

7. Downtown Revitalization Framework

Le Cadre de revitalisation du centre-ville

Committee Recommendation(s) as amended

That Council:

1. Approve the Downtown Revitalization Framework and Action Plan, as described in this report.
2. Approve the Downtown Revitalization Toolkit, as described in this report.
3. Direct staff to return to the relevant standing Committee with additional recommendations to inform medium- and long-term actions by Q4 2027.
4. **Approve that the Downtown Revitalization Framework include reference to a short-term action to ‘Deliver a standalone public washroom facility in Centretown’ under the ‘Advance Safety-by-Design Enhancements to Support Well-Being’ objective as part of the ‘Improve Community Safety and Well-being’ focus area in the staff report and all relevant supporting documents; and**
5. **Direct Staff to consider options for a broader public washroom strategy including but not limited to:**
 - a. **Utilizing the existing design of the Centretown standalone public washroom as a replicable template elsewhere in the downtown core;**
 - b. **Taking inventory of existing public washrooms, fieldhouses, and other city facilities and exploring options for expanded hours and enhanced cleaning;**
 - c. **Evaluate appropriate wayfinding options to complement washroom facilities;**
 - d. **Explore the possibility of partnerships with BIAs and local businesses to expand the use of private washrooms through City-sponsored enhanced cleaning and monitoring.**

6. Direct that the General Manager of Recreation, Cultural and Facilities Services provide an estimate of anticipated operating costs for the initial public washroom to Council via memo by Q4, 2026, including opportunities for economies of scale should additional public washrooms become operational.
7. Direct that staff return to Public Works and Infrastructure Committee with recommendations to inform a broader public washroom strategy Q4 2027.

Recommandation(s) du Comité, telles que modifiées

Que le Conseil :

1. approuve le Cadre de revitalisation du centre-ville et le Plan d'action connexe, selon les modalités exposées dans le présent rapport;
2. approuve la Trousse d'outils pour la revitalisation du centre ville, selon les modalités exposées dans le présent rapport;
3. demande au personnel de la Ville de déposer devant le comité pertinent, d'ici au quatrième trimestre de 2027, d'autres recommandations visant à étayer les mesures à moyen et à long terme.
4. approuve le Cadre de revitalisation du centre-ville fasse référence à une initiative à court terme visant à « installer de nouvelles toilettes publiques indépendantes dans le centre-ville » dans le cadre de l'objectif « Promouvoir les améliorations en matière de sécurité intégrée pour favoriser le bien-être », au sein du champ d'action « améliorer la sécurité et le bien-être de la collectivité », comme indiqué dans le rapport du personnel et tous les documents d'appui pertinents;
5. Demande que le personnel étudie les options pour une stratégie globale en matière de toilettes publiques, prévoyant notamment :
 - a. l'utilisation du plan existant de toilettes publiques indépendantes dans le centre-ville comme modèle reproductible ailleurs dans le cœur du centre-ville;

- b. le recensement des toilettes publiques existantes, des pavillons et autres installations municipales, et l'étude de possibilités visant l'élargissement des heures d'ouverture et l'amélioration des services de nettoyage;
 - c. l'évaluation d'options appropriées en matière de signalisation et d'orientation pour compléter l'offre d'installations sanitaires;
 - d. l'examen de possibilités de partenariats avec les zones d'amélioration commerciale (ZAC) et les entreprises locales afin d'élargir l'accès aux toilettes privées pour le public, notamment par l'entremise de services améliorés de nettoyage et de surveillance financés par la Ville;
6. Demande au directeur général des Loisirs, de la Culture et des Installations fournisse au Conseil, par note de service au plus tard au quatrième trimestre de 2026, une estimation des coûts d'exploitation prévus pour la première installation de toilettes publiques, y compris les possibilités d'économies d'échelle advenant la mise à disposition de toilettes publiques additionnelles;
7. Demande que le personnel revienne devant le Comité de l'infrastructure et des travaux publics au quatrième trimestre de 2027 avec des recommandations visant à orienter l'élaboration d'une stratégie globale en matière de toilettes publiques.

Documentation/Documentation

1. Extract of draft Minutes, Finance and Corporate Services Committee, April 7, 2026.

Extrait de l'ébauche du procès-verbal du Comité des finances et des services organisationnels, le 7 avril 2026.
2. General Manager's Report, Strategic Initiatives Department, submitted 25 March 2026 (ACS2026-SI-ED-0005).

Rapport de la directrice générale, Direction générale des initiatives stratégiques, soumis le 25 mars 2026 (ACS2026-SI-ED-0005).

