward: 52,677

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

1 Person

Education

% of household population 15+



% ▼	Education Level
44%	University Degree
23%	High School Certificate
17%	College Diploma

Population by Racialized Identity

35% identify with a racialized group



Racialized Pop. Group	% ▼
Black	10%
South Asian	8%
Arab	6%

Average Household Income

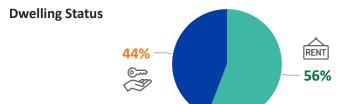


\$124,041

% of Households with Children at Home



31%



Behavioural (Vividata)

I worry about violence and crime 34% Strongly Agree

I trust the government to protect my privacy 13% Strongly Agree

I am an optimist20% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on 47% Strongly Agree There is more aggression in society than there used to be

40% Strongly Agree

My faith is really important to me 20% Strongly Agree

I am perfectly happy with my standard of living 15% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
40% Strongly Agree

Estimated Value of Home Most Recent Vehicle Spend



\$300K to \$400K

Behavioural (CommunityLife)

System

\$15,000 to \$29,999

Security Systems Bought Last Year



10% Bought Security Systems4% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Spiritual Quest

Strong Values Brand Apathy Financial Concern Regarding the Future Rejection of Inequality Skepticism Toward Small Business

Confidence in Small Business
Need for Status Recognition
Personal Control
Propriety
Social Darwinism

Weak Values

Key Social Values

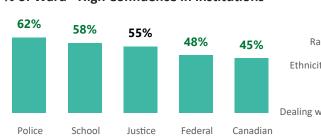
Acceptance of Violence

Moderate

National Pride

Moderate

% of Ward - High Confidence in Institutions

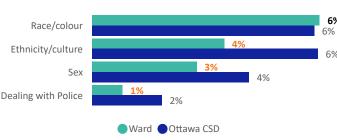


System

Parliament

Media

Have faced discrimination since the beginning of the pandemic



WARD 8 College

59% Have High Confidence in Police

College comprises family households led by middle-aged maintainers and school-aged children at home. Less than a third of College's residents identify as part of a racialized group, significantly below the City of Ottawa's average. Confidence in institutions is on par with other Ottawans, with 59% expressing high confidence in the police. Additionally, since the beginning of the pandemic, they have been slightly more likely to experience discrimination based on ethnicity/culture, sex, or when dealing with the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



Ward: 22,263 Ottawa CSD: 446,499 Ward: 55,011 Ottawa CSD: 1,121,031

53

Household Size

2 Persons

37%

% of Households with Children at Home

Education

% of household population 15+



% ▼	Education Level
40%	University Degree
24%	High School Certificate
21%	College Diploma

Population by Racialized Identity

30% identify with a racialized group



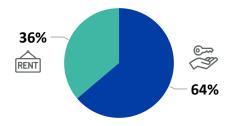
Racialized Pop. Group	% ▼
South Asian	7%
Black	5%
Chinese	5%

Average Household Income

\$133,787



Dwelling Status



Behavioural (Vividata)

I worry about violence and crime 33% Strongly Agree

I trust the government to protect my privacy

11% Strongly Agree

I am an optimist19% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on 50% Strongly Agree There is more aggression in society than there used to be

39% Strongly Agree

My faith is really important to me 21% Strongly Agree

I am perfectly happy with my standard of living

14% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
43% Strongly Agree

Estimated Value of Home

\$300K to \$400K

Most Recent Vehicle Spend



\$50,000 to \$74,999

Security Systems Bought Last Year



10% Bought Security Systems

3% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Brand Apathy

Primacy of Environmental Protection

Rejection of Inequality

Social Learning
Time Stress

Weak Values

Confidence in Big Business Ecological Fatalism

Need for Status Recognition
Social Darwinism

Social Intimacy

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

Behavioural (CommunityLife)

School

System

Police

% of Ward - High Confidence in Institutions

59% 51% 42% 41% D

Justice

System

Federal

Parliament

Canadian

Media

Have faced discrimination since the beginning of the pandemic

Ethnicity/culture

Race/colour

Sex

Dealing with Police

Ward Ottawa CSD

WARD 9 **Knoxdale-Merivale**

65% Have High Confidence in Police

Knoxdale-Merivale households closely reflect the overall demographics of the City of Ottawa; residents tend to be middle-aged, earn average household incomes, 40% have children at home, and 35% identify as part of a racialized community. Their levels of educational attainment and home ownership are also average. In this ward, residents express high confidence in the police and other major institutions. Moreover, more than one-third of these residents worry about violence and crime, and faith is important to them. Since the beginning of the pandemic, residents have generally been less likely to face discrimination.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



Ward: 16,650 Ottawa CSD: 446,499

42.879 Ward:

Ottawa CSD: 1,121,031



55

Household Size



2 Persons

Education

% of household population 15+



% ▼	Education Level
40%	University Degree
24%	High School Certificate
19%	College Diploma

Population by Racialized Identity

35% identify with a racialized group



Racialized Pop. Group	% ▼
Black	9%
Arab	8%
South Asian	6%

Average Household Income



% of Households with **Children at Home**



39%



Behavioural (Vividata)

