

**3. Unsheltered Homelessness Outreach Model**

**Modèle de rapprochement pour les personnes en situation d'itinérance sans refuge**

**Committee Recommendation(s) as amended**

**That Council:**

- 1. Approve the outreach model outlined in the report below.**
- 2. Delegate authority to the General Manager, Community and Social Services to make operational adjustments to the model through evidence-based processes in the future.**
- 3. Direct the General Manager, Community and Social Services and Chief Financial Officer to identify sustainable funding sources for the outreach model, including in partnership with other levels of government.**
- 4. Receive the memorandum dated February 20, 2026, in which staff respond to the October 8, 2025 Council direction on encampment responses (File No. ACS2025-OCC-CCS-0090), attached as Document 1 to this report.**

**Recommandation(s) du comité telles(s) que modifiée(s)**

**Que le Conseil :**

- 1. Approuve le modèle de rapprochement décrit dans le rapport ci-dessous.**
- 2. Délègue à la directrice générale, Services sociaux et communautaires, le pouvoir d'apporter des ajustements opérationnels au modèle en s'inspirant de processus fondés sur des données probantes.**
- 3. Charge la directrice générale, Services sociaux et communautaires, et le**

chef des finances de trouver des sources de financement durables pour le modèle de rapprochement, notamment en partenariat avec d'autres ordres de gouvernement.

4. **Reçois la note de service datée du 20 février 2026, dans laquelle le personnel répond aux instructions du Conseil du 8 octobre 2025 concernant les interventions en lien avec les campements (dossier n° ACS2025-OCC-CCS-0090), jointe à ce rapport en tant que Document 1.**

Documentation/Documentation

1. Extract of the draft Minutes, Community Services Committee, February 24, 2026  
  
Extrait de l'ébauche du procès-verbal, Comité des services communautaires, le 24 février 2026
2. General Manager's Report, Community and Social Services, dated February 12, 2026 (ACS2026-CSS-GEN-003)  
  
Rapport de la Directrice générale, Services sociaux et communautaires, datée le 12 février 2026 (ACS2026-CSS-GEN-003)

**Community Services Committee  
Report 21  
March 11, 2026**

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**Comité des services  
communautaires  
Rapport 21  
Le 11 mars 2026**

**Extract of Draft Minutes 21  
Community Services Committee  
February 24, 2026**

**Extrait de l'ébauche  
du procès-verbal 21  
Comité des services communautaires  
Le 24 février 2026**

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Unsheltered Homelessness Outreach Model

ACS2026-CSS-GEN-003 – City Wide

Kale Brown, Director, Housing, presented an overview of the report and answered questions from the Committee. A copy of the slide presentation is filed with the Office of the City Clerk.

Sarah Taylor, Director, Community Safety, Well-Being, Policy, and Analytics, also answered questions from Committee.

There were no oral submissions on this item.

Committee received an email from Warren Waters, dated February 23, and a copy is filed with the Office of the City Clerk.

Following discussions, the Committee considered the report recommendation(s) as follows:

**Report recommendation(s)**

**That the Community Services Committee recommend Council:**

- 1. Approve the outreach model outlined in the report below.**
- 2. Delegate authority to the General Manager, Community and Social Services to make operational adjustments to the model through evidence-based processes in the future.**
- 3. Direct the General Manager, Community and Social Services and Chief Financial Officer to identify sustainable funding sources for the outreach model, including in partnership with other levels of government.**

**Carried as amended**

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**Comité des services  
communautaires  
Rapport 21  
Le 11 mars 2026**

**Motion No. CSC 2026-21-01**

Moved by S. Plante

**BE IT RESOLVED THAT the report recommendations be amended to add recommendation 4 as follows:**

**[That the Community Services Committee recommend Council:...]**

**“4. Receive the memorandum dated February 20, 2026, in which staff respond to the October 8, 2025 Council direction on encampment responses (File No. ACS2025-OCC-CCS-0090), attached as Document 1 to this report.”**

**BE IT FURTHER RESOLVED THAT the memorandum be added to the report as Document 1.**

**Carried**