



Property Standards Service Request Data, 2012-2016

By-law & Regulatory Services
Services des règlements municipaux



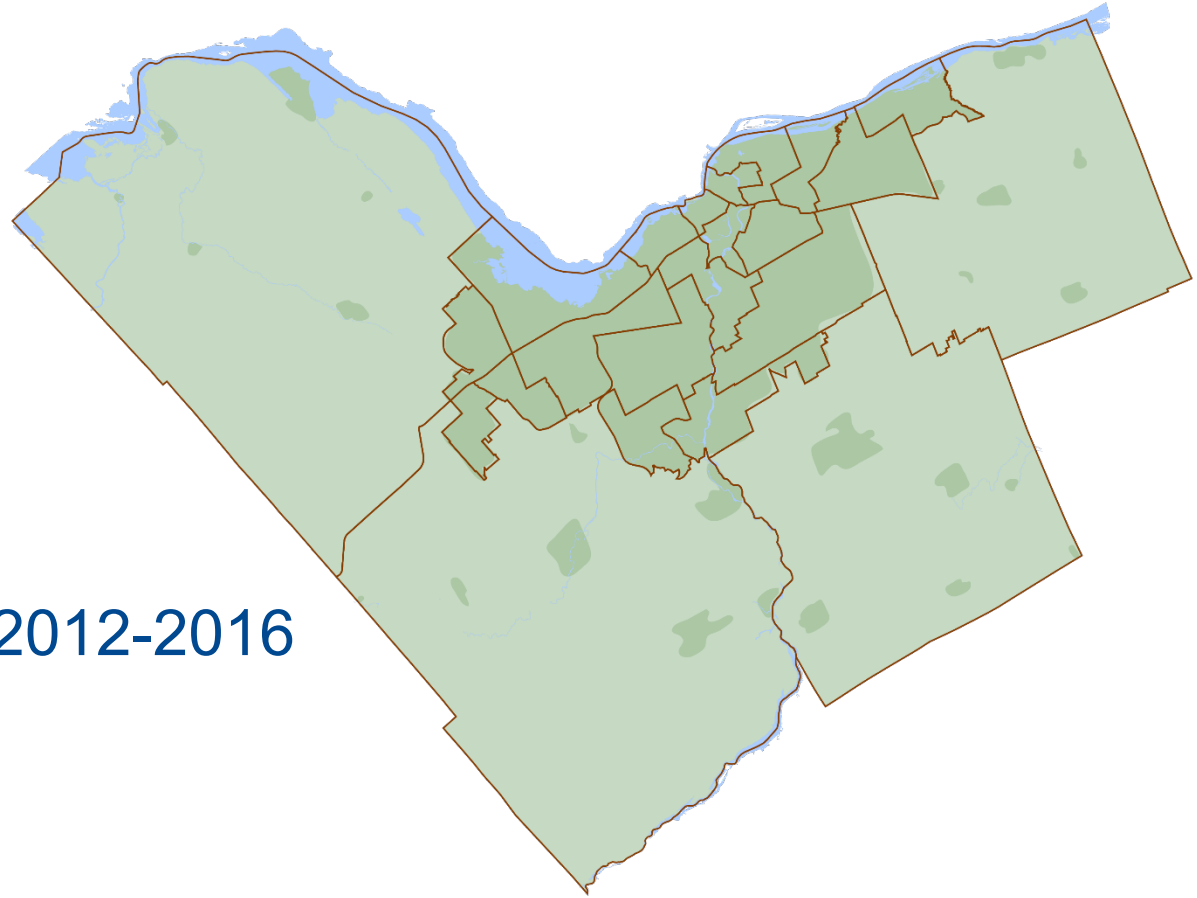
Ottawa

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City-Wide Data 2012-2016



City of Ottawa
Service Requests for Property Standards, By Year and Type

Service Requests by Location

Ward	2012	2013	2014	2015	2016	Average	Percentage
WARD 1	279	361	314	293	275	304	2.9%
WARD 2	246	327	273	273	234	271	2.6%
WARD 3	282	408	343	414	371	364	3.5%
WARD 4	181	323	251	228	213	239	2.3%
WARD 5	131	82	94	114	118	108	1.0%
WARD 6	129	185	179	167	175	167	1.6%
WARD 7	363	427	488	489	463	446	4.3%
WARD 8	460	694	648	566	611	596	5.7%
WARD 9	358	490	381	412	358	400	3.8%