I worry about violence and crime

35% Strongly Agree

I trust the government to protect my privacy **13%** Strongly Agree

I am an optimist **19%** Strongly Agree

I worry that fake news is stopping me from seeing what's really going on **48%** Strongly Agree

There is more aggression in society than there used to be

40% Strongly Agree

My faith is really important to me 23% Strongly Agree

I am perfectly happy with my standard of living

15% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news

45% Strongly Agree

Estimated Value of Home

\$300K to \$400K

Most Recent Vehicle Spend



\$50,000 to \$74,999

Security Systems Bought Last Year



11% Bought Security Systems

3% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Social Learning

Strong Values **Brand Apathy Culture Sampling** Financial Concern Regarding the Future Rejection of Inequality

Weak Values

Xenophobia

Adaptability to Complexity **Need for Status Recognition** Personal Challenge Social Intimacy

Key Social Values

Acceptance of Violence

Moderate

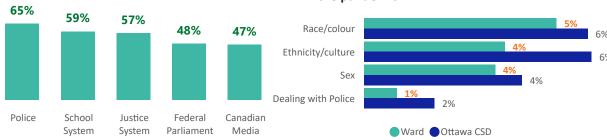
National Pride

Moderate

Behavioural (CommunityLife)

% of Ward - High Confidence in Institutions

Have faced discrimination since the beginning of the pandemic Race/colour Ethnicity/culture Sex



WARD 10 Gloucester-Southgate

60% Have High Confidence in Police

Gloucester-Southgate households are predominantly middle-aged families from racialized groups, with a notable presence of Arab (19%) and Black (17%) populations. Residents in this ward are more likely to have experienced racial or sex-based discrimination compared to the rest of Ottawa and tend to accept that violence may occur within their community. While their confidence in the police is average, with 60% expressing high confidence, they exhibit above-average confidence in other institutions such as the justice system, school system, and federal parliament.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



Ward: 52,849

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

Behavioural (Vividata)

I worry about violence and crime

34% Strongly Agree

I trust the government to protect my privacy

13% Strongly Agree

I am an optimist

I am perfectly happy with my standard of living

Most of the time. I trust that the news I'm

seeing is true and not fake news

There is more aggression in society than there

12% Strongly Agree

44% Strongly Agree

41% Strongly Agree

22% Strongly Agree

My faith is really important to me

used to be

Education

Ward: 19,131

% of household population 15+



% ▼	Education Level
36%	University Degree
27%	High School Certificate
18%	College Diploma

Average Household Income

Children at Home

53



48%

Household Size

3 Persons

% of Households with

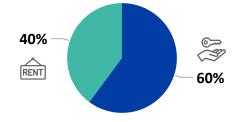
Population by Racialized Identity

54% identify with a racialized group



Racialized Pop. Group	% ▼
Arab	19%
Black	17%
South Asian	4%

Dwelling Status



I worry that fake news is stopping me from seeing what's really going on

48% Strongly Agree

Estimated Value of Home

17% Strongly Agree

Most Recent Vehicle Spend

\$50,000 to \$74,999

Security Systems Bought Last Year



10% Bought Security Systems

5% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Acceptance of Violence Aversion to Complexity Confidence in Advertising Importance of Aesthetics Pursuit of Intensity

Weak Values

Ecological Lifestyle
Financial Security
Personal Control
Rejection of Authority
Vitality

Key Social Values

Acceptance of Violence

Strong

National Pride

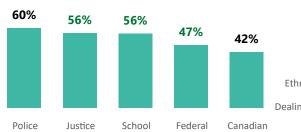
Moderate

Behavioural (CommunityLife)

System

\$750K to \$1Mill

% of Ward - High Confidence in Institutions

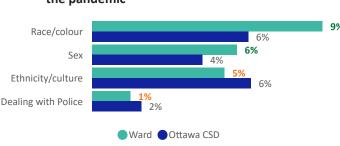


Parliament

Media

System

Have faced discrimination since the beginning of the pandemic



WARD 11 Beacon Hill-Cyrville

64% Have High Confidence in Police

Beacon Hill - Cyrville has family households with middle-aged to older maintainers and children of various ages. In this ward, 41% of residents identify as part of a racialized group, including 16% who are Black. These residents generally show high confidence in institutions, with 64% expressing strong trust in the police. Additionally, in the past four years, they have reported lower instances of discrimination based on ethnicity/culture, sex, or interactions with the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



37,485 Ward:

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031



Household Size

2 Persons

Education

Ward: 14,535

% of household population 15+



% ▼	Education Level
39%	University Degree
25%	High School Certificate
18%	College Diploma

Population by Racialized Identity

41% identify with a racialized group



Racialized Pop. Group	% ▼
Black	16%
Arab	7%
South Asian	5%

Average Household Income



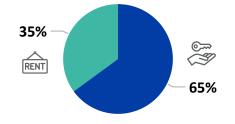
54

% of Households with **Children at Home**



42%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime **31%** Strongly Agree

I trust the government to protect my privacy **12%** Strongly Agree

I am an optimist 17% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on **45%** Strongly Agree

There is more aggression in society than there used to be

40% Strongly Agree

My faith is really important to me **19%** Strongly Agree

I am perfectly happy with my standard of living 16% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 45% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