**Finance and Corporate Services
Committee
Report 35A
April 22, 2026**

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**Comité des finances et des services
organisationnels
Rapport 35A
Le 22 avril 2026**

**Extract of Draft Minutes 35
Finance and Corporate Services
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April 7, 2026**

**Extrait de l'ébauche du
procès-verbal 35
Comité des finances et des
services organisationnels
le 7 avril 2026**

Downtown Revitalization Framework

File No. ACS2026-SI-ED-0005 - Somerset (14)

Debbie Stewart, General Manager, Strategic Initiatives Department (FCSD) along with Sheila Doherty, Director, Economic Development, SI and Will McDonald, Director, Strategic Projects Office, SI provided a presentation. A copy of the slide presentation is filed with the Office of the City Clerk.

The following members of the public spoke before the Committee and provided comments:

- Sueling Ching, President and CEO, Ottawa Board of Trade

The following also responded to questions:

- Debbie Stewart, General Manager, Strategic Initiatives Department (FCSD)
- Sheila Doherty, Director, Economic Development, SI
- Marcia Wallace, General Manager, Planning, Development Building Services Department
- Dan Chenier, General Manager, Recreation, Cultural and Facility Services (RCFS)

Following discussion and questions of staff, the Committee carried the report recommendations as amended by FCSC-2026-35-01 and 02.

Report Recommendation(s)

That Finance and Corporate Services Committee recommend Council:

1. **Approve the Downtown Revitalization Framework and Action Plan, as described in this report.**
2. **Approve the Downtown Revitalization Toolkit, as described in this report.**
3. **Direct staff to return to the relevant standing Committee with additional recommendations to inform medium- and long-term actions by Q4 2027.**

Carried as amended

Motion No. FCSC 2026-35-01

Moved by C. Kitts

BE IT RESOLVED THAT the Finance and Corporate Services Committee approve the addition of the report entitled “Downtown Revitalization Framework”, dated 27 March 2026, and published after the agenda, pursuant to subsection 89(3) of the Procedure By-law (being by-law no. 2025-100) to allow for consideration of this matter.

Carried

Motion No. FCSC 2026-35-02

WHEREAS creating a public washroom facility aligns with the public realm priorities outlined in the Central and East Downtown Core Secondary Plan, the strategic priority of this term of council to create a city that is more livable for all, and is one of the key deliverables in the Centretown Street Safety and Revitalization Action Plan developed in partnership with Bloomberg Associates;

WHEREAS Ottawa Public Health data shows high reported incidents of public defecation and urination downtown, particularly near the identified site at Somerset and Bank;

WHEREAS the World Health Organization states that the provision of public bathrooms helps diverse populations (including women, trans people, seniors, parents, and people with disabilities) access and enjoy public space;

WHEREAS a template washroom design has already been completed, offering a 'made in Ottawa' design which is accessible and is intended to meet specific uses and demands for a downtown public washroom;

WHEREAS utilizing this existing design in other locations would reduce overall capital costs on future implementation due to using an existing design;

WHEREAS Public Works and Infrastructure Committee (PWIC) has oversight of public realm amenities

THEREFORE BE IT RESOLVED THAT the Downtown Revitalization Framework include reference to a short-term action to 'Deliver a standalone public washroom facility in Centretown' under the 'Advance Safety-by-Design Enhancements to Support Well-Being' objective as part of the 'Improve Community Safety and Well-being' focus area in the staff report and all relevant supporting documents; and

THEREFORE BE IT FURTHER RESOLVED THAT Staff consider options for a broader public washroom strategy including but not limited to:

1. Utilizing the existing design of the Centretown standalone public washroom as a replicable template elsewhere in the downtown core;
2. Taking inventory of existing public washrooms, fieldhouses, and other city facilities and exploring options for expanded hours and enhanced cleaning;
3. Evaluate appropriate wayfinding options to complement washroom facilities;
4. Explore the possibility of partnerships with BIAs and local businesses to expand the use of private washrooms through City-sponsored enhanced cleaning and monitoring.

THEREFORE BE IT FURTHER RESOLVED that the General Manager of Recreation, Cultural and Facilities Services provide an estimate of anticipated operating costs for the initial public washroom to Council via

memo by Q4, 2026, including opportunities for economies of scale should additional public washrooms become operational.

THEREFORE BE IT FURTHER RESOLVED staff return to Public Works and Infrastructure Committee with recommendations to inform a broader public washroom strategy Q4 2027.

Carried