WARD 10	351	476	493	506	470	459	4.4%
WARD 11	257	346	263	272	302	288	2.8%
WARD 12	1643	1894	1744	1778	1839	1780	17.1%
WARD 13	428	640	585	563	648	573	5.5%
WARD 14	857	1152	1015	882	836	948	9.1%
WARD 15	452	566	555	459	492	505	4.8%
WARD 16	513	678	657	541	510	580	5.6%
WARD 17	418	643	568	559	470	532	5.1%
WARD 18	616	776	607	543	399	588	5.6%
WARD 19	262	342	285	330	254	295	2.8%
WARD 20	203	226	194	220	226	214	2.1%
WARD 21	144	179	207	167	177	175	1.7%
WARD 22	240	285	260	262	273	264	2.5%
WARD 23	313	364	309	310	315	322	3.1%
Undetermined	13	3	6	4	4	6	0.1%
Grand Total	9139	11867	10719	10352	10033	10422	100.0%

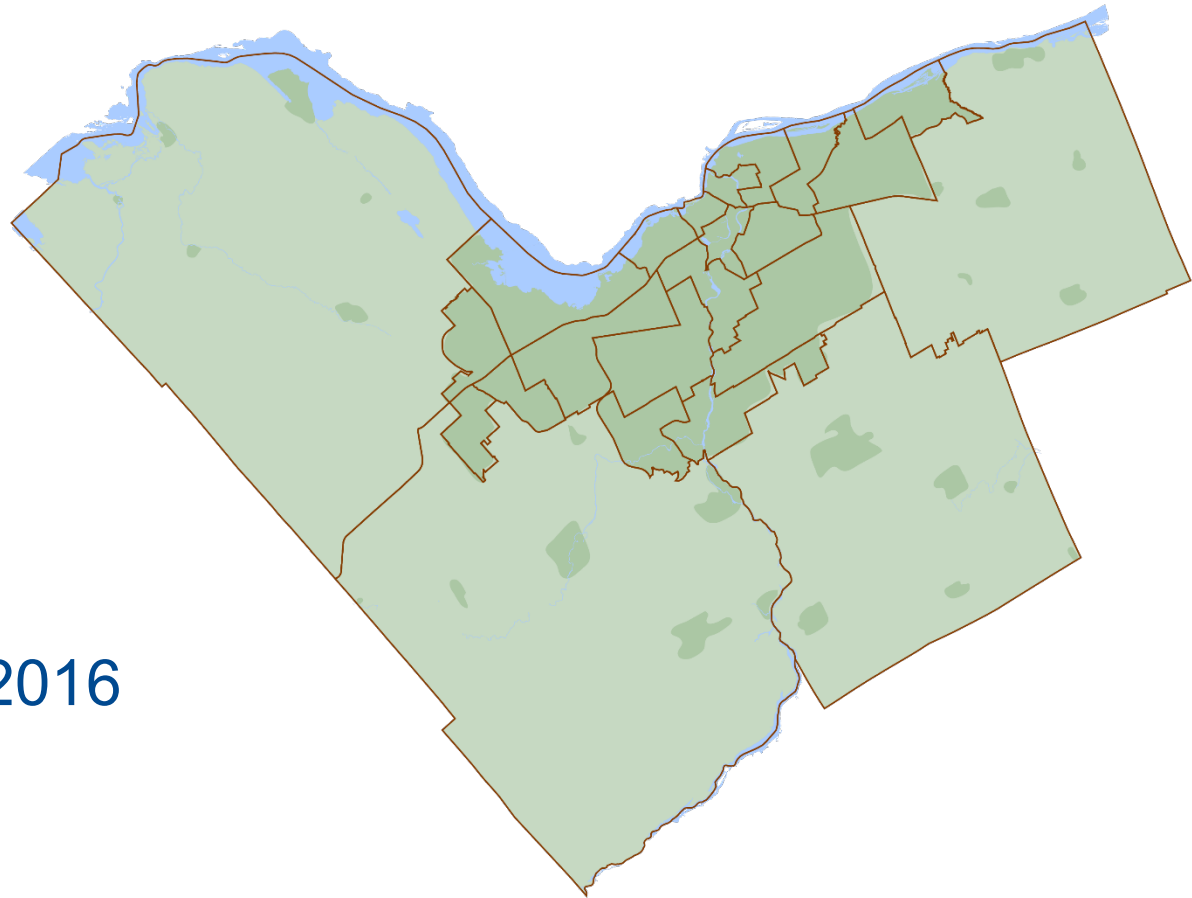
* **Bold Wards have above average volumes of service requests.**

