

7. **Parking Services 2018 Annual Report**
Rapport annuel 2018 du Service du stationnement

COMMITTEE RECOMMENDATION

That Council receive the Parking Services 2018 Annual Report.

RECOMMANDATION DU COMITÉ

Que le Conseil prenne connaissance du rapport annuel 2018 du Service du stationnement.

DOCUMENTATION / DOCUMENTATION

1. Director's report, Roads and Parking Services, Public Works and Environmental Services Department, dated 17 April 2019 (PWE-GEN-0010)

Rapport du Directeur, services des routes et stationnement, Direction général des travaux publics et de l'environnement, daté le 17 avril 2019 (ACS2019-PWE-GEN-0010)

Report to
Rapport au:

Transportation Committee
Comité des transports
5 June 2019 / 5 juin 2019

and Council
et au Conseil
12 June 2019 / 12 juin 2019

Submitted on April 17, 2019
Soumis le 17 avril 2019

Submitted by
Soumis par:
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Ward: CITY WIDE / À L'ÉCHELLE DE LA File Number: ACS2019-PWE-GEN-0010
VILLE

SUBJECT: Parking Services 2018 Annual Report

OBJET: Rapport annuel 2018 du Service du stationnement

REPORT RECOMMENDATION

That the Transportation Committee recommend that Council receive the Parking Services 2018 Annual Report.

RECOMMANDATION DU RAPPORT

Que le Comité des transports recommande au Conseil de prendre connaissance du rapport annuel 2018 du Service du stationnement.

EXECUTIVE SUMMARY

BACKGROUND

The City of Ottawa provides paid public parking through the Municipal Parking Management Program. Delivered by Roads and Parking Services within the Public Works and Environmental Services Department, the Municipal Parking Management Program is mandated to provide public parking services that are in alignment with the goals and objectives of the Council-approved Municipal Parking Management Strategy ([ACS2009-COS-PWS-0009](#)).

The Municipal Parking Management Strategy requires that an annual report for the Municipal Parking Management Program be received and reviewed by Council annually. The 2018 Annual Report fulfills this reporting requirement.

As of December 31, 2018, Parking Services manages:

- 3,855 paid on-street parking spaces;
- 2,776 off-street spaces in 6 parking structures and 11 surface parking lots; and
- 2,810 ring and post bicycle parking spaces.

DISCUSSION

The 2018 Annual Report, included as Document 1, outlines the initiatives and accomplishments achieved by Parking Services in 2017 and demonstrates how they are in alignment with the Municipal Parking Management Strategy. It presents an inventory of all on-street and off-street parking facilities and includes a summary of changes to paid parking areas that have been made over the past year.

The Municipal Parking Management Strategy requires that the Municipal Parking Management Program be financially self-sustaining as a whole. This means that parking revenues must be sufficient to entirely recover all related operating and capital lifecycle maintenance expenditures including contributions to the Parking Reserve Fund to finance future parking system development, operation and promotion. The Parking Reserve Fund 2018 year-end balance was \$24.05 million.

The 2018 Annual Report also reports on the use of delegated authority for 2018 as per the Delegation of Authority By-law (By-law 2018-397), Schedule I:

- 10 (3) – Municipally-Managed Parking Rates – Off-Street
- 11 (2) – Municipally-Managed Parking Rates – On-Street

Finally, the 2018 Annual Report measures performance through 13 key business indicators. They are in alignment with the Municipal Parking Management Strategy and representative of a series of performance objectives outlined in the Parking Services Performance Measurement Program.

RURAL IMPLICATIONS

There are no rural implications to implementing the recommendations of this report since there is no municipal paid parking in rural Ottawa.

CONSULTATION

The 2018 Annual Report will be presented to the Parking Stakeholder Consultation Group at the next regularly scheduled meeting.

LEGAL IMPLICATIONS

There are no legal impediments to receiving this report for information.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications to implementing the recommendations of this report.

FINANCIAL IMPLICATIONS

The financial information contained in the Annual Report reflects the Financial operations of the Parking Services Unit for the year ended December 31, 2018.

ACCESSIBILITY IMPACTS

Staff will ensure that any applicable accessibility standards are adhered to during the execution of the projects and initiatives identified in this report. This will involve consulting with the appropriate staff within the City. A representative from the

Accessibility Advisory Committee is a member of the Parking Stakeholder Consultation Group.

TERM OF COUNCIL PRIORITIES

The recommendations of this report align to the Strategic Priority of Service Excellence, specifically SE1 - Improve the client experience through established service expectations. The recommendations of this report also align to Strategic Priority of Governance, Planning and Decision-Making, specifically GP2 - Advance management oversight through tools and processes that support accountability and transparency.

SUPPORTING DOCUMENTATION *(Held on file with the City Clerk)*

Document 1 – Parking Services 2018 Annual Report

DISPOSITION

The Public Works & Environmental Services Department will make the 2018 Annual Report available to the public and stakeholder groups.