

# Ottawa Police Service Board 2026 Budget Survey Report

Presented to:



## Ottawa Police Service Board

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### **DATE**

August 2025

Advanis is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. This research was sponsored by the Ottawa Police Services Board and conducted by Advanis. For information about data collection, please contact Lori Reiser ([LReiser@Advanis.net](mailto:LReiser@Advanis.net)) or Matthijs Visser ([MVisser@Advanis.net](mailto:MVisser@Advanis.net)).

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# Project Background

## Project Context

The Ottawa Police Service Board is the independent, civilian body responsible for governing the Ottawa Police Service (OPS), including setting its budget, determining strategic priorities, and ensuring that policing in Ottawa reflects the needs, values, and priorities of our community.

OPS works under the oversight of the Ottawa Police Service Board and is guided by provincial legislation, including the Community Safety and Policing Act, 2019 (CSPA). The Board is responsible for ensuring the delivery of police services that reflect local community needs, values, and priorities. Residents can share input through this survey, attend public Board meetings, contact the Board or OPS directly, or stay connected through social media and other consultations.

The Ottawa Police Service Board (OPSB) and the Ottawa Police Service (OPS) wanted residents and stakeholders to provide input on the upcoming 2026 Police Budget through the 2025 Budget Consultation Survey. The Board sought feedback from the community to ensure the budget reflects the priorities, expectations, and concerns of those who live and work in Ottawa. The survey results will help guide how police resources are prioritized and allocated in the 2026 Draft Budget. Community feedback will help OPS deliver adequate and effective policing, as defined in the Act, and shape investments in services such as community policing, crime prevention, emergency response, and support for vulnerable populations.

*Disclaimer: This survey is one tool used to gather public input. Results will be considered alongside other feedback during the 2026 OPS budget process. Due to operational, legal, and funding constraints, not all input may be reflected in final allocations.*

## Methodology

To ensure accessibility and encourage broad participation, the survey was available in eight languages: English, French, Somali, Arabic, simplified Chinese, Farsi, Inuktitut, and Spanish.

### Open Link Survey

The Ottawa Police Service Board has published an open link to the survey, with any Ottawa resident aged 18 or older able to complete the survey. The link was published through press releases and social media and was available from July 22nd to August 5th, 2025. A total of **849 people** completed the survey via this open web link. Results from the open link survey will be reported separately from the statistically representative sample, as this is considered to be a non-probability sample (it is unrestricted in terms of who and how many responses are received, and no controls are placed to align with the true population of Ottawa). This data allows the researchers to look at sub-group of the population (e.g., comparing responses across wards) by increasing the amount of data collected within each sub-group.

### Statistically Representative Sample

Advanis administered a telephone recruit to an online survey among a statistically representative sample of the Ottawa population, from July 21st to August 13th, 2025. A total of **552 people** completed the survey. Quotas were set by age group (18-34, 35-54, and 55 or older) and gender to ensure a representative mix of respondents. The margin of error is no greater than  $\pm 4.7\%$ , 19 times out of 20 for aggregate results. Final results of the survey are weighted to match age and gender population figures for the City of Ottawa (See Appendix for [weights](#)).

Advanis recruited participants from our randomly recruited General Population Random Sample (GPRS) of Canadians (currently numbers in excess of 700,000) to recruit respondents via phone to complete the survey online. The Advanis GPRS allows for a random, statistically valid sampling approach to be conducted, similar to when using RDD samples. GPRS uses multi-phase sampling, which is used by Statistics Canada as well, whereby we collect data from randomly selected respondents using the RDD sample, and then collect more data from a randomly selected subgroup of that sample.

### Analysis

The statistically representative sample data is used for reporting citywide results. This data was randomly recruited and aligned to population proportions within the City (see above).

Open-link data was used to analyze sub-segments, since it provides a larger number of responses within each sub-group.

Verbatim open-ended responses were reviewed by the project using a subset of the data, from which a coding guide of themes was developed. During coding, further refinements were introduced, often by splitting themes into two for greater differentiation. The coded outputs were then QA'd by the analysts.

team. Wards were classified as urban, suburban, or rural based on the definitions provided on the City of Ottawa's Open Data (see Appendix for [classification](#)).

## Executive Summary

The Ottawa Police Service Board is the independent, civilian body responsible for governing the Ottawa Police Service (OPS), including setting its budget, determining strategic priorities, and ensuring that policing in Ottawa reflects the needs, values, and priorities of our community. The Ottawa Police Service Board (OPSB) and the Ottawa Police Service (OPS) wanted residents and stakeholders to provide input on the upcoming 2026 Police Budget through the 2025 Budget Consultation Survey. Feedback from the community will ensure that the budget reflects the priorities, expectations, and concerns of those who live and work in Ottawa.

An online survey was conducted, and included two methodologies:

- An open link to the survey was published on the City website, social media, and through press releases - a total of 849 people responded to the survey through the open link. These results were used to investigate differences among groups within the population (e.g., by ward).
- A statistically representative sample of Ottawa residents was recruited via a telephone recruit to online survey. A total of 552 people responded, and these results were used when reporting aggregate results.

The 2026 OPS budget survey results found that Ottawa residents' top priorities combine a strong focus on addressing violent crime with enhancing community-focused policing approaches. The five highest priorities are gun violence and gang prevention, training in de-escalation and alternatives to the use of force, mental health response and support, accountability and transparency, and community and neighborhood policing. These priorities highlight a public desire for OPS to address the most serious threats to safety while adopting practices that reduce harm, strengthen local engagement, and ensure institutional openness.

Ottawa residents want OPS to focus on crimes with both high harm and high community impact, particularly gender-based violence, drug-related harms, and sexual offences. Concerns also extend to repeat offenders, human trafficking, and hate-motivated incidents, indicating that residents expect policing strategies to address both immediate threats to safety and systemic issues affecting vulnerable populations.

Additional optional verbatim feedback from the community shows a difference in public opinion, with some residents calling for systemic reform, greater accountability, and shifts in funding toward non-policing services, while others emphasize increased police presence and stronger enforcement. Many comments also highlight the importance of community engagement, transparency, and resource allocation, suggesting that residents want OPS to balance operational effectiveness with rebuilding trust and relationships in the community.

For the 2026 budget, OPS will need to balance between strengthening enforcement efforts and reform efforts. Budget investments should prioritize targeted interventions against the most pressing safety threats, such as gun violence, gang activity, and gender-based violence, while also expanding mental

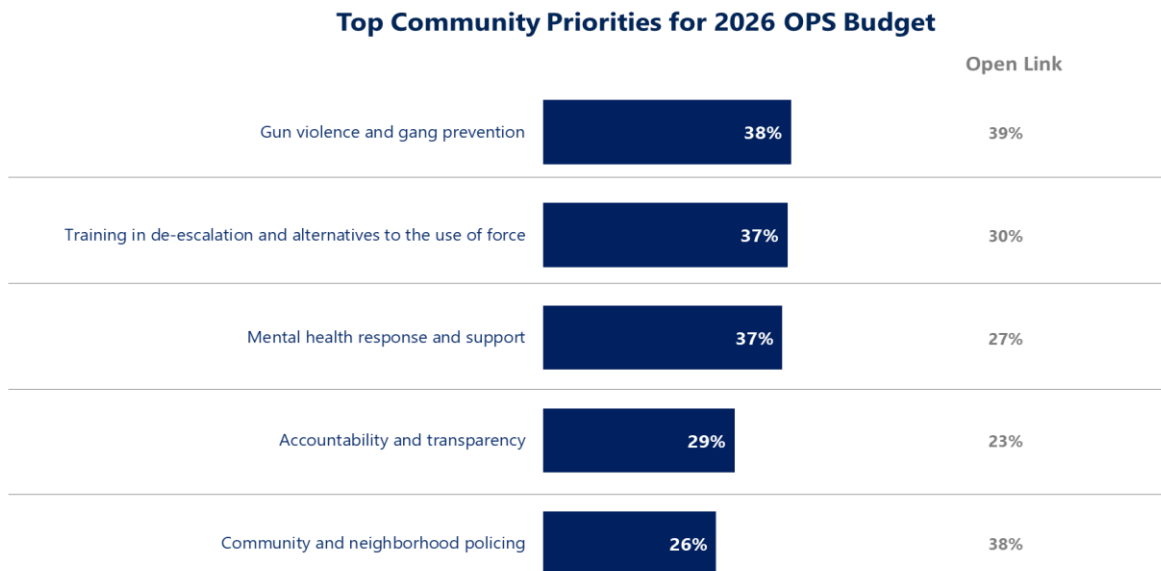
health response, de-escalation training, and partnerships with social and health agencies. Improving transparency, demonstrating equitable service delivery, and actively engaging communities will be critical to addressing perception gaps. This will require integrating enforcement with community-based approaches, investing in transparency initiatives, and ensuring that resources are directed toward both immediate public safety threats and long-term trust-building efforts.

## Detailed Findings

### What Matters Most - Community Priorities for 2026 OPS Budget<sup>1</sup>

The top priorities indicate that Ottawa residents are seeking a balanced approach to policing, combining strong protection from the most serious and violent crimes with strategies that reduce the use of force and provide greater support for vulnerable populations (see appendix for [full list of priorities](#)).

- Gun violence and gang prevention emerged as the most pressing concern overall, with nearly 4 in 10 residents (38%) highlighting it as a priority and 14% identifying it as their top priority.
- Training in de-escalation and alternatives to the use of force was equally high in overall priority (37%) and ranked as the top priority for 11% of residents.
- Mental health response and support was prioritized by 37% overall, with 6% ranking it as their top priority.



