

**Report to / Rapport au:**

**OTTAWA POLICE SERVICES BOARD  
LA COMMISSION DE SERVICES POLICIERS D'OTTAWA**

**24 June 2019 / 24 juin 2019**

**Submitted by / Soumis par:**

**Chief of Police, Ottawa Police Service / Chef de police, Service de police d'Ottawa**

**Contact Person / Personne ressource:**

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**SUBJECT: LETTERS OF COMMENDATION**

**OBJET: LETTRES DE MENTION ÉLOGIEUSE**

**REPORT RECOMMENDATIONS**

**That the Ottawa Police Services Board receive this report for information.**

**RECOMMANDATIONS DU RAPPORT**

**Que la Commission de services policiers d'Ottawa prenne connaissance du présent rapport à titre d'information.**

**BACKGROUND**

Attached for the information of the Board are excerpts from letters of appreciation / thanks received from the public since the last regular meeting for services rendered by members of the Ottawa Police Service (OPS).

**Date Received: 10 May 2019**

**From: Member of the public**

**OPS member: Constable Kimberley Carnegie**

**Excerpt from letter:** I would like to thank the officers who helped my disabled sister who was stranded at a busy intersection. Thank you for helping her to get home safely, I truly appreciate your efforts in doing that.

**Date Received: 10 May 2019**

**From: Member of the public**

**Excerpt from letter:** A big thank you to the police force who were present at the March for Life in Ottawa. I cannot tell you how pleased I am at how well you protected us. I felt safe. Thank you for your important presence. It made all the difference.

**Date Received: 13 May 2019**

**From: Member of the public**

**OPS member: Constables Christopher Jones and Mark Bradley**

**Excerpt from letter:** I'd like to thank Constables Christopher Jones and Mark Bradley for being very kind and patient with me. I was in quite fearful, but now I have better perspective.

**Date Received: 13 May 2019**

**From: Member of the public**

**OPS member: Constable Christopher Tessier**

**Excerpt from letter:** We would like to express our gratitude to Constable Chris Tessier who helped one of our adult children during a mental health crisis. Cst. Tessier and the other officers calmly helped de-escalate the situation. They were respectful, professional, and knowledgeable. We really appreciate their skill, and the time they spent with us. We are so thankful to have people of their caliber in the Ottawa Police Service.

**Date Received: 14 May 2019**

**From: Member of the public**

**OPS member: Constable Alec Moraru**

**Excerpt from letter:** Constable Alec Moraru responded to a call where a family member was concerned about her nephew whom was believed to be ill. The officer above was awesome. He handled everything with a concerned, caring, personable manner. A class act.

**Date Received: 16 May 2019**

**From: Member of the public**

**OPS member: Constable Matthew Beckett**

**Excerpt from letter:** Je voudrais remercier les policiers "anges gardiens" qui ont trouvé mon fils autiste de 13 ans. Ils ont été très efficaces et respectueux de nos émotions. Ils nous ont ramené mon fils. Je voudrais les remercier au nom de mes trois enfants et en mon nom personnel. Que Dieu vous protège, vous et vos familles respectives!

**Date Received: 18 May 2019**

**From: Member of the public**

**Excerpt from letter:** The Ottawa Police should be commended for their ability at keeping the buses on the transitway running during the protest!

**Date Received: 20 May 2019**

**From: Member of the public**

**OPS member: Constable Holly Raymond**

**Excerpt from letter:** I would like to send along a "well done" and thank you to Constable Holly Raymond. She was deployed at the roadblock on Bayview Drive in Constance Bay during the worst times of flooding there. She was always cheerful and happy, which must have been difficult at times, what with having to deal with exhausted and stressed-out residents. She managed to lift our spirits each time we talked. She was a much-needed beacon of light in our difficult situation. Thank you Cst. Raymond for injecting a little bit of happiness into our distressed lives.

