



Community and Protective Services Committee

Minutes 4

Thursday, 20 June 2019

9:30 am

Champlain Room, 110 Laurier Avenue W.

- Notes:*
- 1. Please note that these Minutes are to be considered DRAFT until confirmed by the Committee.*
 - 2. Underlining indicates a new or amended recommendation approved by Committee.*
 - 3. Except where otherwise indicated, reports requiring Council consideration will be presented to Council on 26 June 2019 in Community and Protective Services Committee Report 4.*

Present: Chair Councillor J. Sudds
Vice Chair Councillor K. Egli
Councillors: M. Luloff , E. El-Chantiry , D. Deans , M. Fleury,
C. McKenney, S. Blais and C.A. Meehan

DECLARATIONS OF INTEREST

No declarations of interest were filed.

CONFIRMATION OF MINUTES

Minutes 3 - 18 April 2019

CONFIRMED

CRIME PREVENTION OTTAWA

1. CRIME PREVENTION OTTAWA TERMS OF REFERENCE

ACS2019-CCS-CPS-0005

CITY WIDE

That the Community and Protective Services recommend Council approve the Crime Prevention Ottawa Terms of Reference, as outlined in this report and attached at Document 1.

CARRIED

2. CRIME PREVENTION OTTAWA ANNUAL ACTION REPORT 2018

ACS2019-CCS-CPS-0006

CITY WIDE

That Community and Protective Services Committee and Council receive this report for information.

Councillor Diane Deans, Chair of Crime Prevention Ottawa (CPO) gave some introductory remarks on the work of CPO and introduced Nancy Worsfold, Manager of Crime Prevention Ottawa. Nancy introduced the team that would be assisting her in the presentation:

- Christine MacIntosh - John Howard Society of Ottawa
- Kim McCalpin - John Howard Society of Ottawa
- Patricia Davies - Ottawa Community Immigrant Services (OCISO)
- Laavanyan Selvendren - Ottawa Community Immigrant Services (OCISO)
- Carl Cartright - Ottawa Police Service

A copy of their presentation is held on file with the City Clerk's office.

Following the presentation Committee members had a variety of questions of the speakers dealing with but not limited to the following:

Does CPO support and believe that Community Policing is important? They feel it is very important and getting better. The Ottawa Police Service has received funds from the province that should assist in expanding.

An important part of keeping youth crime down is getting employment. Funds were made available (\$400,000) for youth programs and Dan Chenier, General Manager of Recreation, Cultural and Facility Services will provide information on the 5 groups who received that funding.

Discussion took place on quantity of guns in the Ottawa area and where they may have come from. Investigating Officer with Ottawa Police, Carl Cartwright stated that most were coming from the U.S.

The report recommendation was put to Committee and RECEIVED as presented.

OFFICE OF THE CITY CLERK AND SOLICITOR

LEGISLATIVE SERVICES

3. ACCESSIBILITY ADVISORY COMMITTEE – 2017-2018 ANNUAL REPORT

ACS2019-CCS-AAC-0001

CITY WIDE

That the Accessibility Advisory Committee recommend that the Community and Protective Services Committee receive the 2017-2018 Annual Report of the Accessibility Advisory Committee as detailed in Document 1.

RECEIVED

4. STATUS UPDATE – COMMUNITY AND PROTECTIVE SERVICES COMMITTEE INQUIRIES AND MOTIONS - FOR THE PERIOD ENDING 11 JUNE 2019

ACS2019-CCS-CPS-0004

CITY WIDE

That the Community and Protective Services Committee receive this report for information.

RECEIVED

EMERGENCY AND PROTECTIVE SERVICES**BY-LAW AND REGULATORY SERVICES**

5. BY-LAW AND REGULATORY SERVICES – SERVICE REVIEW AND 2018 ANNUAL REPORT

ACS2019-EPS-GEN-0005

CITY WIDE

That Community and Protective Services Committee recommend that Council:

1. **approve 22.00 Full-Time Equivalents (FTEs) to be funded through revenues in the By-law and Regulatory Services budget, as described in this report; and,**
2. **receive for information the By-law and Regulatory Services 2018 Annual Report attached as Document 1.**

Roger Chapman, Director of By-law and Regulatory Services thanked his staff for having worked on this report. He then gave a PowerPoint presentation on the highlights of the report. A copy of the presentation is held on file with the City Clerk's office.

The Committee heard from the following delegations:

1. *Chris Greenshields – Vanier Community Association - By-Law and Regulatory Services needs additional resources to be more proactive and to better respond to the growing Request for services. The introduction of new technology such as the app Neappoli, which many members of the Vanier Community Association and the Vanier Safety Committee have used is commendable.
2. Norman Moyer – President, Lowertown Community Association – It is a very active community and made possible by all the officers from By-law Services. They support the recommendation for more staff especially since it would help with noise complaints. Another big problem is A-frame signs on sidewalks and rooming houses and the need to be more proactive.
3. Paula Tchen – Action Sandy Hill – They support the recommendation to add the additional staff. The service does need to be more proactive than reactive. Feel that better tracking of incidents is needed.

