

**COMMUNITY AND PROTECTIVE
SERVICES COMMITTEE**

10

**REPORT 9A
11 DECEMBER 2019**

**COMITÉ DES SERVICES
COMMUNAUTAIRES
ET DE PROTECTION
RAPPORT 9A
LE 11 DÉCEMBRE 2019**

**Extract of Draft Minutes 9
Community and Protective
Services Committee**

21 November 2019

**Extrait de l'ébauche
du procès-verbal 9
comité des services
communautaires et de protection
le 21 novembre 2019**

2020 Draft Operating and Capital Budget – Community and Protective Services Committee

ACS2019-FSD-FIN-0007

City Wide

DECLARATION OF INTEREST

I, Councillor Catherine McKenney, declare a potential, deemed pecuniary interest on the following portions of the 2020 Community and Protective Services Committee Draft Operating and Capital Budget:

- Housing Services Operating Resource Requirement (Page 37) as follows:
 - Community Homelessness Prevention Initiative (p. 37);
 - Home for Good (p. 37)
 - Reaching Home (p. 37)

as my spouse is employed by the Options Bytown, an organization that will receive funding from, or would be eligible to receive funding from, these budget line items.

Councillor McKenney did not take part in the discussion on these items.

POINT OF PERSONAL PRIVILEGE

REPORT 9A
11 DECEMBER 2019

I, Councillor Keith Egli, rise on a point of personal privilege. My spouse is a member of the Nepean, Rideau and Osgoode Community Resource Centre Board of Directors, an organization that receives funding from the City. While I have no pecuniary or financial interest under the *Municipal Conflict of Interest Act*, I have decided to declare this relationship to provide transparency in the spirit of Section 1 of the Code of Conduct and to fulfil my responsibilities under Section 243 of the *Municipal Act* in participating in this debate and voting on the matter. In addition, I have filed with the Clerk's Office, a copy of the Integrity Commissioner's memorandum on this matter.

I, Councillor Jenna Sudds, declare a point of personal privilege on the following portions of the 2020 Community Protective Services Committee Draft Operating and Capital Budget:

- Recreation, Culture and Facility Services Budget

As I am considering being on the Board of Directors for the Canada Day in Kanata Association, a registered not-for-profit association who operates the annual event. I have decided to declare this relationship to provide transparency in the spirit of Section 1 of the Code of Conduct for Members of Council.

As these were not Declarations of Interest, Councillor Egli and Councillor Sudds did take part in the discussion on these items.

REPORT RECOMMENDATION

That the Community and Protective Services Committee consider the relevant portions of the draft 2020 Operating and Capital Budgets and forward its recommendations to Council, sitting as Committee of the Whole, for consideration at the meeting to be held 11 December 2019.

The following staff spoke to a PowerPoint presentation on the 2019 Budget for Community and Protective Services Committee:

**REPORT 9A
11 DECEMBER 2019**

- Isabelle Jasmin – Deputy City Treasurer
- Anthony Di Monte - General Manager, Emergency and Protective Services
- Donna Gray – General Manager, Community and Social Services
- Dan Chenier - General Manager, Recreation, Cultural and Facility Services
- Luc Gagné - Director, Parks, Forestry and Stormwater Services, Public Works & Environmental Services

A copy of the PowerPoint presentation is held on file with the City Clerk's office.

Following the presentation the Committee heard from the following delegations:

- 1) *Marilyn Matheson - Coalition of Day Programs
- 2) *Marie Eveline and Natalie Rumscheidt - Volunteer Ottawa
- 3) *Arlo Litman - Coalition of Community Health and Resource Centres
- 4) *Luc Ouellette - Orléans-Cumberland Community Resource Centre
- 5) *Raynold Alorse and Sandy Wooley - Nepean, Rideau and Osgoode Community Resource Centre (NROCRC)

The Committee recessed at 12:10 PM and resumed at 12:30 PM

- 6) *Kelli Tonner - Executive Director, South-East Ottawa Community Health Centre
- 7) *Patrick Ladouceur and Simone Thibault - Centretown Community Health Centre
- 8) *Yolande Cremer and Rosanne Emard - Lowertown Community Resource Centre
- 9) Nathalie Lafreniere and Sonia Beauchamp - Eastern Ottawa Resource

Centre

- 10) Emilie Hayes – Alliance to End Homelessness
- 11) *Sue Pitchford and Robin Etherington - Bytown Museum
- 12) Justin Bolger and Arwen McKechnie
- 13) *Michelle Hurtubise - Western Ottawa Community Resources Centre
- 14) Beth Tooley - Ottawa Coalition of Community Houses
- 15) Catherine Lindquist - Capital Heritage Connexion
- 16) *Cassie Connor - Warrior Yoga
- 17) *Sylvia Chapman - Community Legal Services
- 18) *Caitlin Thibeault – City for All Women Initiative (CAWI)
- 19) *Marcia Morris - Ottawa Sport Council
- 20) *Elizabeth Whitmore - GottaGo Campaign
- 21) Martyna Turczynowicz - Ottawa Music Industry Coalition
- 22) David Jeanes - Heritage Ottawa

[* All individuals marked with an asterisk either provided their comments in writing or by email; all such comments are held on file with the City Clerk.]

