

**COMMUNITY AND PROTECTIVE
SERVICES COMMITTEE
REPORT 4
26 JUNE 2019**

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**COMITÉ DES SERVICES
COMMUNAUTAIRES ET DE
PROTECTION RAPPORT 4
LE 26 JUIN 2019**

**EXTRACT OF DRAFT MINUTES 4
COMMUNITY AND PROTECTIVE
SERVICES COMMITTEE
20 JUNE 2019**

**EXTRAIT DE L'ÉBAUCHE DU
PROCÈS-VERBAL 4
COMITÉ DES SERVICES
COMMUNAUTAIRES ET DE
PROTECTION
LE 20 JUIN 2019**

OTTAWA PARAMEDIC SERVICES

OTTAWA PARAMEDIC SERVICE 2018 ANNUAL REPORT

ACS2019-EPS-GEN-0007

À L'ÉCHELLE DE LA VILLE

REPORT RECOMMENDATION

That the Community and Protective Services Committee recommend Council receive this report for information.

Chief Cassidy was present along with Anthony Di Monte, General Manager of Emergency and Protective Services to answer questions from Committee members.

Committee members had a variety of questions of the speakers dealing with but not limited to the following:

The Chief and Mr. Di Monte stated that the information regarding ward by ward responses and calls would be in future reports as previously given.

Chief Cassidy noted that construction and road delays does provide a challenge. They are also working with hospitals on this issue as well as delays at emergency units at hospitals. He stated that the optimum time from arriving at hospital to back on the road should be 20 to 30 minutes. At the moment it is 88 minutes.

Mr. Di Monte commented that the real bottleneck is at the hospital and the

problem is lack of resources at the hospital. Leaving a paramedic at the hospital to assist is not feasible.

There was concern that the call centre process was trending worse. The Chief said that changes in the protocol and to the system is anticipated within the next couple of years.

Protocols and procedures have been established for the new LRT.

The report recommendation was put to Committee and RECEIVED as presented.