OPS COVID 19 RESPONSE

Presented to the Ottawa Police Services Board

April 27, 2020

OTTAWA POLICE SERVICE
SERVICE DE POLICE D'OTTAWA

A Trusted Partner in Community Safety
Un partenaire fiable de la sécurité communautaire

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PRESENTATION OVERVIEW

- COVID 19 Response

- Operational Approach

- Current State

  - Internal / External

  - Policing Impacts

- Finance

- Future

COVID 19 RESPONSE

- Ottawa Public Health is the lead agency for City of Ottawa response to Pandemic. This is coordinated through Office of Emergency Management.

- Our response is part of OPS Pandemic Plan and OPS Emergency Management Plan.

- Daily meetings with City, Provincial Policing partners, OPA / SOA and PSB.

- Regular meetings with NCR public safety partners, national and international policing agencies.

OPERATIONAL APPROACH

- To deliver policing operations;

- Protect our members;

- Maintain our capacity to deliver police operations; and

- Protect our community and healthcare systems.
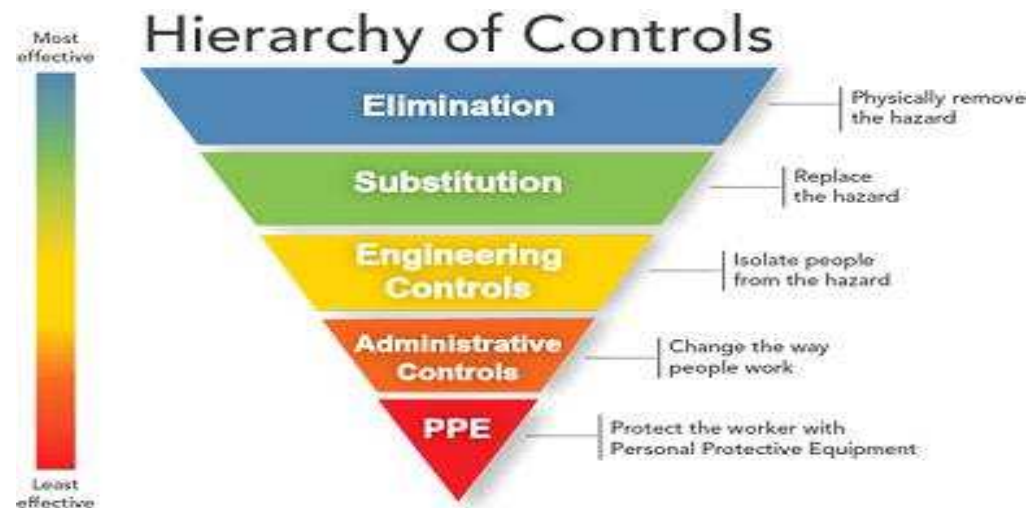
Honour
Courage
Service

Honneur
Courage
Service

CURRENT STATE- INTERNAL

- Occupational Health and Safety Infection Control Practices

- Provides guidance on protection of OPS members and maintaining a healthy workforce.

- Pandemic Planning Team led.

Hierarchy of Controls

- Most effective
- Elimination — Physically remove the hazard
- Substitution — Replace the hazard
- Engineering Controls — Isolate people from the hazard
- Administrative Controls — Change the way people work
- PPE — Protect the worker with Personal Protective Equipment
- Least effective

CURRENT STATE- INTERNAL

- Administrative Controls: Staffing Strategies (Work from home, staggered start times, virtual meetings / parades, reserve staffing model)

- Engineering Controls: Physical Barriers

- Personal Protective Equipment, Cleaning and Decontamination

CURRENT STATE- INTERNAL

- Created centralized internal web page to keep members updated.

    - Safety tips for frontline

    - Enforcement updates

    - Tips for working from home

    - Key contacts

    - Wellness / Mental Health

    - IT solutions

- Accessible via laptop, desktop or cellphone.

PANDEMIC PLANNING

Keep up-to-date on everything you need to know

Log into the Pandemic Update Wiki at:

LEARN ABOUT
- Best-practices to keep you and your family safe
- Updates on PPEs
- Protocols on dealing with the public
- Information/Policies on travel
- Who are the OPS leads
- What we are doing to keep members safe

HELPFUL LINKS:
twitter.com/ottawahealth

OR VISIT: tinyurl.com/COVIDOttawa

If you are struggling during this pandemic OPS has supports in place to help you. Visit the Wellness wiki page for more information.