About 3 in 10 Ottawa residents prioritize accountability and transparency, demonstrating a high public interest in institutional transparency and supervision. Concerns regarding police presence and visibility emphasize the need for officers to be active, accessible members of the community. Preventive and community-focused strategies, such as crime prevention through community development and community and neighborhood policing, are prevalent among the priorities noted by residents,

<sup>1</sup> Please select up to 5 items that you think should be a priority for the Ottawa Police Service in the 2026 budget. Please rank your priorities for the Ottawa Police Service in the 2026 budget in order of importance.

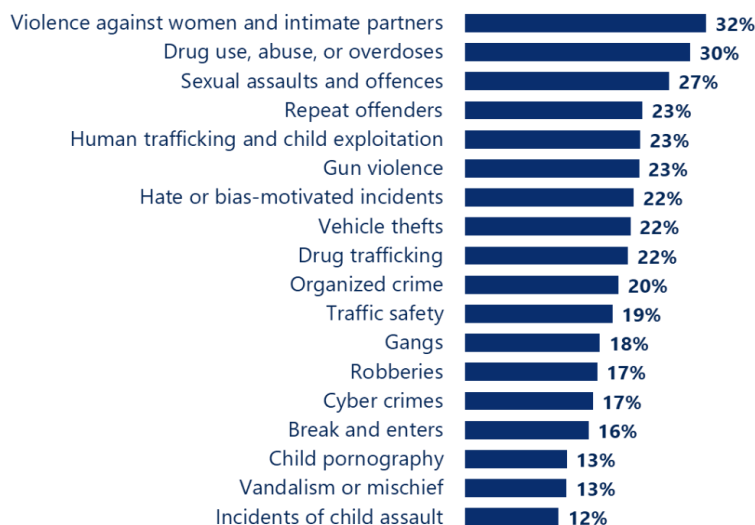
emphasizing the importance of proactive engagement over purely reactive measures. Around one-quarter of residents prioritize addressing recent challenges such as cybercrime and fraud prevention, as well as developing relationships with social, health, and housing agencies, realizing that many public safety issues require coordinated, multi-sector responses. These community priorities provide a policing vision that balances crime prevention, visible community participation, reaction to evolving threats, and operational transparency.

## Crime Priorities - Improving Safety in the Community<sup>2</sup>

Ottawa residents want the Ottawa Police Service to focus on crimes that are serious threats to personal safety and community well-being, starting with violence against women and intimate partners (32%), followed by drug use, abuse, or overdoses (30%), and sexual assaults and offences (27%). Other frequently cited crimes that residents want police to focus on include repeat offenders (23%), human trafficking and child exploitation (23%), gun violence (23%), and along with hate- or bias-motivated incidents (22%).

Approximately one-in-five residents identified vehicle thefts (22%), drug trafficking (22%), organized crime (20%), and traffic safety (19%) as crimes that should be prioritized, along with gang activity (18%) and robberies (17%). Crimes identified as a priority by a smaller proportion of respondents included cyber-crimes (17%), break and enters (16%), and vandalism (13%). Offences involving children, such as child pornography (13%) and incidents of child assault (12%), were also noted, reflecting persistent concern for the safety of minors.

### Top crime priorities for improving community safety



<sup>2</sup> What types of crime should the Ottawa Police Service prioritize to most improve safety in your community?

## Additional Feedback About Budget Priorities<sup>3</sup>

41% of Ottawa residents provided additional (verbatim) feedback on their priorities to be considered in the 2026 Ottawa Police Service budget<sup>3</sup>. These comments were coded into broad themes.

The most frequently cited theme was the increase in police presence and strengthened enforcement activities (10%), followed by the reform of policing practices and the enhancement of accountability (9%). This shows that there are differences in opinion among Ottawa residents on the best approach to policing.

*“Police visibility really matters, esp. in neighborhoods like the Byward Market (where I live). I know officers do their best, but having more police around, especially in the evenings, helps people to feel safer and helps to deter small crime. It's not more important than everything else, but it really can make a difference.”*

*“Less US style militarization of policing with big guns and equipment when there is no statistical support for the escalation of SWAT style responses. Hire community service officers- not warriors. Budget allocations are crazy out of proportion given the low crime rate here. Less fear based amping of spend- more analysis. We need to redistribute the budget to housing and social*

A smaller proportion advocated for reallocating funding to non-policing services (5%) or expressed general support for the Ottawa Police Service (4%). A minority of respondents suggested reducing the police budget (2%) or offered other proposals (2%).

A smaller proportion of respondents focused on proposals to modify the service delivery model (6%) and criticism of police conduct or organizational culture (5%). Concerns about the need to strengthen community engagement and trust were noted by 4% of respondents, as was the overall budget size or allocation of resources. Positive feedback and expressions of appreciation for the Ottawa Police Service were shared by 3% of respondents, while a majority (72%) did not provide any additional input.

<sup>3</sup> Do you have any other feedback you would like considered for the 2026 Ottawa Police Service budget?

*“Police are at the front lines of many tough things, but money going toward things that prevent crime makes it a safer city and workplace for officers.”*

*“For responding to mental health incidents, I believe the police should not be involved in. Rather a separate city organization with professionals educated and trained specifically for de-escalation and getting those involved the help they need. It would be better care for the community, and would also allow the police to focus on more serious crime.”*

## Priorities of Different Demographic Subgroups

Ottawa residents’ priorities for the 2026 OPS budget reveal clear differences across demographic groups, both in terms of what they want the police to prioritize<sup>1</sup> and which crimes<sup>2</sup> they believe should be addressed first.

Demographics	Top priorities for the Ottawa Police Service in the 2026 budget	Top crimes Ottawa Police Service should prioritize
<b>Women</b>	<ul style="list-style-type: none"> <li>• Community and neighborhood policing</li> <li>• Police presence and visibility</li> <li>• Gun violence and gang prevention</li> </ul>	<ul style="list-style-type: none"> <li>• Traffic safety</li> <li>• Violence against women and intimate partners</li> <li>• Human trafficking and child exploitation</li> </ul>
<b>Men</b>	<ul style="list-style-type: none"> <li>• Police presence and visibility</li> <li>• Gun violence and gang prevention</li> <li>• Community and neighborhood policing</li> </ul>	<ul style="list-style-type: none"> <li>• Vehicle thefts</li> <li>• Traffic safety</li> <li>• Gun violence</li> </ul>
<b>18 to 34 years old</b>	<ul style="list-style-type: none"> <li>• Training in de-escalation and alternatives to the use of force</li> <li>• Mental health response and support</li> <li>• Emergency response times</li> </ul>	<ul style="list-style-type: none"> <li>• Violence against women and intimate partners</li> <li>• Sexual assaults and offences</li> <li>• Human trafficking and child exploitation</li> </ul>
<b>35 to 54 years old</b>	<ul style="list-style-type: none"> <li>• Police presence and visibility</li> <li>• Traffic and road safety</li> <li>• Community and neighborhood policing</li> </ul>	<ul style="list-style-type: none"> <li>• Traffic safety</li> <li>• Vehicle thefts</li> <li>• Repeat offenders</li> </ul>
<b>55 years old or older</b>	<ul style="list-style-type: none"> <li>• Gun violence and gang prevention</li> <li>• Police presence and visibility</li> </ul>	<ul style="list-style-type: none"> <li>• Traffic safety</li> <li>• Gangs</li> </ul>

Demographics	Top priorities for the Ottawa Police Service in the 2026 budget	Top crimes Ottawa Police Service should prioritize
	<ul style="list-style-type: none"> <li>Community and neighborhood policing</li> </ul>	<ul style="list-style-type: none"> <li>Vehicle thefts</li> </ul>
<b>Children in home</b>	<ul style="list-style-type: none"> <li>Police presence and visibility</li> <li>Traffic and road safety</li> <li>Gun violence and gang prevention</li> </ul>	<ul style="list-style-type: none"> <li>Vehicle thefts</li> <li>Traffic safety</li> <li>Human trafficking and child exploitation</li> </ul>
<b>No children in home</b>	<ul style="list-style-type: none"> <li>Police presence and visibility</li> <li>Gun violence and gang prevention</li> <li>Community and neighborhood policing</li> </ul>	<ul style="list-style-type: none"> <li>Traffic safety</li> <li>Violence against women and intimate partners</li> <li>Vehicle thefts</li> </ul>
<b>Born in Canada</b>	<ul style="list-style-type: none"> <li>Police presence and visibility</li> <li>Community and neighborhood policing</li> <li>Gun violence and gang prevention</li> </ul>	<ul style="list-style-type: none"> <li>Traffic safety</li> <li>Vehicle thefts</li> <li>Repeat offenders</li> </ul>
<b>Born outside Canada</b>	<ul style="list-style-type: none"> <li>Gun violence and gang prevention</li> <li>Emergency response times</li> <li>Police presence and visibility</li> </ul>	<ul style="list-style-type: none"> <li>Vehicle thefts</li> <li>Human trafficking and child exploitation</li> <li>Violence against women and intimate partners</li> </ul>
<b>FT Employed</b>	<ul style="list-style-type: none"> <li>Police presence and visibility</li> <li>Gun violence and gang prevention</li> <li>Emergency response times</li> </ul>	<ul style="list-style-type: none"> <li>Vehicle thefts</li> <li>Traffic safety</li> <li>Human trafficking and child exploitation</li> </ul>
<b>Not FT Employed</b>	<ul style="list-style-type: none"> <li>Community and neighborhood policing</li> <li>Police presence and visibility</li> <li>Gun violence and gang prevention</li> </ul>	<ul style="list-style-type: none"> <li>Traffic safety</li> <li>Vehicle thefts</li> <li>Repeat offenders</li> </ul>
<b>Less than \$40k</b>	<ul style="list-style-type: none"> <li>Training in de-escalation and alternatives to the use of force</li> <li>Community and neighborhood policing</li> <li>Emergency response times</li> </ul>	<ul style="list-style-type: none"> <li>Hate or bias-motivated incidents</li> <li>Violence against women and intimate partners</li> <li>Repeat offenders</li> </ul>
<b>\$40k to less than \$80k</b>	<ul style="list-style-type: none"> <li>Mental health response and support</li> <li>Training in de-escalation and alternatives to the use of force</li> <li>Gun violence and gang prevention</li> </ul>	<ul style="list-style-type: none"> <li>Violence against women and intimate partners</li> <li>Human trafficking and child exploitation</li> <li>Traffic safety</li> </ul>
<b>\$80k to less than \$150k</b>	<ul style="list-style-type: none"> <li>Community and neighborhood policing</li> <li>Gun violence and gang prevention</li> <li>Police presence and visibility</li> </ul>	<ul style="list-style-type: none"> <li>Traffic safety</li> <li>Vehicle thefts</li> <li>Human trafficking and child exploitation</li> </ul>

