

Workplan Item (plan, project, etc)	Responsibility	Strategic Priority	Action	Department	Additional Department(s)
Older Adult Plan	AAC to receive update and provide input.	A city that has affordable housing and is more liveable for all and a city that is more connected with reliable, safe and accessible mobility options	Engagement on the development of the new City Older Adult Plan.	Community and Social Services	
Community Garden Action Plan Review	AAC to receive update and provide input.	City that is green and resilient	Engagement on the review of the City Community Garden Action Plan.	Community and Social Services	Recreation, Culture and Facility Services
Eligibility Criteria and Benefits - Essential Health and Social Supports Program and Home Support Service program	AAC to receive update and provide input	A City that has affordable housing and is more liveable for all	Engage stakeholders on any changes to the Eligibility Criteria/Benefits related to the Essential Health and Social Supports or Home Support Services Program.	Community and Social Services	
10 Year Housing and Homelessness Plan Refresh	AAC representative to participate in consultations, receive updates, and provide input.	A City that has affordable housing and is more liveable for all	Engage community partners in responding to the complex and diverse needs of vulnerable members of the community through the refresh of the 10 Year Housing and Homelessness Plan Refresh and supporting projects.	Community and Social Services	
Snow Plow Contractor Licensing Review	AAC to receive briefing on by-law review and provide input	Reliable safe and accessible mobility options	Staff to review and update current snow plow contractor regulations and address specific issues of broadband back-up alarms and metal driveway markers. Potential impact of regulations on persons with disabilities will be part of the review.	Emergency and Protective Services	
Idling Control By-law Review	AAC to receive a briefing on by-law review and provide input	City that is green and resilient	Staff to review and update idling regulations including specific exemptions related to mobile workshops, temperature thresholds, and to persons with medical certificates.	Emergency and Protective Services	
Review of Special Events on Public and Private Property By-law	AAC to receive briefing on by-law review and provide input	Diverse and prosperous economy	Staff to review and update special event regulations and permit regime including new regulations or amendments to make events more accessible, and consideration of any required supports for event organizers and patrons.	Emergency and Protective Services	
Licensing By-law Review	AAC to receive briefing on by-law review and provide input	Diverse and prosperous economy	Staff to review and update Licensing By-law, including consideration of reducing regulations and red tape and leveraging technology. License application/administrative processes also under review.	Emergency and Protective Services	
City-run dispatch for on-demand accessible taxicab service	AAC to receive update and provide input	Reliable safe and accessible mobility options	Staff to evaluate pilot and provide an update on actions taken and effectiveness	Emergency and Protective Services	
Emergency Management Program Strategic Plan	TBD			Emergency and Protective Services	
Next Generation 9-1-1	AAC to receive update and provide input		Update emergency response services to benefit from technological advancements. AAC to provide input on communications and implementation plan.	Emergency and Protective Services	
Duty to Consult - staff present capital projects in design for city facilities, recreational paths of travel, outdoor play spaces and on-street parking.	AAC to receive information, review and provide input.	Reliable safe and accessible mobility options	Invest in infrastructure, including but not limited to pedestrian and parking facilities, and improve selected parks and facilities across all City Wards.	Infrastructure and Water Services, Planning, Development and Building Services, Recreation, Culture and Facility Services, Public Works	
2026 Municipal Elections	AAC to receive update and provide input.		Review and provide feedback on a number of items for the 2026 Municipal Elections, such as voting offerings and communications, including those offered and developed in accordance with the Anti-Racism Strategy, such as multilingual communication materials and voting tools to assist electors.	Office of the City Clerk	
Consultation on voting methods	AAC to receive update and provide input.		Review of current and available voting methods and assessment of their viability.	Office of the City Clerk	
Annual budget review and feedback to relevant Standing Committees	AAC to review budget with the Accessibility Office and provide feedback on annual draft budget	Diverse and prosperous economy	The Accessibility Office works with the Accessibility Working Group reps and/or budget reps from each department to pull together accessibility-related themes from the budget and works with the AAC members to prepare any written feedback to the relevant Standing Committees.	Office of the City Clerk	
City of Ottawa Municipal Accessibility Plan	AAC to receive updates and provide feedback	Diverse and prosperous economy	The Accessibility Office will share information related to the progress of the City of Ottawa Municipal Accessibility Plan through its annual update report. The AAC will also be consulted on the development of the new 2025-2029 COMAP.	Office of the City Clerk	
Accessibility updates	AAC to receive updates and provide feedback	Diverse and prosperous economy	The Accessibility Office will update the AAC on accessibility initiatives and projects being undertaken across the organization.	Office of the City Clerk	
Updates to Site Plan Control By-law to align with Bill 23	AAC to provide input as required.	Affordable housing	Modifications are needed to reflect changes to the Planning Act made through Bill 23. Site Plan Control may no longer be applied to developments involving ten or fewer dwelling units.	Planning, Development and Building Services	
EV Charging Stations	AAC to receive update and provide input.	City that is green and resilient	The Personal EV Strategy and Corporate EV Policy are aimed to support the transition to electric vehicles in the City of Ottawa. These documents provide the strategic direction, context and, corporate requirements for EV charging in the City. Update the Corporate EV policy, and develop Personal EV Strategy to reflect the changing context and integrate accessibility considerations.	Strategic Initiatives	

