



STRATEGIC DIRECTION FOR OPS 2019-2020

Ottawa Police Services
Board Meeting

June 24, 2019



OTTAWA POLICE SERVICE
SERVICE DE POLICE D'OTTAWA

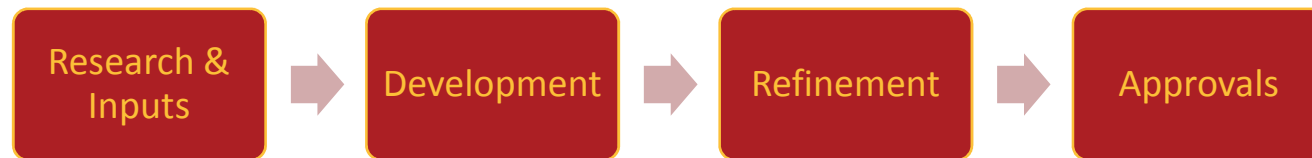
*A Trusted Partner in Community Safety
Un partenaire fiable de la sécurité communautaire*

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INTRODUCTION



- Legislative Requirements
- Process



- Period of Transition

E-SCAN AND RESEARCH HIGHLIGHTS



**Public
Opinion
Research**
June 26 to
August 24, 2018

TalentMap↑

**Member
Engagement**
September 4 to 23,
2018



**Member
Census**
November 15
to December 21,
2017



STRATEGIC DIRECTION FOR THE OTTAWA POLICE SERVICE 2019-2020

Draft
June 24, 2019



- Optimize the frontline staffing allocation model
- Develop tools and processes that ensure equitable access to training and development opportunities
- Foster positive relationships with Associations (OPA, SOA)
- Continue to promote the Wellness Strategy to expand awareness (e.g., early intervention, peer support, fatigue management), and evaluate the Real You Program



- Continue planning and development activities related to South Campus
- Implement the Technology Modernization Roadmap
- Prepare for Next Generation 9-1-1
 - Explore opportunities to improve service delivery through back-office re-alignment and enhancements to online reporting
 - Complete implementation of the radio project



- Establish neighbourhood based problem solving teams to address local public safety concerns, and evaluate effectiveness of the approach
- Focus resources on addressing street violence, violence against women, and road safety
- Actively participate in Ottawa's Community Safety Well-Being Plan



- Build a governance model and action plan
- Evaluate the effectiveness of external advisory committees (e.g., CEC, GLBT)
- Establish internal employee resource groups

CORE VALUE:

Working Together for a Safer Community

NEXT STEPS



■ Launch

- § Production
- § Communications (internal/external)

■ Reporting

■ Start planning for 2021-23 Plan