Demographics	Top priorities for the Ottawa Police Service in the 2026 budget	Top crimes Ottawa Police Service should prioritize
Over \$150k	<ul style="list-style-type: none"> <li>● Police presence and visibility</li> <li>● Traffic and road safety</li> <li>● Emergency response times</li> </ul>	<ul style="list-style-type: none"> <li>● Traffic safety</li> <li>● Vehicle thefts</li> <li>● Repeat offenders</li> </ul>
2SLGBTQIA+	<ul style="list-style-type: none"> <li>● Training in de-escalation and alternatives to the use of force</li> <li>● Accountability and transparency</li> <li>● Mental health response and support</li> </ul>	<ul style="list-style-type: none"> <li>● Violence against women and intimate partners</li> <li>● Hate or bias-motivated incidents</li> <li>● Sexual assaults and offences</li> </ul>
Not 2SLGBTQIA+	<ul style="list-style-type: none"> <li>● Police presence and visibility</li> <li>● Community and neighborhood policing</li> <li>● Gun violence and gang prevention</li> </ul>	<ul style="list-style-type: none"> <li>● Traffic safety</li> <li>● Vehicle thefts</li> <li>● Repeat offenders</li> </ul>
Racialized	<ul style="list-style-type: none"> <li>● Gun violence and gang prevention</li> <li>● Police presence and visibility</li> <li>● Training in de-escalation and alternatives to the use of force</li> </ul>	<ul style="list-style-type: none"> <li>● Vehicle thefts</li> <li>● Violence against women and intimate partners</li> <li>● Repeat offenders</li> </ul>
Not Racialized	<ul style="list-style-type: none"> <li>● Community and neighborhood policing</li> <li>● Police presence and visibility</li> <li>● Gun violence and gang prevention</li> </ul>	<ul style="list-style-type: none"> <li>● Traffic safety</li> <li>● Vehicle thefts</li> <li>● Violence against women and intimate partners</li> </ul>

**Younger residents** aged 18 to 34 lean strongly toward equity-oriented, support-driven strategies. Nearly half (43%) want greater investment in training for de-escalation and alternatives to the use of force, while over one-third (36%) prioritize mental health response and support. They are also more likely to value partnerships with social, health, and housing services (30%) and the prevention of gender-based and intimate partner violence (26%). This focus on vulnerable populations is echoed in their crime priorities: 39% want OPS to address violence against women and intimate partners, 36% point to sexual assaults, and 26% to hate or bias-motivated incidents. By contrast, **older residents** (55 years or older) lean toward traditional crime control, with nearly half (48%) prioritizing gun violence and gang prevention, 31% emphasizing cybercrime and fraud prevention, and 14% concerned about demonstrations and major events. On crime, they more often cite gang activity (29%), drug trafficking (24%), and youth crime (20%).

Similarly, **men** tend to emphasize more on visible enforcement, including police presence and visibility (48%), gun violence and gang prevention (45%), and emergency response times (40%), and their crime focus mirrors this, with 31% prioritizing gun violence, 27% gang activity, 25% organized crime, and 22% drug trafficking. **Women**, on the other hand, are more likely to prioritize de-escalation training (34%), mental health support (31%), and community-based prevention (26%), with particular emphasis on

crimes against vulnerable groups: violence against women and intimate partners (31%), human trafficking and child exploitation (30%), and hate or bias-motivated incidents (18%).

Parents with children under 17 show a distinct focus on safety and enforcement, prioritizing police presence (47%) and recruitment and officer training (26%). Their crime concerns reflect family safety such as vehicle thefts (38%), human trafficking and child exploitation (32%), and school safety (17%). Those without children are more likely to value partnerships with social, health, and housing services (22%), address hate or bias-motivated incidents (17%), and manage demonstrations and major events (10%).

**Canadian-born residents** more often prioritize police presence and visibility (42%) and community/neighborhood policing (40%), and their additional feedback shows higher interest in police reform and accountability. **Residents born outside Canada** more often call for prevention of gun violence and gang prevention (49%) and crime prevention through community development (29%). On crime focus, they are more likely to raise carjacking (12%) as a concern.

Income plays a role too. **Lower-income residents** (<\$40k per year) emphasize de-escalation training (46%) and support services for victims and survivors (26%), with 43% noting hate or bias-motivated incidents as a top crime concern. **High-income residents** (\$150k+ per year) lean toward police presence (47%) and traffic and road safety (42%), and **middle-income residents** (\$80k-\$150k per year) are more likely to call for shifting funding to non-policing services.

For **2SLGBTQIA+ residents**, priorities are rooted in safety, dignity, and oversight, with over half (55%) supporting de-escalation training, 44% calling for accountability and transparency, and 38% prioritizing mental health support. Their crime focus reflects this advocacy for vulnerable groups: violence against women and intimate partners (48%), sexual assaults (38%), and hate or bias-motivated incidents (39%).

**Racialized** residents place greater emphasis on accountability and transparency (28%) and addressing hate or bias-motivated incidents (22%), with crimes like carjacking (14%) also more prominent. **Non-racialized** residents are more likely to focus on traffic safety (36%), incidents of child assault (10%), and elder abuse (8%).

## Priorities of Different Ward Residents

**Urban residents** are more likely to push for de-escalation training and reforms that shift funding toward non-policing services, with crime focus often tied to systemic issues like hate or bias-motivated incidents. **Suburban and rural residents** tend to prioritize traffic safety and vehicle theft, reflecting different lived realities.

Wards	Top priorities for the Ottawa Police Service in the 2026 budget	Top crimes Ottawa Police Service should prioritize
<b>Urban wards</b>	<ul style="list-style-type: none"> <li>● Gun violence and gang prevention</li> <li>● Community and neighborhood policing</li> <li>● Training in de-escalation and alternatives to the use of force</li> </ul>	<ul style="list-style-type: none"> <li>● Violence against women and intimate partners</li> <li>● Traffic safety</li> <li>● Repeat offenders</li> </ul>
<b>Suburban wards</b>	<ul style="list-style-type: none"> <li>● Police presence and visibility</li> <li>● Traffic and road safety</li> <li>● Community and neighborhood policing</li> </ul>	<ul style="list-style-type: none"> <li>● Vehicle thefts</li> <li>● Traffic safety</li> <li>● Human trafficking and child exploitation</li> </ul>
<b>Rural wards</b>	<ul style="list-style-type: none"> <li>● Police presence and visibility</li> <li>● Community and neighborhood policing</li> <li>● Traffic and road safety</li> </ul>	<ul style="list-style-type: none"> <li>● Traffic safety</li> <li>● Vehicle thefts</li> <li>● Vandalism or mischief</li> </ul>

## How Residents View OPS today - Advanis Police Benchmarks 2025

The Advanis Police Benchmark Survey 2025 provides context for some of the budget priorities expressed by Ottawa residents.

Overall satisfaction with OPS performance dropped from 65% in 2024 to 57% in 2025, alongside declines in perceptions of respect toward citizens (71% to 65%), responsiveness to community issues (62% to 54%), and fairness in service delivery (51% to 44%). Similarly, fewer residents believe OPS effectively resolves violent crimes (62% to 56%), and more now feel response times are inadequate (21% dissatisfied in 2025 vs. 15% in 2024). These downward trends help explain why many budget survey respondents emphasized priorities like improving accountability, strengthening enforcement, and enhancing training, particularly in de-escalation and alternatives to force.

Perceptions of crime remain elevated, with 63% of residents reporting they have seen an increase in crime since 2023, and 29% indicating that someone in their household was a victim of personal, property, or financial crime in the past year. Yet, reporting rates for these crimes remain inconsistent, with only 36% of financial crimes, 62% of personal crimes, and 59% of property crimes reported to police. This gap between victimization and reporting reinforces budget study calls for stronger community engagement, trust-building, and services for victims and vulnerable groups.

82% of citizens in OPS' jurisdiction have a moderate or higher level of trust in Ottawa Police, but perceptions of cultural sensitivity (44%) and sensitivity to mental health needs (40%) declined from 2024. This mirrors budget survey findings where many residents, particularly younger, racialized, and 2SLGBTQIA+ respondents, prioritized cultural competence, partnerships with social services, and mental health response.

In operational areas, performance ratings fell for enforcing the law, preventing crime, and working with community stakeholders, while new concern areas emerged in 2025 such as responding to violence against women, addressing hate crimes, and building partnerships with external agencies. These new concern areas directly overlap with the top crime priorities identified in this budget study, where residents frequently named violence against women, hate or bias-motivated incidents, and human trafficking as critical issues.

## Who we heard from - Demographics

Basic demographic information was collected through a series of questions within the survey. Registrants had the option to self-identify or select 'prefer not to answer.'

Participants reflected a diverse mix of backgrounds and circumstances. Gender identity was nearly balanced, with 50% female and 46% male, along with 1% identifying as non-binary and 3% preferring not to answer.

