

Document 1

Aggregate Metrics for Q1 to Q4 2025

Civil Litigation / Labour and Employment

In keeping with the format used as part of the Q1-Q4 Comprehensive Legal Services Reports, the aggregate of litigation outcomes for 2025 is reproduced below. These figures include all forms of litigation, namely labour, civil, Ontario Land Tribunal and other miscellaneous tribunals.

Figure 1 Labour Arbitration Outcomes (Q1 to Q4 2025)

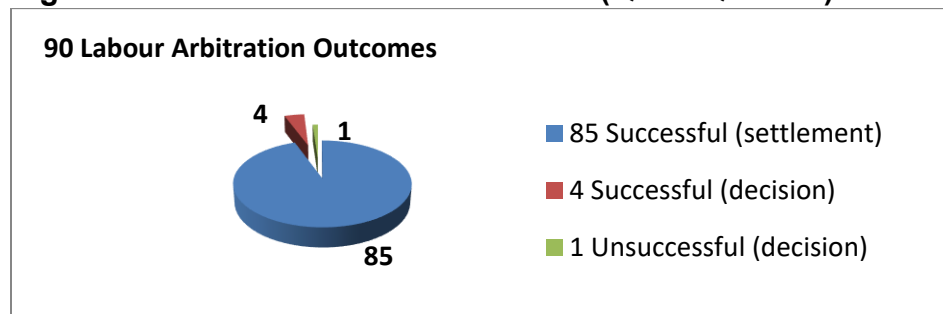


Figure 2 Civil Litigation Outcomes (Q1 to Q4 2025)

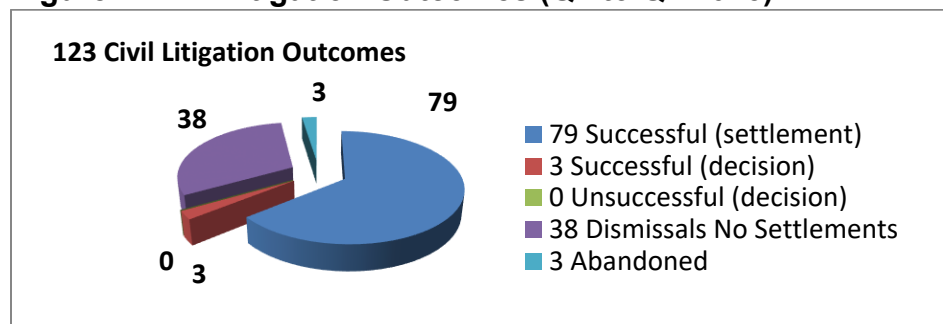


Figure 3 OLT Outcomes (Q1 to Q4 2025)

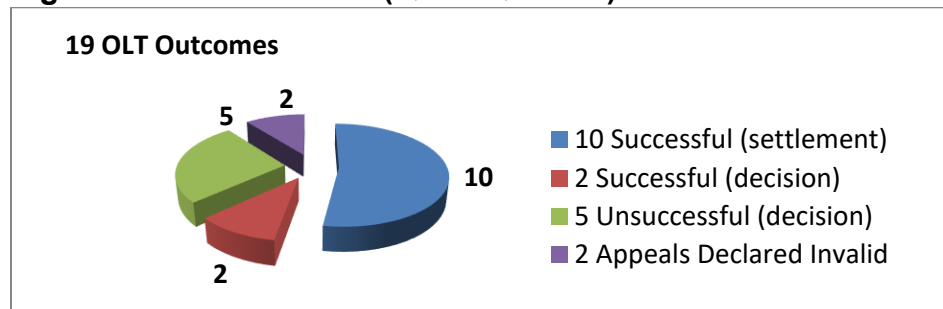
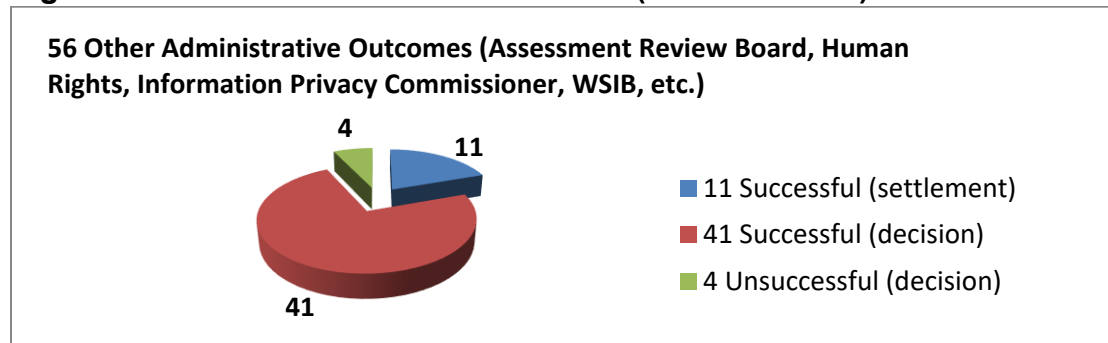


