



BUDGET 2020

An affordable approach for
responsible growth, mobility
and housing

Transit Commission

Adopted December 11, 2019



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Transit Commission

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Transportation Services Department

2020 Service Area Summary - OC Transpo

The Transportation Services Department brings together all services related to the mobility of the city, integrating the planning, implementation, operations and delivery of all modes of transportation. Every service and project delivered by the department impacts how people commute – whether by train, bus, car, bicycle, walking or a combination of these – both now and in years to come.

The department operates the OC Transpo system to provide travel options that meet the needs and expectations of customers. All trains and buses are 100 per cent accessible. Both Ottawa and OC Transpo underwent a major transformation with the opening of O-Train Line 1, the Confederation Line, earlier this year. The successful transformation to a multimodal transit system marked a significant change to the way OC Transpo provides service to customers, and the way customers use public transit. OC Transpo works to provide a safe, reliable, comfortable, courteous and affordable transit service for all, to build and retain an engaged workforce, and to meet the policy objectives set by Council and the Transit Commission, all within the established budget.

Programs/Services Offered

- OC Transpo bus system, including rapid, frequent, Connexion, local, school, shopper, and event routes
- O-Train Line 1, the Confederation Line, which runs between Tunney's Pasture Station and Blair Station
- O-Train Line 2, the Trillium Line, which runs from Bayview Station to Greenboro Station; and
- Para Transpo service for customers with disabilities

Many support services for OC Transpo operations are also delivered internally within the department, including:

- Operations control
- Customer service

- Maintenance of transit vehicles and facilities
- Employee management, training, and engagement
- Safety management
- Special Constable program and fare enforcement
- Service and system planning
- Technology implementation and support; and
- Community and stakeholder relations

City of Ottawa
Transportation Services Department
Transit Services - Operating Resource Requirement
In Thousands (\$000)

	2018	2019		2020	\$ Change over 2019 Budget
	Actual	Forecast	Budget	Adopted	
Expenditures by Program					
Transit Operations	423,464	430,468	425,049	436,882	11,833
Transit Customer Systems & Planning	30,747	34,452	35,826	38,732	2,906
Safety, Compliance, Training & Development	4,648	5,247	5,247	4,603	-644
Business Support Services	3,829	3,706	4,104	3,886	-218
General Manager's Office	631	601	601	608	7
Non Departmental	123,006	140,120	140,120	151,251	11,131
Gross Expenditure	586,325	614,594	610,947	635,962	25,015
Recoveries & Allocations	-50,899	-36,096	-36,096	-27,725	8,371
Revenue	-246,510	-274,051	-276,112	-286,743	-10,631
Net Requirement	288,916	304,447	298,739	321,494	22,755
Expenditures by Type					
Salaries, Wages & Benefits	273,981	274,894	275,292	282,563	7,271
Overtime	26,970	25,337	19,918	18,223	-1,695
Materials & Services	137,879	147,576	148,950	156,930	7,980
Transfers/Grants/Financial Charges	123,194	140,162	140,162	151,293	11,131
Fleet Services Branch Chargebacks	859	1,122	1,122	1,122	0
Program Facility Costs	20,661	23,426	23,426	23,754	328
Other Internal Costs	2,781	2,077	2,077	2,077	0
Gross Expenditures	586,325	614,594	610,947	635,962	25,015
Recoveries & Allocations	-50,899	-36,096	-36,096	-27,725	8,371
Net Expenditure	535,426	578,498	574,851	608,237	33,386
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	0	0
Municipal	0	0	0	0	0
Own Funds	-53,608	-75,338	-75,338	-74,490	848
Fees and Services	-192,902	-198,713	-200,774	-212,253	-11,479
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-246,510	-274,051	-276,112	-286,743	-10,631
Net Requirement	288,916	304,447	298,739	321,494	22,755
Full Time Equivalents			2,932.30	3,093.30	161.00