City of Ottawa
Service Requests for Property Standards, By Year and Type

Service Requests by Call Type, 2012-2016

Call Type	Number	Percentage
Assist Ottawa Police	27	< 1%
Board Up	274	1%
Building Exterior	7,172	14%
Building Interior	9,038	17%
Business Premise Inspection	842	2%
Dead Dangerous Tree	2,017	4%
Derelict Vehicle	930	2%
Elevators	277	1%
Exterior Debris/Waste	15,052	29%
Fence-Disrepair	516	1%
Grass Long/Weeds	10,211	20%
Heat-Insufficient	1,457	3%
Heat-Mechanical	247	< 1%
Ice/Snow Build Up	505	1%
Info-Property Standards	1,420	3%
Needles/Syringes	676	1%
Open Excavation	192	< 1%
Pool Fence	338	1%
Proactive - Not CC Use	7	< 1%
Right of Entry Permit	190	< 1%
Shopping Cart	309	1%
Swimming Pool-Water	376	1%
Grand Total	52,073	100%

Ward Data 2012-2016



City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 1 – Orléans

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police					1	< 1
Board Up		2	1	1	1	1
Building Exterior	37	64	50	45	34	46
Building Interior	18	30	33	16	22	24
Business Premise Inspection	4	13	1		2	4
Dead Dangerous Tree	7	16	20	30	13	17
Derelict Vehicle	18	14	14	14	12	14
Elevators	1	1		2		1
Exterior Debris/Waste	69	94	81	81	86	82
Fence-Disrepair	3	7	2	6	7	5
Grass Long/Weeds	95	82	89	69	63	80
Heat-Insufficient	1	4		1	2	2
Heat-Mechanical	1			2		1
Ice/Snow Build Up	2	4		3		2
Info-Property Standards	9	10	6	8	10	9
Needles/Syringes	6	2	4	1	3	3
Open Excavation					2	< 1
Pool Fence	1	6	4	5	9	5
Right of Entry Permit	2	4	1	1		2
Shopping Cart			2	3		1
Swimming Pool-Water	5	8	6	5	8	6
Total	279	361	314	293	275	304

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 2 – Innes

Request Type	2012	2013	2014	2015	2016	Average
Board Up	1	1			4	1
Building Exterior	35	24	29	30	33	30
Building Interior	19	33	36	24	24	27
Business Premise Inspection	1	2			1	1
Dead Dangerous Tree	9	24	21	27	19	20
Derelict Vehicle	8	8	9	5	4	7
Elevators		6				1
Exterior Debris/Waste	66	93	78	67	58	72
Fence-Disrepair	2	3	2	14	4	5
Grass Long/Weeds	86	107	70	76	75	83
Heat-Insufficient		1	2	5	1	2
Heat-Mechanical			1			< 1
Ice/Snow Build Up	2	5		2	2	2
Info-Property Standards	8	8	9	8	5	8
Needles/Syringes		1	2	2		1
Open Excavation		1	1	2		1
Pool Fence	3	5	7	4		4
Right of Entry Permit	1	1		1		1
Shopping Cart		1	2	1	2	1
Swimming Pool-Water	5	3	4	5	2	4
Total	246	327	273	273	234	271

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 3 – Barrhaven

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police					1	< 1
Board Up		1	1	1	1	1
Building Exterior	44	71	55	47	39	51
Building Interior	11	21	5	18	12	13
Business Premise Inspection	3		1	2	7	3
Dead Dangerous Tree	1	7	7	26	16	11
Derelict Vehicle	6	12	8	8	5	8
Exterior Debris/Waste	108	111	89	94	115	103
Fence-Disrepair	1	5	1	1	5	3
Grass Long/Weeds	87	159	155	185	156	148
Heat-Insufficient	1			1		< 1
Heat-Mechanical		1				< 1
Ice/Snow Build Up	1	1	1	1	1	1
Info-Property Standards	12	6	8	12	4	8
Needles/Syringes			1	3	2	1
Open Excavation	1	2	3			1
Pool Fence	3	4	4	3	1	3
Proactive - Not CC Use	1					< 1
Right of Entry Permit					1	< 1
Shopping Cart		2	1	4	1	2
Swimming Pool-Water	1	5	3	8	4	4
Total	281	408	343	414	371	363