[* *All individuals marked with an asterisk either provided their comments in writing or by email; all such comments are held on file with the City Clerk.]*

Following the presentation and delegations committee members asked staff a variety of questions regarding but not limited to these points:

- The KPMG report in 2016 recommended 15 more staff but this report calls for 22. The increase is due to 11,000 more service requests from 2016 to 2018. The department will assess the workload and determine the staffing level for the future.
- Wildlife issues are being done by BLRS staff with the assistance of the National Capital Commission and the Ministry of Natural Resources.
- The 22 positions are not a pressure on taxes since they are paid by fees and fines.
- It was noted that there are a list of repeat offenders and they should be dealt with since they create a large workload.

- Committee members had high praise for the work done by all the staff at BLRS.

The report recommendation was put to Committee and CARRIED and RECEIVED as presented.

DIRECTION TO STAFF:

That By-law and Regulatory Services staff work with other departments such as Health, Fire and Police to form a working group with regards to closing down the unlicensed water pipe establishments.

OTTAWA FIRE SERVICES

6. OTTAWA FIRE SERVICES 2018 ANNUAL REPORT

ACS2019-EPS-GEN-0006

CITY WIDE

That the Community and Protective Services Committee recommend that Council receive this report for information.

Chief Ayotte was present along with Anthony Di Monte, General Manager of Emergency and Protective Services to answer questions from Committee members.

Committee members had a variety of questions of the speakers dealing with but not limited to the following:

Chief Ayotte outlined the work and procedures needed now for the LRT system once in operation but also the work needed during its construction. Special equipment was purchased by RTG in case of emergencies to be used by the Fire Service.

The re-accreditation process is under way and appears to be very positive.

The report recommendation was put to Committee and RECEIVED as presented.

OTTAWA PARAMEDIC SERVICES

7. OTTAWA PARAMEDIC SERVICE 2018 ANNUAL REPORT

ACS2019-EPS-GEN-0007

À L'ÉCHELLE DE LA VILLE

That the Community and Protective Services Committee recommend Council receive this report for information.

Chief Cassidy was present along with Anthony Di Monte, General Manager of Emergency and Protective Services to answer questions from Committee members.

Committee members had a variety of questions of the speakers dealing with but not limited to the following:

The Chief and Mr. Di Monte stated that the information regarding ward by ward responses and calls would be in future reports as previously given.

Chief Cassidy noted that construction and road delays does provide a challenge. They are also working with hospitals on this issue as well as delays at emergency units at hospitals. He stated that the optimum time from arriving at hospital to back on the road should be 20 to 30 minutes. At the moment it is 88 minutes.

Mr. Di Monte commented that the real bottleneck is at the hospital and the problem is lack of resources at the hospital. Leaving a paramedic at the hospital to assist is not feasible.

There was concern that the call centre process was trending worse. The Chief said that changes in the protocol and to the system is anticipated within the next couple of years.

Protocols and procedures have been established for the new LRT.

The report recommendation was put to Committee and RECEIVED as presented.

PUBLIC POLICY DEVELOPMENT

8. HARMONIZATION OF SMOKE-FREE BY-LAWS

ACS2019-EPS-GEN-0008

CITY WIDE

That the Community and Protective Services Committee recommend that Council approve the proposed consolidated Smoking and Vaping By-law and repeal related pre-existing smoking by-laws and specific smoking regulations, as well as approve related amendments to the Transit By-law (2007-268, as amended) and ROW Patio By-law (2017-92, as amended), all in the general form set out in Documents 1, 2, and 3, and as described in this report.

CARRIED as amended by the following Motion:

MOTION NO. CPS 4/1

Moved by Councillor M. Fleury:

WHEREAS outdoor municipal properties including municipal parks, beaches, and the areas surrounding municipal buildings are smoke and vapour free, enabling members of the public to congregate free of second-hand smoke and vapour; and

WHEREAS there is a desire to encourage Federal departments and agencies that administer, manage, or program activities on Federal properties where members of the public may congregate, to initiate or continue review of their policies with a view to creating and supporting smoke-free and vapour-free public places;

BE IT RESOLVED THAT the Community and Protective Services Committee recommend that Council petition the National Capital Commission, the Parks Canada Agency, Canadian Heritage, and other Federal departments and agencies that administer, manage, or program activities on Federal properties where members of the public congregate to put into place policies that create and support smoke-free and vapour-free public places on Federally-owned properties; and

BE IT FURTHER RESOLVED THAT the Mayor communicate such Council petition to the Chairperson and Chief Executive Officer of the National Capital Commission as well as the responsible Ministers for Parks Canada, Canadian Heritage, and any other appropriate Federal department and agency.