Figure 4 Other Administrative Outcomes (Q1 to Q4 2025)

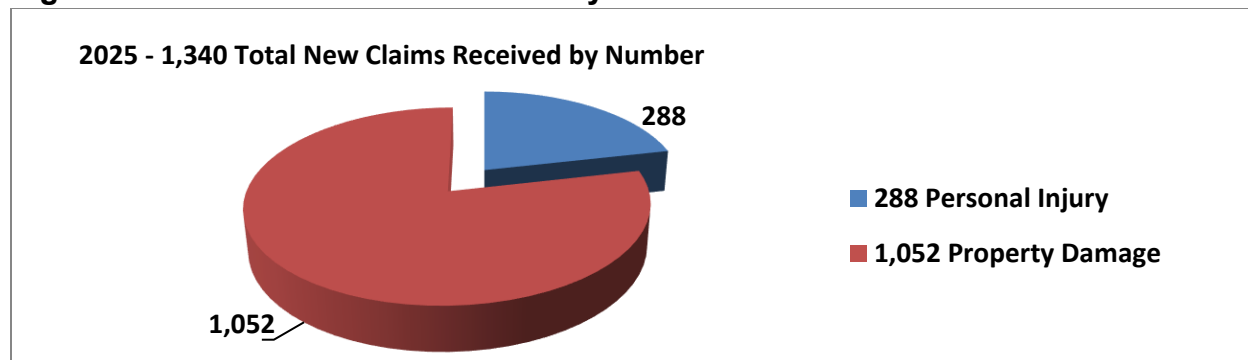


Claims Unit

The Claims Unit received a total of 1,340 new claims in 2025. This figure represents the 1,052 property damage claims and 288 personal injury claims that were filed with the Unit. Of the total number of new claims received for 2025, 405 (30 per cent) represent pothole claims, which is annually the most common type of claim received by the Unit.

A summary of the 1,340 claims received during 2025 is set out below in Figure 5 by number.

Figure 5 Total New Claims Received by Number



The Claims Unit concluded a total of 1,405 claims in 2025. This figure represents the 1,088 property damage claims and 317 bodily injury claims that were either closed-settled or closed-denied during the year. A summary of the 475 claims that were closed-settled (i.e. paid in whole or in part) in 2025 is set out below in Figures 6 (by number) and 7 (by value).

Figure 6 Claims Paid Under \$100,000 by Number (Q1 to Q4 2025)

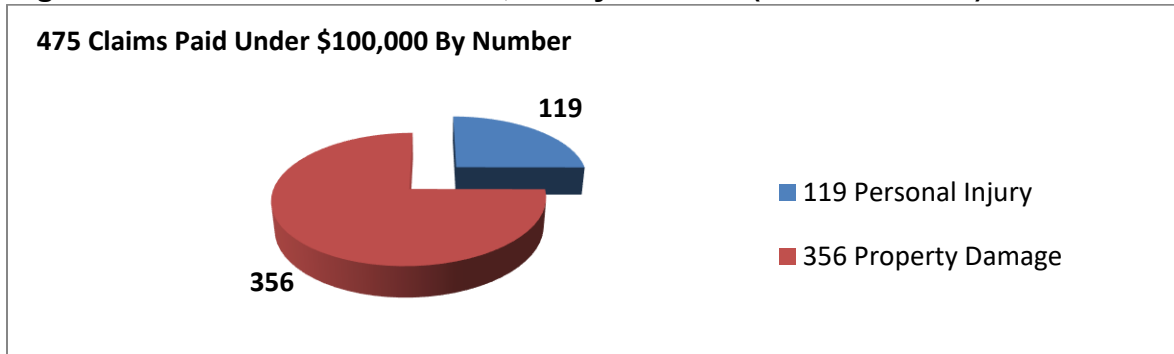


Figure 7 Claims Paid Under \$100,000 by Value (Q1 to Q4 2025)