Security Systems Bought Last Year



\$1Mill to \$2Mill

Under \$15.000

11% Bought Security Systems

4% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Fulfilment Through Work Multiculturalism

Need for Escape Primacy of Environmental

Protection

Time Stress

Weak Values **Cultural Assimilation**

Ecological Fatalism Personal Control

Rejection of Authority Vitality

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

Behavioural (CommunityLife)

School

System

Police

% of Ward - High Confidence in Institutions

64% **58%** 57% 49% 41% Dealing with Police

Justice

System

Federal

Parliament

Canadian

Media

Have faced discrimination since the beginning of the pandemic

Race/colour Ethnicity/culture 4% Sex Ward Ottawa CSD

WARD 12 Rideau-Vanier

45% Have High Confidence in Police

Rideau - Vanier households are predominantly young singles and couples without children, renting and earning below-average household incomes. Over one-third of residents identify as part of a racialized group, consistent with Ottawa's average, with a notably higher proportion identifying as Black (16%) and Arab (7%). Since the beginning of the pandemic, this group has faced increased discrimination based on ethnicity/culture, sex, race/colour, or when dealing with the police. Additionally, residents of this ward exhibit lower confidence in major institutions, with only 45% expressing high confidence in the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

Household Size

Ward: 27,648 Ottawa CSD: 446,499

50.504 Ward:

Ottawa CSD: 1,121,031

1 Person

Education

% of household population 15+



% ▼	Education Level
47%	University Degree
24%	High School Certificate
14%	College Diploma

Population by Racialized Identity

34% identify with a racialized group



Racialized Pop. Group	% ▼
Black	16%
Arab	4%
South Asian	4%

Average Household Income

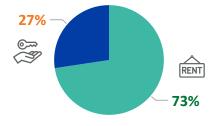


% of Households with **Children at Home**



18%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime **29%** Strongly Agree

I trust the government to protect my privacy **12%** Strongly Agree

I am an optimist **19%** Strongly Agree

I worry that fake news is stopping me from seeing what's really going on **42%** Strongly Agree

There is more aggression in society than there used to be

38% Strongly Agree

My faith is really important to me **19%** Strongly Agree

I am perfectly happy with my standard of living 16% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news **40%** Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

\$30,000 to \$49,999

Security Systems Bought Last Year

10% Bought Security Systems

3% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Anomie-Aimlessness Intuition & Impulse Pursuit of Intensity Rejection of Authority Rejection of Inequality

Weak Values

Authoritarian Impulse Legacy

North American Dream Obedience to Authority **Traditional Family**

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

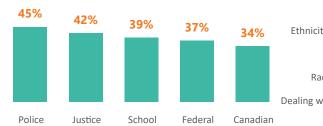
Behavioural (CommunityLife)

System

\$500K to \$750K

% of Ward - High Confidence in Institutions

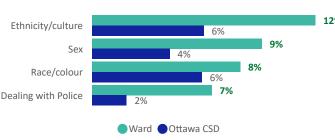
System



Parliament

Media

Have faced discrimination since the beginning of the pandemic



WARD 13 Rideau-Rockcliffe

58% Have High Confidence in Police

Rideau Rockcliffe households have a high representation of middle-income singles and couples without children. The proportion of residents identifying as part of a racialized group is also average at 36% of the total household population. Confidence in the police is moderate, with 58% expressing high confidence, while confidence in the Federal Parliament (47%) and Canadian media (45%) is above average. Additionally, residents have faced discrimination based on ethnicity/culture, sex, and interactions with the police at below-average rates compared to the City of Ottawa.



Demographics (DemoStats)

Total Households

Ward: 18,776 41.597 Ward: Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

Total Household Population Average Maintainer Age

1 Person

Education

% of household population 15+



% ▼	Education Level
43%	University Degree
23%	High School Certificate
15%	College Diploma

Population by Racialized Identity

36% identify with a racialized group



Racialized Pop. Group	% ▼
Black	14%
Arab	7%
South Asian	3%

Average Household Income

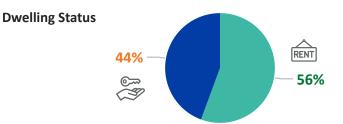


% of Households with **Children at Home**

Household Size



32%



Behavioural (Vividata)

I worry about violence and crime **33%** Strongly Agree

I trust the government to protect my privacy **13%** Strongly Agree

I am an optimist **19%** Strongly Agree

I worry that fake news is stopping me from seeing what's really going on **42%** Strongly Agree

There is more aggression in society than there used to be

40% Strongly Agree

My faith is really important to me **21%** Strongly Agree

I am perfectly happy with my standard of living 16% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 43% Strongly Agree

Estimated Value of Home

2024 Housing -...

Most Recent Vehicle Spend

\$50,000 to \$74,999

Security Systems Bought Last Year



11% Bought Security Systems

5% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Financial Concern Regarding the Future **Fulfilment Through Work**

Rejection of Inequality Spiritual Quest Utilitarian Consumerism

Weak Values Authoritarian Impulse Financial Security **Need for Status Recognition** Social Darwinism

