

Report to / Rapport au:

**OTTAWA POLICE SERVICES BOARD
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

25 February 2019 / 25 février 2019

Submitted by / Soumis par:

Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa

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SUBJECT: ADDENDUM TO 2016-2018 BUSINESS PLAN CLOSE-OUT REPORT

OBJET: VERSION FRANÇAISE

REPORT RECOMMENDATIONS

**That the Ottawa Police Services Board receive this addendum to the 2016-2018
Business Plan Close-Out report for information.**

RECOMMANDATIONS DU RAPPORT

Version française

BACKGROUND

The Police Services Act, Ontario Regulation 3/99, S 30 (1) requires that all police services boards in the Province of Ontario prepare a business plan once every three years to guide the delivery of policing services to the community.

In accordance with direction approved by the Board on 24 April 2006, and the Board's Policy Number BC-2 "Monitoring Requirements", Chief's requirements section 2(i), the Board is provided with information in accordance with the Calendar of Monitoring Requirements, including a semi-annual status report on the Business Plan.

The report presented at the 25 January 2019 Board meeting summarized progress on the strategic priorities and outcomes of the 2016-2018 Business Plan.

As part of the discussion at the January Board meeting, Member Smallwood asked for an amendment to the 2016-2018 Business Plan Close-Out report to reflect criticism from the public regarding changes made during implementation of the Service Initiative that impacted the way the Service performs community policing.

DISCUSSION

Following direction received from the Board at the January 2019 Board meeting, the Service submits the following as an addendum to the 2016-2018 Business Plan close-out report.

An often quoted extract of Sir Robert Peel's Principles of Policing is "*the police are the public and the public are the police*". Community policing is at the heart of what we do and the Ottawa Police Service has, and continues to work together with residents, businesses, community groups, along with other City services and other groups to collectively address crime and social disorder issues.

There are different ways of doing this, and through the Service Initiative, our frontline service delivery model was adjusted in 2017. Our frontline patrol officers are currently deployed into geographical divisions and typically work in the same area, so they get to know the community. OPS also continues to have School Resource Officers (SROs), Community Police Officers (CPOs), and more recently, **P**revention and **I**ntervention of **V**iolence in **O**Ttawa (PIVOT) teams, who interact regularly with the community and respond to neighbourhood issues.

However, through the public opinion research conducted over the summer, 2018, and ongoing feedback from community members, we heard that the that they didn't fully understand, nor were they completely happy with the changes made in early 2017. We listened and are addressing these concerns. There is a demand for greater police and community connection and interaction at the neighbourhood level and a Community Response Team (CRT) will be a new way of responding more quickly to crime and social disorder issues as they are identified by frontline officers and/or the community, including through their CPOs.

Strengthened partnerships and greater interaction at the neighbourhood level will emerge from a reinvigorated focus on community policing.

CONCLUSION

The Ottawa Police Service is committed to listening to our communities and looks forward to refining our service delivery model through a reinvigorated focus on community policing.