Most (73%) did not identify as 2SLGBTQIA+, while 18% did. In terms of racial identity, 72% identified as non-racialized and 28% as racialized. Indigenous identity was reported by 3% of participants (including 2% Métis), while 91% were not Indigenous. The largest group identified as White (70%), followed by Black (6%), South Asian (4%), and smaller proportions for Chinese, Arab, Latin American, Southeast Asian, West Asian, Filipino, and other groups (each 1-3%).

The largest age group was 55 and older (38%), followed by 35 to 54 years old (34%) and 18 to 34 years old (28%). Just over 7 in 10 participants were born in Canada (72%), while 27% were born outside the country, most having lived in Canada for 20 years or more.

In terms of household composition, over three-quarters (76%) reported having no children at home, while 24% had children. The most common ages of other household members were 35 to 59 (34%) and 18 to 34 (30%), with smaller shares living with children aged 5 to 11 (9%) or 12 to 17 (9%).

Most participants lived in Urban Wards (76%), with smaller shares in Suburban Wards (18%) and Rural Wards (2%). Housing stability was strong, with 89% reporting a steady place to live, 10% concerned about losing their housing, and 1% without stable accommodation. The most common housing types were single detached houses (39%), apartments or apartment-style condominiums (32%), and townhouses or rowhouses (19%).

Economically, most were employed full time (65%). Household incomes were most often in the \$80,001 - \$150,000 range (33%), followed by \$40,001 - \$80,000 (15%) and less than \$40,000 (12%). Education levels were high, with 81% holding a degree.

## Appendix

### Demographic Tables & Weights

The general population statistically representative sample was weighted to ensure balance of age and gender relative to the population of the City of Ottawa, using data from Statistics Canada for population comparisons.

Demographic Group	Number of Responses	Weight
18-34 Women	83	0.900
35-54 Women	88	1.107
55+ Women	79	1.451
18-34 Men	92	0.815
35-54 Men	108	0.841
55+ Men	79	1.272
All other responses	23	n/a (1.00)
<b>Total</b>	<b>552</b>	

The open link survey data is not weighted as this is considered to be a non-probability sample (it is unrestricted in terms of who and how many responses are received, and no controls are placed to align with the true population of Ottawa).

The tables below show unweighted counts, with the general population proportions being weighted.

Age Group	Gen Pop	Open Link
18 to 34	28%	22%
	186	188
35 to 54	34%	41%
	205	352
55 or older	38%	36%
	161	309
17 or younger	0%	0%
	0	0
18 to 24	5%	6%
	34	47
25 to 34	23%	17%
	152	141
35 to 44	25%	22%
	149	190
45 to 54	9%	19%
	56	162
55 to 64	19%	18%
	80	154
65 to 74	14%	14%
	61	120
75 or older	5%	4%
	20	35
Base	552	849

Gender	Gen Pop	Open Link
Male	46%	38%
	279	324
Female	50%	53%
	250	449
Male	46%	38%
	279	324
Female	50%	53%
	250	449
Non-binary	1%	2%
	7	18
Two-Spirited	0%	0%
	0	1
Other	0%	0%
	2	1
I prefer not to answer	3%	7%
	14	56
Base	552	849

Children In Household	Gen Pop	Open Link
Have children in household	24%	30%
	136	243
Do not have children in household	76%	70%
	391	562
Base	527	805

Household Members Age	Gen Pop	Open Link
Less than 1 year old	4%	2%
	25	13
1 to 4 years old	7%	8%
	43	64
5 to 11 years old	9%	14%
	53	116
12 to 17 years old	9%	14%
	49	122
18 to 34 years old	30%	28%
	175	238
35 to 59 years old	34%	43%
	194	364
60+ years old	24%	23%
	110	196
There are no other people in my household	19%	13%
	106	110
Prefer not to answer	5%	5%
	25	44
Base	552	849

Place of birth & Resident of Canada	Gen Pop	Open Link
Born outside Canada	27%	16%
	152	133
Born in Canada	72%	82%
	395	699
1 year or less	1%	0%
	5	3
More than 1 but less than 6 years	3%	1%
	22	11
6 to 9 years	3%	1%
	20	8
10 to 14 years	3%	1%
	16	11
15 to 19 years	2%	2%
	12	14
20 years or more, but not my whole life	15%	10%
	77	86
My whole life	72%	82%
	395	699
I prefer not to answer	1%	2%
	5	17
Base	552	849

Employment Status	Gen Pop	Open Link
Full-Time Employed	65%	63%
	380	539
Not Full-Time Employed	32%	32%
	153	271
Working for an employer full-time (35 or more hours per week)	57%	57%
	338	487
Working for an employer part-time (less than 35 hours per week)	4%	4%
	23	38
Self-employed	8%	6%
	42	52
Not employed, but looking for work	2%	2%
	15	13
Retired	20%	24%
	86	204
Full-time homemaker	2%	1%
	8	7
Other	4%	1%
	21	9
I prefer not to answer	3%	5%
	19	39
Base	552	849

Household Income	Gen Pop	Open Link
Less than \$40,000	12%	5%
	66	46
\$40,001 to \$80,000	15%	16%
	88	138
\$80,001 to \$150,000	33%	32%
	181	270
Over \$150,000	29%	29%
	157	248
Less than \$20,000	4%	3%
	21	24
\$20,000 to \$40,000	8%	3%
	45	22
\$40,001 to \$60,000	6%	6%
	38	55
\$60,001 to \$80,000	9%	10%
	50	83
\$80,001 to \$100,000	10%	11%
	58	91
\$100,001 to \$150,000	23%	21%
	123	179
\$150,001 to \$200,000	14%	16%
	76	135
Over \$200,000	15%	13%
	81	113
I prefer not to answer	11%	17%
	60	147
Base	552	849

Education Level	Gen Pop	Open Link
NET Has degree	81% 445	78% 658
NET Does not have degree	17% 97	18% 152
Less than high school	1% 4	1% 8
High school graduate	7% 41	6% 47
Some college, university, or trade school	9% 52	11% 97
College diploma, trade school diploma, or university undergraduate degree	40% 228	51% 429
Graduate degree or professional designation (e.g., M.A., M.Sc., Ph.D.)	37% 196	24% 208
Degree in Law, Medicine, Dentistry, Veterinary Medicine, or Optometry	4% 21	2% 21
I prefer not to answer	2% 10	5% 39
Base	552	849

Living Situation	Gen Pop	Open Link
I have a steady place to live	89% 485	90% 761
I have a place to live today, but I am worried about losing it in the future	10% 57	6% 55
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a	1% 4	0% 0
I prefer not to answer	1% 6	4% 33
Base	552	849

Home Type	Gen Pop	Open Link
Single detached house	39% 194	55% 449
Apartment or apartment-style condominium	32% 183	16% 128
Townhouse or rowhouse	19% 108	19% 159
Duplex, triplex or fourplex	5% 27	4% 32
Another type of multi-dwelling unit	2% 11	3% 22
I prefer not to answer	3% 19	3% 26
<b>Base</b>	<b>542</b>	<b>816</b>

Sexual Orientation	Gen Pop	Open Link
Not 2SLGBTQIA+	73%	75%
	396	637
2SLGBTQIA+	18%	12%
	107	103
Heterosexual	73%	75%
	396	637
Bisexual	6%	4%
	38	33
Gay	3%	2%
	19	15
Lesbian	2%	1%
	9	10
Queer	2%	2%
	10	18
Pansexual	1%	1%
	9	9
Asexual	1%	1%
	6	7
Transgender	1%	0%
	5	1
Questioning	0%	0%
	1	1
Two-Spirit	0%	0%
	1	1
Intersex	0%	0%
	0	0
Other	2%	1%
	9	8
I prefer not to answer	9%	13%
	49	109
<b>Base</b>	<b>552</b>	<b>849</b>

Racial Identity	Gen Pop	Open Link
Racialized	28%	21%
	155	154
Non-racialized	72%	79%
	355	572
<b>Base</b>	<b>510</b>	<b>726</b>

Ethnicity	Gen Pop	Open Link
Not Indigenous	91%	84%
	504	716
Indigenous	3%	4%
	19	30
White	70%	70%
	380	593
Black	6%	3%
	34	29
South Asian (e.g., Indian, Pakistani, Sri Lankan, etc.)	4%	2%
	23	19
Chinese	3%	1%
	16	11
Arab	2%	2%
	14	15
Métis	2%	2%
	14	15
Latin American	1%	1%
	9	10
Southeast Asian (e.g., Vietnamese, Cambodian, Laotian, Thai, etc.)	1%	0%
	8	3
West Asian (e.g., Iranian, Afghan, etc.)	1%	0%
	6	3
Filipino	1%	0%
	6	4
First Nation	1%	1%
	4	12
Japanese	0%	0%
	1	2
Inuk (Inuit)	0%	0%
	1	2
Korean	0%	0%
	1	3
Indigenous	0%	0%
	0	3
Other	5%	5%
	26	44
I prefer not to answer	8%	14%
	42	123
Base	552	849

Ward	Gen Pop	Open Link
Urban Wards	76%	51%
	417	433
Suburban Wards	18%	39%
	98	328
Rural Wards	2%	7%
	10	62
Base	552	849

## Classification of the wards

Urban wards	Suburban wards	Rural wards
Gloucester-Southgate	Orléans South-Navan	West Carleton-March
Beacon Hill-Cyrville	Orléans East-Cumberland	Rideau-Jock
Rideau-Rockcliffe	Orléans West-Innes	Osgoode
Capital	Riverside South-Findlay Creek	
Alta Vista	Barrhaven East	
Kitchissippi	Barrhaven West	
River	Kanata South	
Somerset	Stittsville	
Knoxdale-Merivale	Kanata North	
Bay		
College		
Rideau-Vanier		

Source: <https://open.ottawa.ca/datasets/ottawa::wards-2022-2026/about>

## Top priorities for the Ottawa Police Service in the 2026 budget

Please select up to 5 items that you think should be a priority for the Ottawa Police Service in the 2026 budget.