Key Social Values Acceptance of Violence Moderate **National Pride** Moderate

Behavioural (CommunityLife)

System

% of Ward - High Confidence in Institutions

54% 54% 45% Police School Federal Canadian Justice

System

Parliament

Media

Have faced discrimination since the beginning of the pandemic

Race/colour 4% Ethnicity/culture Sex Dealing with Police Ward Ottawa CSD

Sources: DemoStats 2024, SocialValues 2024, Opticks Vividata 2024, CommunityLife 2023 Index Legend: index 110+ / index <=90

Vitality

WARD 14 Somerset

41% Have High Confidence in Police

Somerset households are primarily university-educated singles and couples renting and earning incomes below Ottawa's average. The proportion of residents identifying as part of a racialized group is 30%. Since the beginning of the pandemic, these residents have faced higher rates of discrimination based on ethnicity/culture, sex, race/colour, and interactions with the police. As such, their confidence in major institutions is low, with only 41% expressing high confidence in the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



Household Size

28,821 Ward: Ottawa CSD: 446,499

46.672 Ward: Ottawa CSD: 1,121,031

1 Person

11%

% of Households with **Children at Home**

Education

% of household population 15+



% ▼	Education Level
60%	University Degree
17%	High School Certificate
13%	College Diploma

Population by Racialized Identity

30% identify with a racialized group

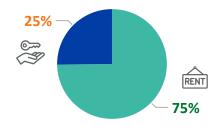


Racialized Pop. Group	% ▼
Black	6%
South Asian	5%
Arab	3%

Average Household Income



Dwelling Status



Behavioural (Vividata)

I worry about violence and crime

24% Strongly Agree

I trust the government to protect my privacy **14%** Strongly Agree

I am an optimist **18%** Strongly Agree

I worry that fake news is stopping me from seeing what's really going on

41% Strongly Agree

There is more aggression in society than there used to be

38% Strongly Agree

My faith is really important to me **17%** Strongly Agree

I am perfectly happy with my standard of living 14% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 45% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

Security Systems Bought Last Year



\$30,000 to \$49,999

6% Bought Security Systems 2% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Flexible Families Global Consciousness

Rejection of Authority Rejection of Inequality Sexual Permissiveness

Weak Values Authoritarian Impulse

Obedience to Authority Patriarchy Religiosity

Traditional Family

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

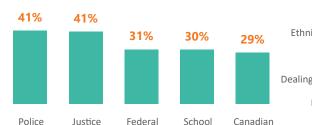
Behavioural (CommunityLife)

System

\$500K to \$750K

% of Ward - High Confidence in Institutions

41% 41%

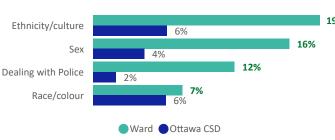


System

Media

Parliament

Have faced discrimination since the beginning of the pandemic



WARD 15 Kitchissippi

52% Have High Confidence in Police

Kitchissippi households are predominantly university-educated young singles and couples without children, earning incomes above the City of Ottawa's average. Only 20% of residents identify as part of a racialized group, and their trust in the police and other major institutions is on par with the average Ottawan. These residents tend to be optimistic and satisfied with their standard of living, even though a significant number of them have faced discrimination based on ethnicity/culture, sex, or interactions with the police since the beginning of the pandemic.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

Household Size

20,031 Ward: Ottawa CSD: 446,499

41.277 Ward:

Ottawa CSD: 1,121,031

1 Person

Education

% of household population 15+



% ▼	Education Level
62%	University Degree
15%	High School Certificate
12%	College Diploma

Average Household Income

50

% of Households with **Children at Home**



27%

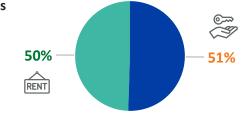
Population by Racialized Identity

20% identify with a racialized group



Racialized Pop. Group	% ▼
Black	5%
South Asian	4%
Chinese	3%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime

30% Strongly Agree

I trust the government to protect my privacy **10%** Strongly Agree

I am an optimist 21% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on **44%** Strongly Agree

There is more aggression in society than there used to be

39% Strongly Agree

My faith is really important to me **21%** Strongly Agree

I am perfectly happy with my standard of living 19% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 46% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

\$500K to \$750K \$15,000 to \$29,999 **Security Systems Bought Last Year**



8% Bought Security Systems

3% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Ecological Concern Global Consciousness Rejection of Authority Rejection of Inequality Rejection of Orderliness

Weak Values Authoritarian Impulse Confidence in Advertising

Patriarchy Religiosity Sexism

Key Social Values

Acceptance of Violence

Weak

National Pride

Moderate

Behavioural (CommunityLife)

Justice

System

Police

% of Ward - High Confidence in Institutions

52% 49% 47% 39%

School

System

Canadian

Media

Federal

Parliament

Have faced discrimination since the beginning of the pandemic

Ethnicity/culture Sex Race/colour Dealing with Police Ward Ottawa CSD

WARD 16 **River**

River households are primarily singles, couples and younger families. They earn below-average household incomes and have a higher-than-average proportion of residents identifying as part of a racialized group (42%). Since the beginning of the pandemic, these residents have faced discrimination based on race/colour Additionally, they exhibit high confidence in major institutions, with 62% showing strong trust in the police.



