

Subject: Office of the Auditor General (OAG) – 2024 Report on the Fraud and Waste Hotline

File Number: ACS2025-OAG-BVG-003

**Report to Audit Committee on 10 February 2025
and Council 26 February 2025**

Submitted on January 30, 2025 by Nathalie Gougeon, Auditor General

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(OAG)**

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Ward: Citywide

Objet : Bureau de la vérificatrice générale (BVG) – Rapport de 2024 sur la Ligne directe de fraude et d’abus

Numéro de dossier : ACS2025-OAG-BVG-003

Rapport présenté au Comité de la vérification

Rapport soumis le 10 février 2025

et au Conseil le 26 février 2025

Soumis le 30 janvier 2025 par Nathalie Gougeon, Vérificatrice générale

Personne ressource : Nathalie Gougeon, Vérificatrice générale, Bureau de la vérificatrice générale (BVG)

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Quartier : À l'échelle de la ville

REPORT RECOMMENDATION(S)

That the Audit Committee recommend Council receive the 2024 Report on the Fraud and Waste Hotline.

RECOMMANDATION(S) DU RAPPORT

Que le Comité de la vérification recommande au Conseil de prendre connaissance du Rapport de 2024 sur la Ligne directe de fraude et d'abus

BACKGROUND

The City's Fraud and Waste Hotline was launched on November 1, 2005 in order to facilitate the reporting of suspected fraud or waste by employees. Council also made the Hotline available to the public in May 2009. The Hotline is a confidential and anonymous service that allows any employee or member of the public to report suspected incidents of fraud or waste 24 hours a day, 7 days a week. The Hotline is operated independently by a third party, WhistleBlower Security Inc., and is accessible either by phone or the Internet.

DISCUSSION

In accordance with the Governance report approved by Council on December 7, 2022, the 2024 Report on the Fraud and Waste Hotline (**Document 1**) is being tabled with the Audit Committee.

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

LEGAL IMPLICATIONS

There are no legal impediments to the Audit Committee and Council considering this report.

COMMENTS BY THE WARD COUNCILLOR(S)

This is a city-wide issue.

CONSULTATION

As this is considered an internal administrative matter, no public consultation was undertaken.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with this report.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

SUPPORTING DOCUMENTATION

Document 1 – OAG: 2024 Report on the FWHL

Document 1 – BVG: Rapport de 2024 sur la LDFA

DISPOSITION

The Office of the Auditor General will continue to be responsible for the administration of the Fraud and Waste Hotline and will report on its activities on an annual basis.