

Subject: Long-Term Care Accountability Agreement with Ontario Health

File Number: ACS2026-CSS-GEN-004

Report to Community Services Committee on 24 February 2026

Submitted on February 12, 2026 by Clara Freire, General Manager, Community and Social Services

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Ward: Citywide

Objet : Entente de responsabilité sur les services de soins de longue durée avec Santé Ontario

Numéro de dossier : ACS2026-CSS-GEN-004

Rapport présenté au Comité des services communautaires

Rapport soumis le 24 février 2026

Soumis le 2026-02-12 par Clara Freire, Directrice générale, Services sociaux et communautaires

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Quartier : À l'échelle de la ville

REPORT RECOMMENDATION(S)

That the Community Services Committee, as Committee of Management for the four City-operated long-term care homes, approve the 2025 Declarations of Compliance that are required under the 2023-26 Long-Term Care Home Service Accountability Agreement – Multi Homes and the 2023-26 Multi-Sector Service Accountability Agreement as detailed in this report.

RECOMMANDATION(S) DU RAPPORT

Que le Comité des services communautaires, en tant que comité de gestion des quatre foyers de soins de longue durées gérés par la Ville, approuve les Déclarations de conformité pour 2025, exigées aux termes de l'Entente 2023-2026 sur la responsabilité en matière de services liés aux soins de longue durée – foyers multiples et de l'Entente multisectorielle 2023-2026 sur la responsabilité en matière de services, comme le précise le présent rapport.

BACKGROUND

The purpose of this report is to inform the Community Services Committee (CSC) of the City's fulfillment of the terms of the 2023-26 Long-Term Care Home Service Accountability Agreement – Multi Homes (L-SAA) and the 2023-26 Multi-Sector Service Accountability Agreement (M-SAA) for the 2025 compliance period in order that Committee may consider and approve the 2025 Declarations of Compliance in accordance with the terms of the Long-Term Care Service Accountability Agreement and the Multi Sector Service Accountability Agreement.

It is a requirement of the 2023-26 L-SAA and the 2023-26 M-SAA that CSC, as the Committee of Management for the City-operated long-term care homes, approve each Declaration of Compliance before delivery to Ontario Health.

DISCUSSION

All health service providers in Ontario sign service agreements with Ontario Health. As established under the *Local Health System Integration Act, 2006* and the *Connecting Care Act, 2019*, Ontario Health administers funding from the Province of Ontario to health service providers.

Long-Term Care was provided \$63.66 million in annual funding for 2025 through Ontario Health through two agreements:

1. The 2023-26 Long-Term Care Home Service Accountability Agreement – Multi Homes (L-SAA)
2. The 2023-26 Multi-Sector Service Accountability Agreement (M-SAA)

The L-SAA provides \$62.64 million for the City's four Long-Term Care Homes: Carleton Lodge, Centre d'accueil Champlain, Garry J. Armstrong and Peter D. Clark.

The City's second agreement, the M-SAA, provides \$1.02 million for the provision of two adult day programs and one acquired brain injury program. Two of the City's long-term

care homes, Carleton Lodge and Centre d'accueil Champlain, manage adult day programs. The acquired brain injury program is managed by staff within the Inclusive Recreation City Wide Branch, Recreation, Cultural & Facility Services Department. These two agreements require that the Community Services Committee approve the annual Declarations of Compliance.

Legal Authority to Impose the Service Agreements:

The authority for long-term care home and multi-sector service accountability agreements and the requirement for the City to enter into the agreements is detailed in the report entitled [2013-2016 Long-Term Care Home Service Accountability Agreement \(2013-16 L-SAA\)](#), City Council September 25, 2013, Bulk Consent Agenda Item C, Community and Protective Services Committee Report No.26.

Recommendation:

The Interim Director, Long-Term Care recommends that Committee approve each Declaration of Compliance that is Document 5 of this report.

Section 8.0 of the 2023-26 L-SAA and the M-SAA sets out the general reporting requirements. Under 8.1 of the L-SAA and 8.1 of the M-SAA, the City is required to provide to Ontario Health the reports that it requires. Specific reporting requirements are set out in Schedule C of the L-SAA and Schedule B of the M-SAA. It is also required that every report be authorized for submission by Committee and states that every report submitted by, or on behalf of the City, "will be deemed to have been authorized" by the City for submission.

Document 1 to this report sets out the reports required under the L-SAA, listed in Schedule C of the L-SAA. Copies of all reports submitted under the L-SAA form Document 2. Document 3 to this report lists the reports required as part of the M-SAA schedule. Copies of all reports submitted under the M-SAA form Document 4.