62% Have High Confidence in Police

Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

Ward: 21,903

Ottawa CSD: 446,499 O

Ŷ

Ward: 52,200

Ottawa CSD: 1,121,031

Behavioural (Vividata)

I worry about violence and crime

32% Strongly Agree

There is more aggression in society than there used to be

38% Strongly Agree

I trust the government to protect my privacy

13% Strongly Agree

My faith is really important to me

22% Strongly Agree

Education

% of household population 15+



% ▼	Education Level
44%	University Degree
24%	High School Certificate
16%	College Diploma

Average Household Income

% of Households with Children at Home



52

36%

Household Size

2 Persons

I am an optimist

20% Strongly Agree

I am perfectly happy with my standard of living

14% Strongly Agree

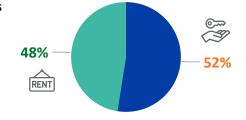
Population by Racialized Identity

42% identify with a racialized group



Racialized Pop. Group	% ▼
Black	14%
Arab	8%
South Asian	5%

Dwelling Status



I worry that fake news is stopping me from seeing what's really going on

48% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
43% Strongly Agree

Estimated Value of Home Most

Most Recent Vehicle Spend

Security Systems Bought Last Year

\$400K to \$500K

\$50,000 to \$74,999

10% Bought Security Systems

4% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Anomie-Aimlessness Global Consciousness Rejection of Authority Rejection of Inequality Spiritual Quest

Weak Values

Authoritarian Impulse
Cultural Assimilation
Obedience to Authority
Religion a la Carte
Vitality

Key Social Values

Acceptance of Violence

Moderate

National Pride

Moderate

Behavioural (CommunityLife)

Justice

System

Police

% of Ward - High Confidence in Institutions

School

System

59% 57% 50% 46% Race/colour Ethnicity/culture Sex

Federal

Parliament

Canadian

Media

Have faced discrimination since the beginning of the pandemic

WARD 17 Capital

58% Have High Confidence in Police

Capital households are predominantly young university graduates, often singles or couples without children. Compared to the City of Ottawa, they are less likely to identify as part of a racialized group. Residents in this ward generally have an average level of confidence in institutions, except for the Canadian Media, in which they have a strong confidence. Since the beginning of the pandemic, they have been more likely to experience discrimination based on ethnicity/culture, sex, or when interacting with the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age



Ward: 41,585

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

Behavioural (Vividata)

I worry about violence and crime

31% Strongly Agree

There is more aggression in society than there used to be

36% Strongly Agree

I trust the government to protect my privacy

10% Strongly Agree

My faith is really important to me

21% Strongly Agree

Education

Ward: 19,309

% of household population 15+



% ▼	Education Level
61%	University Degree
19%	High School Certificate
10%	College Diploma

Average Household Income

49

% of Households with Children at Home



26%

Household Size

2 Persons

I am an optimist

22% Strongly Agree

I am perfectly happy with my standard of living

17% Strongly Agree

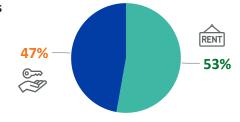
Population by Racialized Identity

27% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	6%
Chinese	5%
Black	5%

Dwelling Status



I worry that fake news is stopping me from seeing what's really going on

46% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
43% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

Security Systems Bought Last Year



\$400K to \$500K

\$15,000 to \$29,999



7% Bought Security Systems

4% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Ecological Concern Global Consciousness Rejection of Authority Rejection of Inequality Rejection of Orderliness

Weak Values Authoritarian Impulse Confidence in Advertising

Confidence in Advertise
Patriarchy
Primacy of the Family
Religiosity

Key Social Values

Acceptance of Violence

Weak

National Pride

Weak

Behavioural (CommunityLife)

System

% of Ward - High Confidence in Institutions

58%
53%
48%
45%
45%
Ethn
Dealing

System

Media

Parliament

Have faced discrimination since the beginning of the pandemic

Ethnicity/culture

Race/colour

Sex

Dealing with Police

Ward

Ottawa CSD

WARD 18 **Alta Vista**

63% Have High Confidence in Police

Alta Vista predominantly consists of singles and couples' households, with a notable representation of individuals from racialized communities. These residents exhibit high confidence in major institutions, with 63% expressing strong trust in the police, above the City of Ottawa's average. Furthermore, since the onset of the pandemic, they have reported lower instances of discrimination based on sex, ethnicity/culture, or dealing with the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

Ů

Ward: 48,340

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

Behavioural (Vividata)

I worry about violence and crime

32% Strongly Agree

There is more aggression in society than there used to be

36% Strongly Agree

I trust the government to protect my privacy

12% Strongly Agree

My faith is really important to me

20% Strongly Agree

Education

Ward:

% of household population 15+

20,129



% ▼	Education Level
43%	University Degree
23%	High School Certificate
16%	College Diploma