CARRIED

RECREATION, CULTURAL AND FACILITY SERVICES

COMMUNITY RECREATION AND CULTURAL PROGRAMS

9. OTTAWA MUSIC STRATEGY IMPLEMENTATION UPDATE

ACS2019-RCF-GEN-0006

CITY WIDE

That the Community and Protective Services Committee recommend that Council:

- 1. Receive the 2018 Ottawa Music Strategy Status and Implementation report; and**
- 2. Direct staff to implement the 2019-2020 recommendations described within this report and to report back on full implantation by Q2, 2021.**

RECEIVED and CARRIED

PUBLIC WORKS AND ENVIRONMENTAL SERVICES DEPARTMENT

10. ROYAL SWAN PROGRAM UPDATE

ACS2019-PWE-GEN-0026

CITY WIDE

That the Community and Protective Services Committee recommend Council gift the Royal Swans to Parc Safari Incorporated to ensure proper care of the aging flock.

The Committee heard from the following delegations:

1. *Mark Davidson - Resident of Ottawa, birdwatcher and amateur naturalist. He stated that Mute Swans are categorized by the Canadian Wildlife Service of Environment Canada as a “non-native invasive species” which is why their management by the city is subject to Canadian Wildlife Service rules. He is support of the recommendation. He believes that knowing now what we do about the importance of native biodiversity we should ask ourselves whether in 2019 we would accept such a gift from the Queen. If not then perhaps we should recognize that its time for the city to end its unique support for this invasive and destructive species in the sensitive Rideau River ecosystem.
2. Clarence Dungey – Likes the swans in Ottawa but supports the recommendation of staff.

[* *All individuals marked with an asterisk either provided their comments in writing or by email; all such comments are held on file with the City Clerk.]*

The report recommendation was put to Committee and CARRIED as presented.

INQUIRIES

Councillor J. Suds

Upgrade of Free Public Wi-Fi” sent to Council on June 13th 2019 outlined a plan to remove Wi-Fi services to 25 recreation centers throughout the city. This plan results in a complete disruption to a service that residents across the city have come to expect and rely upon. This is seen throughout many of the city’s recreational facilities where many have come to rely on our Wi-Fi network to work and/or stay connected to family and friends while visiting the facilities. It is important for us to consider that for some residents public wifi is their only ability to connect to the internet. I believe everything should be done to mitigate such disruptions.

I understand that the current wifi supplier was not able to continue the service at an acceptable cost to the city. Further I understand that a successful pilot project has been deployed by the IT team in two of our recreational facilities. Would staff please advise what measures can be taken to mitigate the loss of this service in our recreation centres so as to mitigate the impact on our residents whom rely on this connection? Further, can staff please provide options for rolling out the planned wifi upgrades in a way that maintains some level of acceptable connectivity in the interim, such that service is not disrupted for more than 5 business days in a recreational facility?

Councillor M. Fleury

Can the City of Ottawa brief CPS committee on the proposed amendments to the province of Ontario, Housing Services Act, 2011 (as part of the Community Housing Renewal Strategy). Specifically, how these proposed amendments will affect the City of Ottawa?

As per this provincial announcement: <https://www.ontario.ca/page/community-housing-renewal-strategy>

ADDITIONAL ITEM

MOTION NO. CPS 4/2

Moved by Councillor M. Fleury:

BE IT RESOLVED THAT, pursuant to subsection 89(3) of the Procedure By-law, the following item be added to the agenda for today's meeting, to allow this matter to rise to Council for approval prior to the summer legislative break.

CARRIED

MOTION NO. CPS 4/3

Moved by Councillor M. Fleury:

WHEREAS at its meeting of July 12, 2017, Council enacted a by-law to amend By-law No. 2005-208 and By-law No. 2013-416 respecting certain property maintenance and property standards issues, respectively, in Sandy Hill as part of a 2-year pilot program which focus has been to address waste concerns in that area of Ward 12;

AND WHEREAS provisions to repeal the sections added to the two aforementioned by-laws effective July 12, 2019, were included in the amending by-law, pending an evaluation of the efficacy of the pilot;

AND WHEREAS By-law and Regulatory Services advises that, while enforcement has been undertaken as resources permit, the provisions have proven successful in helping to address waste issues in Sandy Hill;

BE IT RESOLVED THAT the provisions to repeal the sections of the Property Maintenance By-law (2005-208) and the Property Standards By-law (2013-416) related to the Sandy Hill Waste Matters pilot be repealed in order to allow the program to continue.

CARRIED on a division of 6 YEAS to 3 NAYS as follows:

YEAS (6): Councillors D. Deans, M. Fleury, M. Luloff, C. McKenney,
C.A Meehan, J. Sudds

NAYS (3): Councillors S. Blais, E. El-Chantiry, K. Egli

ADJOURNMENT

The meeting adjourned at 12:40 pm

Committee Coordinator

Chair