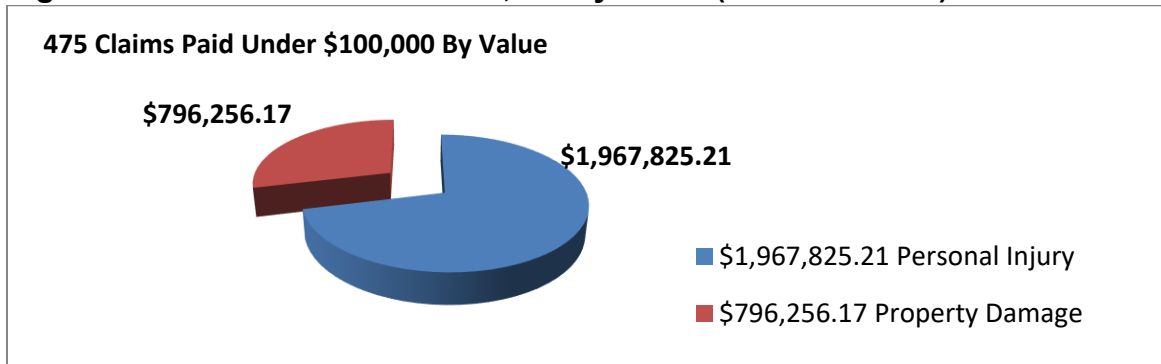


Table 1 - Claims Paid over \$100,000 - Q1 to Q4 2025

Department	Category	Claim Type	Net City Cost
Emergency and Protective Services	Bodily/Personal Injury	City Vehicle Hitting Pedestrian/Cyclist	\$506,790.80
Emergency and Protective Services	Bodily/Personal Injury	MVA-City and Third Party Vehicle	\$145,668.08
Infrastructure and Water Services	Bodily/Personal Injury	TP Damage/Injury from Construction Work	\$161,887.61
Public Works	Bodily/Personal Injury	Trip and Fall	\$184,416.13
Public Works	Bodily/Personal Injury	TP Bodily Injury-Traffic Signs, Markings	\$1,805,804.94
Public Works	Bodily/Personal Injury	Slip and Fall	\$152,691.30
Public Works	Bodily/Personal Injury	Slip and Fall	\$142,804.30
Public Works	Bodily/Personal Injury	Slip and Fall	\$120,923.98
Public Works	Bodily/Personal Injury	Other Third Party Bodily Injury	\$233,272.14
Public Works	Bodily/Personal Injury	Trip and Fall	\$604,105.63

Department	Category	Claim Type	Net City Cost
Public Works	Bodily/Personal Injury	Slip and Fall	\$192,897.20
Public Works	Bodily/Personal Injury	Trip and Fall	\$127,942.16
Public Works	Bodily/Personal Injury	City Vehicle Hitting Pedestrian/Cyclist	\$1,645,915.75
Public Works	Bodily/Personal Injury	MVA, Accident Benefits	\$615,770.98
Recreation, Cultural and Facility Services	Bodily/Personal Injury	Other TP Bodily Injury	\$105,451.54
Rec, Culture and Facility Services	Bodily/Personal Injury	Other Third Party Bodily Injury	\$302,640.30
Transit Services	Bodily/Personal Injury	MVA, City and TP Vehicle	\$460,446.25
Transit Services	Bodily/Personal Injury	City Vehicle Hitting Pedestrian/Cyclist	\$1,261,267.51
Transit Services	Bodily/Personal Injury	City Vehicle Hitting Pedestrian/Cyclist	\$172,691.30
Transit Services	Bodily Personal Injury	City Vehicle Hitting Pedestrian/Cyclist-Accident Benefits	\$519,306.75
Transit Services	Bodily Personal Injury	City Vehicle Hitting Pedestrian/Cyclist	\$288,147.02
Transit Services	Bodily Personal Injury	Losses while Boarding/Exiting City Vehicle	\$177,352.60
Transit Services	Bodily Personal Injury	City Vehicle Hitting Pedestrian/Cyclist	\$275,754.47
Transit Services	Bodily Personal Injury	Losses Onboard City Vehicle	\$103,696.04
Transit Services	Bodily Personal Injury	MVA-City and Third Party Vehicle	\$107,691.30
Transit Services	Bodily Personal Injury	MVA-City and Third Party Vehicle	\$179,390.82
Transit Services	Bodily Personal Injury	Losses Onboard City Vehicle	\$977,120.08
Transit Services	Property Damage or Loss	Stormwater Damages	\$120,000.00
		Total:	\$11,691,846.98