Average Household Income

Children at Home



52

37%

Household Size

1 Person

% of Households with

I am an optimist

18% Strongly Agree

I am perfectly happy with my standard of living

15% Strongly Agree

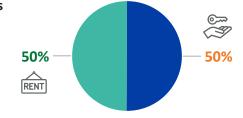
Population by Racialized Identity

42% identify with a racialized group



Racialized Pop. Group	% ▼
Black	15%
Arab	10%
South Asian	6%

Dwelling Status



I worry that fake news is stopping me from seeing what's really going on

47% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
42% Strongly Agree

Estimated Value of Home Most Recent Vehicle Spend



\$1Mill to \$2Mill

\$15,000 to \$29,999

Security Systems Bought Last Year



10% Bought Security Systems

4% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Business

Introspection & Empathy
Pursuit of Originality
Rejection of Authority
Rejection of Inequality
Skepticism Toward Small

Weak Values

Discriminating Consumerism

Propriety

Racial Fusion

Religion a la Carte

Status via Home

Acceptance of Violence

Moderate

National Pride

Key Social Values

Moderate

Behavioural (CommunityLife)

System

% of Ward - High Confidence in Institutions

56% 56% 50% 44%

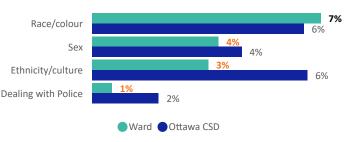
Police School Justice Federal Canadian

System

Parliament

Media

Have faced discrimination since the beginning of the pandemic



WARD 19 Orleans South-Navan

58% Have High Confidence in Police

Orleans South - Navan comprises households with younger affluent families. In this ward, 42% of residents identify as part of a racialized group, including Black (14%), Arab (8%), and South Asian (8%) communities. These residents perceive an increase in societal aggression and tend to worry about violence and crime. As such, an above-average number of households have purchased smart/wi-fi-based security systems in the past year. When asked about confidence in major institutions, they favour the school system and Federal Parliament; 58% express high confidence in the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

Household Size

Ward: 19,126 Ottawa CSD: 446,499

57.633 Ward: Ottawa CSD: 1,121,031 4 Persons

Education

% of household population 15+



% ▼	Education Level
41%	University Degree
23%	High School Certificate
20%	College Diploma

Population by Racialized Identity

42% identify with a racialized group



Racialized Pop. Group	% ▼
Black	14%
Arab	8%
South Asian	8%

Average Household Income

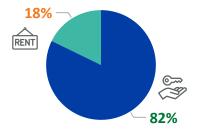
% of Households with **Children at Home**



50



Dwelling Status



Behavioural (Vividata)

I worry about violence and crime **35%** Strongly Agree

I trust the government to protect my privacy **14%** Strongly Agree

I am an optimist **16%** Strongly Agree

I worry that fake news is stopping me from seeing what's really going on

44% Strongly Agree

Behavioural (CommunityLife)

School

System

There is more aggression in society than there used to be

45% Strongly Agree

My faith is really important to me

12% Strongly Agree

I am perfectly happy with my standard of living

20% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news

52% Strongly Agree

Estimated Value of Home Most Recent Vehicle Spend

\$400K to \$500K \$30,000 to \$49,999 **Security Systems Bought Last Year**



9% Bought Security Systems

12% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Social Darwinism

Strong Values

Confidence in Big Business **Need for Status Recognition** Patriarchy Religiosity

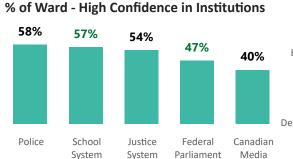
Weak Values Financial Concern Regarding the Future Primacy of Environmental Protection Rejection of Authority Rejection of Inequality

Social Learning

Key Social Values Acceptance of Violence Moderate **National Pride** Moderate

57%

Police



Have faced discrimination since the beginning of the pandemic

Ethnicity/culture Race/colour Sex Dealing with Police Ward Ottawa CSD

WARD 20 Osgoode

29% Have High Confidence in Police

Osgoode households are comprised of financially well-established homeowner families, who likely have a high school certificate or college diploma as their highest level of education. Only 11% of the population in this ward identifies as part of a racialized group, which is significantly below the City of Ottawa's average. These residents are less concerned about violence and crime than the average Ottawan. Additionally, they exhibit low confidence in institutions, with only 29% expressing high confidence in the police. Residents of Osgoode are also less likely to have faced discrimination since the beginning of the pandemic.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age Household Size

55

Ward: 11,580 Ottawa CSD: 446,499 **Ward:** 32,770

Ottawa CSD: 1,121,031

2 Persons

Education

% of household population 15+



% ▼	Education Level
31%	University Degree
26%	High School Certificate
24%	College Diploma

Population by Racialized Identity

11% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	2%
Arab	2%
Black	2%

Average Household Income



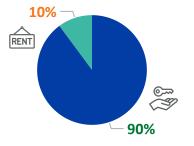
\$181,369

% of Households with Children at Home



48%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime 24% Strongly Agree

I trust the government to protect my privacy 15% Strongly Agree

I am an optimist
24% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on 38% Strongly Agree

Estimated Value of Home Most Recent Vehicle Spend

\$500K to \$750K Under \$15,000

There is more aggression in society than there used to be

43% Strongly Agree

My faith is really important to me 19% Strongly Agree

I am perfectly happy with my standard of living 20% Strongly Agree

Most of the time, I trust that the news I'm seeing is true and not fake news
47% Strongly Agree