City of Ottawa
 Transportation Services Department
 Transit Services - User Fees

	Policy Fare Structure						
	Multiplier or Discount	Rounded up to nearest	2019 Rate \$	2020 Rate \$	% Change Over 2019	Effective Date	2020 Revenue (\$000)
OC Transpo - Customers' Fares							
Base fare recommended for approval	-	-	3.5104	3.5982	2.5%	1-Apr-2020	
Passes (set by policy from base fare)							
Adult monthly pass	34 x base	quarter	119.50	122.50	2.5%	1-Apr-2020	
Youth (6-19) monthly pass	23% discount	quarter	92.25	94.50	2.4%	1-Apr-2020	
Senior (65+) monthly pass	62% discount	quarter	45.50	46.75	2.7%	1-Apr-2020	
Community monthly pass	64.7% discount	quarter	43.25	43.25	0.0%	1-Apr-2020	
Access monthly pass	64.7% discount	quarter	43.25	43.25	0.0%	1-Apr-2020	
EquiPass monthly pass	52.4% discount	quarter	58.25	58.25	0.0%	1-Apr-2020	
DayPass [1]	3 x base	quarter	10.75	11.00	2.3%	1-Apr-2020	
DayPass3 [1]	7.5 x base	quarter	26.50	27.00	1.9%	1-Apr-2020	
DayPass5 [1]	12 x base	quarter	42.25	43.25	2.4%	1-Apr-2020	
DayPass7 [1]	14.25 x base	quarter	50.25	51.50	2.5%	1-Apr-2020	
Family Pass (weekends/holidays)	3 x base	quarter	10.75	11.00	2.3%	1-Apr-2020	
U-Pass (per semester)	fixed by contract		212.71	218.03	2.5%	1-Sep-2020	

City of Ottawa
 Transportation Services Department
 Transit Services - User Fees

		Policy Fare Structure		2019 Rate \$	2020 Rate \$	% Change Over 2019	Effective Date	2020 Revenue (\$000)
	Multiplier or Discount	Rounded up to nearest						
Single-ride fares [2] (set by policy from base fare)								
Adult single-ride fare (paid by e-purse/ParaPurse)	1 x base	nickel	3.55	3.60	1.4%	1-Apr-2020		
Adult single-ride fare (paid by cash/credit/debit)	+ 5 cents	nickel	3.60	3.65	1.4%	1-Apr-2020		
Senior (65+) single-ride fare (paid by e-purse/ParaPurse) [3]	25% discount	nickel	2.65	2.70	1.9%	1-Apr-2020		
Senior (65+) single-ride fare (paid by cash/credit/debit) [3]	+ 5 cents	nickel	2.70	2.75	1.9%	1-Apr-2020		
Community Pass single-ride fare (paid by e-purse/ParaPurse)	51.4% discount	nickel	1.75	1.75	0.0%	1-Apr-2020		
EquiPass single-ride fare (paid by e-purse/ParaPurse)	51.4% discount	nickel	1.75	1.75	0.0%	1-Apr-2020		
Child (6-12) single-ride fare (paid by e-purse/ParaPurse)	50% discount	nickel	1.80	1.80	0.0%	1-Apr-2020		
Child (6-12) single-ride fare (paid by cash/credit/debit)	+ 5 cents	nickel	1.85	1.85	0.0%	1-Apr-2020		
Child (0-5) single-ride fare [4]	100% discount	-	free	free	-			
Para Transpo discounted fare with Access Pass	33% discount	nickel	2.40	2.45	2.1%	1-Apr-2020		
Para Transpo rural fare	2.7 x base	quarter	9.50	9.75	2.6%	1-Apr-2020		

City of Ottawa
 Transportation Services Department
 Transit Services - User Fees

	Policy Fare Structure		2019 Rate \$	2020 Rate \$	% Change Over 2019	Effective Date	2020 Revenue (\$000)
	Multiplier or Discount	Rounded up to nearest					
Total fare revenue							
Conventional service (bus and O-Train)	-	-			-		\$ 202,627
Para Transpo	-	-			-		\$ 2,149
Other fees recommended for approval							
Presto smartcard	-	quarter	6.00	6.00	-	1-Apr-2020	
Regular park and ride permit	-	quarter	26.50	27.25	2.8%	1-Apr-2020	
Gold Pass park and ride permit	-	quarter	60.00	61.50	2.5%	1-Apr-2020	
Charter bus - first hour	-	dollar	557.00	571.00	2.5%	1-Apr-2020	
Charter bus - each additional hour	-	quarter	278.50	285.50	2.5%	1-Apr-2020	