**Date Received: 22 May 2019**

**From: Member of the public**

**OPS member: Constables Natalie Fortin and Kristopher Montgomery**

**Excerpt from letter:** Two of your officers escorted me to the hospital for a mental health crisis. I would like to thank the officers for their service, which was very professional. They had to stay with me in the hospital for almost six hours before I was admitted. We were involved in very meaningful conversations about many aspects of life. Again, thank you for providing the public with such outstanding officers.

**Date Received: 22 May 2019**

**From: Member of the public**

**OPS member: Constable Gordon Mason**

**Excerpt from letter:** I wish send my thanks to the police officers and paramedics who responded to my home after my fall today. They were very reassuring and helpful. It was of great comfort to me.

**Date Received: 26 May 2019**

**From: Member of the public**

**OPS member: Constable Corey Martin**

**Excerpt from letter:** I am writing today to express my gratitude to Constable Corey Martin for his highly professional and friendly work on my case. Constable Martin arrived on the scene of my car accident and was very calm and pleasant. It was clear from the start that his intent was to assist both parties with the situation rather than find fault or blame. He took his time to thoroughly investigate the accident with his flashlight in the rain, and he paid close attention to every detail while preparing the accident report. I would like to thank Cst. Martin for serving the Ottawa community with such

genuine kindness and professionalism. He helped us to make the best of a stressful situation.

**Date Received: 30 May 2019**

**From: Member of the public**

**OPS member: Constable Wendy Lee**

**Excerpt from letter:** I am a recovering addict. I have been sober now for four years. I would like to share with you my experience with a few outstanding officers that helped to gently push me into becoming the functioning human being that I am working hard to become. Constable Wendy Lee saw past the person I was and saw the person she believed I could become. When in the very depths of my disease she had kind but firm words that touched me in ways that helped me to believe enough in myself to gather the courage to begin this difficult journey I now face. I have a life now. I got my family back and appreciate every moment of my in ways I never thought possible. I want thank Cst. Lee for going above and beyond when she could have given up and just left me to my own devices.

**Date Received: 31 May 2019**

**From: Member of the public**

**OPS member: Constables Henry Matamoros, Michael Wheaton and Corey MacNeil**

**Excerpt from letter:** I wish to compliment the officers directing traffic at the intersection today while crews repaired the lights. Their directions were clear, succinct and continuous and ensured that traffic flowed smoothly, evenly and without any back-ups. They certainly had control of the intersection. Very professional.

**Date Received: 01 June 2019**

**From: Member of the public**

**OPS member: Constables Chad Fawcett, Katherine Ste. Marie and Alec Moraru**

**Excerpt from letter:** Constables Chad Fawcett, Katherine Ste. Marie and Alec Moraru responded to a call where I was recovering from having a seizure. From what I have been told, the officers responded with absolute professionalism and respect. I have been told that my behaviour was aggressive and violent. I would like a chance to meet with these officers, and apologize.

**Date Received: 04 June 2019**

**From: Member of the public**

**OPS member: Constables Corey Martin**

**Excerpt from letter:** I wanted to thank Constable Corey Martin for his decision to give me a warning. I really didn't know how I was going to explain an additional expense to a none-to-happy husband. I really appreciated the warning and consideration.

**Date Received: 04 June 2019**

**From: Member of the public**

**Excerpt from letter:** I applied online today for the vulnerable sector check as a volunteer and the results came back in less than an hour! Wow! Great online service! Keep up the good work!

**Date Received: 08 June 2019**

**From: Member of the public**

**OPS member: Constable Vincent Grant**

**Excerpt from letter:** I had been delusional, thinking someone was trying to kill me. I was also afraid of the police. The police officer that picked me up and brought be back to reality really deserves my thanks. He reassured me made me feel safe and worked with me to address my concerns. But he also told me I probably needed to be on the right medication. I spent some time admitted to the hospital and it has been rough but my life is changing and I have hope again.