	Gen Pop	Open
Gun violence and gang prevention	38%	39%
Training in de-escalation and alternatives to the use of force	37%	30%
Mental health response and support	37%	27%
Accountability and transparency	29%	23%
Community and neighborhood policing	26%	38%
Crime prevention through community development	26%	21%
Cybercrime and fraud prevention	26%	19%
Police presence and visibility	25%	40%
Partnerships with social, health, and housing	25%	19%
Services for vulnerable and marginalized	23%	15%
Traffic and road safety	23%	36%
Hate crimes and bias-motivated incidents	23%	15%
Youth engagement and crime prevention	22%	22%
Emergency response times	22%	34%
911 and dispatch services	22%	23%
Gender-based and intimate partner violence prevention	22%	18%
Recruitment and officer training	15%	20%
Support services for victims and survivors of crime	13%	10%
Public education on safety, rights, and prevention	7%	7%
Demonstrations and major events	6%	9%
Base	552	849

## Survey Instrument

The survey was available in eight languages: English, French, Somali, Arabic, simplified Chinese, Farsi, Inuktitut, and Spanish. English and French are included in this appendix. The remaining languages are available on request.

### English

#### Recruit

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##### RecruitInt

Hi, I am \_\_\_\_\_ from TellCityHall calling on behalf of the Ottawa Police Service Board. We are conducting a study with **Ottawa residents** that will inform the 2026 OPS budget.

- 4 Send SMS/text message to current phone number *(Show if is mobile)*
- 5 Send SMS/text message to a different number
- 6 Send email message
- 3 Callback later (use sparingly)
- 2 No - Refused (did not agree to email or SMS)
- 7 Non Qualifier - Outside of specified Region

##### confirmemail *Show if send email*

What email address would you like us to send the survey link to?

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- 8 Refused

##### EndEmail *Show if email confirmed*

You will be receiving an email message shortly with the survey address and login details. If you do not see the email please check your spam folder. The email will come from sday+OPS@tellcityhall.ca. Have a nice day.

##### EndSMS *Show if send sms*

Thank you for agreeing to participate. We will send you a text message with a link to the study. Goodbye and have a great day/evening!

## Login page



**It's your city, your police service — and the Ottawa Police Service Board wants to hear from you.**

The **Ottawa Police Service Board** is the independent, civilian body responsible for governing the Ottawa Police Service (OPS), including setting its budget, determining strategic priorities, and ensuring that policing in Ottawa reflects the needs, values, and priorities of our community.

This survey is part of the Board's effort to engage the public as we plan for the 2026 police budget. Your feedback will help us deliver adequate and effective policing, as defined in the Act, and shape investments in services such as community policing, crime prevention, emergency response, and support for vulnerable populations.

OPS works under the oversight of the Ottawa Police Service Board and is guided by provincial legislation, including the Community Safety and Policing Act, 2019 (CSPA). The Board is responsible for ensuring the delivery of police services that reflect local community needs, values, and priorities. Residents can share input through this survey, attend public Board meetings, contact the Board or OPS directly, or stay connected through social media and other consultations.

**Disclaimer: This survey is one tool used to gather public input. Results will be considered alongside other feedback during the 2026 OPS budget process. Due to operational, legal, and funding constraints, not all input may be reflected in final allocations.**

This survey is registered with the Canadian Research Insights Council's (CRIC) Research Verification Service. The project verification number is: 20250707-AD183. Click here([opens in a new window](#)) (<https://www.canadianresearchinsightscouncil.ca/rvs/home>) to verify the legitimacy of this survey.

## Screeners

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### S1

Please indicate what age group you belong to:

- 1 17 or younger
- 2 18 to 24
- 3 25 to 34
- 4 35 to 44
- 5 45 to 54
- 6 55 to 64
- 7 65 to 74
- 8 75 or older

### T1 (Terminate) *Show if under 18*

Thank you for your interest in this survey, but you must be 18 or older to participate in this survey.

### S2

What City ward do you live in?

- 1 Alta Vista
- 2 Barrhaven East
- 3 Barrhaven West
- 4 Bay
- 5 Beacon Hill-Cyrville
- 6 Capital
- 7 College
- 8 Gloucester-Southgate
- 9 Kanata North
- 10 Kanata South
- 11 Kitchissippi
- 12 Knoxdale-Merivale
- 13 Orléans East-Cumberland
- 14 Orléans South-Navan
- 15 Orléans West-Innes
- 16 Osgoode
- 17 Rideau-Jock
- 18 Rideau-Rockcliffe
- 19 Rideau-Vanier
- 20 River
- 21 Riverside South-Findlay Creek
- 22 Somerset
- 23 Stittsville
- 24 West Carleton-March

- 25 None of these (do not live in Ottawa) *(Exclusive)*
- 8 I prefer not to answer (but live in Ottawa)

**T2 (Terminate)** *Show if not live in ottawa*

Thank you for your interest in this survey, but you must be an Ottawa resident to participate in this survey.

## Survey Questions

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**Q1int**

We would like to get your input on the priorities for the Ottawa Police Service in the 2026 budget. For each of the next few questions, we will provide a list of different options and ask you to select those that you think should be a priority.

Please press the right arrow to continue.

**Q1a**

Please select up to 5 items that you think should be a priority for the Ottawa Police Service in the 2026 budget.

- 1 Community and neighborhood policing \*
- 2 Gun violence and gang prevention \*
- 3 Traffic and road safety \*
- 4 Emergency response times \*
- 5 Mental health response and support \*
- 6 Youth engagement and crime prevention \* *(Show if version1)*
- 7 Gender-based and intimate partner violence prevention \* *(Show if version1)*
- 8 Hate crimes and bias-motivated incidents \* *(Show if version1)*
- 9 Demonstrations and major events \* *(Show if version1)*
- 10 Police presence and visibility \* *(Show if version1)*
- 11 911 and dispatch services \* *(Show if version2)*
- 12 Cybercrime and fraud prevention \* *(Show if version2)*
- 13 Recruitment and officer training \* *(Show if version2)*
- 14 Accountability and transparency \* *(Show if version2)*
- 15 Support services for victims and survivors of crime \* *(Show if version2)*
- 16 Training in de-escalation and alternatives to the use of force \* *(Show if version3)*
- 17 Partnerships with social, health, and housing services \* *(Show if version3)*
- 18 Services for vulnerable and marginalized populations \* *(Show if version3)*
- 19 Public education on safety, rights, and prevention \* *(Show if version3)*
- 20 Crime prevention through community development \* *(Show if version3)*

*Levels marked with \* are randomized*

**Q1b**

Please select up to 5 items that you think should be a priority for the Ottawa Police Service in the 2026 budget.

- 6 Youth engagement and crime prevention \* (Show if version2or3)
- 7 Gender-based and intimate partner violence prevention \* (Show if version2or3)
- 8 Hate crimes and bias-motivated incidents \* (Show if version2or3)
- 9 Demonstrations and major events \* (Show if version2or3)
- 10 Police presence and visibility \* (Show if version2or3)
- 11 911 and dispatch services \* (Show if version1or3)
- 12 Cybercrime and fraud prevention \* (Show if version1or3)
- 13 Recruitment and officer training \* (Show if version1or3)
- 14 Accountability and transparency \* (Show if version1or3)
- 15 Support services for victims and survivors of crime \* (Show if version1or3)
- 16 Training in de-escalation and alternatives to the use of force \* (Show if version1o2)
- 17 Partnerships with social, health, and housing services \* (Show if version1o2)
- 18 Services for vulnerable and marginalized populations \* (Show if version1o2)
- 19 Public education on safety, rights, and prevention \* (Show if version1o2)
- 20 Crime prevention through community development \* (Show if version1o2)

Levels marked with \* are randomized

**Q1c**

And once more, please select up to 5 items that you think should be a priority for the Ottawa Police Service in the 2026 budget.

- 1 Community and neighborhood policing \* (Show if Community Q1a 1 Q1b 1)
- 2 Gun violence and gang prevention \* (Show if Gun violence Q1a 2 Q1b 2)
- 3 Traffic and road safety \* (Show if Traffic Q1a 3 Q1b 3)
- 4 Emergency response times \* (Show if Emergency Q1a 4 Q1b 4)
- 5 Mental health response and support \* (Show if Mental health Q1a 5 Q1b 5)
- 6 Youth engagement and crime prevention \* (Show if Youth engagement Q1a 6 Q1b 6)
- 7 Gender-based and intimate partner violence prevention \* (Show if Gender Q1a 7 Q1b 7)
- 8 Hate crimes and bias-motivated incidents \* (Show if Hate crimes Q1a 8 Q1b 8)
- 9 Demonstrations and major events \* (Show if Demonstrations Q1a 9 Q1b 9)
- 10 Police presence and visibility \* (Show if Police presence Q1a 10 Q1b 10)
- 11 911 and dispatch services \* (Show if 911dispatch Q1a 11 Q1b 11)
- 12 Cybercrime and fraud prevention \* (Show if Cybercrime Q1a 12 Q1b 12)
- 13 Recruitment and officer training \* (Show if Recruitment Q1a 13 Q1b 13)
- 14 Accountability and transparency \* (Show if Accountability Q1a 14 Q1b 14)
- 15 Support services for victims and survivors of crime \* (Show if Support service Q1a 15 Q1b 15)
- 16 Training in de-escalation and alternatives to the use of force \* (Show if Training Q1a 16 Q1b 16)

- 17 Partnerships with social, health, and housing services \* *(Show if Partnerships Q1a 17 Q1b 17)*
- 18 Services for vulnerable and marginalized populations \* *(Show if Services for Q1a 18 Q1b 18)*
- 19 Public education on safety, rights, and prevention \* *(Show if Public education Q1a 19 Q1b 19)*
- 20 Crime prevention through community development \* *(Show if Crime prevention Q1a 20 Q1b 20)*

Levels marked with \* are randomized

**Q1d** *Show if More than 1 item selected in Q1c*

And lastly, please rank your priorities for the Ottawa Police Service in the 2026 budget in order of importance.

