

26 FEBRUARY 2020

LE 26 FÉVRIER 2020

EXTRACT OF DRAFT TRANSIT
COMMISSION MINUTES 11

EXTRAIT DE L'ÉBAUCHE DU
PROCÈS-VERBAL 11 DE LA
COMMISSION DU TRANSPORT

19 FEBRUARY 2020

EN COMMUN
LE 19 FÉVRIER 2020

GPS AND USER-FRIENDLY APP SYSTEM FOR BUSES TO PROVIDE
ACCURATE INFORMATION ON BUS LOCATION / CANCELLATIONS

ACS2020-OCC-TRA-0003

CITY WIDE

REPORT RECOMMENDATION:

That the Transit Commission recommend Council approve that in 2020, OC Transpo prioritize bringing forward a reliable GPS and user friendly app system on all buses to give accurate information on bus location and cancellations to transit users.

Speaking to introduce her Motion, Commissioner Kavanagh explained that her intent was not to ask that OC Transpo develop a specific app, but that it make its data more openly available to help facilitate the development of such an app with a view towards improving customer service.

The Commission heard from Mr. Justin Kelly, who spoke in support of this initiative. He highlighted the importance of making real-time data available, and recommended wide consultation.

Commissioners spoke of the need to improve data availability, of initiatives such as idea-sharing 'hack-a-thons' to produce apps using open data, and of ensuring that such apps will also be compatible with Para-Transpo systems.

Mr. John Manconi, General Manager, TSD, expressed support for the Motion, and said he believed it could be actioned as part of the department's ongoing workplan. He also spoke of discussions with BlackBerry Ltd., which could see Ottawa become a pilot for this project, at low cost to the City.

**TRANSIT COMMISSION
REPORT 4**

19

**COMMISSION DU TRANSPORT
EN COMMUN
RAPPORT 4
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Discussions having concluded, Commissioner Kavanagh thanked Mr. Kelly and Councillor Mathieu Fleury for their earlier efforts on this matter. The report recommendation was then put before the Commission and was 'CARRIED', as presented.