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 4 – Kanata North

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police			1			< 1
Board Up			1	1		< 1
Building Exterior	20	28	37	27	30	28
Building Interior	10	18	10	9	13	12
Business Premise Inspection	4	1	3	14	17	8
Dead Dangerous Tree	3	6	13	7	8	7
Derelict Vehicle	6	7	4	1	2	4
Elevators	1			2		1
Exterior Debris/Waste	47	68	56	74	57	60
Fence-Disrepair		3	4	6	1	3
Grass Long/Weeds	68	168	93	75	76	96
Heat-Insufficient		1	2		3	1
Heat-Mechanical	1	1		1		1
Ice/Snow Build Up		1	3	1	1	1
Info-Property Standards	7	12	11	4	2	7
Needles/Syringes	2		2	1		1
Open Excavation	1	3		1		1
Pool Fence	2	4	3	1	2	2
Right of Entry Permit	4		1			1
Shopping Cart			1		1	< 1
Swimming Pool-Water	5	1	6	3		3
Total	181	322	251	228	213	239

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 5 – West Carleton-March

Request Type	2012	2013	2014	2015	2016	Average
Board Up	1			1	1	1
Building Exterior	20	8	10	12	18	14
Building Interior	3	5	10	6	8	6
Business Premise Inspection	9	2	3	14	7	7
Dead Dangerous Tree	2	8	7	2	7	5
Derelict Vehicle	9	6	5	4	7	6
Exterior Debris/Waste	45	23	31	34	36	34
Fence-Disrepair		2		3	2	1
Grass Long/Weeds	31	20	22	29	25	25
Heat-Insufficient		1		1		< 1
Heat-Mechanical	1					< 1
Info-Property Standards	4	2	5	6	3	4
Needles/Syringes				1		< 1
Open Excavation		3				1
Pool Fence	4	2	1		3	2
Proactive - Not CC Use	1					< 1
Swimming Pool-Water	1			1	1	1
Total	131	82	94	114	118	108

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 6 – Stittsville

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police				1		< 1
Board Up		3		1	1	1
Building Exterior	26	13	30	31	16	23
Building Interior	4	2	2	4	10	4
Business Premise Inspection	9	11	6	7	6	8
Dead Dangerous Tree	4	10	7	8	13	8
Derelict Vehicle	6	3	4	5	7	5
Elevators	1			1		< 1
Exterior Debris/Waste	30	52	68	39	55	49
Fence-Disrepair		1	1	4	10	3
Grass Long/Weeds	35	73	40	54	46	50
Heat-Insufficient				1	1	< 1
Ice/Snow Build Up		3		1		1
Info-Property Standards	4	5	8	5	4	5
Needles/Syringes			3		1	1
Open Excavation	2	2	1		2	1
Pool Fence	4	3	6	1	2	3
Right of Entry Permit	1	1	1			1
Shopping Cart				1		< 1
Swimming Pool-Water	3	3	2	2	1	2
Total	129	185	179	166	175	167

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 7 – Bay

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police				1		< 1
Board Up	8	5	2	1	2	4
Building Exterior	61	62	68	45	50	57
Building Interior	76	123	144	120	96	112
Business Premise Inspection	8	6	6	15	20	11
Dead Dangerous Tree	10	28	30	33	35	27
Derelict Vehicle	8	7	8	6	5	7
Elevators	3	7	1	2	3	3
Exterior Debris/Waste	89	88	86	106	107	95
Fence-Disrepair	2	3	2	2	7	3
Grass Long/Weeds	45	42	79	85	82	67
Heat-Insufficient	26	20	17	26	24	23
Heat-Mechanical	2	1	3	12	3	4
Ice/Snow Build Up	7	5	3	2	8	5
Info-Property Standards	9	14	16	15	11	13
Needles/Syringes		4	4	2	2	2
Open Excavation	4	1	3	3		2
Pool Fence	1	4	2	3		2
Proactive - Not CC Use					1	< 1
Right of Entry Permit	2					< 1
Shopping Cart		2	6	3	4	3
Swimming Pool-Water	2	5	7	7	3	5
Total	363	427	487	489	463	446

