

**Report to
Rapport au:**

**Community and Protective Services Committee
Comité des services communautaires et de protection
18 June 2015 / 18 juin 2015**

**Submitted on June 11, 2015
Soumis le 11 juin 2015**

**Submitted by
Soumis par:**

**Susan Jones, Acting Deputy City Manager / Directrice municipale adjointe par
intérim, City Operations/ Opérations municipals**

**Contact Person
Personne ressource:**

**Gerry Pingitore, Chief, Ottawa Fire Services / Directeur du Service des incendies
d'Ottawa
613-580-2424, ext./poste 29411, gerry.pingitore@ottawa.ca**

Ward: CITY WIDE / À L'ÉCHELLE DE LA VILLE File Number: ACS2015-COS-EPS-0018

SUBJECT: OTTAWA FIRE SERVICES 2014 ANNUAL REPORT

**OBJET: RAPPORT ANNUEL DE 2014 DU SERVICE DES INCENDIES
D'OTTAWA**

REPORT RECOMMENDATIONS

**That the Community and Protective Services Committee receive this report for
information.**

RECOMMANDATIONS DU RAPPORT

**Que le comité des services communautaires et de protection prenne
connaissance de ce rapport.**

BACKGROUND

On September 23, 2009, City Council approved the enactment of a Fire Services Establishing By-law ([ACS2009-COS-EPS-0049](#)). Sections 15 and 16 of the Ottawa Fire Services Establishing By-Law No. 2009-319 require the preparation of an annual report, which shall include but not be limited to the following items:

- a) The goals and objectives of Ottawa Fire Services;
- b) A description of the organization of Ottawa Fire Services;
- c) The fire protection services provided by Ottawa Fire Services; and
- d) The level of service to be provided by Ottawa Fire Services.

Document 1 attached to this report fulfills the annual report requirements.

DISCUSSION

The mission of Ottawa Fire Services is to protect the lives, property and environment for the citizens of, and visitors to the City of Ottawa. Its vision is to be a modern and integrated fire service that operates seamlessly, employs highly-productive and highly-motivated people, uses innovative practices and technology and strives to improve every day.

Ottawa Fire Services are provided from forty-five stations located within the city of Ottawa. Collectively, these stations provide service to over 950,000 residents across 2,796 square kilometres. Ottawa Fire Services personnel are made up of 863 career firefighters, 487 volunteer firefighters and 120 staff in other sectors such as inspection, education, communications and safety.

Ottawa Fire Services has many functions, including: Fire Suppression Services (including fire rescue, tiered medical response, training, communications and incident management); Special Operations (including water/ice rescue services, auto extrication, confined space, trench, collapse, and high angle rescue; hazardous materials responses; chemical, biological, radiological, nuclear and explosive response); Urban Search and Rescue activities and Fire Prevention and Public Fire Safety Education (including fire prevention inspections, determination of cause and origin of fires, attendance at public education events and dissemination of public fire safety materials).

In 2014, Ottawa Fire Services received accredited agency status with the Commission on Fire Accreditation International (CFAI). Ottawa Fire Services began the accreditation process in 2012 as part of a key initiative within one of the four main pillars of its

Strategic Plan (2012-2015), Service Excellence. Ottawa Fire Services' accreditation status with CFAI will be re-assessed every 5 years.

The attached Annual Report highlights all relevant performance measurements and major activity undertaken by Ottawa Fire Services in 2014.

RURAL IMPLICATIONS

There are no rural implications associated with this report.

CONSULTATION

No consultation was undertaken in the preparation of this information report.

ADVISORY COMMITTEE(S) COMMENTS

There are no advisory committee comments associated with this report.

LEGAL IMPLICATIONS

There are no legal impediments to receiving the information in this report.

RISK MANAGEMENT IMPLICATIONS

There are no risk management implications associated with this report.

FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

ACCESSIBILITY IMPACTS

There are no accessibility impacts associated with this report.

ENVIRONMENTAL IMPLICATIONS

There are no environmental implications associated with this report.

TECHNOLOGY IMPLICATIONS

There are no technological implications associated with this report.

TERM OF COUNCIL PRIORITIES

There are no impacts on the Term of Council priorities associated with this report.

SUPPORTING DOCUMENTATION

Document 1 – Ottawa Fire Services 2014 Annual Report

DISPOSITION

Ottawa Fire Services will report back in 2016 with 2015 year-end results in accordance with the Ottawa Fire Services Establishing and Regulations By-Law.