

Subject: Office of the Auditor General (OAG) – Supportive Housing Audit

File Number: ACS2025-OAG-BVG-007

Report to Audit Committee on 6 June 2025

and Council 11 June 2025

Submitted on June 4, 2025 by Nathalie Gougeon, Auditor General

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Ward: Citywide

Objet : Bureau de la vérificatrice générale (BVG) – Vérification du logement avec services de soutien

Numéro de dossier : ACS2025-OAG-BVG-007

Rapport présenté au Comité de la vérification

Rapport soumis le 6 juin 2025

et au Conseil le 11 juin 2025

Soumis le 2025-06-04 par Nathalie Gougeon, vérificatrice générale

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Quartier : À l'échelle de la ville

REPORT RECOMMENDATION(S)

That the Audit Committee receive the audit report and recommend that Council consider and approve the recommendations.

RECOMMANDATION(S) DU RAPPORT

Que le Comité de la vérification reçoive le rapport de vérification et recommande au Conseil d'examiner les recommandations, à des fins d'approbation.

BACKGROUND

The Supportive Housing Audit was included in the 2024-2025 Audit Work Plan ([ACS2021-OAG-BVG012](#)) of the Office of the Auditor General (OAG) as the Housing and Homelessness Services Audit, approved by City Council on December 6, 2023.

In accordance with the Governance report approved by Council on December 7, 2022, the Supportive Housing Audit is being tabled with the Audit Committee. The report will then be referred to Council for approval of the audit recommendations.

Details of the audit objective, scope, findings, recommendations, and management action plans can be found in the audit report (**Document 1**).

In addition to the detailed audit report, we have developed a one-page summary of key highlights from our audit (**Document 2**).

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

LEGAL IMPLICATIONS

There are no legal impediments to the Audit Committee and Council considering this report and approving the recommendations.

COMMENTS BY THE WARD COUNCILLOR(S)

This is a city-wide issue.

CONSULTATION

As this is considered an internal administrative matter, no public consultation was undertaken.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with this report.

TERM OF COUNCIL PRIORITIES

This report supports the Term of Council's strategic priority of making Ottawa "A city that has affordable housing and is more liveable for all".

SUPPORTING DOCUMENTATION

Document 1 – OAG: Supportive Housing Audit

Document 1 – BVG : Vérification du logement avec services de soutien

Document 2 – OAG: Supportive Housing Audit - Highlights

Document 2 – BVG : Faits saillants tirés de la vérification du logement avec services de soutien

DISPOSITION

The Office of the Auditor General will proceed according to the direction of the Audit Committee and Council in considering this report.