

**COMMUNITY AND PROTECTIVE SERVICES COMMITTEE  
REPORT 19  
MAY 26, 2021**

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**COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION RAPPORT 19  
LE 26 MAI 2021**

**EXTRACT OF DRAFT MINUTES 19  
COMMUNITY AND PROTECTIVE SERVICES COMMITTEE  
MAY 20, 2021**

**EXTRAIT DE L'ÉBAUCHE DU PROCÈS-VERBAL 19  
COMITÉ DES SERVICES COMMUNAUTAIRES ET DE PROTECTION  
LE 20 MAI 2021**

OTTAWA PARAMEDIC SERVICE 2020 ANNUAL REPORT

ACS2021-EPS-OPS-0001

CITY WIDE

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## **REPORT RECOMMENDATIONS**

**That the Community and Protective Services Committee recommend Council receive this report for information.**

Kim Ayotte, A/General Manager, Emergency and Protective Services, gave a brief summary of the report at hand and introduced Chief Pierre Poirier, Ottawa Paramedic Service who gave a PowerPoint presentation. The presentation is held on file by the City Clerk's office.

Following the presentation Committee members had a variety questions and comments as follows but not limited to the following:

- The Committee members were flabbergasted and impressed by the amount of work paramedics have done during COVID and able to maintain legislative timelines. Throughout the pandemic, paramedics have risen to the occasion and taken on additional responsibilities. They need to maintain their health and strength for the safety of the community. Report will come before committee on mental health in the 3<sup>rd</sup> quarter
- The offload times at all hospitals is still long but slowly improving at Ottawa Hospital and it was pointed out that CHEO performs well and they

meet the 30-minute offload at 90%. They are a role model for the other hospitals. This should be in the report.

- The opioid crisis has touched the community. It is a topic of concern; COVID has pushed opioid crisis from front page. A program has been instituted to provide naloxone kits in community, no questions asked. If the paramedics sees someone in need, they offer a kit. Has been well-received. We continue to push harm reduction.
- With regards to the community programs, the service is looking for funding from the province to turn the project to a program with sustainable funding.
- The facility on Donnelly Drive is now too small for the number of staff and vehicles. The Service is looking at building another facility, possibly a P3 partnership. This will come to Committee when more information is gathered.
- There were concerns raised that the city needs to take the lead on a coordinated mental health strategy; community partners; paramedics; police; needs to be under tutelage of Anthony Di Monte and Vera Etches. Councillor Deans brought forth a motion under Additional Items.
- With regards to equity and diversity, the service continues to grow and as it does, they have been able to recruit visible minorities. Recruit classes are now more than 50% female. Will continue to monitor this.
- During the pandemic people have waited too long to seek medical attention. There is no magic bullet to get people to seek medical attention when needed but paramedics advocate for medical care immediately.

Chair Luloff thanked the Chief and all paramedics and front-line workers who have been doing an outstanding job especially during these times.

The report was RECEIVED and CARRIED as presented.