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 8 - College

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police				1		< 1
Board Up	1	4	1	2	4	2
Building Exterior	61	91	89	61	68	74
Building Interior	83	88	85	74	57	77
Business Premise Inspection	1	3	4	6	17	6
Dead Dangerous Tree	15	22	30	30	51	30
Derelict Vehicle	12	13	15	9	17	13
Elevators		6	3	1	1	2
Exterior Debris/Waste	110	167	165	157	175	155
Fence-Disrepair	1	2	6	7	17	7
Grass Long/Weeds	134	230	190	162	153	174
Heat-Insufficient	5	9	5	8	9	7
Heat-Mechanical	1	3	2	3	2	2
Ice/Snow Build Up	4	1	3	2	4	3
Info-Property Standards	16	26	10	12	15	16
Needles/Syringes	3	1	6	3	5	4
Open Excavation	1	2	2	2	2	2
Pool Fence	2	5	9	7	3	5
Shopping Cart		7	12	7	7	7
Swimming Pool-Water	10	13	10	12	4	10
Total	460	693	647	566	611	595

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 9 – Knoxdale-Merivale

Request Type	2012	2013	2014	2015	2016	Average
Board Up	1			1		< 1
Building Exterior	57	66	48	52	40	53
Building Interior	56	97	62	51	53	64
Business Premise Inspection	17	14	9	8	12	12
Dead Dangerous Tree	9	16	15	34	33	21
Derelict Vehicle	18	15	8	10	10	12
Elevators	3	1	1	1	1	1
Exterior Debris/Waste	102	105	101	112	85	101
Fence-Disrepair		1	5	3	10	4
Grass Long/Weeds	69	114	92	101	83	92
Heat-Insufficient	6	12	6	7	4	7
Heat-Mechanical		2	3	2	1	2
Ice/Snow Build Up	1	13	3	3	1	4
Info-Property Standards	4	11	9	7	15	9
Needles/Syringes	2		4	3	1	2
Open Excavation	4	8	2	5		4
Pool Fence	7	7	4	1	4	5
Shopping Cart		2	3	2		1
Swimming Pool-Water	2	6	5	9	5	5
Total	358	490	380	412	358	400

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 10 – Gloucester-Southgate

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police		1			2	1
Board Up	4	2	2	2	1	2
Building Exterior	40	57	88	56	56	59
Building Interior	37	94	88	102	81	80
Business Premise Inspection	5	7	3	4	4	5
Dead Dangerous Tree	6	15	15	17	19	14
Derelict Vehicle	5	9	12	16	8	10
Elevators	3			1		1
Exterior Debris/Waste	120	121	137	135	113	125
Fence-Disrepair		3	4	16	15	8
Grass Long/Weeds	102	134	114	120	120	118
Heat-Insufficient	6	7	3	3	12	6
Heat-Mechanical				1	1	< 1
Ice/Snow Build Up	3	1	2	2		2
Info-Property Standards	10	10	9	13	15	11
Needles/Syringes	3	2	2	3	3	3
Open Excavation	3					1
Pool Fence	4	4	4	5	6	5
Right of Entry Permit				1	1	< 1
Shopping Cart		5	8	7	9	6
Swimming Pool-Water		4	2	2	4	2
Total	351	476	493	506	470	459

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 11 – Beacon Hill-Cyrville

Request Type	2012	2013	2014	2015	2016	Average
Board Up		1				< 1
Building Exterior	31	29	33	43	49	37
Building Interior	33	104	68	75	71	70
Business Premise Inspection	10	14	1		1	5
Dead Dangerous Tree	24	21	18	20	20	21
Derelict Vehicle	5	5	6	3	4	5
Elevators	2	3	2	2	1	2
Exterior Debris/Waste	76	65	61	58	72	66
Fence-Disrepair	4	3	1	5	11	5
Grass Long/Weeds	40	50	51	32	41	43
Heat-Insufficient	5	6	3	5	9	6
Heat-Mechanical				2		< 1
Ice/Snow Build Up	3	2	2		3	2
Info-Property Standards	11	12	3	8	8	8
Needles/Syringes	2	6	5	2	1	3
Open Excavation	1	4				1
Pool Fence	7	6	3	9	2	5
Proactive - Not CC Use					1	< 1
Right of Entry Permit		1				< 1
Shopping Cart	2	9	3	4	4	4
Swimming Pool-Water	1	5	3	3	4	3
Total	257	346	263	271	302	288