Honour Courage Service

Honneur Courage Service
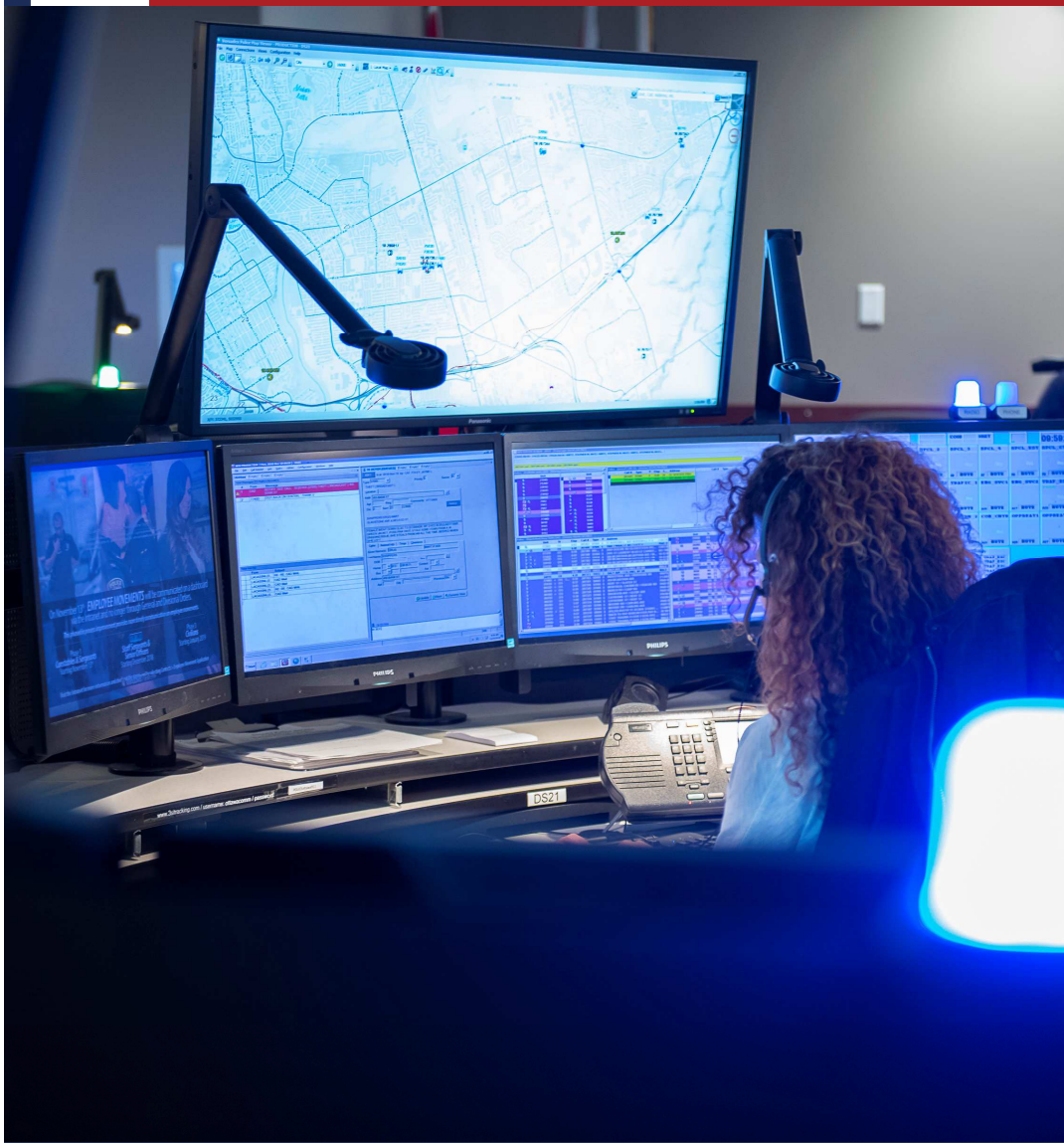
CURRENT STATE - EXTERNAL

- Reached out to shuttered businesses to enhance safety with crime prevention tools.

- City-wide proactive patrols

- Outreach: NRT with food to vulnerable residents

- Education vs Enforcement: By-Law led (Emergency Measures and Civil Protection Act)

- Federal Quarantine Act- Compliance

- Anti-abuse campaign for women and children

- Frontline visits to Ottawa-area hospitals for show of solidarity and thanks.

