



2b 2025 Advanis Police Service Benchmarks - OPS Comparing Downtown to Rest of Ottawa

All of the tables below are set to calculate statistical differences between the three columns. If such differences exist, they are denoted by a capital letter underneath a percentage.

Those who live downtown:

- Are less likely to rate **OPS' service** as excellent or good (44% vs. 58%).
- Are less likely to agree or strongly agree with six out of the seven **statements about OPS** (44% vs. 58%).
- Are less likely to agree or strongly agree that **OPS resolves violent crimes** (41% vs. 58%).
- Are more likely to disagree or strongly disagree that **OPS responds quickly** (32% vs. 20%).
- Are more likely to feel **unsafe walking alone in their community after dark** (35% vs. 16%).
- Are less likely to rarely or never **worry about crime** (32% vs. 44%).
- Are more likely to have been a **victim of property crime** (22% vs. 12%).
- Are less likely to have **high trust in OPS** (32% vs. 49%).
- Are less likely to agree or strongly agree that **OPS is sensitive to the needs of different cultures** (34% vs. 44%).
- Are less likely to agree or strongly agree that **OPS is sensitive to the needs of individuals suffering from mental health issues** (29% vs 41%).
- Are less likely to say **OPS is good or very good at each of the various activities being evaluated**.

The top four policing priorities of those who live downtown are:

1. 44%: **Community/public safety/crime prevention**; e.g., more police presence, more support for youth, address harassment/loitering, Downtown/reduce crime in the downtown area, etc. (vs. 43% for non-downtown citizens; **not** statistically different)
2. 35%: **Drugs/opioid crisis** (vs. 15% for non-downtown citizens; statistically different)
3. 22%: **Homelessness** (vs. 6% for non-downtown citizens; statistically different)
4. 21%: **Reform of the OPS** (vs. 13% for non-downtown citizens; statistically different)

Those who live downtown are less likely to rate **OPS' service** as excellent or good compared to those who live outside of downtown (44% vs. 58%).

Overall job of police in your community		ops_division		
		K1N A	Non-K1N B	Unknown OPS division C
Excellent/Good	44%	58%	34%	
Average	28%	26%	27%	
Poor/Very poor	28%	16%	39%	
Very poor	11%	5%	18%	
Poor	17%	11%	21%	
Average	28%	26%	27%	
Good	33%	40%	24%	
Excellent	10%	18%	9%	
Base	233	2807	105	
Not sure	5	179	6	
Skipped	0	0	0	

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), Cases to be included in analysis: Include in analysis, All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1)

Upper case letters indicate significance at the 95% level.

Those who live downtown are also less likely to *agree or strongly agree* with six out of the seven **statements about OPS** compared to those who live outside of downtown.

NET Agree/Strongly agree with statements about your police service			
	ops_division		
	K1N A	Non-K1N B	Unknown OPS division C
SUPPORT I would help the police if asked.	83% C	88% C	67%
SUPPORT I feel a moral duty to follow police orders.	69% C	78% A C	52%
SUPPORT I generally support how the police usually act.	59% C	71% A C	40%
BEHAVIOUR The police treat people with respect.	57% C	66% A C	34%
BEHAVIOUR The police make decisions based on facts.	45% C	61% A C	26%
FOCUS The police are dealing with the things that matter to people in this community.	42%	56% A C	32%
EQUITY The police provide the same quality of service to all citizens.	35%	45% A C	26%

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

Exceed their authority	ops_division		
	K1N	Non-K1N	Unknown OPS division
	A	B	C
Always/Almost always/Most of the time	15%	12%	36% A B
Sometimes	33%	29%	39%
Rarely/Almost never/Never	52% C	60% C	24%
Never/Almost never	27% C	27% C	11%
Rarely	25%	32% C	13%
Sometimes	33%	29%	39%
Most of the time	9%	8%	21% A B
Always/Almost always	6%	4%	16% A B
Base	174	2072	92
Not sure	64	914	19
Skipped	0	0	0

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

Those who live downtown are less likely to agree or strongly agree that **OPS resolves violent crimes** compared to those who live outside of downtown (41% vs. 58%).

