

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

25 July 2022 / 25 juillet 2022

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

Contact Person / Personne ressource:

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SUBJECT: LETTERS OF COMMENDATION

OBJET: LETTRES DE MENTION ÉLOGIEUSE

REPORT RECOMMENDATIONS

That the Ottawa Police Services Board receive this report for information.

RECOMMANDATIONS DU RAPPORT

Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.

BACKGROUND

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

Date Received: 17 June 2022

From: Member of the public

OPS members: Constables Timothy Tang and David Ross

Excerpt from Letter: My student has autism. Communication, social skills, and behaviour can be challenging for people on the spectrum. In situations of high stress, these challenges can grow exponentially. I wanted to compliment the two officers who spoke with her today. Their demeanor, non-intimidating facial expression, kindness and exceptional communication skills were admirable. This could have been, for her, a

terribly troubling situation had it been handled by people without their skill, expertise, and kindness. They took the time to explain what their job was, they informed her gently of how the process works and suggested ways for her to get in touch if she needed to at a later date. We too often hear stories of interactions that go wrong in society for people on the autism spectrum. Today, it went so right. The way the officers intervened today, served to re-establish trust in the Ottawa Police Service for my student. This is invaluable. Thank you for the work you do and the way you do it.

Date Received: 17 June 2022

From: Member of the public

OPS member: Constable Laura Koulsi

Excerpt from Letter: I work in the security industry and have constant contact with members of the Ottawa Police Service. I would like to recognize and compliment Constable Laura Koulsi for her consistent professionalism while dealing with our theft cases. Cst. Koulsi has always been an incredible asset when responding to our calls for service, as well as showing considerable kindness to both members of my team as well as subjects we have in custody. She is a shining example of building bridges between the service and members of the community.

Date Received: 20 June 2022

From: Member of the public

OPS member: A/Sergeant Thomas Mondoux, Constables Sara Nesbitt and Kim Yeldon

Excerpt from Letter: I would just like to send my family's appreciation to A/Sergeant Thomas Mondoux, and Constables Sara Nesbitt and Kim Yeldon for their kindness and professionalism in answering the call of the death of our father. They should be commended, please send them our thanks.

Date Received: 25 June 2022

From: Member of the public

OPS members: Constables Vince Arlotta and Kevin Graham

Excerpt from Letter: On Friday, June 17th, my locked bicycle was stolen from a rack outside my workplace, The Ottawa Heart Institute. Funny enough, the bike was posted the next day on Facebook Marketplace, and thanks to coordinating with Officers V. Arlotta and K. Graham, the bike was returned to us Saturday night.

Very grateful for the selfless service of these officers and wanted to make sure my gratitude was passed along!

Date Received: 28 June 2022

From: Member of the public

OPS member: Tatyana Cattan

Excerpt from Letter: I called to make a report and was served by an absolutely wonderful and receptive employee, who was very patient and helpful. She answered all my questions and treated me with respect. All your employees should be like her.

Date Received: 29 June 2022

From: Member of the public

OPS member: Constable Ahmed Karhani

Excerpt from Letter: Constable Ahmed Karhani was so compassionate. He really deserves an acknowledgement for his kindness. I was deeply touched.

Date Received: 03 July 2022

From: Member of the public

OPS member: OPS members

Excerpt from Letter: I'd like to thank all police for their great response to the Convoy protesters and for making them keep it legal. Noise is one of the biggest problems in this city. We don't need that added to from illegal protests that break noise bylaws. I'm not even in that area but good work and all of everyone who works for the police including your email reader!

Date Received: 15 July 2022

From: Member of the public

OPS members: Detective Constables Darren Coyle and Laurie-Anne Rocca

Excerpt from Letter: I just want to share that the services offered by our local authorities and emergency services in this tragic accident were exemplary. Although I do not have individual names of the numerous members present from the Ottawa Police, firefighters, paramedics, we wish to take this opportunity to sincerely thank all concerned. A special word of thanks to the investigators, Police Darren Coyle and Laurie-Anne Rocca for their support and consideration.