



Transit Commission

Minutes 33

Wednesday, April 20, 2022

9:30 am

Electronic Participation

This Meeting will be held through electronic participation in accordance with Section 238 of the *Municipal Act, 2001* as amended by the *COVID-19 Economic Recovery Act, 2020*.

- Notes:**
1. *Please note that these Minutes are to be considered DRAFT until confirmed by the Commission.*
 2. *Underlining indicates a new or amended recommendation approved by Commission.*
 3. *Except where otherwise indicated, reports requiring Council consideration will be presented to Council on 27 April 2022 in Transit Commission Report 18.*

Present: Councillors: A. Hubley (Chair), J. Cloutier (Vice-Chair), R. Brockington, C. Curry, G. Gower, T. Kavanagh, C. McKenney, T. Tierney
Public Members: A. Carricato, M. Olsen, L. Williams and S. Wright-Gilbert

DECLARATIONS OF INTEREST

No Declarations of Interest were filed.

CONFIRMATION OF MINUTES

Minutes 32 – March 30, 2022

CONFIRMED

PRESENTATIONS

1. CONFEDERATION LINE, BUS AND PARA TRANSPO SERVICE UPDATE

CITY WIDE

Renée Amilcar, General Manager, Transit Services Department (“TSD”), and Pat Scrimgeour, Director, Transit Customer Systems and Planning, TSD, provided an oral update on the Confederation Line and Para Transpo bus service, and on electric busses, and answered questions from the Commission. A copy of their slide presentation is filed with the Office of the City Clerk.

In addition to the above staff, the following persons were in attendance and answered questions:

- TSD: Jim Greer, Director, Transit Operations, and Troy Charter, Director, Transit Operations
- TRA Inc.: Daniel Hauber, Vice-President

Staff undertook to include a breakdown in future updates of unavailable LRV vehicles based on short, medium, and long-term unavailability.

Following discussions, the Commission RECEIVED the presentation for information.

RESPONSE TO INQUIRIES

2. TC 02-21 – TRANSIT COMMISSION PUBLIC MEMBER ACCESS TO CONFIDENTIAL INFORMATION

CITY WIDE

That the Commission receive this response to inquiry for information.

The following staff answered questions from Commission:

- Innovative Client Services Department: David White, City Solicitor
- Office of the City Clerk: Caitlin Salter MacDonald, Deputy Clerk

Following discussion, the Commission RECEIVED the report for information, with the following DIRECTION TO STAFF (M. Fleury):

That the Office of the City Clerk include a review of the Transit Commission's mandate and roles and responsibilities of Commission Members as part of the 2022-2026 Governance Review.

MOTIONS OF WHICH NOTICE HAS BEEN PREVIOUSLY GIVEN

3. MOTION – PARA TRANSPO SERVICE UPDATES AND PERFORMANCE INDICATOR DATA

ACS2022-OCC-GEN-0014

CITY WIDE

That Transit Commission approve:

- 1) **That Section 83(4)(a) of the Procedure By-law be waived to add a standing item entitled “Para Transpo Service Verbal Update” to all future Transit Commission Agendas for the remainder of the term of**

the 2018-2022 Council and this update focus on on-going objectives and priorities of Para Transpo; and

- 2) That this new agenda item, be reviewed at the start of the 2022-2026 Term of Council;**
- 3) That the following data be included in the semi-annual performance indicator report:**
 - a) Ridership Volume, number of trips per month**
 - b) Number of rides per month completed within established performance standard**
 - c) Number of rides per month that are not fulfilled**
 - d) Number of rides per month reserved on-line**
 - e) Number of rides per month, reserved by phone**
 - f) Average wait time to book a ride, by phone**
 - g) Number of customer complaints per month with type of complaint identified;**
- 4) That at the September 2022 Transit Commission meeting, staff provide an overview of future priorities and issues that they are working on and/or will become an issue for the Commission's consideration in due course.**

CARRIED

OTHER BUSINESS

- 4. MOTION – FREE TRANSIT FOR DISPLACED UKRAINIANS COMING TO OTTAWA**

CITY WIDE

Motion No. 2022 TTC 33-01

Moved by Chair A. Hubley

That, pursuant to Subsection 89(3) of the Procedure By-law (being By-law N^o 2021-24), the Transit Commission approve that the item “Motion – Free transit for displaced Ukrainians coming to Ottawa” be added to the agenda for consideration at today’s Transit Commission meeting.

CARRIED

Motion No. 2022 TTC 33-02

Moved by: Chair A. Hubley

WHEREAS on February 24, 2022, Russia invaded Ukraine triggering Europe’s largest refugee crisis since World War II; and

WHEREAS a quarter of the Ukrainian population has been displaced with many people having fled to Ottawa; and

WHEREAS for these displaced families and individuals to be fully welcomed into the Ottawa community, they will need to go through a series of steps, including paperwork, assessments, job searches, language training, seeking medical assistance, and finding housing, all of which would be made easier using the OC Transpo system; and

WHEREAS it is expected that these families and individuals will not receive any employment income or other support until the above steps are completed;

THEREFORE BE IT RESOLVED that the Transit Commission recommend that Council approve offering a transit pass valid for six months of unlimited travel on OC Transpo for those displaced families and individuals coming to Ottawa from Ukraine, and that these passes be provided at no charge to the Community and Social Services Department and to the agencies providing refugee services, so that they may distribute them to those of their clients who are not receiving transportation funding from other levels of government; and

BE IT FURTHER RESOLVED that staff include a referral in the 2022-2026 Term of Council Governance Review that Council consider in the new Term of Council whether there should be a consistent, ongoing approach to support all refugees coming to Ottawa by providing no-charge transit service.

Renée Amilcar, General Manager, Transit Services Department, and Caitlin Salter MacDonald, Manager, Council and Committee Services, Office of the City Clerk answered questions from Commission.

Commission received a letter from Mary March (Ukrainian Canadian Congress Ottawa), in support of providing transit passes to displaced Ukrainians.

Following discussions, the Commission CARRIED the motion with the following DIRECTION TO STAFF:

That Transit Services staff provide additional information by memorandum to Transit Commission and Council, prior to this matter being considered by Council, including:

- The implications (including financial) of amending the motion to offer no-charge transit service to all refugees; and,
- Information on whether the refugees are entitled to support either from government, or the private organizations that have sponsored them;
- Information on the number of refugees the City of Ottawa welcomes annually.

ADJOURNMENT

The meeting was adjourned at 12:29pm.

Committee Coordinator

Chair