	ops_division		
	K1N	Non-K1N	Unknown OPS division
	A	B	C
NET Agree	41%	58% A C	36%
Neither agree nor disagree	26%	22%	21%
NET Disagree	33% B	20%	43% B
Strongly disagree	10%	6%	25% A B
Disagree	22% B	14%	19%
Neither agree nor disagree	26%	22%	21%
Agree	34%	44% A C	28%
Strongly agree	7%	14% A	8%
Base	181	2386	93
Not sure	57	600	18
Skipped	0	0	0

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

And downtown residents are more likely to *disagree or strongly disagree* that **OPS responds quickly** compared to those who live outside of downtown (32% vs. 20%).

Responding quickly to calls for assistance				
ops_division				
	K1N	Non-K1N	Unknown OPS division	
	A	B	C	
NET Agree	56% C	63% C	35%	
Neither agree nor disagree	12%	17%	21%	
NET Disagree	32% B	20%	44% B	
Strongly disagree	10%	8%	26% A B	
Disagree	22% B	12%	18%	
Neither agree nor disagree	12%	17%	21%	
Agree	45% C	47% C	28%	
Strongly agree	11%	17% A C	8%	
Base	204	2545	101	
Not sure	34	441	10	
Skipped	0	0	0	

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

When evaluating perceptions of OPS for 2025 vs. 2024:

- Agreement that the **police make decisions based on facts** has declined for those who live downtown (*from 61% to 45%*).
- Agreement that the **police are dealing with the things that matter to people in this community** also declined for those who live downtown (*from 63% to 42%*) as well as those who live outside of downtown, though to a lesser extent.

Perceptions of Police Service (PSC Questions): Summary	K1N		Non-K1N	
	May-Jun 2024 (Sep-Oct for LPS)	May-Jun 2025 (Jan for SPS)	May-Jun 2024 (Sep-Oct for LPS)	May-Jun 2025 (Jan for SPS)
Overall job of police in your community (% Excellent/Good)	56%	44%	65%	↓ 58%
Overall job of police in your country (% Excellent/Good)	47%	42%	54%	↓ 48%
The police make decisions based on facts (% Agree/Strongly agree)	61%	↓ 45%	61%	61%
The police treat people with respect (% Agree/Strongly agree)	67%	57%	71%	↓ 66%
The police provide the same quality of service to all citizens (% Agree/Strongly agree)	45%	35%	50%	↓ 45%
The police are dealing with the things that matter to people in this community (% Agree/Strongly agree)	63%	↓ 42%	63%	↓ 56%
I feel a moral duty to follow police orders (% Agree/Strongly agree)	70%	69%	78%	78%
I generally support how the police usually act (% Agree/Strongly agree)	65%	59%	70%	71%
I would help the police if asked (% Agree/Strongly agree)	87%	83%	86%	88%
Exceed their authority (% Rarely/Almost never/Never)	57%	52%	56%	60%
Resolving crimes where violence is involved (% Agree/Strongly agree)	52%	41%	62%	58%
Responding quickly to calls for assistance (% Agree/Strongly agree)	68%	56%	67%	63%

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2024 (Sep-Oct for LPS), May-Jun 2025 (Jan for SPS), Cases to be included in analysis: Include in analysis, All Police Services
 Subscribing and Tier Averages: Ottawa Police Service (Tier 1), ops_division: K1N, Non-K1N

Arrow indicates statistically significant change at the 95% level.

Change in amount of crime in your community in past 5 years				
ops_division				
	K1N	Non-K1N	Unknown OPS division	
	A	B	C	
Increased	69%	63%	81% B	
Stayed the same	27%	31%	15% C	
Decreased	4%	7%	4%	
Base	197	2343	92	
Not sure	41	643	19	
Skipped	0	0	0	

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

Those who live downtown are much more likely to feel unsafe walking alone in their community after dark.