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 12 –Rideau-Vanier

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police			2	3	2	1
Board Up	12	16	11	6	5	10
Building Exterior	219	216	198	311	340	257
Building Interior	242	422	400	393	335	358
Business Premise Inspection	27	25	4	8	42	21
Dead Dangerous Tree	44	37	35	31	39	37
Derelict Vehicle	11	9	12	9	12	11
Elevators	16	14	6	9	9	11
Exterior Debris/Waste	737	756	757	563	635	690
Fence-Disrepair	6	6	8	9	8	7
Grass Long/Weeds	105	130	133	212	148	146
Heat-Insufficient	61	113	72	92	91	86
Heat-Mechanical	6	13	10	16	8	11
Ice/Snow Build Up	21	41	12	17	19	22
Info-Property Standards	33	38	19	27	20	27
Needles/Syringes	84	36	38	55	95	62
Open Excavation	1	3	6	1	6	3
Pool Fence	1	2				1
Proactive - Not CC Use			1		1	< 1
Right of Entry Permit	6	5	5	2	6	5
Shopping Cart	10	7	12	13	5	9
Swimming Pool-Water		2	2	1	2	1
Total	1,642	1,891	1,743	1,778	1,828	1,776

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 13 – Rideau-Rockcliffe

Request Type	2012	2013	2014	2015	2016	Average
Board Up		4		1	2	1
Building Exterior	49	74	84	79	85	74
Building Interior	88	137	156	159	155	139
Business Premise Inspection	5	2		1	6	3
Dead Dangerous Tree	25	36	20	30	22	27
Derelict Vehicle	11	13	11	7	16	12
Elevators	6	10	4	4		5
Exterior Debris/Waste	100	183	155	127	201	153
Fence-Disrepair	2	5	2	2	6	3
Grass Long/Weeds	77	103	84	86	94	89
Heat-Insufficient	17	16	21	21	19	19
Heat-Mechanical	4	6	5	5	5	5
Ice/Snow Build Up	10	14	5	10	3	8
Info-Property Standards	12	19	21	13	17	16
Needles/Syringes	5	5	3	2	8	5
Open Excavation	2	1		3	4	2
Pool Fence	3	2	3	6		3
Right of Entry Permit	3	2	2	1		2
Shopping Cart	3	5	4	4	4	4
Swimming Pool-Water	6	3	5	2	1	3
Total	428	640	585	563	648	573

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 14 - Somerset

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police				2		< 1
Board Up	3	11	8	14	8	9
Building Exterior	133	176	162	130	148	150
Building Interior	249	289	281	239	224	256
Business Premise Inspection	35	6	3	4	18	13
Dead Dangerous Tree	9	27	12	11	19	16
Derelict Vehicle	7	5	9	4	5	6
Elevators	15	9	15	2	3	9
Exterior Debris/Waste	255	453	361	260	265	319
Fence-Disrepair	1	1	5	7	5	4
Grass Long/Weeds	22	46	38	54	34	39
Heat-Insufficient	45	40	36	52	40	43
Heat-Mechanical	11	7	6	15	5	9
Ice/Snow Build Up	8	15	14	22	5	13
Info-Property Standards	25	34	32	35	23	30
Needles/Syringes	32	17	24	21	25	24
Open Excavation	3	6	2		1	2
Right of Entry Permit	3	5	5	8	7	6
Shopping Cart		2	2	2		1
Total	856	1,149	1,015	882	835	947

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 15 – Kitchissippi

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police			1			< 1
Board Up	5	20	10	4	4	9
Building Exterior	90	97	96	80	89	90
Building Interior	95	103	123	85	90	99
Business Premise Inspection	2	4	4	8	18	7
Dead Dangerous Tree	20	32	36	19	27	27
Derelict Vehicle	3	8	6	6	7	6
Elevators	2	4	1	6	1	3
Exterior Debris/Waste	117	141	122	135	142	131
Fence-Disrepair	1	3	4	6	17	6
Grass Long/Weeds	50	65	55	46	38	51
Heat-Insufficient	19	25	25	13	12	19
Heat-Mechanical		2	6	2	2	2
Ice/Snow Build Up	5	10	11	6	7	8
Info-Property Standards	17	19	25	29	21	22
Needles/Syringes	5	9	2	2	3	4
Open Excavation	11	10	10	2		7
Pool Fence	1	4	2	1	1	2
Right of Entry Permit	9	7	9	4	7	7
Shopping Cart		2	7	2	4	3
Swimming Pool-Water		1		2	2	1
Total	452	566	555	458	492	505