*Please click on the item you think is most important, followed by the second most important, etc. You can use the arrows to adjust your ranking before submitting.*

- \_\_\_\_\_ Community and neighborhood policing *(Show if Community Q1c1)*
- \_\_\_\_\_ Gun violence and gang prevention *(Show if Gun violence Q1c2)*
- \_\_\_\_\_ Traffic and road safety *(Show if Traffic Q1c3)*
- \_\_\_\_\_ Emergency response times *(Show if Emergency Q1c4)*
- \_\_\_\_\_ Mental health response and support *(Show if Mental health Q1c5)*
- \_\_\_\_\_ Youth engagement and crime prevention *(Show if Youth Q1c6)*
- \_\_\_\_\_ Gender-based and intimate partner violence prevention *(Show if Gender Q1c7)*
- \_\_\_\_\_ Hate crimes and bias-motivated incidents *(Show if Hate Crime Q1c8)*
- \_\_\_\_\_ Demonstrations and major events *(Show if Demonstration Q1c9)*
- \_\_\_\_\_ Police presence and visibility *(Show if Police Q1c10)*
- \_\_\_\_\_ 911 and dispatch services *(Show if 911 dispatch Q1c11)*
- \_\_\_\_\_ Cybercrime and fraud prevention *(Show if Cybercrime Q1c12)*
- \_\_\_\_\_ Recruitment and officer training *(Show if Recruitment Q1c13)*
- \_\_\_\_\_ Accountability and transparency *(Show if Accountability Q1c14)*
- \_\_\_\_\_ Support services for victims and survivors of crime *(Show if Support service Q1c15)*
- \_\_\_\_\_ Training in de-escalation and alternatives to the use of force *(Show if Training Q1c16)*
- \_\_\_\_\_ Partnerships with social, health, and housing services *(Show if Partnership Q1c17)*
- \_\_\_\_\_ Services for vulnerable and marginalized populations *(Show if Services Q1c18)*
- \_\_\_\_\_ Public education on safety, rights, and prevention *(Show if Public education Q1c19)*
- \_\_\_\_\_ Crime prevention through community development *(Show if Crime prevention Q1c19)*

**Q2open**

Is there anything else that you think should be a priority for the Ottawa Police Service in the 2026 budget and that wasn't covered in the previous questions?

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- .9 Nothing comes to mind

**Q3**

What types of crime should the Ottawa Police Service prioritize to most improve safety in your community?

- 1 Homicides \*
- 2 Assaults \*
- 3 Sexual assaults and offences \*
- 4 Violence against women and intimate partners \*
- 5 Incidents of child assault \*
- 6 Child pornography \*
- 7 Elder abuse \*
- 8 Robberies \*
- 9 Carjackings \*
- 10 Gun violence \*
- 11 Repeat offenders \*
- 12 Organized crime \*
- 13 Human trafficking and child exploitation \*
- 14 Gangs \*
- 15 Drug trafficking \*
- 16 Arson \*
- 17 Vehicle thefts \*
- 18 Break and enters \*
- 19 Vandalism or mischief \*
- 20 Fraud \*
- 21 Identity theft \*
- 22 Cyber crimes \*
- 23 Youth crime \*
- 24 Drug use, abuse, or overdoses \*
- 25 Hate or bias-motivated incidents \*
- 26 Traffic safety \*
- 27 School safety \*
- 28 Other (please specify): \_\_\_\_\_

*Levels marked with \* are randomized*

**Q4open**

Do you have any other feedback you would like considered for the 2026 Ottawa Police Service budget?

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- 9 No other feedback to add

**Q5int**

We have a few questions for statistical purposes. All questions are optional and your answers will remain completely anonymous.

**Q5**

What age ranges do other members of your household fall into?

- 1 There are no other people in my household (Exclusive)
- 2 Less than 1 year old
- 3 1 to 4 years old
- 4 5 to 11 years old
- 5 12 to 17 years old
- 6 18 to 34 years old
- 7 35 to 59 years old
- 8 60+ years old
- 8 Prefer not to answer

**Q6**

How many years have you been a resident of Canada, in total?

If you have lived in Canada on and off, please enter the total number of years that you have ever lived here.

- 1 1 year or less
- 2 More than 1 but less than 6 years
- 3 6 to 9 years
- 4 10 to 14 years
- 5 15 to 19 years
- 6 20 years or more, but not my whole life
- 7 My whole life
- 8 I prefer not to answer

**Q7**

What is your current employment status?

- 1 Working for an employer full-time (35 or more hours per week)
- 2 Working for an employer part-time (less than 35 hours per week)
- 3 Self-employed
- 4 Not employed, but looking for work
- 5 Retired
- 6 Full-time homemaker
- 7 Other (please specify): \_\_\_\_\_
- 8 I prefer not to answer

**Q8**

What is your total annual household income before taxes?

- 1 Less than \$20,000
- 2 \$20,000 to \$40,000
- 3 \$40,001 to \$60,000
- 4 \$60,001 to \$80,000
- 5 \$80,001 to \$100,000
- 6 \$100,001 to \$150,000
- 7 \$150,001 to \$200,000
- 8 Over \$200,000
- 8 I prefer not to answer

**Q9**

What is the highest level of education you have completed?

- 1 Less than high school
- 2 High school graduate
- 3 Some college, university, or trade school
- 4 College diploma, trade school diploma, or university undergraduate degree
- 5 Graduate degree or professional designation (e.g., M.A., M.Sc., Ph.D.)
- 6 Degree in Law, Medicine, Dentistry, Veterinary Medicine, or Optometry
- 8 I prefer not to answer

**Q10**

What is your living situation today?

- 1 I have a steady place to live
- 2 I have a place to live today, but I am worried about losing it in the future
- 3 I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, in a car, abandoned building, bus or train station, or in a park)
- 8 I prefer not to answer

**Q11** *Show if home situation*

What kind of a home do you live in?

- 1 Single detached house
- 2 Apartment or apartment-style condominium
- 3 Townhouse or rowhouse
- 4 Duplex, triplex or fourplex
- 5 Another type of multi-dwelling unit
- 8 I prefer not to answer

**Q12**

Do you identify yourself as?

- 1 Male
- 2 Female
- 3 Non-binary
- 4 Two-Spirited
- 5 Other (please specify): \_\_\_\_\_
- 8 I prefer not to answer

**Q13**

Which of the following best describes your sexual orientation?

- 1 Heterosexual
- 2 Lesbian
- 3 Gay
- 4 Bisexual
- 5 Pansexual
- 6 Queer
- 7 Questioning
- 8 Asexual
- 9 Two-Spirit
- 10 Transgender
- 11 Intersex
- 12 Other (please specify): \_\_\_\_\_
- 8 I prefer not to answer

**Q14**

We are looking to understand opinions from diverse groups of Canadians. This question is based on how Statistics Canada asks for this information.

Do you identify as any of the following?

- 1 Métis
- 2 Inuk (Inuit)
- 3 White
- 4 South Asian (e.g., Indian, Pakistani, Sri Lankan, etc.)
- 5 Chinese
- 6 Black
- 7 Filipino
- 8 Latin American
- 9 Arab
- 10 Southeast Asian (e.g., Vietnamese, Cambodian, Laotian, Thai, etc.)
- 11 West Asian (e.g., Iranian, Afghan, etc.)
- 12 Korean

- 13 Japanese
- 14 Other (please specify): \_\_\_\_\_
- 8 I prefer not to answer

## Survey End

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### WebEnd

We have asked you all of our questions. We hope you've found this interesting, and we sincerely thank you for your time.

French

## Section Recrutement

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### RecruitInt

Bonjour, je suis \_\_\_\_\_ de MaVilleÉcoute et j'appelle au nom de la Commission de service de police d'Ottawa. Nous menons une étude auprès des **résidents d'Ottawa** qui éclairera le budget 2026 de la SPO.

- 4 Envoyer un message texte au numéro actuel *(Montrer si is mobile)*
- 5 Envoyer un message texte à un numéro différent
- 6 Envoyer un courriel
- 3 Rappeler plus tard (utiliser avec modération)
- 2 Non - Refus (n'a pas accepté le courriel ni le message texte)
- 7 Non qualifié - En dehors de la région spécifiée (caché par défaut)

### confirmemail *Montrer si send email*

À quelle adresse courriel souhaitez-vous recevoir le lien du sondage?

---

- 8 Refus

### EndSMS *Montrer si send sms*

Merci de votre collaboration. Vous recevrez un message texte avec un lien vers le sondage. Au revoir et bonne journée/soirée !

## Section Page de connexion



**C'est votre ville, votre service de police, et la Commission de service de police d'Ottawa veut vous entendre.**

La **Commission de service de police d'Ottawa** est l'organisme civil indépendant chargé de gouverner le Service de police d'Ottawa (SPO), y compris d'établir son budget, d'en déterminer les priorités stratégiques et de veiller à ce que les services de police à Ottawa reflètent les besoins, les valeurs et les priorités de notre communauté.

Notre sondage s'inscrit dans le cadre des efforts déployés par la Commission pour mobiliser le public en vue de planifier le budget la planification du budget de la police de 2026. Vos commentaires nous aideront à offrir des services de police adéquats et efficaces, tels que définis dans la Loi, et à orienter les investissements dans des services tels que la police communautaire, la prévention du crime, les interventions d'urgence et le soutien aux populations vulnérables.