  - Video created and sent to each hospital
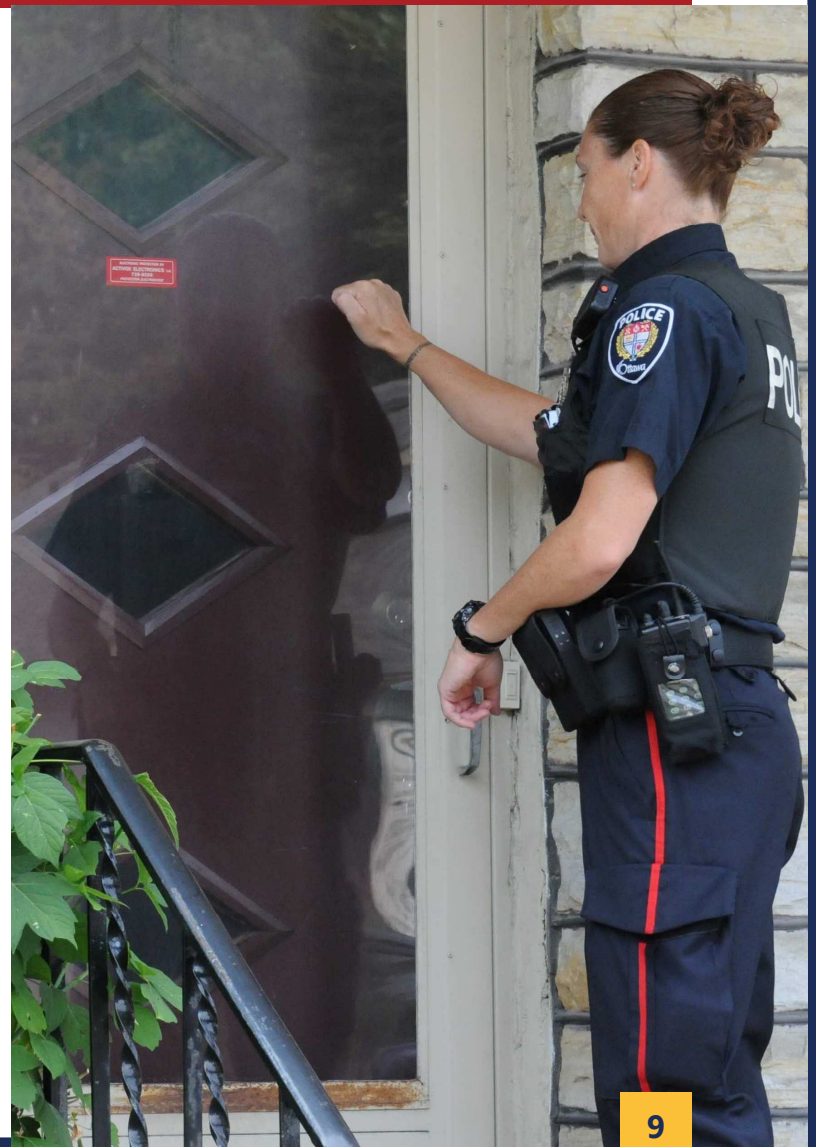
POLICING IMPACT- CALLS FOR SERVICE

§ **Year-to-date** dispatched calls requiring on-scene police presence have fallen 3% or 3,000 calls

§ **Since March 16**, dispatched calls declined by 30% (±200 calls/day)

§ **INCREASE:**
Request Police Officer, Disputes (Partner, Neighbour, Family), Domestic Complaints, Mental Health, and Vagrancy

§ Includes city-wide proactive patrols, help to businesses, community outreach.

POLICING IMPACTS - CRIME TRENDS

- **Year-to-date** reported crime has fallen by 2%, due to fewer property crimes (Theft Under $5,000)

- Shootings declined 55% to 9 incidents (-11) with 37 guns taken off the street (25 handguns)

- **Post state of emergency** reported crime has dropped by 20%

  - **Fewer:** Assaults (-7%), sexual violations (-30%), robberies (-43%), thefts (-50%)

  - **Increase:** Break and enter (60%), fraud (4%), mischief (6%)

FINANCIAL UPDATE

- COVID 19 Pandemic response represents a major financial risk for the 2020 OPS Budget

- OPS Command team will provide monthly updates to the Board through FAC

- Significant financial controls already implemented

- Current forecast ranges from a deficit between $1.4M and $5.9M

- Additional options are under review to reduce in year deficit and manage longer term impacts

2020 BUDGET IMPACT DUE TO COVID 19

In $M

Budget Item	June	FY 2020	Comments
Revenue Pressure	3.2	7.4	Paid Duties, Backgrounds, Airport
Expense Pressure	3.3	11.4	PPE, Unused AL, Pandemic OT
Total Pressure	**6.5**	**16.8**	
Expense Savings – non discretionary	(1.2)	(3.7)	Court OT, Canada Day OT, Regular OT, Fuel
Expense Savings – Discretionary	(3.9)	(9.2)	Spending freeze, travel, training, Paid Duty OT
Total Expense Savings	**(5.1)**	**(12.9)**	
Deficit	**1.4**	**5.9**	

- Aligned with City of Ottawa Business Continuity Task Force Financial Forecasting Process
- High level assumptions at this time....forecast will evolve as more time passes and more data is available
- 2 scenarios – length of pandemic
  - End of June
  - Rest of year

NEXT STEPS

- **Incident** (4 to 6 weeks)

- **Stabilization (Future Pandemic Spikes)** (2 to 6 months)

- **Recovery** (6 to 12 months)

- **Post-incident** (12+ months)

CONCLUSION