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 16 – River

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police					3	1
Board Up	7	1	3	2	4	3
Building Exterior	69	100	74	63	65	74
Building Interior	84	147	128	100	104	113
Business Premise Inspection	3	4	15	19	6	9
Dead Dangerous Tree	9	24	24	30	22	22
Derelict Vehicle	11	9	9	5	6	8
Elevators	3	2	4	1		2
Exterior Debris/Waste	143	154	162	142	134	147
Fence-Disrepair	9	4	5	7	8	7
Grass Long/Weeds	86	159	173	110	93	124
Heat-Insufficient	18	14	14	14	20	16
Heat-Mechanical	1	2	2	4	2	2
Ice/Snow Build Up	24	15	6	2	3	10
Info-Property Standards	9	18	10	15	17	14
Needles/Syringes	17	9	7	6	14	11
Open Excavation	4	2	4	1	1	2
Pool Fence	4		6	4		3
Proactive - Not CC Use					1	< 1
Right of Entry Permit	3	2	2	2	4	3
Shopping Cart	3	9	2	5	2	4
Swimming Pool-Water	6	3	7	9	1	5
Total	513	678	657	541	510	580

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 17 – Capital

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police			1			< 1
Board Up	4	6		4	4	4
Building Exterior	60	102	114	79	79	87
Building Interior	66	87	70	79	64	73
Business Premise Inspection	12	11	24	19	8	15
Dead Dangerous Tree	8	34	11	18	20	18
Derelict Vehicle	6	6	4	2	3	4
Elevators	3	4	3	2	4	3
Exterior Debris/Waste	146	222	200	206	153	185
Fence-Disrepair	3	4	4	5	8	5
Grass Long/Weeds	47	90	65	76	67	69
Heat-Insufficient	15	19	23	17	12	17
Heat-Mechanical	4	2	3	5	5	4
Ice/Snow Build Up	6	14	4	9	10	9
Info-Property Standards	17	22	20	17	17	19
Needles/Syringes	3	4	1	1	5	3
Open Excavation	2	3	1	6	1	3
Pool Fence		1	1	3		1
Right of Entry Permit	14	5	11	3	6	8
Shopping Cart		3	3	4	2	2
Swimming Pool-Water	2	4	4	4	2	3
Total	418	643	567	559	470	531

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 18 – Alta Vista

Request Type	2012	2013	2014	2015	2016	Average
Board Up	2	2	1	1		1
Building Exterior	71	69	70	53	52	63
Building Interior	226	316	199	168	105	203
Business Premise Inspection	2	21	10	18	10	12
Dead Dangerous Tree	26	44	39	25	15	30
Derelict Vehicle	6	10	4	9	6	7
Elevators	18	9	10	12	1	10
Exterior Debris/Waste	110	113	118	106	78	105
Fence-Disrepair	5	6	1	5	7	5
Grass Long/Weeds	72	96	93	94	67	84
Heat-Insufficient	52	43	25	14	16	30
Heat-Mechanical	6	7	1	6	2	4
Ice/Snow Build Up	3	4	5	8	4	5
Info-Property Standards	11	24	16	11	12	15
Needles/Syringes	3	1	3	3	1	2
Open Excavation		1	2			1
Pool Fence	1	4	1	1		1
Shopping Cart	2	3	8	4	17	7
Swimming Pool-Water		3	1	5	5	3
Total	616	776	607	543	398	588

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 19 – Cumberland

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police				1		< 1
Board Up	1			1		< 1
Building Exterior	37	38	35	31	26	33
Building Interior	9	14	21	12	20	15
Business Premise Inspection	2	1	3		4	2
Dead Dangerous Tree	3	8	4	12	12	8
Derelict Vehicle	13	18	12	11	6	12
Exterior Debris/Waste	76	87	83	86	84	83
Fence-Disrepair		3	2	10	6	4
Grass Long/Weeds	100	153	99	135	71	112
Heat-Insufficient	1	1	3	1		1
Heat-Mechanical			1			< 1
Ice/Snow Build Up	2	1	1		2	1
Info-Property Standards	3	5	8	15	15	9
Needles/Syringes	2	1			1	1
Open Excavation		1				< 1
Pool Fence	6	3	8	9	5	6
Right of Entry Permit	2	1		1		1
Shopping Cart	1	1		1		1
Swimming Pool-Water	4	6	5	4		4
Total	262	342	285	330	252	294