How safe when walking alone in your community after dark				
	ops_division			
	K1N	Non-K1N	Unknown OPS division	
	A	B	C	
NET Safe	65%	84%	61%	
		A C		
NET Unsafe	35%	16%	39%	
	B		B	
Not safe at all	13%	5%	19%	
	B		B	
Not very safe	22%	11%	20%	
	B		B	
Somewhat safe	48%	46%	40%	
Very safe	17%	38%	21%	
		A C		
Base	235	2936	108	
Not sure	3	50	3	
Skipped	0	0	0	

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

Those who do not live downtown are more likely to *rarely or never worry about crime*.

How often worry about crime	ops_division		
	K1N	Non-K1N	Unknown OPS division
	A	B	C
Always/Almost always/Most of the time	15%	12%	33% A B
Sometimes	53% B C	44%	38%
Never/Rarely	32%	44% A C	29%
Never/Almost never	8%	11%	8%
Rarely	24%	33% A C	21%
Sometimes	53% B C	44%	38%
Most of the time	8%	9%	18%
Always/Almost always	7%	3%	15% B
Base	232	2973	109
Not sure	6	13	2
Skipped	0	0	0

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

Victim of any of 3 crime types, past 12 months (you or someone in household)				
ops_division				
		K1N	Non-K1N	Unknown OPS division
		A	B	C
Yes		33%	28%	55%
				A B
No		67%	72%	45%
		C	C	
Base		238	2986	111

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

Those who live downtown are more likely to have been a **victim of property crime**.

Victim of crime, past 12 months (you or someone in household)				
ops_division				
		K1N	Non-K1N	Unknown OPS division
		A	B	C
Personal crime		14%	12%	34% A B
Property crime		22% B	12%	22%
Financial crime		13%	14%	22%

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when $n < 30$, interpret with caution.

Reported instances of crime to the police				
ops_division				
		K1N	Non-K1N	Unknown OPS division
		A	B	C
Personal crime		60%*	60%	85%* B
Property crime		48%	59%	73%* A
Financial crime		40%*	35%	68%* A B

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

*Caution, small base (<=50).

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when $n < 30$, interpret with caution.

When evaluating crime-related results for 2025 vs. 2024, **no significant differences** emerge for those who live downtown or those live outside of downtown.

Crime-Related Questions: Summary	K1N		Non-K1N	
	May-Jun 2024 (Sep-Oct for LPS)	May-Jun 2025 (Jan for SPS)	May-Jun 2024 (Sep-Oct for LPS)	May-Jun 2025 (Jan for SPS)
Change in amount of crime in your community in past 5 years (% Increased)	58%	69%	59%	63%
How safe when walking alone in your community after dark (% Not safe)	41%	35%	16%	16%
How often worry about crime (% Always/Almost always/Most of the time)	22%	15%	14%	12%
Victim of any of 3 crime types, past 12 months (you or someone in household) (% Yes)	35%	33%	28%	28%
Victim of personal crime (you or someone in household) (% Yes)	17%	14%	14%	12%
Victim of property crime (you or someone in household) (% Yes)	16%	22%	13%	12%
Victim of financial crime (you or someone in household) (% Yes)	11%	13%	14%	14%
Reported instances of personal crime to the police (% Yes)	78%*	60%*	72%	60%
Reported instances of property crime to the police (% Yes)	57%*	48%	64%	59%
Reported instances of financial crime to the police (% Yes)	50%*	40%*	38%	35%

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2024 (Sep-Oct for LPS), May-Jun 2025 (Jan for SPS), Cases to be included in analysis: Include in analysis, All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), ops_division: K1N, Non-K1N

*Caution, small base (<=50).

Arrow indicates statistically significant change at the 95% level.

Statistical testing is not appropriate when n<30, interpret with caution.

OPS-specific questions



Downtown residents are less likely to trust OPS.

	ops_division	
	K1N	Non-K1N
	A	B
NET None/Little	28% B	17%
Moderate	41%	33%
NET High/Very high	32%	49% A
None	5%	5%
Little	22% B	13%
Moderate	41%	33%
High	22%	34% A
Very high	9%	16% A
Base	216	2640
Not sure	3	34
Skipped	19	312

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

*Caution, small base (<=50).