The L-SAA and the M-SAA include a requirement for the Committee of Management also referred to as "the Board" (defined as the Community Services Committee) to issue a compliance declaration each year, declaring that, to the best of the Board's knowledge and belief, the City has fulfilled its obligations under the L-SAA and M-SAA during the Applicable Period (i.e. from January 1 to December 31 for the term of the L-SAA and April 1 to March 31 for the term of the M-SAA). By doing so, the City is also declaring fulfilment of its obligation to comply with the provisions of the *Local Health System Integration Act, 2006* and the *Connecting Care Act, 2019* and with any

compensation restraint legislation which applies to the City and to ensure that every report submitted by the City is accurate in all respects and in full compliance with the terms of the L-SAA and the M-SAA. The form of this declaration is set out in Schedule E to the L-SAA and in Schedule F to the M-SAA.

Although the Interim Director, Long-Term Care has delegated authority to sign the Declaration of Compliance that is required under L-SAA and M-SAA (per the City's Delegation of Authority By-law 2025-69, Schedule "D", Subsection 7(3), it is a term of the agreements that each Declaration of Compliance be approved by Committee before being delivered to Ontario Health.

French Language Services Workplan

In addition to the overall reporting requirements of the L-SAA and M-SAA, Ontario Health required long-term care homes to report on French language services provided to the local community in 2024-25. All four City of Ottawa long-term care homes submitted a report to Ontario Health regarding provision of services in French, and an additional report was submitted regarding French-language service provision in the City-operated adult day programs. As an identified French-Language Service Home, Centre d'accueil Champlain completed a more comprehensive report, including the status of the home in meeting the requirements of the French-language service provider designation. In 2024, staff determined that the home had met the designation requirements and submitted an application to the Ministry of Long-Term Care for Centre d'accueil Champlain to be designated a full French-language service provider under the French Language Services Act. Centre d'accueil Champlain is currently in the process of receiving this designation.

The Interim Director, Long-Term Care has prepared the Declarations of Compliance for Committee approval as the individual accountable to Committee for the provision of the services described in the L-SAA and the M-SAA. The Interim Director, Long-Term Care is satisfied that under the 2025 compliance period for each of the L-SAA and the M-SAA, operations staff have fulfilled all of the City's obligations under the L-SAA and the M-SAA, the City has met all performance requirements and all reports submitted by the City under the L-SAA and the M-SAA were accurate in all respects and in full compliance with the terms of the L-SAA and the M-SAA.

FINANCIAL IMPLICATIONS

There are no financial implications associated with the report recommendations.

LEGAL IMPLICATIONS

There are no legal impediments to adopting the recommendation outlined in this report. This committee has the authority to approve this recommendation in its capacity as the Committee of Management for City-run Long-Term Care homes pursuant to its terms of reference and Section 135 of the Fixing Long-Term Care Act. As a result, this report will not rise to Council.

COMMENTS BY THE WARD COUNCILLOR(S)

This is a City-wide report

ADVISORY COMMITTEE(S) COMMENTS

Not applicable.

CONSULTATION

Not applicable.

ACCESSIBILITY IMPACTS

Ottawa Long-Term Care Services provides care and services for residents in line with the obligations of the Accessibility for Ontarians with Disabilities Act, 2005, the Integrated Accessibility Standards Regulation, the Fixing Long-Term Care Act, 2021 and Ontario Regulation 246/22.

ASSET MANAGEMENT IMPLICATIONS

Not applicable.

CLIMATE IMPLICATIONS

Not applicable.

DELEGATION OF AUTHORITY IMPLICATIONS

Although the Interim Director, Long-Term Care has delegated authority to sign the Declaration of Compliance that is required under L-SAA and M-SAA (per the City's Delegation of Authority By-law 2025-69, Schedule "D", Subsection 7(3), it is a term of the agreements that each Declaration of Compliance be approved by the Community Services Committee before being delivered to Ontario Health.

ECONOMIC IMPLICATIONS

Not applicable.

ENVIRONMENTAL IMPLICATIONS

Not applicable.

INDIGENOUS, GENDER AND EQUITY IMPLICATIONS

The long-term care strategic directions prioritize meeting the physical, psychological, social, spiritual, and cultural needs of all long-term care residents, in line with the Fixing Long-Term Care Act, 2021.

RISK MANAGEMENT IMPLICATIONS

No risks have been identified in this report.

RURAL IMPLICATIONS

There are no rural implications to this report.

TECHNOLOGY IMPLICATIONS

Not applicable.

TERM OF COUNCIL PRIORITIES

Not applicable.

SUPPORTING DOCUMENTATION

The following documents are held on file with the City Clerk:

Document 1: Long-Term Care Home Service Accountability Agreement (L-SAA)

Document 2: Reports submitted to Ontario Health under the L-SAA

Document 3: Multi-Sector Service Accountability Agreement (M-SAA)

Document 4: Reports submitted to Ontario Health under the M-SAA

Document 5: Declaration of Compliance for the L-SAA and M-SAA

DISPOSITION

Immediately following approval of this report by Committee, the Interim Director, Long-Term Care will submit to Ontario Health each Declaration of Compliance Report that is included in Document 5 to this report and approved under this report.