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 20 – Osgoode

Request Type	2012	2013	2014	2015	2016	Average
Board Up	1		2		1	1
Building Exterior	19	41	25	33	30	30
Building Interior	10	23	26	33	28	24
Business Premise Inspection	2	1	4	2	5	3
Dead Dangerous Tree	5	2	4	2	4	3
Derelict Vehicle	7	17	6	11	9	10
Exterior Debris/Waste	69	58	62	56	58	61
Fence-Disrepair		2	1	4	2	2
Grass Long/Weeds	72	64	55	69	71	66
Heat-Insufficient	5	3	2	5	3	4
Heat-Mechanical				2		< 1
Ice/Snow Build Up		1				< 1
Info-Property Standards	10	7	4		11	6
Open Excavation	1	4	1		2	2
Pool Fence	1	2	1	3	1	2
Right of Entry Permit	1					< 1
Swimming Pool-Water		1	1		1	1
Total	203	226	194	220	226	214

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 21 – Rideau-Goulbourn

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police					1	< 1
Board Up	1					< 1
Building Exterior	19	22	34	17	23	23
Building Interior	15	15	15	7	7	12
Business Premise Inspection		2	11	6	14	7
Dead Dangerous Tree	4	8	13	7	10	8
Derelict Vehicle	8	6	5	7	5	6
Elevators	1					< 1
Exterior Debris/Waste	37	40	43	41	39	40
Fence-Disrepair	1	3	1	1	3	2
Grass Long/Weeds	46	73	68	73	65	65
Heat-Insufficient	2		5			1
Heat-Mechanical	2	1	2			1
Ice/Snow Build Up		1	1			< 1
Info-Property Standards	5	7	5	3	3	5
Needles/Syringes	2			1	1	1
Open Excavation		1	2	1	1	1
Pool Fence	1		2	1	3	1
Swimming Pool-Water				1	2	1
Total	144	179	207	166	177	175

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 22 – Gloucester-South Nepean

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police				1		< 1
Board Up	1	1	3	3	1	2
Building Exterior	35	24	33	42	27	32
Building Interior	8	9	7	6	8	8
Business Premise Inspection	3	4			2	2
Dead Dangerous Tree	1		9	6	20	7
Derelict Vehicle	4	2	6		6	4
Exterior Debris/Waste	49	51	75	59	77	62
Fence-Disrepair	3	1	3	4	6	3
Grass Long/Weeds	130	166	112	113	103	125
Heat-Insufficient			1			< 1
Ice/Snow Build Up					2	< 1
Info-Property Standards	4	11	2	7	8	6
Needles/Syringes		1	3	1	2	1
Open Excavation		1	1	1		1
Pool Fence		1	1	4	4	2
Right of Entry Permit	1	2			3	1
Shopping Cart		3	3	7	1	3
Swimming Pool-Water	1	6	1	8	3	4
Total	240	283	260	262	273	264

City of Ottawa
Service Requests for Property Standards, By Year and Type

Ward 23 – Kanata South

Request Type	2012	2013	2014	2015	2016	Average
Assist Ottawa Police				1		< 1
Board Up		3		1		1
Building Exterior	46	53	62	38	42	48
Building Interior	11	20	20	13	13	15
Business Premise Inspection	2		7	12	5	5
Dead Dangerous Tree	9	21	8	18	33	18
Derelict Vehicle	16	10	9	6	8	10
Elevators					1	< 1
Exterior Debris/Waste	97	94	87	85	88	90
Fence-Disrepair	4	3	2	19	17	9
Grass Long/Weeds	104	127	89	87	84	98
Heat-Insufficient	4	1	1	1		1
Ice/Snow Build Up		5		1	3	2
Info-Property Standards	8	15	11	15	9	12
Needles/Syringes	1	1		2	2	1
Open Excavation		1				< 1
Pool Fence	3	5	6	6	2	4
Right of Entry Permit			1	1	4	1
Shopping Cart	3		3	2	1	2
Swimming Pool-Water	5	5	3	2	3	4
Total	313	364	309	310	315	322