Security Systems Bought Last Year



17% Bought Security Systems1% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Apocalyptic Anxiety
Attraction to Nature

Cultural Assimilation
Discriminating Consumerism
Financial Concern Regarding
the Future

Weak Values

Attraction For Crowds
Enthusiasm for Technology
Multiculturalism
Ostentatious Consumption
Pursuit of Originality

Key Social Values

Acceptance of Violence

Weak

National Pride

Moderate

Behavioural (CommunityLife)

System

% of Ward - High Confidence in Institutions

System

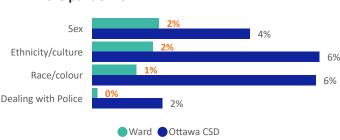
23%
20%
16%
14%
Ethnici
Ra

Dealing v

Media

Parliament

Have faced discrimination since the beginning of the pandemic



WARD 21 Rideau-Jock

18% Have High Confidence in Police

Rideau – Jock households have a higher presence of older homeowner families who earn above Ottawa's average household income. Only 8% of residents identify as part of a racialized group, which is one of the lowest levels in all of Ottawa's wards. These residents generally do not worry about violence and crime and do not accept that violence should occur in their community. Confidence in major institutions is low, with only 18% expressing high confidence in the police. Additionally, residents are far less likely to have faced discrimination since the pandemic's beginning most Ottawans.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age **Household Size**

57

Ward: 11,549 Ottawa CSD: 446,499

31.953 Ward: Ottawa CSD: 1,121,031

2 Persons

Education

% of household population 15+



% ▼	Education Level
36%	University Degree
24%	High School Certificate
24%	College Diploma

Population by Racialized Identity

8% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	2%
Black	1%
Arab	1%

Average Household Income

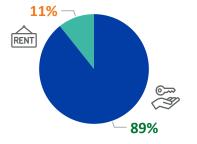


% of Households with **Children at Home**



46%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime

23% Strongly Agree

I trust the government to protect my privacy **14%** Strongly Agree

I am an optimist 25% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on

37% Strongly Agree

There is more aggression in society than there used to be

42% Strongly Agree

My faith is really important to me **18%** Strongly Agree

I am perfectly happy with my standard of living **27%** Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 49% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

Security Systems Bought Last Year



\$500K to \$750K

Under \$15,000



18% Bought Security Systems

1% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Attraction to Nature Cultural Assimilation **Discriminating Consumerism** Duty

Financial Concern Regarding the Future

Weak Values

Attraction For Crowds Multiculturalism Ostentatious Consumption Penchant for Risk **Pursuit of Originality**

Key Social Values

Acceptance of Violence

Weak

National Pride

Moderate

Behavioural (CommunityLife)

System

% of Ward - High Confidence in Institutions

18%

System

15% 13% Ethnicity/culture 10% 9% Dealing with Police Police Justice School Canadian Federal

Media

Parliament

Have faced discrimination since the beginning of the pandemic

Race/colour Sex Ward Ottawa CSD

WARD 22

60% Have High Confidence in Police

Riverside South - Findlay Creek households are primarily younger families who own their homes and earn above-average household Riverside South-Findlay Creek incomes. Half of the residents identify as part of a racialized group, with Arab (15%) and South Asian (10%) being the most common. Confidence in major institutions ranges from moderate to high, with 60% expressing high confidence in the police. However, residents in this ward are more likely to have faced discrimination based on ethnicity/culture or race/colour compared to others in the city.



Demographics (DemoStats)

Ward: 12,620

Education

Ottawa CSD: 446,499

% of household population 15+

Total Households Total Household Population Average Maintainer Age



39.638 Ward:

Ottawa CSD: 1,121,031

Behavioural (Vividata)

I worry about violence and crime

35% Strongly Agree

There is more aggression in society than there used to be

45% Strongly Agree

I trust the government to protect my privacy **13%** Strongly Agree

My faith is really important to me 13% Strongly Agree

I am an optimist

17% Strongly Agree

I am perfectly happy with my standard of living

16% Strongly Agree

Average Household Income

% of Households with **Children at Home**

60%

Household Size

4 Persons

17% College Diploma

Population by Racialized Identity 50% identify with a racialized group

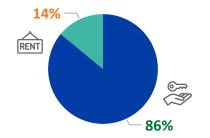


Racialized Pop. Group	% ▼
Arab	15%
South Asian	10%
Black	8%

Education Level

47% University Degree 21% High School Certificate

Dwelling Status



I worry that fake news is stopping me from seeing what's really going on

46% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news **46%** Strongly Agree

Estimated Value of Home Most Recent Vehicle Spend

\$400K to \$500K

\$50,000 to \$74,999

Security Systems Bought Last Year

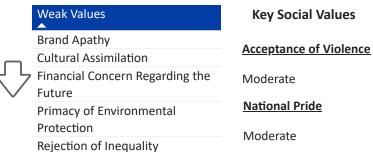


9% Bought Security Systems

6% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values Confidence in Big Business Patriarchy Religiosity Social Darwinism Status via Home