Written submission from:

– Centretown Citizens Ottawa Corporation

Many of the delegations spoke on the following items and concerns:

- Demand is far outpacing funding. Some organizations have seen an increase in demand of 50% or more but only a cost of living increase from the City and they believe a 5% increase is needed in order to start meeting some of the increased demand.

- Some groups would like to see 75% of their core funding come from City.
- Comments that a \$5 million increase for group funding.
- Many expressed the need for core stable funding.
- More is needed since the United Way has cut funding to some groups by as much as 30% per year for 2 or 3 years. One group has seen a cut in funding from \$250,000 to \$70,000.
- Vulnerable youth funding was a one-time grant but needs to be ongoing. Over 2,500 youth in program.
- The Province needs to step up and increase ODSP payments.
- The opioid crisis has caused great concern for those working with youth. Substance abuse, violence, poverty, unemployment.
- Kudos to the City for funds for affordable housing but not keeping up with waiting list.
- Property standard issues and health – bedbugs being one.
- Many social organizations should be seen as an investment where the return is greater than the money invested.
- Homelessness is still a great concern in Ottawa.
- Support for the most vulnerable is stretching resources in all domains.

Following the delegations, staff responded to members' questions listed below:

- Will the 14 new FTE's for paramedics be enough? Will the 1 or 2 new ambulances be enough? Staff reminded the committee that the level zero occurrences is a hospital problem and still looking for resolution.
- Since Volunteer Ottawa assisted greatly with the floods, would it be possible to get them funding through emergency services? Will be looked at.
- Some Committee members requested that United Way Ottawa be invited to

come and speak to Committee regarding their distribution of funds.

- Is there equity across the city regarding facility reviews especially with growth and intensification?
- Lifecycle of City facilities regarding accessibility.
- The \$15 million for housing represents about 250 new units.
- Is the Community Funding Framework enough?
- There is an asset management plan for every long-term care facility.

Before introducing the roadmap motion Councillors Egli and McKenney introduced their motions.

Following these, Chair Sudds made wrap up comments.

The budget roadmap motion was then put before the Committee and carried as presented.

Motion CPS 2019 09/2

Moved by Councillor K. Egli

WHEREAS Province of Ontario has announced some significant changes to social assistance in the province, including but not limited to the Ontario Disability Support Program (ODSP) and Ontario Works; and

WHEREAS as individuals and families who see a drop in income due to these cuts will have a higher need for supports through community agencies, food banks, emergency shelters, and public health providers, placing an increased burden on their budgets and that of the City of Ottawa;

THEREFORE BE IT RESOLVED that the Community and Protective Services Committee recommend Council request the Mayor and Chair of Community and Protective Services Committee to write to the Honourable

**REPORT 9A
11 DECEMBER 2019**

Todd Smith, Minister of Children, Community and Social Services, urging his ministry to:

- 1. reverse its plan to cut \$1 billion from the Ontario Disability Support Program (ODSP) and Ontario Works;**
- 2. maintain the ODSP disability definition;**
- 3. increase the social assistance rates; and**
- 4. consult with relevant stakeholders as the government reviews social assistance programs.**

CARRIED

Motion CPS 2019 09/3

Moved by Councillor K. Egli

WHEREAS on September 25, 2019 as part of the 2020 Budget Directions Timeline and Consultation Report (ACS2019-FSD-FIN-0004), Council approved some of the 2020 Recreation, Cultural and Facility Services User Fees, in order to allow 2020 registrations and rentals sold in 2019 to use the 2020 rates; and

WHEREAS, as outlined in that report the Draft 2020 Operating Budget tabled with Council was to have included the 2021 rates for those fees where the 2020 rates had already been approved by Council;

WHEREAS these fees were inadvertently omitted from Community and Protective Services Committee Draft 2020 Budget document tabled with Council on November 6, 2019; and

WHEREAS Finance has subsequently issued Appendix A to the Draft Community and Protective Services Committee Draft 2020 Budget, which includes the 2021 rates for those Recreation, Cultural and Facility Services

User Fees where the 2020 rate has already been approved by Council;

THEREFORE BE IT RESOLVED THAT the Community and Protective Services Committee receive and consider the additional Recreation, Cultural and Facility Services User Fee Schedules attached as Appendix A (Pages 207- 214).