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when n<30, interpret with caution.

Main issues that those who live downtown are more likely to mention as top priorities are:

1. 35%: **Drugs/opioid crisis** (vs. 15% for non-downtown citizens; statistically different)
2. 22%: **Homelessness** (vs. 6% for non-downtown citizens; statistically different)
3. 21%: **Reform of the OPS** (vs. 13% for non-downtown citizens; statistically different)

What should be the top priorities for the Ottawa Police Services Board / Ottawa Police Service over the next 1 to 3 years?	ops_division	
	K1N	Non-K1N
	A	B
OPS: Operations, high-level	38%	39%
HR: Training/Education	30%	30%
CRIM: Crimes	61%	68%
CRIS: Crises	47%	23%
OPS Reform of the OPS (e.g., organizational change, new leadership, priority adjustment, disarming the police, reducing police roles, etc.)	21% B	13%
OPS Improve communication/listen to citizens/community engagement/outreach/restoring public trust/school programs	20%	22%
OPS Funding/Improve current spending practices	5%	6%
OPS Increase accountability	3%	3%
OPS Faster response	2%	4%
HR Improving police members (e.g., less aggressive, more respectful, professional, knowledgeable, better hiring procedures, etc.)	18%	17%
HR Training/education (other than mental health or EDI)	7%	5%
HR Equality, diversity and inclusion (EDI) hiring and training	4%	5%
HR Mental health training for police/more funding for mental health	7%	10%
CRIM Community/public safety/crime prevention (e.g., more police presence, more support for youth, address harassment/loitering, Downtown/reduce crime in the downtown area, etc.)	44%	43%
CRIM Gangs/gang violence	2%	8% A
CRIM Personal crime (results in physical or mental harm to a person, like assault, abuse, kidnapping, sex crimes)	4%	10% A
CRIM Guns/firearms trafficking	4%	6%
CRIM Property crime (deprives a person of the use or enjoyment of property, like theft, vandalism)	9%	18% A

Downtown residents are less likely to agree that **OPS is sensitive to the needs of different cultures** and that **OPS is sensitive to the needs of individuals suffering from mental health issues**.

OPS is sensitive to the needs of different cultures		
	ops_division	
	K1N A	Non-K1N B
NET Disagree/Strongly disagree	38% B	23%
Neither	29%	32%
NET Agree/Strongly agree	34%	44% A
Strongly disagree	10%	9%
Disagree	28% B	15%
Neither agree nor disagree	29%	32%
Agree	27%	34%
Strongly agree	7%	11%
Base	180	2284
Not sure	39	390
Skipped	19	312

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

*Caution, small base (<=50).

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when n<30, interpret with caution.

OPS is sensitive to the needs of individuals suffering from mental health issues	ops_division	
	K1N	Non-K1N
	A	B
NET Disagree/Strongly disagree	42% B	32%
Neither	29%	27%
NET Agree/Strongly agree	29%	41% A
Strongly disagree	15%	13%
Disagree	27% B	19%
Neither agree nor disagree	29%	27%
Agree	22%	31% A
Strongly agree	7%	10%
Base	190	2323
Not sure	29	351
Skipped	19	312

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

*Caution, small base (<=50).

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when n<30, interpret with caution.

OPS avoids the use of unnecessary force	ops_division	
	K1N	Non-K1N
	A	B
NET Disagree/Strongly disagree	27%	22%
Neither	26%	28%
NET Agree/Strongly agree	47%	49%
Strongly disagree	11%	8%
Disagree	16%	14%
Neither agree nor disagree	26%	28%
Agree	35%	38%
Strongly agree	12%	12%
Base	193	2328
Not sure	26	346
Skipped	19	312

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

*Caution, small base (<=50).

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when n<30, interpret with caution.

Those who live downtown are less likely to say OPS is *good* or *very good* at each of the various activities being evaluated.

