

**3. Provincial and Federal Multi-Year Accessibility Plans**  
**Plans d'accessibilité pluriannuels provinciaux et fédéraux**

**Committee Recommendation(s) as amended**

That Council:

1. Approve the 2025-2029 City of Ottawa Municipal Accessibility Plan, as outlined in Document 1 and Document 2 of this report;
2. Approve the 2024-2026 OC Transpo Accessibility Plan, as outlined in Document 3 of this report;
3. Receive the OC Transpo Accessible Customer Service Policy, as outlined in Document 4 of this report, to satisfy the feedback requirements under the *Accessible Canada Act*; and
4. Direct staff, as part of the next annual accessibility report, to provide a detailed update on the progress of Recreation, Cultural, and Facility Services' proposed initiative to improve public access to accessibility information and amenities in existing parks and facilities; and, including different options for presenting this information online (e.g. Ottawa.ca, maps, Open Data), resource requirements, timelines, and how the City will engage with the Accessibility Advisory Committee and families with disabilities, drawing on best practices such as those from the Anchorage inclusive play model.

**Recommandation(s) du Comité telles que modifiées**

Que le Conseil municipal :

1. approuve le Plan d'accessibilité municipal 2025 -2029 de la Ville d'Ottawa, selon les modalités exposées dans les pièces 1 et 2 de ce rapport;

2. approuve le Plan d'accessibilité d'OC Transpo 2024-2026, selon les modalités exposées dans la pièce 3 de ce rapport;
3. prenne connaissance de la Politique sur l'accessibilité du service à la clientèle d'OC Transpo, selon les modalités exposées dans la pièce 4, afin de répondre aux exigences de la *Loi canadienne sur l'accessibilité*; et
4. demande au personnel, dans le cadre du prochain rapport annuel sur l'accessibilité, de faire un compte rendu détaillé de l'avancement de l'initiative proposée par la Direction générale des loisirs, de la culture et des installations visant à améliorer l'accès du public à l'information sur l'accessibilité et aux commodités accessibles dans les parcs et installations existants, et de présenter notamment différentes options pour publier l'information en ligne (p. ex. ottawa.ca, cartes, Données ouvertes), les besoins en ressources, le calendrier et les communications de la Ville avec le Comité consultatif sur l'accessibilité et les familles comprenant une personne en situation de handicap, le tout dans une approche inspirée des pratiques exemplaires comme celles du modèle de jeu inclusif d'Anchorage.

#### Documentation/Documentation

1. Extract of draft Minutes, Finance and Corporate Services Committee, November 6, 2024.  
  
Extrait de l'ébauche du procès-verbal, Comité des finances et des services organisationnels, le 6 novembre 2024.
2. Manager's Report, Legislative Services, Office of the City Clerk, submitted 25 October 2024 (ACS2024-OCC-GEN-0015).  
  
Rapport du Gestionnaire, Services législatifs, Bureau du greffe municipal, daté le 25 octobre 2024 (ACS2024-OCC-GEN-0015).

Provincial and Federal Multi-Year Accessibility Plans

File No. ACS2024-OCC-GEN-0015 – Citywide

At the outset, Vice-Chair C. Kitts introduced a motion.

Ms. Caitlin Salter MacDonald, City Clerk, Office of the City Clerk (OCC), introduced the item. Mr. Tyler Cox, Manager, Legislative Services, OCC along with Ms. Megan Richards, Program Manager, Accessibility, Legislative Services, (OCC), spoke to a PowerPoint presentation, a copy of which is held on file with the City Clerk.

Committee heard from the following public delegation:

- Kyle Humphrey

At the conclusion of questions to the delegation, the Committee carried the report recommendations as amended by the Motion No. FCSC 2024-19-01:

**Report recommendation(s)**

- 1. That the Finance and Corporate Services Committee recommend that Council approve the 2025-2029 City of Ottawa Municipal Accessibility Plan, as outlined in Document 1 and Document 2 of this report.**
- 2. That the Finance and Corporate Services Committee recommend that Council approve the 2024-2026 OC Transpo Accessibility Plan, as outlined in Document 3 of this report.**
- 3. Receive the OC Transpo Accessible Customer Service Policy, as outlined in Document 4 of this report, to satisfy the feedback requirements under the *Accessible Canada Act*.**

**Amendment:**

**Motion No. FCSC 2024-19-01**

Moved by C. Kitts

**WHEREAS on November 6, 2024, the Finance and Economic Development Committee is considering a report titled, “Provincial and Federal Multi-Year Accessibility Plans” (ACS2024-OCC-0015); and**

**WHEREAS, as part of the report, Recreation, Cultural, and Facility Services, has proposed an Initiative to “Improve public access to accessibility information and amenities in existing parks and facilities”; and**

**WHEREAS this information is an important priority for many families, including those with children and caregivers with disabilities; and**

**WHEREAS the Municipality of Anchorage, Alaska has pioneered a comprehensive inventory and online story map for inclusive play, outlining best practices and a plan for creating inclusive playgrounds and prioritizing underserved communities, with the story map serving as a dynamic tool to showcase and track accessible playground improvements; and**

**WHEREAS innovative platforms, such as the City’s new 3D-Digital Twin and Ottawa Police Service’s Crime Data Visualization Maps, demonstrate the potential for engaging, user-friendly online tools to convey important public information; and**

**WHEREAS the next regularly scheduled annual update to Council on accessibility plans is scheduled for Q2 2025;**

**THEREFORE BE IT RESOLVED that, as part of the next annual accessibility report, staff be directed to provide a detailed update on the progress of this Initiative, including different options for presenting this information online (e.g. Ottawa.ca, maps, Open Data), resource requirements, timelines, and how the City will engage with the Accessibility Advisory Committee and families with disabilities, drawing on best practices such as those from the Anchorage inclusive play model.**

**Carried**