CARRIED

Motion CPS 2019 09/4

Moved by Councillor C. McKenney

WHEREAS, the City of Ottawa provides temporary lodging and support services within the Family Shelter system, for people fleeing domestic violence when the Violence Against Women shelters are at capacity;

WHEREAS, people fleeing domestic violence account for 11 percent of the households that seek family shelter services annually, which represents 134 households in 2018;

WHEREAS, the City of Ottawa provided over \$1 million annually to supports for overflow shelter capacity;

THEREFORE BE IT RESOLVED that Community and Protective Services Committee recommend Council request that the Mayor write a letter to Minister Todd Smith Ministry of Children, Community and Social Services requesting that the City be compensated for the annual expenses incurred providing overflow shelter service for individuals fleeing domestic violence, which is a provincial responsibility;

THEREFORE BE IT FURTHER RESOLVED that should the city receive this reimbursement from the Provincial Government that this funding be allocated to the City's Housing Reserve Fund; and

THEREFORE BE IT FURTHER RESOLVED that the City request that the

Provincial Minister's staff work with the local Violence Against Women sector on a plan to fund, on an ongoing basis, the approximately 20 to 30 existing unfunded Violence Against Women beds currently available in the City of Ottawa so that local residents fleeing violence have a safe and adequate crisis response with the specialized supports they need.

CARRIED

Motion 2019 09/5

Moved by Councillor K. Egli

That the Community and Protective Services Committee recommend that Council, sitting as Committee of the Whole, approve the Community and Protective Services Committee 2020 Draft Operating and Capital Budgets as follows:

- 1. Emergency and Protective Services Budget, as follows:**
 - a) General Manager's Office and Business Support Services - Operating Resource Requirement (page 1);**
 - b) Security and Emergency Management, as follows:**
 - i) User Fees (page 5);**
 - ii) Operating Resource Requirement (page 4);**
 - c) Fire Services, as follows:**
 - i) User fees (pages 9 - 11);**
 - ii) Operating Resource Requirement (page 8);**
 - d) Paramedic Service, as follows:**
 - i) User Fees (page 15);**

- ii) Operating Resource Requirement (page 14);
- e) By-Law and Regulatory Services, as follows:
 - i) User fees (pages 18-26);
 - ii) Operating Resource Requirement (page 17).

2. Community and Social Services Budget, as follows:

- a) General Manager's Office and Business Support Services Operating Resource Requirement (page 29);
- b) Employment and Social Services Operating Resource Requirement (page 31);
- c) Children's Services, as follows:
 - i) User fees (page 35);
 - ii) Operating Resource Requirement (pages 33 - 34)
- d) Housing Services Operating Resource Requirement, as follows:
 - i) Community Homelessness Prevention Initiative (page 37);
 - ii) Home for Good (page 37)
 - iii) Reaching Home (page 37)
 - iv) Remaining Housing Services Operating Resource Requirement (page 37);
- e) Long Term Care Operating Resource Requirement (page 39);
- f) Partner and Stakeholder Initiatives, Operating Resource Requirement (page 41).

3. Recreation, Cultural and Facility Services Budget, as follows:

a) General Manager's Office and Business Support Services

- i) 2020 User fees (page 47);**
- ii) User fees continued in Appendix A (page 207)**
- iii) Operating Resource Requirement (page 46);**

b) Community Recreation and Cultural Programs

- i) 2020 User Fees (pages 51 - 54);**
- ii) User fees continued in Appendix A (page 208 – 210)**
- iii) Operating Resource Requirement (page 50);**

c) Aquatics, Specialized and City Wide Programs

- i) 2020 User Fees (pages 58 - 60);**
- ii) User fees continued in Appendix A (page 211 – 212)**
- iii) Operating Resource Requirement (page 57);**

d) Parks and Facilities Planning

- i) 2020 User Fees (page 63);**
- ii) User fees continued in Appendix A (page 213)**
- iii) Operating Resource Requirement (page 62)**

e) Facility Operation Services

- i) 2020 User Fees (page 67);**
- ii) User fees continued in Appendix A (page 214)**
- iii) Operating Resource Requirement (page 66).**

4. Public Works and Environmental Services Department – Parks -

Operating Resource Requirement (page 69).

**5. Community and Protective Services Committee Capital Budget
(pages 70-73, individual projects listed on pages 118 –188).**

CARRIED

Direction to staff:

That the City Manager be directed to communicate with his contacts at the Federal Government and the National Capital Commission, to request improved exterior/street-level signage for their public washrooms.