NET Good/Very good performance of the OPS	ops_division	
	K1N	Non-K1N
	A	B
Enforcing the law	40%	55% A
Responding to emergency calls	56%	66% A
Ensuring public safety and security at public events	63%	70%
Assisting victims of crime	37%	53% A
Preventing crime	22%	38% A
Working with neighbourhood residents, businesses, and community groups to improve community safety and well-being	28%	41% A
Responding to violence against women and gender-based violence	35%	55% A
Responding to hate crime	33%	53% A
Building partnerships with external community stakeholders and agencies to improve service delivery	35%	46% A

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

*Caution, small base (<=50).

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when n<30, interpret with caution.

NET Poor/Very poor performance of the OPS		
	ops_division	
	K1N A	Non-K1N B
Enforcing the law	30% B	14%
Responding to emergency calls	18% B	11%
Ensuring public safety and security at public events	19% B	10%
Assisting victims of crime	30%	22%
Preventing crime	51% B	29%
Working with neighbourhood residents, businesses, and community groups to improve community safety and well-being	40% B	27%
Responding to violence against women and gender-based violence	40% B	22%
Responding to hate crime	44% B	24%
Building partnerships with external community stakeholders and agencies to improve service delivery	31%	25%

Weight: Weight within police jurisdiction based on age, gender, household income, and household property victimization

Filters: Time period based on month aggregation: May-Jun 2025 (Jan for SPS), All Police Services Subscribing and Tier Averages: Ottawa Police Service (Tier 1), Cases to be included in analysis: Include in analysis

*Caution, small base (<=50).

Upper case letters indicate significance at the 95% level.

Statistical testing is not appropriate when $n < 30$, interpret with caution.

When evaluating results for OPS-specific questions for 2025 vs. 2024, several perceptions have worsened over the past year among those who live downtown, specifically:

- Agreement that **OPS is sensitive to the needs of different cultures** (from 54% to 34%), which declined for those who live outside of downtown as well.
- Agreement that **OPS is sensitive to the needs of individuals suffering from mental health issues** (from 47% to 29%).
- Good/very good performance ratings when it comes to **OPS enforcing the law** (from 59% to 40%), which declined for those who live outside of downtown as well.
- Good/very good performance ratings when it comes to **OPS assisting victims of crime** (from 60% to 37%).
- Good/very good performance ratings when it comes to **OPS preventing crime** (from 41% to 22%), which declined for those who live outside of downtown as well.
- Good/very good performance ratings when it comes to **OPS working with neighbourhood residents, businesses, and community groups to improve community safety and well-being** (from 50% to 28%), which declined for those who live outside of downtown as well.

OPS Custom Questions: Summary	K1N		Non-K1N	
	May-Jun 2024 (Sep-Oct for LPS)	May-Jun 2025 (Jan for SPS)	May-Jun 2024 (Sep-Oct for LPS)	May-Jun 2025 (Jan for SPS)
What level of trust do you have in the Ottawa Police Service? (% High/Very high)	45%	32%	52%	49%
OPS is sensitive to the needs of different cultures (% Agree/Strongly agree)	54%	↓ 34%	50%	↓ 44%
OPS is sensitive to the needs of individuals suffering from mental health issues (% Agree/Strongly agree)	47%	↓ 29%	45%	41%
OPS avoids the use of unnecessary force (% Agree/Strongly agree)	.*	47%	.*	49%
Performance of the OPS on: Enforcing the law (% Good/Very good)	59%	↓ 40%	61%	↓ 55%
Performance of the OPS on: Responding to emergency calls (% Good/Very good)	59%	56%	70%	66%
Performance of the OPS on: Ensuring public safety and security at public events (% Good/Very good)	65%	63%	69%	70%
Performance of the OPS on: Assisting victims of crime (% Good/Very good)	60%	↓ 37%	56%	53%
Performance of the OPS on: Preventing crime (% Good/Very good)	41%	↓ 22%	44%	↓ 38%
Performance of the OPS on: Working with neighbourhood residents, businesses, and community groups to improve community safety and well-being (% Good/Very good)	50%	↓ 28%	50%	↓ 41%
Performance of the OPS on: Responding to violence against women and gender-based violence (% Good/Very good)	.*	35%	.*	55%

