

**COMMUNITY AND PROTECTIVE
SERVICES COMMITTEE
REPORT 25
13 SEPTEMBER 2017**

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**COMITÉ DES SERVICES
COMMUNAUTAIRES ET DE
PROTECTION
RAPPORT 25
LE 13 SEPTEMBRE 2017**

**EXTRACT OF DRAFT MINUTES 25
COMMUNITY AND PROTECTIVE
SERVICES COMMITTEE
31 AUGUST 2017**

**EXTRAIT DE L'ÉBAUCHE DU
PROCÈS-VERBAL 25
COMITÉ DES SERVICES
COMMUNAUTAIRES ET DE
PROTECTION
LE 31 AOÛT 2017**

OTTAWA PARAMEDIC SERVICE 2016 ANNUAL REPORT

ACS2017-EPS-GEN-0011

CITY WIDE

REPORT RECOMMENDATIONS

That the Community and Protective Services Committee recommend Council receive this report for information.

Anthony Di Monte, General Manager, Emergency and Protective Services introduced Peter Kelly, Deputy Chief, Ottawa Paramedic Services who would be giving a PowerPoint presentation on the report with the assistance of Greg Furlong, Program Manager, Operational Support Services.

A copy of the presentation is held on file with the City Clerk's office.

Committee discussions included, but were not necessarily limited to, questions and comments related to:

- A great concern is the lack of paramedic service in the rural areas or at least the timeliness of the calls and having to depend on neighbouring municipalities. Staff stated that the investment in 24 new paramedics is having an impact and will be reflected more in 2018. There are 12 of the 24 now working with the next 12 within the next couple of months.
- Average response time for West Carleton is 12 minutes and for Osgoode 11 minutes.

- The agreement discussed in the media with the bordering municipalities will not be signed according to Anthony Di Monte.
- Discussion took place on the City having to reinstate a policy that allowed paramedics to be taken out of service in the last 30 minutes of their shift. This is to be reinstated as of September 1 and will have no financial impact.
- There are defibrillators in all Police and Fire and the possibility of paramedics on fire vehicles will be examined in the future. At present time 6 firefighters out of 1,500 are registered paramedics.
- The off load program at the hospitals is still a pilot project and working very well. It is hoped that the province will continue to fund.

All Committee members praised the work done by the Paramedic Service and the report before them.

The report was then put to Committee and RECEIVED as presented.

DIRECTION TO STAFF:

1. That Staff meet with individual Councillors who wish to have information on how the new paramedic hires have improved report times.
2. That staff prepare a report on how the addition of paramedics have improved response times some time during the 1st quarter of 2018.