

Report to / Rapport au:

**OTTAWA POLICE SERVICE BOARD
LA COMMISSION DE SERVICE DE POLICE D'OTTAWA**

28 April 2025 / 28 avril 2025

Submitted by / Soumis par:

**Chief of Police, Ottawa Police Service / Chef de police, Service de police
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**SUBJECT: RESPONSE TO INQUIRY I-25-04 – IMPACT AND IMPLEMENTATION OF
THE NEW SOUTH DISTRICT POLICE STATION**

**OBJET: RÉPONSE À L'ENQUÊTE I-25-04 – PROCESSUS D'EMBAUCHE DE
CIVILS SANS PUBLICITÉ**

REPORT RECOMMENDATIONS

That the Ottawa Police Service Board receive this report for information.

RECOMMENDATIONS DU RAPPORT

**Que la Commission de service de police d'Ottawa prenne connaissance du
présent rapport à titre d'information.**

INQUIRY

Impact and Implementation of the New South District Police Station

As planned, the new South District police station will serve the current and future growth in south Ottawa. The new OPS model will also bring a South region focus with key police resources deployed to serve the South District. This is the first police infrastructure built in the south area in over 20 years.

1. How will the new policing model and South Ottawa station in South Nepean replace the Leitrim station?
2. How will the Southeast urban area of the city (including homes, businesses and schools) be served by the new police station?

3. How does the new replacement station impact response times and police presence in the southeast urban area?
4. Will the southeast Ottawa area continue to have a dedicated community police officer under the South District? Could the community police office have a presence at the new City of Ottawa recreational facilities being built in southeast Ottawa?
5. What strategies and opportunities are available to engage with residents and businesses in southeast Ottawa to share plans on the replacement station and the new policing model?
6. What will happen to the Leitrim building once vacated?

RESPONSE

1. **All southeast Ottawa operations** — including district neighbourhood and community policing — will transition to the new **South Facility on Prince of Wales Drive**.
The **revitalized district deployment model** supports geographic ownership, and a tailored, community-specific police response.
2. Importantly, residents in southeast Ottawa will not lose police service with the transition from the Leitrim facility. In fact, they will benefit from improved service delivery through increased resources and operational support based out of the new modernized South Facility. The new station is designed to support a larger, more visible police presence, housing frontline operations as well as several specialty units, which will help strengthen response capacity and coverage across the entire South District — including southeast Ottawa. This, combined with a revitalized district policing model focused on supporting strong community partnerships and geographical ownership, will assist in addressing local safety concerns more effectively and support the growing community.
3. The new police station in the south end of Ottawa is expected to positively impact response times and police presence in all of South District including the southeast urban area. The modernized station will support a larger, more visible police presence, and will house several specialty units and frontline operations. This larger presence will enhance service delivery in the area. This, combined with a revitalized district policing model focused on the local community specific geography and needs will assist in addressing local safety concerns more effectively. As Ottawa's southern area continues to develop, the new station will be better equipped to meet the increasing demands of the community.

4. The southeast Ottawa area will continue to have a dedicated Community Police Officer (CPO) under the South District model. The new South Facility will include an embedded Community Police Centre and a Community Boardroom to support continued outreach and engagement. Additionally, there is the potential for the CPO to have a presence at a future City of Ottawa recreational facility being built in southeast Ottawa. As the District policing model rolls out, the OPS will also continue to assess any gaps that may exist in the community and geographically, to determine if there is a need to strategically locate Community Police Centres.
5. A variety of strategies will be used to engage residents and businesses throughout the transition to the new facility and the implementation of the district deployment model. These strategies will ensure the southeast Ottawa community remains well-informed and has opportunities to provide feedback. Engagement will include in-person and virtual community consultations, town halls, outreach by dedicated community officers, regular updates to the Board, social media communications, mailouts, and community surveys. The South Facility Project Team is also working closely with Councillor Lo and other elected officials, including through regular site tours with their constituents, to ensure transparency and responsiveness. By taking an ongoing and broad approach to engagement, the OPS will ensure that the local community is well-informed and involved in the transition process to both the district policing model and the South facility.
6. The current Leitrim facility, which is owned by the City of Ottawa, will be formally returned to the City's portfolio once the OPS has fully transitioned all operations and assets out of the building. The City will then determine its future use in line with municipal priorities.

CONCLUSION

As the district policing model continues to evolve, the Ottawa Police Service remains committed to maintaining high-quality service delivery throughout the southeast area of the city. In addition to the transition to the new service delivery model, the new South District station will enhance capacity, visibility, and operational flexibility to better meet the needs of both current and future residents in the area; the residents in the south and south east areas of the city will not see a reduction in presence or service due to the closure of the Leitrim and Greenbank stations.

The OPS will continue to engage those in the affected communities in the south and south east areas of the city throughout this transition, leveraging multiple channels—including public consultations, social media, councilor engagement, and surveys—with

the goal of keeping stakeholders informed and involved in shaping their local policing service.