Corporate Commercial / Planning, Development and Real Estate / Municipal and Regulatory

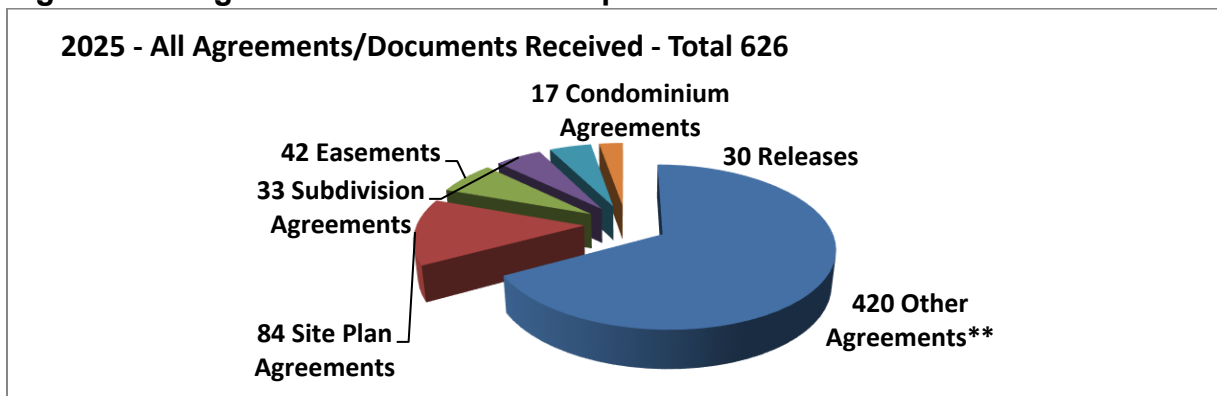
Table 2 General Agreements and Contracts – Metrics

General Agreement/Contract Type	Routine	Moderately Complex	Complex	Total
Agreements and Contracts Reviewed/Drafted	360	467	174	1,001
Reports Reviewed/Drafted	102	66	46	214
Real Estate Purchases and Sales	40	3	6	49
Tax Sale Registrations, Property Standards Orders	67	15	6	88
By-laws Reviewed/Drafted	151	36	54	241
Construction Lien Payments Reviewed / Processed	340	n/a	n/a	340

Planning and Development

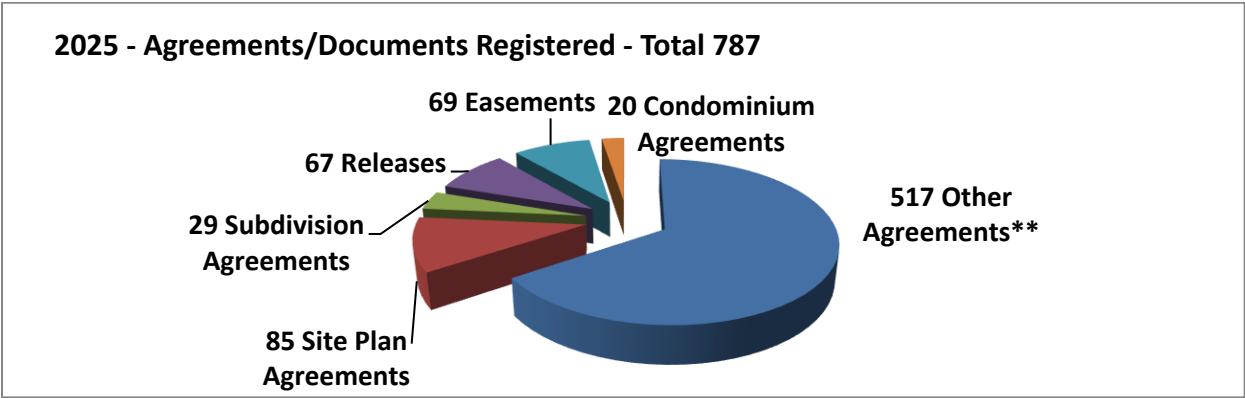
In 2025, 626 individual agreements and document requests were received by the Development Law Unit for drafting and registration. A summary is set out below in Figure 8 (by type).

Figure 8 All Agreements/Document Requests Received – Total



The Development Law Unit also completed registration on 787 individual agreements and documents in 2025. A summary is set out below in Figure 9 (by type).

Figure 9 Agreements/Documents Registered - Total



*Stats shown in Figures 8 and 9 do not include work related to by-laws.

**There are 17 different agreement types that fall under 'Other'.