Notes:

- [1] Valid for unlimited travel for one (DayPass), three (DayPass3), five (DayPass5) and seven (DayPass7) days.
- [2] Single-ride fares may be purchased using cash, Presto or ParaPurse stored value, credit or debit cards, or vouchers issued to social service and non-profit organizations. Not all payment types can be accepted on board buses.
- [3] Seniors travel free on conventional transit services on Sundays and Wednesdays.
- [4] Children who travel frequently and cannot be carried through a fare gate by a parent/guardian may obtain a special smartcard.

**City Of Ottawa
2020 Capital Budget
Transit Commission
Funding Summary
In Thousands \$(000's)**

Project Description	Revenues	Gas Tax	Tax Supported/ Dedicated	Develop. Charges	Tax Supported/ Dedicated Debt	Grand Total
Transit Services						
Renewal of City Assets						
908990 Prince of Wales Bridge (Pier Work)	-	2,000	-	-	1,120	3,120
909087 Rail Operational Readiness	-	-	4,800	-	-	4,800
909089 LRT Detour hours funding for Stage 2	-	15,000	-	-	-	15,000
909390 Transit Structures - Drainage	-	-	50	-	-	50
909681 2020 Buildings - Transit Services	-	-	3,600	-	-	3,600
909718 2020 Transit Roads	-	250	-	-	1,250	1,500
909720 2020 Transit Structures	-	-	-	-	430	430
909721 2020 Transit STR Scoping Pre/Post Eng.	-	-	200	-	-	200
909722 2020 Trillium Line Structures	-	510	-	-	6,150	6,660
909723 2020 Trillium L STR Scoping Pre/Post Eng	-	-	150	-	-	150
909752 Bus Replacement 2020	-	17,636	25,756	-	-	43,392
909756 Operations Support Vehicles - Replace 20	-	-	1,800	-	-	1,800
909757 Renewal of Operational Assets 2020	-	-	13,359	-	-	13,359
909758 Transit Network Yearly Rehab 2020	-	-	1,800	-	-	1,800
909759 Unplanned Infrastructure Response 2020	-	-	1,000	-	-	1,000
909762 Train and Rail Lifecycle and Mod 2020	-	-	750	-	-	750
909763 Bus Stops and Shelters 2020	-	-	-	-	900	900
909764 Station Customer Improvements	-	-	2,850	-	-	2,850
909765 Transit Accessibility Improvements	-	-	500	-	-	500
909766 Transit Priority Road and Signal Project	-	-	2,616	-	-	2,616
909767 IT Comm + Control Syst Onboard Vehicles	-	-	8,500	-	-	8,500
Renewal of City Assets Total	-	35,396	67,731	-	9,850	112,977
Service Enhancements						
909760 IT Fare Technology Systems 2020	-	-	2,000	-	-	2,000
909769 IT Customer Services Technology Systems	-	-	1,300	-	-	1,300
909771 IT Fleet Maintenance Technology Systems	-	-	940	-	-	940
909772 IT Operations Management Systems	-	-	500	-	-	500
909773 IT Technology Systems - Para Transpo	-	-	900	-	-	900
909774 IT Scheduling and Control Systems	-	-	800	-	-	800
909775 IT Technology Systems - Security	-	-	3,000	-	-	3,000

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In Thousands \$(000's)

Project Description	Revenues	Gas Tax	Tax Supported/ Dedicated	Develop. Charges	Tax Supported/ Dedicated Debt	Grand Total
909866 O-Train Line 2 Enhmnt to Exting Stations	-	-	-	-	5,000	5,000
909867 O-Train Line 2 Station Connectivity Impr	-	-	-	-	3,300	3,300
Service Enhancements Total	-	-	9,440	-	8,300	17,740
Transit Services Total	-	35,396	77,171	-	18,150	130,717
Grand Total	-	35,396	77,171	-	18,150	130,717