



# Police Statistics and Benchmarks

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Between **2015** and **2024** demands for service have been growing.



**Citizen-generated calls** ▲ 11%  
2024: **160,000**



**Service time (Hrs)** ▲ 45%  
2024: **389,500**



**Police reports** ▲ 11%  
2024: **103,000**



## Response times slowing

Priority	2015	2024	Change
1	8	8 min	—
2	12	14 min	▲ 19%
3	17	56 min	▲ 227%
4	50	109 min	▲ 120%

Figures from 2024. Change % from 2015 to 2024.

Calls for Service reflect only citizen-initiated requests, mobile response. Service Times include only citizen-initiated calls with mobile response.

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Between 2015 and 2024 the volume of crime is up **63%** to 50,600 offences.

Violent Crime: up **58%** to 8,200 offences.

## Assaults

▲ **61%**



**2024: 4,500**

## Uttering Threats

▲ **167%**



**2024: 1,200**

## Sexual Violations

▲ **45%**



**2024: 900**

## Homicides

▲ **200%**



**2024: 21**

Average **shootings**  
per year: 65



Persons injured by  
firearm **up 12% to**  
**19** in 2024.

Property Crime: up **64%** to 35,800 offences.

## Shoplifting

▲ **384%**



**2024: 12,100**

## Mischief

▼ **13%**



**2024: 3,400**

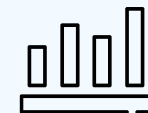
## Auto Theft

▲ **113%**



**2024: 1,700**

## Clearance Rate (%)



Declined by **10%**  
**to 26%** in 2024.

# Police Statistics & Benchmarks

Between 2020 and 2024, sick leave and overtime hours have been growing.

 **Sick Leave Hours** ▲ 34%  
2024: **559,000**

 **Over time Hours** ▲ 226%  
2024: **250,900**

 **Absenteeism Rate** ▲ 3%  
2024: **13%**

## Average **Sick Leave**

Sworn 12 days ▲ 9%

Civilian 15 days — 0%

## Regular **Overtime**

2024: **\$ 18.5M**      2026 target: **\$ 16.2M**

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## Crime Severity Index

Largest 12 municipalities by population in Ontario:

**4th lowest**

## Weighted Clearance Rate

Largest 12 municipalities by population in Ontario:

**2nd lowest**

## Violent Crime Severity Index

Largest 12 municipalities by population in Ontario:

**3rd lowest**

## Officers per Population

Largest 12 municipalities by population in Ontario:

**5th lowest**



Sources: 1. Statistics Canada Table: 35-10-0188-01 (formerly CANSIM 252-0085). Release date: 2025-07-22. Crime severity index and weighted clearance rates, police services in Ontario. 2. Statistics Canada Table: 35-10-0077-01 (formerly CANSIM 254-0004). Release date: 2024-03-26. Crime severity index and weighted clearance rates, police services in Ontario. Police personnel and selected crime statistics, municipal police services.