Le SPO travaille sous la supervision de la Commission de service de police d'Ottawa et est guidé par les lois provinciales, y compris la Loi de 2019 sur la sécurité communautaire et les services policiers (LFPE). La Commission est chargée d'assurer la prestation de services de police qui reflètent les besoins, les valeurs et les priorités de la collectivité locale. Les résidents peuvent faire part de leurs commentaires dans le cadre de ce sondage, assister aux réunions publiques de la Commission, communiquer directement avec la Commission ou le SPO, ou rester en contact par l'entremise des médias sociaux et d'autres consultations.

**Avertissement : Le sondage est un outil utilisé pour recueillir les commentaires du public. Les résultats seront pris en compte avec d'autres commentaires au cours du processus budgétaire du SPO de 2026. En raison de contraintes opérationnelles, juridiques et financières, tous les commentaires peuvent ne pas être pris en compte dans les allocations finales.**

Le sondage est enregistré auprès du Conseil de recherche et d'intelligence marketing canadien. Le numéro de vérification du projet est le: 20250707-AD183. Cliquez [ici \(s'ouvre dans une autre fenêtre\)](https://www.canadianresearchinsightscouncil.ca/rvs/home/20250707-AD183) (<https://www.canadianresearchinsightscouncil.ca/rvs/home/20250707-AD183>) pour vérifier la légitimité de ce sondage.

## Questions de qualification

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### S1

Veillez indiquer à quel groupe d'âge vous appartenez :

- 1 17 ans ou moins
- 2 De 18 à 24 ans
- 3 De 25 à 34 ans
- 4 De 35 à 44 ans
- 5 De 45 à 54 ans
- 6 De 55 à 64 ans
- 7 De 65 à 74 ans
- 8 75 ans ou plus

### T1 (Terminate) *Montrer si under 18*

Nous vous remercions de l'intérêt que vous portez à notre sondage. Néanmoins, vous devez être âgé de 18 ans ou plus pour y participer.

### S2

Dans quel quartier de la ville habitez-vous?

- 1 Alta Vista
- 2 Barrhaven Est
- 3 Barrhaven Ouest
- 4 Bay
- 5 Beacon Hill-Cyrville
- 6 Capital
- 7 College
- 8 Gloucester-Southgate
- 9 Kanata Nord
- 10 Kanata Sud
- 11 Kitchissippi
- 12 Knoxdale-Merivale
- 13 Orléans Cumberland Est
- 14 Orléans Sud-Navan
- 15 Orléans Ouest-Innes
- 16 Osgoode
- 17 Rideau-Jock
- 18 Rideau-Rockcliffe
- 19 Rideau-Vanier
- 20 River
- 21 Riverside Sud-Findlay Creek
- 22 Somerset
- 23 Stittsville

- 24 Carleton Ouest-March
- 25 Aucun de ces quartiers (je n'habite pas à Ottawa) *(Exclusif)*
- 8 Je préfère ne pas répondre (mais j'habite à Ottawa)

## T2 (Terminate) *Montrer si not live in ottawa*

Nous vous remercions de l'intérêt que vous portez à notre sondage. Malheureusement, la participation n'est offerte qu'aux personnes qui résident à Ottawa.

## Questions du sondage

### Q1int

Nous aimerions avoir votre avis sur les priorités que le Service de police d'Ottawa devrait indiquer dans son budget de 2026. Pour chacune des prochaines questions, nous vous fournirons différentes options. Nous vous demanderons de choisir celles qui, selon vous, devraient être privilégiées.

Veuillez cliquer sur la flèche droite pour continuer.

### Q1a

Veuillez choisir jusqu'à concurrence de 5 éléments (au maximum) auxquels le Service de police d'Ottawa devrait, selon vous, donner la priorité dans son budget de 2026.

- 1 Services de police communautaires et de quartier \*
- 2 Violence armée et prévention des bandes de rue \*
- 3 Circulation et sécurité routière \*
- 4 Délais en matière d'intervention en cas d'urgence \*
- 5 Interventions et soutien en santé mentale \*
- 6 Main tendue aux jeunes et prévention de la criminalité \* *(Montrer si version1)*
- 7 Prévention de la violence fondée sur le sexe et entre partenaires intimes \*  
*(Montrer si version1)*
- 8 Crimes haineux et incidents motivés par des préjugés \* *(Montrer si version1)*
- 9 Manifestations et événements majeurs \* *(Montrer si version1)*
- 10 Présence policière et visibilité des forces de l'ordre \* *(Montrer si version1)*
- 11 911 et services de répartition \* *(Montrer si version2)*
- 12 Cybercriminalité et prévention de la fraude \* *(Montrer si version2)*
- 13 Recrutement et formation des agents \* *(Montrer si version2)*
- 14 Responsabilisation et transparence \* *(Montrer si version2)*
- 15 Services de soutien aux victimes et aux survivants d'actes criminels \*  
*(Montrer si version2)*
- 16 Formation à la désescalade et aux solutions de rechange à l'usage de la force \*  
*(Montrer si version3)*
- 17 Partenariats avec les services sociaux, de santé et de logement \* *(Montrer si version3)*
- 18 Services aux populations vulnérables et marginalisées \* *(Montrer si version3)*

- 19 Sensibilisation du public à la sécurité, aux droits et à la prévention \* (*Montrer si version3*)
- 20 Prévention du crime par le développement communautaire \* (*Montrer si version3*)

\* Ces niveaux sont présentés dans un ordre aléatoire

### Q1b

Veillez choisir jusqu'à concurrence de 5 éléments (au maximum) auxquels le Service de police d'Ottawa devrait, selon vous, donner la priorité dans son budget de 2026.

- 6 Main tendue aux jeunes et prévention de la criminalité \* (*Montrer si version2or3*)
- 7 Prévention de la violence fondée sur le sexe et entre partenaires intimes \* (*Montrer si version2or3*)
- 8 Crimes haineux et incidents motivés par des préjugés \* (*Montrer si version2or3*)
- 9 Manifestations et événements majeurs \* (*Montrer si version2or3*)
- 10 Présence policière et visibilité des forces de l'ordre \* (*Montrer si version2or3*)
- 11 911 et services de répartition \* (*Montrer si version1or3*)
- 12 Cybercriminalité et prévention de la fraude \* (*Montrer si version1or3*)
- 13 Recrutement et formation des agents \* (*Montrer si version1or3*)
- 14 Responsabilisation et transparence \* (*Montrer si version1or3*)
- 15 Services de soutien aux victimes et aux survivants d'actes criminels \* (*Montrer si version1or3*)
- 16 Formation à la désescalade et aux solutions de rechange à l'usage de la force \* (*Montrer si version1o2*)
- 17 Partenariats avec les services sociaux, de santé et de logement \* (*Montrer si version1o2*)
- 18 Services aux populations vulnérables et marginalisées \* (*Montrer si version1o2*)
- 19 Sensibilisation du public à la sécurité, aux droits et à la prévention \* (*Montrer si version1o2*)
- 20 Prévention du crime par le développement communautaire \* (*Montrer si version1o2*)

\* Ces niveaux sont présentés dans un ordre aléatoire

**Q1c**

Encore une fois, veuillez choisir jusqu'à concurrence de 5 éléments (au maximum) auxquels le Service de police d'Ottawa devrait, selon vous, donner la priorité dans son budget de 2026.

- 1 Services de police communautaires et de quartier \* *(Montrer si Community Q1a 1 Q1b 1)*
- 2 Violence armée et prévention des bandes de rue \* *(Montrer si Gun violence Q1a 2 Q1b 2)*
- 3 Circulation et sécurité routière \* *(Montrer si Traffic Q1a 3 Q1b 3)*
- 4 Délais en matière d'intervention en cas d'urgence \* *(Montrer si Emergency Q1a 4 Q1b 4)*
- 5 Interventions et soutien en santé mentale \* *(Montrer si Mental health Q1a 5 Q1b 5)*
- 6 Main tendue aux jeunes et prévention de la criminalité \* *(Montrer si Youth engagement Q1a 6 Q1b 6)*
- 7 Prévention de la violence fondée sur le sexe et entre partenaires intimes \* *(Montrer si Gender Q1a 7 Q1b 7)*
- 8 Crimes haineux et incidents motivés par des préjugés \* *(Montrer si Hate crimes Q1a 8 Q1b 8)*
- 9 Manifestations et événements majeurs \* *(Montrer si Demonstrations Q1a 9 Q1b 9)*
- 10 Présence policière et visibilité des forces de l'ordre \* *(Montrer si Police presence Q1a 10 Q1b 10)*
- 11 911 et services de répartition \* *(Montrer si 911dispatch Q1a 11 Q1b 11)*
- 12 Cybercriminalité et prévention de la fraude \* *(Montrer si Cybercrime Q1a 12 Q1b 12)*
- 13 Recrutement et formation des agents \* *(Montrer si Recruitment Q1a 13 Q1b 13)*
- 14 Responsabilisation et transparence \* *(Montrer si Accountability Q1a 14 Q1b 14)*
- 15 Services de soutien aux victimes et aux survivants d'actes criminels \* *(Montrer si Support service Q1a 15 Q1b 15)*
- 16 Formation à la désescalade et aux solutions de rechange à l'usage de la force \* *(Montrer si Training Q1a 16 Q1b 16)*
- 17 Partenariats avec les services sociaux, de santé et de logement \* *(Montrer si Partnerships Q1a 17 Q1b 17)*
- 18 Services aux populations vulnérables et marginalisées \* *(Montrer si Services for Q1a 18 Q1b 18)*
- 19 Sensibilisation du public à la sécurité, aux droits et à la prévention \* *(Montrer si Public education Q1a 19 Q1b 19)*
- 20 Prévention du crime par le développement communautaire \* *(Montrer si Crime prevention Q1a 20 Q1b 20)*

\* Ces niveaux sont présentés dans un ordre aléatoire

**Q1d** *Montrer si More than 1item selected in Q1c*

Enfin, veuillez classer vos priorités pour le Service de police d'Ottawa dans le budget de 2026 par ordre d'importance.