Better Homes Portal and Loan program	AAC to receive update and provide input.	City that is green and resilient	The Better Homes Ottawa Portal provides all homes with a free energy score, recommendations for efficiency improvements, and links to financial programs. It also has a section for advice to	Strategic Initiatives	
Greenspace Master Plan Update	AAC to receive update and provide input.	City that is green and resilient	An update to the 2005 Greenspace Master Plan to reflect the growth of the City, progress since 2005, the policies of the new Official Plan, and the need for greater consideration of accessibility and equity.	Planning, Development and Building Services	
New Zoning By-law	AAC to provide input as required.	Affordable housing	The new Zoning By-law implements policies in the Official Plan. The new By-law must provide zoning to implement the growth management strategy in the Official Plan, and address the housing affordability and climate change crises to the extent possible using land use regulations.	Planning, Development and Building Services	
Centrepointe Drive Area Traffic Management Study	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to present the recommended plan for the Centrepointe Drive Area Traffic Management Study.	Planning, Development and Building Services	
St Laurent Transit Priority Study	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to present the recommended plan from the St Laurent Transit Priority Study.	Planning, Development and Building Services	
Tremblay Light Rail Station Multi-Use Pathway Crossing	AAC to provide input as required.	Reliable safe and accessible mobility opt	Transportation Planning to present plans for the proposed MUP/Pathway.	Planning, Development and Building Services	
Gladstone Feasibility Study	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to present plans for the recommendations from the Feasibility Study.	Planning, Development and Building Services	
Active Transportation Projects	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to present various projects from the Active Transportation group (ex. sidewalk, cycling projects).	Planning, Development and Building Services	
Neighbourhood Traffic Calming Program	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to present various projects from the Neighbourhood Traffic Calming program.	Planning, Development and Building Services	
E-Scooter Program	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to seek input and provide updates to the the AAC on the e-scooter program (note: 2024 is the final year of the Provincial pilot).	Planning, Development and Building Services	
The Ottawa Hospital Connection to Dow's Lake Station Environmental Assessment (EA) Study	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to present recommendations and updates on the Ottawa Hospital EA study.	Planning, Development and Building Services	
Bank Street Active Transportation Improvements and Transit Priority Measures Feasibility Study	AAC to provide input as required.	Reliable safe and accessible mobility options	Transportation Planning to present recommendations and updates on the Feasibility study. Study limits are Rideau Canal to Highway 417).	Planning, Development and Building Services	
Transportation Master Plan (TMP)	AAC to receive update and provide input.	Reliable safe and accessible mobility options	Transportation Planning to seek input into the Transportation Master Plan during TMP consultation periods.	Planning, Real Estate and Economic Development	
Transportation Planning Environmental Assessments	AAC to receive update and provide input.	Reliable safe and accessible mobility options	Transportation Planning Environmental Assessments to seek input during consultation periods for various environmental assessments.	Planning, Development and Building Services	
Transportation Planning Engineering Services	AAC to receive update and provide input.	Reliable safe and accessible mobility options	Transportation Planning Engineering Services to seek input during consultation periods for various projects within the Intersection Control Measures and Network Modification Program.	Planning, Development and Building Services	
Visual Identity Standards Manual being updated for accessibility	AAC to receive update and provide input	Reliable safe and accessible mobility options	The Visual Identity Standards Manual will be updated to reflect current accessibility requirements. Updating fonts, font size, color contrast, color gradients etc.	Public Information and Media Relations	
Review public engagement strategy from an accessibility lens	AAC to receive update and provide input	Reliable safe and accessible mobility options	PIMR is looking at reviewing the public engagement strategy across the organization.	Public Information and Media Relations	
Excess Soil Management	TBD	City that is green and resilient	Excess Soil Management and Recovery Review, to explore cost-saving potential of recovering and managing excess soil from municipal construction and analyze options of where and how to manage and recover excess soils.	Public Works	
Landfill Gas Optimization	TBD	City that is green and resilient	Landfill Gas Optimization to determine if the Trail Road Landfill can feasibly produce RNG from landfill gas and establish a new agreement for landfill gas utilization for when the current contract expires that maximizes economic and environmental opportunities.	Public Works	
Stage 2 O-Train Expansion	Accessibility Advisory Committee representatives to participate in familiarization sessions held in conjunction with the openings of O-Train Line 1, 2, 3 and 4 extensions.	Reliable safe and accessible mobility options	Engage customers, accessibility stakeholders and persons with disabilities in familiarization sessions, which will introduce them to new O-Train stations, vehicles and accessibility features, and give an opportunity to provide feedback and identify any concerns.	Transit Services	
Para Transpo Customer Service Working Group	Accessibility Advisory Committee representative to participate in working group meetings and provide updates to the committee.	Reliable safe and accessible mobility options	Engage customers, accessibility stakeholders and persons with disabilities in improving and enhancing services and programs to Para Transpo customers.	Transit Services	

w Park Development	AAC to provide input as required.	City that is green and resilient	Parks and Facilities Planning to present various projects that are above standard or require exception.	Recreation, Culture and Facility Services	
Ray Friel Change Room Renovation	TBD	Reliable safe and accessible mobility opt	Ray Friel Recreation Complex to have change rooms renovated to include more accessible features (including larger private rooms with adult changing tables). Plans are complete, and construction to begin in September 2024. Accessibility was reviewed as part of the design/plans. Part of the project also includes an enhancement to accessibility and code compliance for the ramp entering the pool.	Infrastructure and Water Services	Recreation, Culture and Facility Services
2025 Navan Arena Renovation	TBD	Reliable safe and accessible mobility opt	Accessibility project to be completed on second floor viewing area at the Navan Arena.	Infrastructure and Water Services	Recreation, Culture and Facility Services
Parks and Facility By-Law Review	AAC to provide input as required.	City that is green and resilient	RCFS to include accessibility as part of the review.	Recreation, Culture and Facility Services	