

<p>2. By-law and Regulatory Services 2024 Annual Report</p> <p>Services des règlements municipaux – Rapport annuel 2024</p>

Committee Recommendation(s) as amended

That Council:

1. Receive this report for information; and,
2. Formally proclaim the second Thursday of October each year as “By-law and Regulatory Services Appreciation Day” in the City of Ottawa, serving to publicly recognize and celebrate the contributions of By-law and Regulatory Services staff in helping to uphold community standards, facilitate the safe and efficient movement of people, goods, and services, and enhance the livability of our city.

Recommandation(s) du comité telles que modifiées

Que le Conseil :

1. Accueil ce rapport à titre d'information ; et,
2. Proclame officiellement le deuxième jeudi d'octobre de chaque année « Journée d'appréciation des Services des règlements municipaux » dans la Ville d'Ottawa, afin de reconnaître publiquement et de célébrer la contribution du personnel des Services des règlements municipaux au respect des normes communautaires, à la facilitation de la circulation sécuritaire et efficace des personnes, des biens et des services, et à l'amélioration de l'habitabilité de notre ville.

Documentation/Documentation

1. Extract of Draft Minute, Emergency Preparedness and Protective Services Committee, 23 June 2025.

Extrait de l'ébauche du procès-verbal, Comité des services de protection et de préparation aux situations d'urgence, le 23 juin 2025.

2. Director's report, By-law and Regulatory Services, Emergency and Protective Services Department, dated 12 June 2025 (ACS2025-EPS-BLR-0001).

Rapport du directeur du Services des règlements municipaux, Services de protection et d'urgence, daté le 12 juin 2025 (ACS2025-EPS-BLR-0001).

By-law and Regulatory Services 2024 Annual Report

File No. ACS2025-EPS-BLR-0001– City-wide

Report Recommendation(s)

**That the Emergency Preparedness and Protective Services Committee
recommend Council receive this report for information.**

Carried as amended

Mr. Ryan Perrault, General Manager, Emergency and Protective Services Department (EPSD) introduced Mr. Roger Chapman, Director, By-Law and Regulatory Services (BLRS), EPSD and Mr. Jake Gravelle, Associate Director, BLRS, EPSD. Mr. Chapman further introduced the following members of staff within By-Law and Regulatory Services, EPSD, who were present to respond to questions, as required:

- Ms Tania McCumber, Program Manager, Licensing Administration and Enforcement
- Ms Kayla Woods, Program Manager, By-Law Enforcement
- Ms Myrka Khorrami, Program Manager, Automated Speed Enforcement
- Ms Miriam Smith, Program Manager, Property Standards and Zoning
- Mr. Michael Lalonde, Program Manager, Parking
- Ms Christine Hartig, Program Manager, Operational Support
- Ms Alison Stewart, Specialist, By-Law Issues Management and
- Mr. Jonathan Walden, Public Information Officer.

Messrs. Chapman and Gravelle spoke to a detailed slide presentation overview of the report, a copy of which is held on file with the Office of the City Clerk.

Councillor R. Brockington then moved the following:

Motion No. CPSC 2025-18-02

Moved by Councillor R. Brockington:

WHEREAS By-law and Regulatory Services staff play a vital role in maintaining quality of life for residents across the City of Ottawa;

AND WHEREAS By-law and Regulatory Services serves residents, businesses and visitors through education, administration and enforcement of regulations that address public health and safety, nuisance control and consumer protection;

AND WHEREAS By-law and Regulatory Services contributes to the orderly functioning of our city through the enforcement of local regulations related to noise, property standards, animal care and control, parking, business licensing, public spaces, and more;

AND WHEREAS By-law and Regulatory Services supports public safety and quality of life alongside other essential services, often responding to urgent matters and collaborating with police, fire, paramedics, and emergency management personnel;

AND WHEREAS the City of Ottawa, the Province of Ontario, and other jurisdictions formally recognize and celebrate the contributions of Paramedics, Police, Firefighters, and Dispatchers;

AND WHEREAS there is currently no province-wide recognition of the professional contributions made by By-law and Regulatory Services staff in Ontario;

THEREFORE BE IT RESOLVED that Emergency and Protective Services Committee recommend City Council formally proclaim the second Thursday of October each year as “By-law and Regulatory Services Appreciation Day” in the City of Ottawa, serving to publicly recognize and celebrate the contributions of By-law and Regulatory Services staff in helping to uphold community standards, facilitate the safe and efficient movement of people, goods, and services, and enhance the livability of our city.

Carried

The Committee then heard from Mr. Simon Gardner. Following questions to the delegation and to staff, and at the conclusion of Committee discussions, the

report recommendation was put before Committee and was 'Carried', as amended by Motion No. EPPSC 2025 18-02.

That the Emergency Preparedness and Protective Services Committee recommend Council:

- 1. Receive this report for information, and;**
- 2. Formally proclaim the second Thursday of October each year as “By-law and Regulatory Services Appreciation Day” in the City of Ottawa, serving to publicly recognize and celebrate the contributions of By-law and Regulatory Services staff in helping to uphold community standards, facilitate the safe and efficient movement of people, goods, and services, and enhance the livability of our city.**

Carried as amended