Veuillez cliquer sur l'élément que vous jugez le plus important, suivi du deuxième plus important, etc. Vous pouvez utiliser les flèches pour ajuster votre classement avant de soumettre.

- Services de police communautaires et de quartier *(Montrer si Community Q1c1)*
- Violence armée et prévention des bandes de rue *(Montrer si Gun violence Q1c2)*
- Circulation et sécurité routière *(Montrer si Traffic Q1c3)*
- Délais en matière d'intervention en cas d'urgence *(Montrer si Emergency Q1c4)*
- Interventions et soutien en santé mentale *(Montrer si Mental health Q1c5)*
- Main tendue aux jeunes et prévention de la criminalité *(Montrer si Youth Q1c6)*
- Prévention de la violence fondée sur le sexe et entre partenaires intimes  
*(Montrer si Gender Q1c7)*
- Crimes haineux et incidents motivés par des préjugés *(Montrer si Hate Crime Q1c8)*
- Manifestations et événements majeurs *(Montrer si Demonstration Q1c9)*
- Présence policière et visibilité des forces de l'ordre *(Montrer si Police Q1c10)*
- 911 et services de répartition *(Montrer si 911 dispatch Q1c11)*
- Cybercriminalité et prévention de la fraude *(Montrer si Cybercrime Q1c12)*
- Recrutement et formation des agents *(Montrer si Recruitment Q1c13)*
- Responsabilisation et transparence *(Montrer si Accountability Q1c14)*
- Services de soutien aux victimes et aux survivants d'actes criminels *(Montrer si Support service Q1c15)*
- Formation à la désescalade et aux solutions de rechange à l'usage de la force *(Montrer si Training Q1c16)*
- Partenariats avec les services sociaux, de santé et de logement *(Montrer si Partnership Q1c17)*
- Services aux populations vulnérables et marginalisées *(Montrer si Services Q1c18)*
- Sensibilisation du public à la sécurité, aux droits et à la prévention *(Montrer si Public education Q1c19)*
- Prévention du crime par le développement communautaire *(Montrer si Crime prevention Q1c19)*

**Q2open**

Y a-t-il autre chose qui, selon vous, devrait être une priorité pour le Service de police d'Ottawa dans le budget de 2026 et qui n'a pas été abordé dans les questions précédentes?

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.9 Rien ne me vient à l'esprit.

**Q3**

À quels types de crimes le Service de police d'Ottawa devrait-il donner la priorité pour améliorer la sécurité dans votre communauté?

- 1 Homicides \*
- 2 Agressions \*
- 3 Agressions et infractions sexuelles \*
- 4 Violence faite aux femmes et aux partenaires intimes \*
- 5 Incidents de voies de fait impliquant des enfants \*
- 6 Pornographie juvénile \*
- 7 Maltraitance des aînés \*
- 8 Vols qualifiés \*
- 9 Braquages de voitures \*
- 10 Violence armée \*
- 11 Récidivisme \*
- 12 Crime organisé \*
- 13 Traite de personnes et exploitation des enfants \*
- 14 Bandes de rue \*
- 15 Trafic de drogues \*
- 16 Incendies criminels \*
- 17 Vols de véhicules \*
- 18 Introduction par effraction \*
- 19 Vandalisme ou méfait \*
- 20 Fraude \*
- 21 Vols d'identité \*
- 22 Cybercrimes \*
- 23 Criminalité chez les jeunes \*
- 24 Consommation, abus ou surdoses de drogues \*
- 25 Incidents motivés par la haine ou les préjugés \*
- 26 Sécurité routière \*
- 27 Sécurité en milieu scolaire \*
- 28 Autre (veuillez préciser) : \_\_\_\_\_

\* Ces niveaux sont présentés dans un ordre aléatoire

**Q4open**

Avez-vous d'autres commentaires que vous aimeriez que le budget 2026 du Service de police d'Ottawa prenne en compte?

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- .9 Je n'ai pas d'autres commentaires à ajouter

**Q5int**

Nous avons quelques questions à des fins statistiques. Toutes les questions sont facultatives et vos réponses resteront complètement anonymes.

**Q5**

À quelles tranches d'âge appartiennent les autres membres de votre ménage?

- 1 Il n'y a pas d'autres personnes dans mon ménage (Exclusif)
- 2 Moins de 1 an
- 3 De 1 à 4 ans
- 4 De 5 à 11 ans
- 5 De 12 à 17 ans
- 6 De 18 à 34 ans
- 7 De 35 à 59 ans
- 8 De 60 ans et +
- 8 Je préfère ne pas répondre

**Q6**

Depuis combien d'années résidez-vous au Canada, au total?

Si vous avez vécu au Canada par intermittence, veuillez inscrire le nombre total d'années pendant lesquelles vous avez vécu ici.

- 1 Un an ou moins
- 2 Plus de 1 ans, mais moins de 6 ans
- 3 De 6 à 9 ans
- 4 De 10 à 14 ans
- 5 De 15 à 19 ans
- 6 20 ans ou plus, mais pas toute ma vie
- 7 Toute ma vie
- 8 Je préfère ne pas répondre

**Q7**

Quel est votre statut d'emploi actuel?

- 1 Je travaille pour un employeur à temps plein (35 heures ou plus par semaine)
- 2 Je travaille pour un employeur à temps partiel (moins de 35 heures par semaine)
- 3 Je suis travailleur autonome
- 4 Je suis sans emploi, mais à la recherche d'un emploi
- 5 Je suis à la retraite
- 6 Je suis femme au foyer à temps plein
- 7 Autre (veuillez préciser) : \_\_\_\_\_
- 8 Je préfère ne pas répondre

**Q8**

Quel est le revenu annuel total de votre ménage avant impôt?

- 1 Moins de 20 000 \$
- 2 De 20 000 \$ à 40 000 \$
- 3 De 40 001 \$ à 60 000 \$
- 4 De 60 001 \$ à 80 000 \$
- 5 De 80 001 \$ à 100 000 \$
- 6 De 100 001 \$ à 150 000 \$
- 7 De 150 001 \$ à 200 000 \$
- 8 Plus de 200 000 \$
- 8 Je préfère ne pas répondre

**Q9**

Quel est votre plus haut niveau de scolarité?

- 1 Je n'ai pas terminé mon secondaire
- 2 Diplôme du secondaire
- 3 J'ai fréquenté un collège, une université ou une école de métiers
- 4 Diplôme d'études collégiales, diplôme d'école de métiers ou diplôme universitaire de premier cycle
- 5 Diplôme d'études supérieures ou titre professionnel (p. ex., M.A., M.Sc., Ph.D.)
- 6 Diplôme en droit, médecine, dentisterie, médecine vétérinaire ou optométrie
- 8 Je préfère ne pas répondre

**Q10**

Où vivez-vous dans le moment?

- 1 J'ai un endroit stable où vivre
- 2 J'ai un endroit où vivre aujourd'hui, mais j'ai peur de le perdre à l'avenir
- 3 Je n'ai pas d'endroit stable où vivre (je loge temporairement avec d'autres personnes, dans un hôtel, dans un refuge, je vis dehors dans la rue, dans une voiture, un immeuble abandonné, une gare d'autobus ou de train, ou dans un parc)
- 8 Je préfère ne pas répondre

**Q11** *Montrer si home situation*

Dans quel genre de maison vivez-vous?

- 1 Maison unifamiliale
- 2 Appartement ou condominium de style appartement
- 3 Maison en rangée

- 4 Duplex, triplex ou quadruple
- 5 Un autre type d'immeuble à logements multiples
- 8 Je préfère ne pas répondre

**Q12**

Comment vous identifiez-vous?

- 1 Homme
- 2 Femme
- 3 Non binaire
- 4 Bispirituel
- 5 Autre (veuillez préciser) : \_\_\_\_\_
- 8 Je préfère ne pas répondre

**Q13**

Lequel des énoncés suivants décrit le mieux votre orientation sexuelle?

- 1 Hétérosexuel
- 2 Lesbienne
- 3 Gai
- 4 Bisexuel
- 5 Pansexuel
- 6 Queer
- 7 En questionnement
- 8 Asexuel
- 9 Bispirituel
- 10 Transgenre
- 11 Intersexué
- 12 Autre (veuillez préciser) : \_\_\_\_\_
- 8 Je préfère ne pas répondre

**Q14**

Nous cherchons à comprendre les opinions de divers groupes de Canadiens. La question suivante est basée sur la façon dont Statistique Canada demande de tels renseignements..

Comment vous identifiez-vous, en termes de race?

- 1 Métis
- 2 Inuk (Inuit)
- 3 Blanc
- 4 Sud-Asiatique (p. ex., Indien, Pakistanais, Sri Lankais, etc.)
- 5 Chinois
- 6 Noir
- 7 Philippin
- 8 De l'Amérique latine
- 9 Arabe
- 10 De l'Asie du Sud-Est (p. ex., Vietnamien, Cambodgien, Laotien, Thaïlandais, etc.)
- 11 Asiatique de l'Ouest (p. ex., Iraniens, Afghans, etc.)
- 12 Coréen
- 13 Japonais
- 14 Autre (veuillez préciser) : \_\_\_\_\_
- 8 Je préfère ne pas répondre

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## Fin du sondage

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**WebEnd**

Nous vous avons posé toutes nos questions. Nous espérons que vous avez trouvé notre sondage intéressant. Nous vous remercions sincèrement de nous avoir consacré de votre temps.