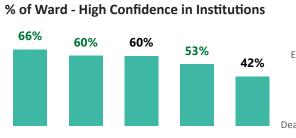
Behavioural (CommunityLife)

Justice

System

School

System



Police

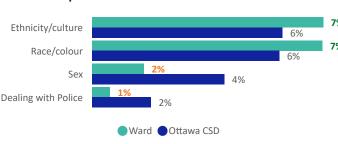
Federal

Parliament

Canadian

Media

Have faced discrimination since the beginning of the pandemic



WARD 23 Kanata South

64% Have High Confidence in Police

Kanata South is comprised of middle-income family households. Nearly a third of the residents identify as part of a racialized group, which is below the City of Ottawa's average. They generally exhibit high confidence in the police (64%) and other major institutions, even though an above-average number of these households have purchased a security system in the past year. Also, since the onset of the pandemic, they have been less likely to face discrimination based on sex or when dealing with the police.



Demographics (DemoStats)

Total Households Total Household Population Average Maintainer Age

52

Household Size

Ward: 18,781 Ottawa CSD: 446,499

52.748 Ward: Ottawa CSD: 1,121,031

2 Persons

Education

% of household population 15+



% ▼	Education Level
42%	University Degree
22%	College Diploma
22%	High School Certificate

\$157,137

Average Household Income

% of Households with **Children at Home**



52%

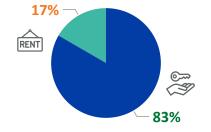
Population by Racialized Identity

30% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	7%
Chinese	5%
Black	5%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime

32% Strongly Agree

used to be 43% Strongly Agree

There is more aggression in society than there

I trust the government to protect my privacy **12%** Strongly Agree

My faith is really important to me

18% Strongly Agree

I am an optimist

19% Strongly Agree

I am perfectly happy with my standard of living 15% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on

49% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news 45% Strongly Agree

Estimated Value of Home

Most Recent Vehicle Spend

Security Systems Bought Last Year



\$400K to \$500K

\$50,000 to \$74,999



13% Bought Security Systems

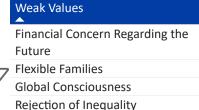
3% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Strong Values

Confidence in Advertising **Need for Status Recognition** Obedience to Authority Religiosity

Social Darwinism



Skepticism Towards Advertising

Key Social Values Acceptance of Violence Moderate **National Pride** Moderate

64% 58% 58%

the pandemic Race/colour 41% Ethnicity/culture Sex Dealing with Police Police School Canadian Justice Federal Parliament Media System System Ward Ottawa CSD

Behavioural (CommunityLife)

Have faced discrimination since the beginning of % of Ward - High Confidence in Institutions

WARD 24 Barrhaven East

63% Have High Confidence in Police

Barrhaven East households mainly consist of high-earning families, with half identifying as part of a racialized group. These families show strong confidence in major institutions, with 63% expressing high confidence in the police. However, residents in this ward are more likely to have experienced racial discrimination compared to residents in Ottawa. Additionally, there is a general acceptance that violence may occur within their community.



Demographics (DemoStats)

Total Households

Ward:

54.483



Ward: 17,632

Ottawa CSD: 446,499 Ottawa CSD: 1,121,031

Total Household Population Average Maintainer Age



51

Household Size



4 Persons

Education

% of household population 15+



% ▼	Education Level
42%	University Degree
23%	High School Certificate

19% College Diploma

Population by Racialized Identity

50% identify with a racialized group



Racialized Pop. Group	% ▼
South Asian	11%
Arab	10%
Chinese	9%

Average Household Income

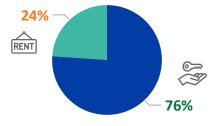
\$163.071

% of Households with **Children at Home**



59%

Dwelling Status



Behavioural (Vividata)

I worry about violence and crime **30%** Strongly Agree

I trust the government to protect my privacy **14%** Strongly Agree

I am an optimist

17% Strongly Agree

I worry that fake news is stopping me from seeing what's really going on

54% Strongly Agree

There is more aggression in society than there used to be

39% Strongly Agree

My faith is really important to me

16% Strongly Agree

I am perfectly happy with my standard of living

10% Strongly Agree

Most of the time. I trust that the news I'm seeing is true and not fake news

47% Strongly Agree

Estimated Value of Home

\$300K to \$400K

Most Recent Vehicle Spend



\$50,000 to \$74,999

Security Systems Bought Last Year



11% Bought Security Systems

5% Bought Security System - Smart/Wifi

Psychographics (SocialValues)

Status via Home

Strong Values

Confidence in Big Business **Enthusiasm for Technology Need for Status Recognition** Social Darwinism

Weak Values **Brand Apathy Cultural Assimilation** Financial Concern Regarding the Future

Rejection of Inequality **Skepticism Toward Small Business**

Key Social Values

Acceptance of Violence

Strong

National Pride

Moderate

Behavioural (CommunityLife)

System

System

% of Ward - High Confidence in Institutions

64% 63% **56%** 46% Ethnicity/culture Dealing with Police School Justice Police Federal Canadian

Parliament

Media

Have faced discrimination since the beginning of the pandemic

Race/colour 6% Sex Ward Ottawa CSD

Thank You!

