

Subject: Office of the Auditor General (OAG) – 2025 Report on the Fraud and Waste Hotline

File Number: ACS2026-OAG-BVG-002

**Report to Audit Committee on 31 March 2026
and Council 8 April 2026**

Submitted on March 30, 2026 by Nathalie Gougeon, Auditor General

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Ward: Citywide

Objet : Bureau de la vérificatrice générale (BVG) – Rapport de 2025 sur la Ligne directe de fraude et d’abus

Numéro de dossier : ACS2026-OAG-BVG-002

Rapport présenté au Comité de la vérification le 31 mars 2026

et au Conseil le 8 avril 2026

Soumis le 30 mars 2026 Nathalie Gougeon, vérificatrice générale

Personne ressource : Nathalie Gougeon, vérificatrice générale, Bureau de la vérificatrice générale

Quartier : À l'échelle de la ville

REPORT RECOMMENDATION(S)

That the Audit Committee recommend Council receive the 2025 Report on the Fraud and Waste Hotline.

RECOMMANDATION(S) DU RAPPORT

Que le Comité de la vérification recommande au Conseil de prendre connaissance du Rapport de 2025 sur la Ligne directe de fraude et d’abus.

BACKGROUND

The City's Fraud and Waste Hotline was launched on November 1, 2005 in order to facilitate the reporting of suspected fraud or waste by employees. Council also made the Hotline available to the public in May 2009. The Hotline is a confidential and anonymous service that allows any employee or member of the public to report suspected incidents of fraud or waste 24 hours a day, 7 days a week. The Hotline is operated independently by a third party, WhistleBlower Security Inc., and is accessible either by phone or the Internet.

DISCUSSION

In accordance with the Governance report approved by Council on December 7, 2022, the 2025 Report on the Fraud and Waste Hotline (**Document 1**) is being tabled with the Audit Committee.

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

LEGAL IMPLICATIONS

There are no legal impediments to the Audit Committee and Council considering this report.

COMMENTS BY THE WARD COUNCILLOR(S)

This is a city-wide issue.

CONSULTATION

As this is considered an internal administrative matter, no public consultation was undertaken.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with this report.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

TERM OF COUNCIL PRIORITIES

This report supports the Term of Council Priority related to Governance, Planning and Decision Making.

SUPPORTING DOCUMENTATION

Document 1 – OAG: 2025 Report on the FWHL

Document 1 – BVG: Rapport de 2025 sur la LDFA

DISPOSITION

The Office of the Auditor General will proceed according to the direction of the Audit Committee and Council in considering this report.

